# ALEOS 4.14.0 Software Configuration

# User Guide for AirLink LX40



41113784 Rev. 2

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## >> 1: Introduction

Note: This user guide is intended for the AirLink LX40. If you have a different AirLink gateway or router, refer to the ALEOS Software Configuration User Guide for your gateway or router.

## **Overview**

ACEmanager<sup>™</sup> is the free, web-based utility used to manage and configure AirLink<sup>®</sup> gateways. It is a web application integrated in the ALEOS<sup>™</sup> software that runs on the AirLink LX40. AirLink Embedded Operating System (ALEOS) is purpose-built to maintain a wireless connection and to configure the LX40 to the needs of the system. ACEmanager provides comprehensive configuration, monitoring, and control functionality to all AirLink gateways and routers.

ACEmanager enables you to:

- Log in and configure parameters
- Adjust network settings
- Change security settings
- Update events reporting and control outputs
- Update ALEOS software and radio module firmware
- Copy configuration settings to other AirLink LX40s

Since ACEmanager can be accessed remotely over-the-air as well as locally, the many features of ALEOS can be managed from any location.

An ALEOS configuration template can be created using ACEmanager, after a single device is configured and installed, to program other AirLink LX40s with the same configuration values. This enables quick, accurate deployment of large pools of devices.

## **Sierra Wireless AirLink Products**

For more information on specific AirLink products, go to www.sierrawireless.com

## **About Documentation**

Each chapter in the ALEOS Configuration User Guide describes a section (a tab in the user interface) of ACEmanager.

Chapters in this user guide explain:

- Parameter descriptions in ACEmanager
- Relevant configuration details
- User scenarios for certain sections in the guide.

## **Tools and Reference Documents**

Document	Description
AirLink LX40 Hardware User Guide	<ul> <li>This hardware document describes how to:</li> <li>Install the AirLink LX40</li> <li>Connect the radio antennas</li> <li>Connect a notebook computer and other input/output (I/O) devices</li> <li>Interpret the LEDs and indicators on the AirLink LX40.</li> </ul>
ALMS User Guide	AirLink Management Service features online help, videos and "How-To" pages that explain how to use ALMS for the remote management of Sierra Wireless AirLink gateways.

## >> 2: Gateway Configuration

To access ACEmanager:

- 1. Insert the SIM card, if applicable. Refer to the AirLink Gateway Hardware User Guide for details.
- 2. Power on the AirLink router.
- **3.** Launch your browser and enter the IP address and port number: https://192.168.13.31:9443

Note: When you first log in, your browser may display warnings related to the self-signed certificate. Please accept any warnings and continue.

ACEmanager is supported on the latest versions of Internet Explorer<sup>®</sup> and Firefox<sup>®</sup>.

SIERRA WIRELESS		ACEmanager
	LOGIN User Name: User Passwort: Log In	Support Weballe
		ALEOS Version 4.11.1   Copyright @ 2009-2018 Sierra Wireless, Inc.

Figure 2-1: ACEmanager: Main Login screen

- **4.** Log in:
  - · User Name: "user" (entered by default)
  - Default Password:
    - For devices that support unique passwords, the default password is printed on the device label.
    - For other devices, the default password is 12345.

Note: ACEmanager sessions, by default, time out in 15 minutes. If there is no activity for this idle timeout period, you are redirected to the Login screen. To change the session idle timeout period, see Session Idle Timeout (minutes) on page 216.

Note: For system security, ensure that you change the default ACEmanager password. The new password must be at least 8 characters long. For more information, see Change Password on page 304.

If your device is using a non-unique default password to log in to ACEmanager, a message to change the default password is displayed.

Change Default	t Password		<u>Not Now</u>
		t password to log in. recommend you change y	our password.
Please Change You	r ACEmanager Pass	word	
	Old Password:		
	New Password:		
Rety	ype New Password:		
		Change Password	

Note: By clicking "Not Now", you may continue without changing the default password; however, you must accept the risk of bypassing this critical and strongly recommended security measure.

After your initial log in to ACEmanager, you have the option of displaying the gateway status parameters on subsequent Login screens.

- 1. In ACEmanager, go to Services > Device Status Screen.
- 2. In the Device Status on Login Screen field, select Enable. (For details, see Device Status Screen on page 269.)

LOGIN	
User Name: User	
Fassword.	Log In
DEVICE STATUS	
Network State:	Network Ready
3G RSSI:	平矶 (-89dBm)
Network Service:	4G
WAN IP Address:	25.160.54.15
LTE Signal Strength (RSRP):	-114
LTE Signal Quality (RSRQ):	-8
LTE Signal Interference (SINR):	11.2
Location Fix:	Location Fix Acquired
Satellite Count:	17
Location (Lat, Long):	4917207, -12307014

Figure 2-2: ACEmanager: Main Login screen with Location and Device Status enabled.

If you have Location fields selected on the Device Status screen, but Location Service is disabled, the gateway Login screen will show Location Service Disabled.

## **Recovery Mode**

In the unlikely event that ALEOS becomes corrupted, or if the LX40 is unresponsive to ACEmanager input and AT commands, you can manually put the gateway into recovery mode.

Recovery mode enables you to update the ALEOS software and return the gateway to working order.

Note: ALEOS software updates done in Recovery mode do not preserve any custom settings such as cellular settings, AAF applications, etc.

To enter Recovery mode:

- 1. Use an Ethernet cable to connect the gateway to your computer. (Recovery mode is not supported on USBnet.)
- **2.** Power on the AirLink gateway.
- **3.** On the gateway, press the Reset button for more than 20 seconds. (Release the button when the Power LED flashes amber.)
- 4. Launch your browser and enter the IP address and port number http://192.168.13.31:9191.

Note: The HTTPS log-in feature described on page 14 does not apply to Recovery Mode.

The following screen appears:

	Reboot	Get ALEOS Logs	Support Website
UPLOAD PACKAGE			
Browse No file selected. Update			
Gateway is in recovery mode. This may be due to a missing or corrupted ALEOS image, or a long press on the device reset button. You can either:			
<ul> <li>Attempt a regular ALEOS boot (press the device reset button or click on 'Reboot'); or b. Browse and install a new ALEOS package by clicking on 'Update'</li> </ul>			

Figure 2-3: Recovery screen

- 5. (Optional) Click Get ALEOS Logs to download a log file for later evaluation.
- 6. Click Browse... and navigate to the appropriate ALEOS software version for your gateway.
- 7. Click Update.

The screen lets you know that the update was successful and automatically reboots the gateway.

	Support Website
INSTALLATION SUCCESS	
Reboot in progress	
Do not remove power	
	Copyright © 2016 Sierra Wireless, Inc.

When the reboot is complete, the gateway exits Recovery mode, and the ACEmanager Login screen appears.

If you select an inappropriate version of ALEOS, an error message, such as the following appears.

		Support Website
UPDATING		
Dryrun software update failed. Aborting Check failed: Could not find signature or certificate in the package	e	
Back	Get log	

If this happens, click the Log button and save the log file for review by Sierra Wireless or your authorized reseller.

Click Back to return to the previous screen to select the correct version of ALEOS.

If you have inadvertently entered Recovery mode, you can exit it by doing one of the following:

- Press the reset button on the gateway to reboot it.
- Click the Reboot button on the Recovery screen.
- Wait 10 minutes. If no action is taken within 10 minutes of the device entering Recovery mode (for example, if the Recovery screen has not been loaded by the web browser), it automatically reboots and exits Recovery mode.

## Toolbar

The buttons on the ACEmanager toolbar are:

- Software and Firmware: Updates the ALEOS software and the radio module firmware
- Template:
  - · Download and save a configuration as a template
  - · Upload a saved template to apply settings
- Reboot: Reboots the gateway
- Refresh All: Refreshes all ACEmanager pages
- Help
- Logout

## **Configuring your AirLink Gateway**

There are three options for configuring the AirLink gateway:

Use your browser-based ACEmanager (as detailed in this guide)

- Use a terminal emulator application (e.g., Tera Term, PuTTY, etc.) to enter AT commands for many of the configuration options.
- Use the cloud-based AirLink Management Service application (see www.sierrawireless.com/products-and-solutions/gateway-solutions/alms/ for more details.)

## Saving a Custom Configuration as a Template

If you have a gateway configured to match your requirements, you can use ACEmanager to download and save that gateway's configuration as a template and then apply it to other Sierra Wireless AirLink gateways.

Note: Sierra Wireless recommends that templates be created and applied to AirLink gateways running the same version of ALEOS. If you apply a template created using an older version of ALEOS to a gateway running a newer version of ALEOS, settings for newly added features are not updated.

To download and save a custom configuration as a template:

- 1. Connect a laptop to the gateway with the configuration you want to save as a template.
- 2. In ACEmanager, click the Template button on the toolbar.

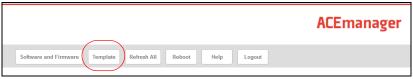


Figure 2-4: ACEmanager: Template button

The following window appears:

Template	Close
Apply Template Upload and apply a template configuration to your device	e. This will automatically apply the template requiring a reboot after completion.
Browse No file selected.	Upload
Download Template You can download a complete comprehensive template You can specify an optional Template Name as well as o	
Template Name:	
Include Passwords:	
Include Device Info:	Download

Figure 2-5: ACEmanager: Template window

Use the bottom half of the window to download and save a template.

**3.** If desired, enter a Template Name. The file is saved using this name and a .xml file extension. Spaces and special characters are not supported, and, if entered, are deleted from the file name.

If no Template name is entered, the file is saved as SWIApplyTemplate.xml.

- 4. Choose whether or not to:
  - Include Passwords

When Include Passwords is selected, passwords configured in ACEmanager (such as the email password, the SMS ALEOS Command password, the Serial PPP password, etc.) are shown in plain text in the template file. When the template is uploaded to a gateway, the passwords are included and replace any existing password configured on the gateway.

If Include Passwords is not selected, password fields are not included in the template file, and existing passwords persist when the template is uploaded to a gateway.

Note: The ACEmanager login password is not included when you select the Include Passwords option.

- **Include Device Info** (selected by default) When selected, the template file includes a "snap-shot" of the current Status tab information with the current settings. This could be useful for troubleshooting.
- 5. Click Download. The download status appears at the bottom of the window.

Template Close
Apply Template Upload and apply a template configuration to your device. This will automatically apply the template requiring a reboot after completion.
Browse No file selected. Upload
Download Template
You can download a complete comprehensive template of your device's configuration here. You can specify an optional Template Name as well as optional Status Information.
Template Name: MyTemplate
Include Passwords:
Include Device Info: 🔽 Download
Status: Template Download Complete!

Figure 2-6: Download template complete

Once the download is complete, the following window opens:

Opening MyTemplate.xml				
You have chosen to open:				
S MyTemplate.xml				
which is: XML Document (50.2 KB)				
from: http://192.168.13.31:9191				
What should Firefox do with this file?				
Open with XML Editor (default)				
Do this <u>a</u> utomatically for files like this from now on.				
OK Cancel				

Figure 2-7: Open or Save the template file

- 6. In most cases, you will want to save the file to your computer for uploading to other AirLink gateways, but you also have the option to open the file.
  - Select Save File and click OK—file is saved to your computer (by default to the Downloads folder). If you entered a template name, the file is saved using that name. Otherwise, it is saved under the default name, SWIApplyTemplate.xml.
  - Select Open and click OK—file opens in a text or XML editor as a human readable file. Use this option if you selected Include Device Info when you saved the file and want to view the device information (the text between the <devicestatus> and </ devicestatus> tags is the snap-shot of the Device Info), or you want to compare this template with another template.

**Warning:** Do not attempt to change settings directly in the template file. Changing settings in the template file could result in unexpected behavior in the AirLink gateway. Alter the template only if you are specifically directed to do so by your distributor or Sierra Wireless Technical Support.

**Tip:** If you want to compare a new template with the previous one, download and save the old template before applying the new one. You can use any 3rd party text comparison tool to check the differences between two templates.

## Applying a Template

Note: If you are using Internet Explorer 9 to upload the template, see **Templates** on page 444 for instructions on configuring the browser's Internet options to allow the upload.

Note: Sierra Wireless recommends resetting the gateway to the factory default settings before applying the template.

To upload and apply a template to an AirLink gateway:

- 1. Connect the computer (where the template is saved) to the AirLink gateway you want to upload the template to, or connect to the gateway over the air.
- 2. Log in to ACEmanager, and go to Admin > Reset.
- 3. Select the Reset Mode:
  - Preserve Core Settings—Recommended if you are applying a template remotely using a remote ACEmanager connection (or ALMS). For a list of preserved settings, see Reset Configuration on page 315.
  - Reset All—Recommended if you are applying a template locally (i.e your computer is physically connected to the gateway).
- 4. Once the gateway reboots, log in to ACEmanager.
- 5. In ACEmanager, click the Template button on the toolbar.

	ACEmanager
Software and Firmware Template Refresh All Reboot Help Logout	

Figure 2-8: ACEmanager: Template button

The following window appears:

Template		Close
Apply Template Upload and apply a template	configuration to your device. This will automa	tically apply the template requiring a reboot after completion.
Browse No file	e selected.	Upload
	e comprehensive template of your device's co femplate Name as well as optional Status Info	
Include Device Info:		Download

Figure 2-9: ACEmanager: Template window

Use the top half of the window to upload and apply a template to your AirLink gateway.

- 6. Click Browse... and navigate to the template you want to upload.
- 7. Click Open. The template file name appears beside the Browse... button.

Template Close
Apply Template Upload and apply a template configuration to your device. This will automatically apply the template requiring a reboot after completion.
Browse MyTemplate.xml Upload
Download Template You can download a complete comprehensive template of your device's configuration here. You can specify an optional Template Name as well as optional Status Information.
Template Name: MyTemplate
Include Passwords:
Include Device Info: V Download
Status: Template Download Complete!

Figure 2-10: Apply Template file opened

- 8. Click Upload.
- 9. When the upload is complete, a Reboot button appears on the window.

Template	Close
Apply Template	
Opload and apply a template configuration to your d	levice. This will automatically apply the template requiring a reboot after completion.
Browse MyTemplate.xml	Upload
Template Upload Complete!	
Status: Settings Written to Device. Reboot	s required!
Reboot	
Download Template	
You can download a complete comprehensive temp You can specify an optional Template Name as well	
The can specify an optional remplate name as well	
Template Name:	
Include Passwords:	
Include Device Info:	Download
Status: Template Download Complete!	

Figure 2-11: Template file uploaded

- **10.** Click Reboot.
- **11.** To confirm that the new template has been applied or to find out which template is currently on a gateway, go to Status > About and check the Template Name field.

Note: The Template Name field shows the last template applied and does not indicate any configuration changes made since the last template was applied.

Status WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updated time : 9/11/2018	10:27:45 AM								Apply Refresh Cancel	
Home		Device N	lodel				LX40			
Cellular		Radio M	odule Type				WP7607			
		Radio M	odule Identi	fier			GENERIC			
Ethernet		Radio Fi	rmware Ver	sion			SWI9X07Y_02.16.0	02.00 0000	000 jenkins 2018/04/19 19:59:02	
Wi-Fi		SKU PR	ID				9908044, 001.001			
		Carrier PRI ID					9907152, GENERIC_002.032_000			
LAN IP/MAC Table		AT Serial N	umber				XF82240005021002			
VPN	AT Ethernet Mac Address						0E:0E:0E:0E:05			
		AT ALEOS Software Version					4.11.1			
Security		ALEOS Build number					006			
Services		Device Hardware Configuration					1F27010000000000000000000000000000000000			
Applications		Boot Ver	sion				4.1.15.4			
AT Recovery Version					2.0 - 17f3ca889f73c2b4693					
Policy Routing		MCU Firmware Version					02.08			
RSR	MSCI Version					36				
	(	Templat	e Name				LX40 Template	)		
PNTM										
About										

Figure 2-12: ACEmanager: Status > About

Note: If no template has been applied to the gateway since it was set or reset to the factory default settings, the template field is blank.

# Update the ALEOS Software and Radio Module Firmware

To take advantage of new features available in the latest version of ALEOS, update the ALEOS software and radio module firmware on your AirLink gateways.

You can use ACEmanager to update one gateway at a time or you can use AirLink Management Service (ALMS) to update one or multiple gateways at the same time.

**Important:** Sierra Wireless always recommends updating ALEOS to the latest version to take advantage of new features and security updates. If your application requires you to install an earlier version of ALEOS than your current version, please note that Sierra Wireless:

- does not recommend using any version prior to ALEOS 4.9.3.
- recommends that ALEOS devices be reset to factory defaults following any downgrade operation.

Note: ALEOS software releases may not apply to all AirLink devices. Please ensure that the version you select is compatible with your device.

Note: If the update includes a radio module firmware update, the radio module firmware stored on the gateway is also automatically updated. If there is not enough room in the storage, the radio module firmware update fails, so you may need to remove one of the versions stored on the gateway to free up space. For more information, see Radio Module Firmware on page 328.

## Step 1—Planning Your Update

- Sierra Wireless recommends that you download a template from the gateway(s) before you begin the update process. For instructions, see Saving a Custom Configuration as a Template on page 18.
- 2. For each of the gateways you want to update, make a note of the:
  - Device Model
  - · Radio Module Type
  - · Radio Module Identifier

ALEOS Software VersionThis information is available in ALMS and in ACEmanager (Status > About).

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
ast updat	ted time : 9/11/2018	10:27:45 A	М							Appl	ly Refresh Cancel	
										_		
Home			Devid	e Model				LX40				
Cellular			Radi	Module Type				WP7607				
			Radi	Module Ident	ifier			GENERIC				
Ethernet	net Radio Firmware Version					SWI9X07Y_02.16.02.00 000000 jenkins 2018/04/19 19:59:02						
Wi-Fi			SKU	SKU PRI ID					9908044, 001.001			
			Carrier PRI ID					9907152, GENERIC_002.032_000				
LAN IP/MAC Table			AT Serial Number					XF82240005021002				
VPN			AT Ether	AT Ethernet Mac Address				0E:0E:0E:0E:05				
			AT ALEC	S Software Ve	rsion			4.11.1				
Security	1		ALEC	S Build numb	er			006				
Services	S		Devic	Device Hardware Configuration				1F27010000000	0000000000	00000000		
A			Boot	Version				4.1.15.4				
Applicat	ions		AT Reco	very Version				2.0 - 17f3ca889f73	3c2b4693			
Policy R	outing		MCU	Firmware Vers	sion			02.08				
RSR			MSCI Version					36				
NJN			Temp	late Name				LX40 Template				
PNTM												
About												
ADOUL												

Figure 2-13: ACEmanager: Status > About

- 3. If you are planning to use ACEmanager to do the update:
  - **a.** Go to source.sierrawireless.com and select your product and mobile network operator to get to the download page for your gateway.
  - **b.** Download the new ALEOS software version for your system. If new radio module firmware is available, it is included with the ALEOS software in a .zip file.

Important: Do not install radio module firmware unless you are prompted to do so.

Note: If low power mode (see page 219) or time of day reboot (page 313) are enabled, Sierra Wireless recommends that you disable these features before beginning the update.

## Recommendations

If you have any questions about the update process, contact your authorized Sierra Wireless distributor before updating the radio module firmware.

### Scheduling the update

The update can take up to 30 minutes to complete, depending on the speed of your network connection. The AirLink gateway being updated will be off-line during the update, so take this into account when scheduling the update.

**Important:** BE PATIENT! The firmware update can take up to 30 minutes to complete. Waiting for the process to complete is faster than troubleshooting the problems that can be caused by interrupting the process midway. (Interrupting the process may result in having to return the gateway to the factory for repairs.)

Note: For LTE-M/NB-IoT AirLink gateways: Due to the lower data rates supported by LTE-M/NB-IoT networks, over-the-air software updates can take an extended period of time. When using a Windows PC and ACEmanager to update ALEOS software over-the-air, please ensure that sleep and low power states are disabled on the PC so that the file transfer is not disrupted. Under these conditions, the ALEOS upgrade may take between 3 to 5 hours.

Sierra Wireless recommends using ALMS or AMM for remote software upgrades.

# Step 2—Update the ALEOS Software and Radio Module Firmware

### Using ACEmanager to Update a Single AirLink Gateway

To update the ALEOS software and radio module firmware on one AirLink gateway:

1. Connect the AirLink gateway you want to update to your laptop, launch your browser and enter the URL for the gateway as described on page 14. If it is a remote gateway, enter the domain name or public IP (WAN) address.

Note: If you are connected to the gateway remotely, any files transferred to the gateway are transferred over-the-air and you may incur data charges.

**2.** Log in to ACEmanager.

Default user name: user

Default password: Printed on the device label. If the password is not printed on the label, the default password is 12345.

**3.** Click the Software and Firmware link.

The Software and Firmware update window opens.

Note: These instructions show typical Software and Firmware update windows. Details such as the ALEOS version, device model, radio firmware version, etc. may vary, depending on the gateway you are updating.

The update window gives you the option to update both ALEOS and the radio module firmware, or update only the radio module firmware.

**Unless advised otherwise by Sierra Wireless**, **select ALEOS software** (which updates ALEOS and prompts you to update the radio module firmware if a newer version is available for your gateway).

- 4. Click Browse... and navigate to the ALEOS software you downloaded from the Sierra Wireless Web site. This is a .bin file named for the gateway and the ALEOS software version. For example, LX40\_4.12.0.010.bin.
- 5. Click Update.

The ALEOS software update runs automatically and green check marks appear beside each step as it is completed.

**Important:** Do not disconnect the AirLink gateway from the computer, and do not power cycle or reset the gateway during the update. If you see any error messages, refer to the Updating the ALEOS Software and Radio Module Firmware on page 445.

**6.** Depending on the gateway and your Mobile Network Operator, you may be prompted to update the radio module firmware.

If you do not receive a prompt, the radio firmware is up to date. Proceed to step 9. **Only** if prompted to update the firmware, proceed to step 7.

3. Applying		
Browse No file selected.		
	Upload Radio Firmware	Skip

Figure 2-14: Prompt for Radio Module Firmware

- 7. Under Applying, click Browse... and navigate to the radio module firmware file that was included in the .zip file you downloaded. This is an .iso file named for the gateway's radio module and the mobile network operator's network (or "GENERIC", if it is intended for more than one operator network). For example, MC7354\_GENER-IC\_2820.iso.
- 8. Click Upload Radio Firmware.

A message appears on the window indicating that the firmware has been successfully uploaded.

Note: Sierra Wireless recommends that you do NOT skip the radio module firmware update unless advised to do so by Sierra Wireless or an authorized distributor. If you choose to skip the radio module firmware update, you'll see the following warning.

WARNING!	
Do you really want to skip the Radio Module firmware u Continuing may result in device failure requiring physica Please refer to the user guide for more details.	
Continue anyway?	
	OK Cancel

Once the radio module firmware is uploaded, the gateway begins applying the firmware upgrade. On the AirLink gateway, the LED chase begins to indicate that the firmware is being applied.

As indicated on the window, the radio module firmware may take 10 to 20 minutes to upload and install.

**Important:** Do not disconnect the AirLink gateway from the computer or reboot the gateway while the firmware update is in progress. During the radio module firmware update, the gateway LEDs flash rapidly in sequence (an LED chase or caterpillar). When the radio module firmware update is complete, the gateway reboots automatically.

Note: When you update the radio module firmware, the firmware stored on the gateway is also updated. If there is not enough room in the storage, the radio module firmware update fails. In that case, first remove one of the versions stored on the gateway to free up space. For more information, see Radio Module Firmware on page 328.

**9.** When the update is complete, the AirLink gateway reboots. The Software Update progress window appears.

SOFTWARE UPDATE	
Update in progress	
Do not shut down the device until the process is complete!	

When the reboot is complete, you are returned to the Login screen.

- **10.** After you log in, go to Status > About.
- **11.** Click Refresh.
- **12.** Check the ALEOS Software Version and the Radio Firmware Version fields to confirm that the ALEOS software and the radio module firmware have been updated.

# Using AirLink Management Service (ALMS) to Update One or Multiple AirLink gateways Over-the-Air

You can use AirLink Management Service to update the ALEOS software and radio module firmware over-the-air on one or multiple AirLink gateways.

#### If you don't have an ALMS account:

- 1. In ACEmanager, go to the Services tab and ensure that ALMS is enabled and the server URL is <a href="https://na.m2mop.net/device/msci/com">https://na.m2mop.net/device/msci/com</a>. If this is not the case, enter the correct URL, click Apply and then click Reboot.
- 2. Go to www.sierrawireless.com/ALMS for more information.

#### Updating to ALEOS software with an ALMS account:

- 1. Go to airvantage.net and log in.
- **2.** Follow the instructions in the online ALMS documentation to update the ALEOS software and radio module firmware.

### Updating Only the Radio Module Firmware

**Important:** Use this feature only if directed by Sierra Wireless or an authorized reseller.

If Sierra Wireless or your authorized reseller directs you to update only the Radio Module Firmware:

1. Select the Radio Module Firmware button.

Software and Firmware				<u>Close</u>
urrently Installed System Informatio	n			
ALEOS Software Version:	4.10.0	ALEOS Build number:	013	
Device Model:	LX60			
Radio Module Type:	WP7601	Radio Module Identifier:	VERIZON	
Radio Firmware Version: SWI	9X07Y 02.10	.00.00 000000 jenkins 2017	/11/02 23:09:00	

2. Select the appropriate firmware file for your gateway and click Update. This is an .iso file named for the gateway's radio module and the mobile network operator's network (or "GENERIC", if it is intended for more than one operator network). For example, MC7354\_GENERIC\_2820.iso.

If you select a file for radio module firmware that is not supported on your gateway, you will see a warning message similar to the following:

WARNING!	
Carrier ID doesn't match with ATT002. Continuing may result in device failure requiring physic Please refer to the user guide for more details.	al access or a factory return to correct.
Install anyway?	
	OK Cancel

Unless you have been advised by Sierra Wireless to do so, we recommend that you do not install an unsupported version of the radio module firmware.

3. Click Update.

The radio module firmware update runs automatically and green check marks appear beside each step as it is completed.

**4.** When the update is complete, the AirLink gateway reboots. The Software Update progress window appears.

OFTWARE UPDATE		
Update in progress		
Do not shut down the device until	he process is complete!	

When the reboot is complete, you are returned to the Login screen.

- 5. After you log in, go to Status > About.
- 6. Check that the Radio Firmware Version has been updated.

## **Enterprise LAN Management**

You can use AirLink gateways in the following configurations:

• Standalone with a connection to a single device

When using the AirLink gateway with a single device, ensure that the device is DHCP enabled.



• With a router

The router allows several devices to use the AirLink gateway's connection to the network. When using the AirLink gateway with a router:

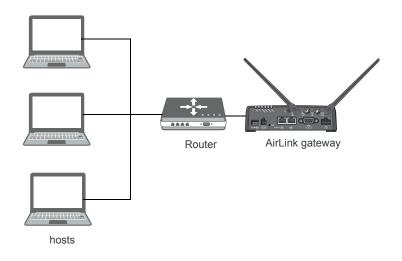
• Configure the router to be DHCP enabled.

### And either:

· Configure the router to use Network Address Translation (NAT).

Or

 Configure ALEOS (in ACEmanager) to use Host Port Routing. For information on using ALEOS with a router that is not configured to use NAT, see Host Port Routing on page 151.



*Note:* Other than for VLANs, ALEOS does not provide DHCP addresses to router connected devices.

### Over the Air (OTA) Connections

### Access AirLink gateways

You can use an OTA connection to access AirLink gateways that are in either configuration described above (stand alone or with a router).

### Access connected devices

To use an OTA connection to access a connected device through the AirLink gateway, configure the device in ALEOS as the DMZ or port forwarding destination. For information on inbound OTA connections to the host, see DMZ on page 202 and Port Forwarding on page 197.

# Configuring Your Gateway for use in a PCI Compliant System

The credit card industry requires retailers to comply with Payment Card Industry (PCI) standard to maintain a secure environment when processing payment card transactions. For these transactions, the AirLink gateway acts as a wireless data conduit for routers and PoSs (point-of-sale-terminals) that have been configured for PCI compliance.

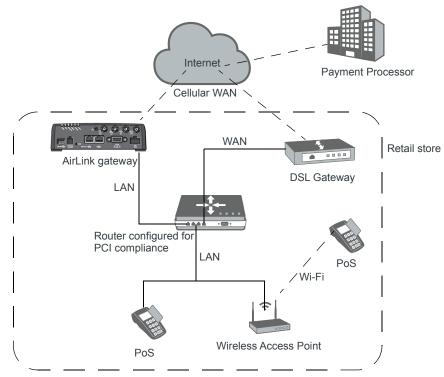


Figure 2-15: Sample PCI compliant network

The PCI compliant network must be set up so that:

- The USBnet is on a different subnet from the point-of-sale-terminal.
- All security protocols must be established from the point-of-sale terminal to the payment processor.
- Payment card terminals must be on a dedicated LAN or VLAN.

• The AirLink gateway must be connected to a router that is configured for PCI compliance.

Note: The serial port on the AirLink gateway has no access to the IP data path and does not need to be disabled.

If you are using the AirLink gateway for a payment card industry application, to meet PCI Data Security Standard compliance requirements the following steps must be done by a PCI certified service company.

For each gateway:

- 1. Connect the AirLink gateway to a router that has been configured for PCI compliance.
- **2.** Log in to ACEmanager:
  - User Name: "user" (entered by default)
  - · Default Password:
    - For devices that support unique passwords, the default password is printed on the device label.
    - For other devices, the default password is 12345.

Note: For system security, and in accordance with PCI recommendations, ensure that you change the default ACEmanager password. The new password must be at least 8 characters long. For more information, see Change Password on page 304.

**3.** Go to Applications > ALEOS Application Framework and set the ALEOS Application Framework field to Disable.

# >>> 3: Status

All fields in the Status group are read-only and provide information about the AirLink LX40. Depending on individual settings, the onboard radio module, and the type of network, the actual status pages may look different than the pages shown here.

**Tip:** To be sure you are viewing the current status for all fields, click the Refresh button on the upper right side of the screen.

On the Status tab, you'll find the following pages:

- Home
- Cellular
- Ethernet
- Wi-Fi
- LAN IP/MAC Table
- VPN
- Security
- Services
- Applications
- Policy Routing
- RSR (Reliable Static Routing)
- PNTM (Private Network Traffic Management)
- About

## Home

The Home section of the Status tab is the first page displayed when you log in to ACEmanager. It shows basic information about the WAN network connection, the mobile network connection, and important information about the LX40.

ast updated time : 9/5/2019	2:02:17 PM									
asi upualeu linte : 9/0/2019	2.02.17 FM						Expand All Apply Refresh Cancel			
Home										
Cellular	[-] General									
Cellular	AT Network State	AT Network State				Network Link Down				
Ethernet	AT Active WAN IP	AT Active WAN IPv4 Address				0.0.0.0				
Wi-Fi	AT Active WAN IP	AT Active WAN IPv6 Address								
LAN IP/MAC Table	AT Current WAN I	AT Current WAN IPv6 Prefix Length				0				
	IPv4 Network I	IPv4 Network Interface				None				
VPN	IPv6 Network I	IPv6 Network Interface								
Security	AT Customer Dev	AT Customer Device Name				5021002				
Services	Device Uptime	Device Uptime				0 days, 0 hours, 10 minutes				
Applications	[-] Advanced (DN	S)								
Policy Routing	DNS Proxy				Enabled					
	DNS Cache				Enabled					
RSR	DNS Override				Disabled					
PNTM	AT DNS Server 1	AT DNS Server 1 (IPv4)					10.0.0.1			
About	AT DNS Server 2	AT DNS Server 2 (IPv4)					10.0.2			
	AT DNS Server 1	(IPv6)			::					
	AT DNS Server 2	(IPv6)								

Figure 3-1: ACEmanager: Status > Home

Field	Description
General	
Network State	<ul> <li>Current state of the WAN network connection</li> <li>Network Ready—Connected to a mobile broadband network and ready to transfer data</li> <li>Network Ready - eSIM Not Activated—The R2C eSIM (if available) has not been activated in ALMS</li> <li>Network Ready - eSIM Activation State Unknown—The activation state is unknown. This could be because the eSIM activation state has not yet been reported by ALMS (the LX40, the eSIM, and ALMS have not synchronized after device registration or a device reset), or status reports from ALMS have been disabled. Network or server issues may also result in an unknown activation state. If this state persists and you believe the eSIM has been activated, please contact your Sierra Wireless Sales representative.</li> <li>Connected - No Service</li> <li>Network Link Down—The network link is not available</li> <li>Not Connected</li> </ul>
Active WAN IPv4 IP Address	The current IPv4 WAN IP address for the gateway
Active WAN IPv6 IP Address	The current IPv6 WAN IP address for the gateway
Current WAN IPv6 Prefix Length	The length, in bits, of the WAN IPv6 prefix
IPv4 Network Interface	Current active network interface

Field	Description
IPv6 Network Interface	Current active network interface
Customer Device Name	By default, the name is the serial number of the gateway. If you have configured a device name in the IP Manager section of the Services > Dynamic DNS tab, that name appears in this field.
Device Uptime	Length of time since the gateway last rebooted (in days, hours, and minutes)
Advanced (DNS)	
DNS Proxy	<ul> <li>Determines which DNS server the connected clients use for domain name resolution</li> <li>Enabled—DNS Proxy is activated. Connected DHCP clients acquire the AirLink gateway's IP address as their DNS server. The AirLink gateway performs DNS lookups on behalf of the clients.</li> <li>Disabled—Connected DHCP clients acquire the DNS servers used by the gateway. To set this option, see DNS Proxy on page 155.</li> </ul>
DNS Cache	<ul> <li>Status of the DNS Local Cache feature</li> <li>Enabled—The built-in DNS server caches queries and entries, which can reduce WAN traffic overall by sending out less DNS-related traffic.</li> <li>Disabled—DNS queries and entries are not cached.</li> <li>To set this option, see DNS Local Cache on page 155.</li> </ul>
DNS Override	<ul> <li>Override WAN-granted DNS</li> <li>Enabled—Locally configured DNS servers are used.</li> <li>Disabled—DNS servers provided by the active WAN connection are used.</li> </ul>
DNS Server 1 (IPv4)	1st DNS server IPv4 address currently in use by the WAN connection to resolve domain names into IP addresses
DNS Server 2 (IPv4)	2nd DNS server IPv4 address
DNS Server 1 (IPv6)	1st DNS server IPv6 address currently in use by the WAN connection to resolve domain names into IP addresses
DNS Server 2 (IPv6)	2nd DNS server IPv6 address

## Cellular

The Cellular section provides specific information about the connection including the IP address and how much data has been transmitted or received. Some of the information on this ACEmanager page is repeated on the Home page for quick reference.

## Cellular status for Ready to Connect eSIM

The Status > Cellular page is labeled **Cellular (R2C Capable)** for devices that support Sierra Wireless R2C eSIM (Ready to Connect embedded SIM), as shown in Figure 3-2. For R2C eSIM-capable devices, the Cellular (R2C Capable) page displays status information about all available external SIM slots and the eSIM. You can find more information about eSIM status items in the following tables.

Last updated time : 10/11/2019 10:20:39 AM  Home  [-] General  AT Phone Number	NAN/Cellular Wi-Fi					
Cellular (R2C Capable) AT Phone Number	time : 10/11/2019 10:20:39					
Cellular (R2C Capable) AT Phone Number						
AT Phone Number	C Capable)					
Cellular IP Address	Ethernet					
Wi-Fi AT Cellular State						
LAN IP/MAC Table AT Cellular State Details	Table					
Cellular End-to-End Connection						
VPN Carrier Availability						

Figure 3-2: ACEmanager Status > Cellular (R2C Capable)

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
ast updat	ed time : 7/23/2020 1	2:26:22 PN								Expand All Apply Refresh Canc		
Home												
nome			[-] Genera	al								
Cellular			AT Phone	Number				NA				
Ethernet					Protocol Famil							
Wi-Fi				ar Connection		y		IPv4				
VVI-F1				ar IP Address ar IPv6 Addres				10.142.238.238				
LAN IP/M	IAC Table			ar IPv6 Prefix I								
VPN			AT Cellula					Connected				
Security				ar State Detai	Is			IP Acquired				
			Cellular End-to-End Connection					Not Verified				
Services	1		Carrier Availability					Available				
Applicati	ons		AT SIM N	etwork Operat	tor			TELUS ISP				
Policy Ro	outing		Serving Network Operator					TELUS				
	-		AT Signal	Strength (RS	SI)			-74				
RSR			AT LTE SI	gnal Strength	(RSRP)			-140				
About			AT LTE SI	gnal Quality (	RSRQ)			-20				
			AT LTE SI	gnal Interfere	nce (SINR)			0				
			ESN/E	ID/IMEI				3560480901020	53			
			AT SIM ID					8912230100043	885845			
			APN Status					isp.telus.com				
			AT Numb	er of SIMs pre	sent			1				
			AT Radio	Technology				LTE				
			Netwo	rk Service Typ	e			4G				
			Active	Frequency Ba	ind			LTE BAND 7				

## General

Figure 3-3: ACEmanager: Status > Cellular > General

Table 3-1:	Reported	Signal	Strenath	and	<b>Quality Values</b>
		e.g	•		

Network	Signal Strength and Quality values	
UMTS	<ul> <li>Signal Strength (RSSI)</li> <li>Signal Quality (ECI0)</li> <li>Received Signal Power Code (RSCP)</li> </ul>	
LTE	<ul> <li>Signal Strength (RSSI)</li> <li>LTE Signal Strength (RSRP)</li> <li>LTE Signal Quality (RSRQ)</li> <li>LTE Signal Interference (SINR)</li> </ul>	

General	
Phone Number	The phone number associated with the Mobile Network Operator account. If the Mobile Network Operator does not allow the account to display the phone number or there is no Mobile Network account for the gateway, "NA" is displayed.

Cellular	The current IP version of the cellular network connection
Connection	• IPv4
Protocol Family	• IPv6
	Both IPv4 and IPv6
	Note: Cellular Connection Protocol Family, Cellular IPv6 Address and Cellular IPv6 Prefix
	Length do not appear when only IPv4 connections are possible.
Cellular IP	IPv4 Cellular WAN IP Address
Address	If there is no mobile network connection, 0.0.0.0 is displayed.
Cellular IPv6 Address	Shows the IPv6 Cellular WAN IP Address if an IPv6 connection is established.
Cellular IPv6 Prefix Length	Shows the IPv6 prefix length, in bits, if an IPv6 connection is established.
Cellular State	Current state of the cellular connection:
	Connected
	Not Connected
	No Service
Cellular State	Provides additional details about the current cellular state, for example the gateway may not be
Details	connected because the SIM card is not installed. Possible messages are:
	Disconnected
	Connecting
	Data connection failed. Waiting to retry
	Not Connected - Radio Connect off
	Not Connected - Waiting for Activity
	No SIM or Unexpected SIM Status
	SIM Locked, but bad SIM PIN
	SIM PIN Incorrect, 5 Attempts Left
	SIM PIN Incorrect, 4 Attempts Left
	SIM PIN Incorrect, 3 Attempts Left
	SIM PIN Incorrect, 2 Attempts Left
	SIM PIN Incorrect, 1 Attempt Left
	SIM PIN Incorrect, 0 Attempts Left
	SIM Blocked, Bad unlock code
	SIM Locked: 10 PUK Attempts Left
	SIM Locked: 9 PUK Attempts Left
	SIM Locked: 8 PUK Attempts Left
	SIM Locked: 7 PUK Attempts Left
	SIM Locked: 6 PUK Attempts Left
	SIM Locked: 5 PUK Attempts Left
	SIM Locked: 4 PUK Attempts Left
	SIM Locked: 1 PUK Attempt Left
	SIM Blocked, unblock code incorrect
	IP Acquired

Cellular End-to-	Describes the state of the ce	Ilular network connection by	ased on Cellular network monitoring
End Connection	(see Cellular > Monitor on pa	age 95). Possible states are:	-
	<ul> <li>Not Verified—The monitoring function is set to disable and therefore the availability of the cellular network cannot be verified.</li> </ul>		
	• Pending—The monitoring function is enabled, but has not yet completed its test. Once the first test is complete, this option only appears again if monitoring is disabled and then re-enabled.		
	<ul> <li>Established—The monitoring system has determined that service is available on the cellular network.</li> </ul>		
	Not Established—The n service (ping test failed)		mined that the cellular interface has no
Carrier Availability	gateway's radio module	mobile network operator (ca	rrier) is able to provide service to the
	<ul><li>Possible values:</li><li>Available</li></ul>		
	Not Available		
SIM Network Operator	The SIM card's home networ roaming	rk, i.e, the Mobile Network O	perator when the gateway is not
Serving Network Operator	<ul> <li>The network currently in use</li> <li>This field only appears when the gateway has a network connection.</li> <li>If the gateway is not roaming, this field is the same as the SIM Network Operator field.</li> <li>If the gateway is roaming, this field displays the roaming Mobile Network Operator.</li> </ul>		
(RSSI)	The average received signal power measured in the air interface channelIndicates if there is a strong signal available for the AirLink gateway to connect toSee also LTE Signal Strength (RSRP) and LTE Signal Quality (RSRQ).The value varies, depending on the network characteristics and the AirLink gateway.RSSISignal strength		
	> -78 dBm	Good	
	-78 dBm to -93 dBm	Fair	
	-94 dBm to -102 dBm	Poor	
	< -103 dBm	Inadequate	
Signal Quality (ECI0)	2G/3G signal quality Indicates the signal quality w dB	ith a ratio of the average sigr	nal energy to co-channel interference in
	EC10	Signal quality	
	0 to -6	Good	
	-7 to -10	Fair	
	-11 to -20	Poor	
ESN/EID/IMEI	Electronic Serial Number for	the internal radio	

SIM ID	Identification number for the SIM card in use	
APN Status	<ul> <li>Current APN in use by the network connection</li> <li>(Configured) is a default APN based on the SIM card in use.</li> <li>(User Entered) is a custom APN entered manually into the configuration.</li> </ul> Note: APN is configured on the WAN/Cellular configuration tab.	
Number of SIMs present	Indicates the number of SIMs (including R2C eSIM, if available) installed in the LX40.	
Primary SIM	Indicates which SIM card slot or R2C eSIM (if available) is assigned to be the primary SIM card. If more than one SIM cards are installed, the Primary SIM card is used for network connections.	
Secondary SIM	Indicates which SIM card slot or R2C eSIM (if available) is assigned to be the secondary SIM card.	
Active SIM	Indicates which SIM card slot or R2C eSIM (if available) is used for the current data connection.	
Allow R2C eSIM Usage	<ul> <li>Status of the Allow R2C eSIM Usage setting.</li> <li>Enable—the R2C eSIM is available to be used for network connections</li> <li>Disable—the R2C eSIM is not available for network connections. Only the external SIM card slots are available.</li> </ul>	
R2C eSIM Activation Status	<ul> <li>Status of the R2C eSIM activation state. This status is retrieved from ALMS.</li> <li>Unknown—the activation state is unknown. This could be because the R2C eSIM activation state has not yet been reported by ALMS (the LX40, the eSIM, and ALMS have not synchronized after device registration or a device reset), or status reports from ALMS have been disabled. Network or server issues may also result in an unknown activation state.</li> <li>Note: The R2C eSIM activation status depends on ALMS reporting the activation status to the LX40. Due to system latencies, ALMS may not be aware of the R2C eSIM activation status to the LX40. Due to system latencies to the LX40. If the R2C eSIM is activated in the meantime, an Unknown state may persist if the Device Initiated Interval is configured to last an extended period of time. 24 hours is the default setting (see page 210 for more information). On the Services &gt; ALMS page, you can click Connect to trigger a sync to refresh the R2C eSIM state rather than wait for the Device Initiated Interval. Alternatively, you can reboot the LX40 to force a resync with ALMS. If the Unknown state still persists and you believe the R2C eSIM has been activated, please contact your Sierra Wireless Sales representative.</li> </ul>	
Radio Technology	<ul> <li>Not Active—the R2C eSIM has not been activated in ALMS</li> <li>Active—the R2C eSIM has been activated</li> </ul> Type of service being used by the gateway (e.g. LTE, HSPA+, UMTS, HSPA, or GPRS) If you are connected to a network other than that of your Mobile Network Operator, the network service type indicates that you are roaming (and additional charges may apply).	
Network Service Type	Type of network the gateway is connected to (e.g. 4G, 3G)	
Active Frequency Band	Current cellular band being used (LTE BAND 2, etc.)	

Signal Strength an Different radio technolo ACEmanager depend o Values on page 36.	gies have different ways of	reporting signal strength an onnected to. For details, see	d signal quality. The fields displayed in e Reported Signal Strength and Quality
Received Signal Code Power (RSCP)	The RSCP is the power measured by the receiver on a particular physical channel. It provides an indication of signal strength for UMTS connections, and appears under Cellular > Advanced. Expected values are in the range of -50 dB to -120 dB.		
LTE Signal Strength (RSRP)	Reference Signal Received Power The average signal power of all cell-specific reference signals within the LTE channel Indicates whether the AirLink gateway has a strong connection to the wireless network The value varies, depending on the network characteristics and the AirLink gateway.		
	RSRP	Signal strength	
	> -105 dBm	Good	
	-105 dBm to -115 dBm	Fair	
	-116 dBm to -1000 dBm	n Poor	
	< -1000 dBm	Inadequate	
	See also LTE Signal Quali	ity (RSRQ) and Signal Strer	ngth (RSSI).
LTE Signal Quality (RSRQ)	<ul> <li>Reference Signal Received Quality</li> <li>The RSRQ indicates the quality of the AirLink gateway's connection to the wireless ne noise or interference affecting the quality of the connection?) See also Signal Strength and LTE Signal Strength (RSRP).</li> <li>The value varies, depending on the network characteristics and the AirLink gateway.</li> </ul>		ction?) See also Signal Strength (RSSI)
	RSRQ	Signal quality	
	> -9 dB	Good	
	-9 dB to -12 dB	Fair	
	< -12 dB	Poor	
	Note: For additional inform (described on page 381).	nation on the LTE network,	use the *CELLINFO2? AT command

LTE Signal Interference (SINR Level)		imum value for each level is: 3 dB 3 3 3 3 3 3 3 3 3 3	oplies to Sprint and Verizon Wireless LTE
LTE Signal Interference (SINR)	Signal to noise and interference ratio Higher values indicate that signal power is much greater than noise and interference.		
	SINR	Throughput	
	> 10	Excellent	
	6-10	Good	
	0-5	Fair	
	< 0	Poor	

### **Statistics**

Statistics		
Bytes Sent	0	
Bytes Received	0	
Persisted Bytes Sent	0	
Persisted Bytes Received	0	
Packets Sent	0	
Packets Received	0	

Figure 3-4: ACEmanager: Status > Cellular > Statistics

Statistics	
Bytes Sent	Number of bytes sent to the mobile network since system startup or reboot
Bytes Received	Number of bytes received from the mobile network since system startup or reboot
Persisted Bytes Sent	Number of bytes sent The count starts when the gateway first goes on air and persists over reboot. The field resets to zero on reset to factory default settings.
Persisted Bytes Received	Number of bytes received The count starts when the gateway first goes on air and persists over reboot. The field resets to zero on reset to factory default settings.

Packets Sent	Number of packets sent to the network since system startup or reboot
Packets Received	Number of packets received from the network since system startup or reboot

### Monitor

[-] Monitor		
AT Test Interval (seconds)	900	
AT Monitor Type	Disable	
AT Ping Test IP Address	0.0.0.0	
Time Between Pings (seconds)	20	
Cellular Network Watchdog	Enabled	
AT Current WAN Time in Use (minutes)	13	

Figure 3-5: ACEmanager: Status > Cellular > Monitor

Monitor	
Test Interval (seconds)	The configured amount of time between tests of the cellular connection
Monitor Type	The configured type of test being run on the interface to diagnose its ability to provide end-to- end connectivity
Ping Test IP Address	The configured IP address used for testing interface connectivity
Time Between Pings (seconds)	The configured time between individual pings
Cellular Network Watchdog	Status of the Cellular Network Watchdog (Enabled or Disabled) See Network Watchdog on page 68.
Current WAN Time in Use (minutes)	The length of time the cellular WAN has been in use

### Advanced

[-] Advanced			
AT IMSI	302220023287679		
AT Serving Network PLMN	302220		
AT Cell ID	28355330	28355330	
AT LAC/TAC	11002		
AT BSIC	0	0	
DMNR Status	Disabled	Disabled	
AT Cell Info	Cellinfo: TCH: 2325 RS	SI: -65 LAC: 11002 CellID: 28355330	
AT Channel	2325		
Network Operator Switching	Manually disabled		
LTE IoT Operating Mode	Unknown		
Carrier Aggregation Indicator	Valid		
Carrier Aggregation Information			
Frequency Band	Channel	Bandwidth	
LTE BAND 5	2535	5 MHz	

Figure 3-6: ACEmanager: Status > Cellular > Advanced

Advanced	
IMSI	International Mobile Subscriber Identity number
Serving Network PLMN	The PLMN of the currently attached network
Cell ID	Unique number that identifies each base transceiver station (BTS) or sector of a BTS within an LAC
PN Offset	This field appears only for CDMA networks. Base station identifier used in CDMA networks.
LAC/TAC	Location Area Code or Tracking Area Code (LTE)
BSIC	Base Station Identity Code
DMNR Status	<ul> <li>Dynamic Mobile Network Routing (DMNR) is only supported on the Verizon Wireless network.</li> <li>DMNR status:</li> <li>Enabled</li> <li>Disabled</li> </ul>
DMNR Foreign Agent Registration Status	<ul> <li>This field only appears if DMNR is enabled.</li> <li>The status of transactions with the Home agent</li> <li>Pass — Connected subnets registered or de-registered successfully</li> <li>Fail—Unable to register or de-register connected subnets</li> <li>Unknown</li> </ul>
DMNR Reverse Tunnelling Agent Status	This field only appears if DMNR is enabled. Status of the NEMO tunnel: • Up • Down

Cell Info	Cell information such as the Base Station Identity Code (BSIC), TCH, Received Signal Strength
	Indicator (RSSI), Location Area Code (LAC), and the cell ID
	For additional information, including cell info for LTE networks, see *CELLINFO2? on page 381 and LTE Networks on page 448.
Channel	WAN network channel
	The current active channel number for the mobile network connection
Network Operator	Network Operator Switching status (See Radio Module Firmware on page 328.) Possible status:
Switching	OK—The SIM in use matches the currently active radio module firmware.
	<ul> <li>Manually disabled—SIM-based image switching is disabled on the Admin &gt; Radio Module Firmware screen.</li> </ul>
	<ul> <li>Disabled: <carrier> firmware is not in the local store—The required radio module firmware is not stored on the gateway. For instructions on how to install the radio module firmware, see Radio Module Firmware on page 328.</carrier></li> </ul>
	<ul> <li>Disabled: Unknown MCC/MNC—The gateway does not recognize the Mobile Country Code (MCC) or the Mobile Network Code (MNC) for the SIM card.</li> </ul>
	<ul> <li>Disabled: SIM card not ready at boot—SIM card error. Ensure that the SIM card is installed properly, and has a valid account associated with it. If the problem persists, contact your Mobile Network Provider.</li> </ul>
	• Disabled: SIM card not usable at boot—The gateway is unable to read the SIM card. Check the Network State field to ensure that the SIM card is not PIN-blocked. Ensure that the SIM card is installed properly, and has a valid account associated with it. If the problem persists, contact your Mobile Network Provider.
	<ul> <li>Disabled: DVT-Mode—The gateway is in an advanced diagnostic mode, normally only used at the factory. Contact your Sierra Wireless authorized distributor.</li> </ul>
	• Disabled: internal error—Indicates a problem with the Network Operator Switching feature. Contact your Sierra Wireless authorized distributor.
LTE IoT Operating Mode	This field appears only if the LX40 is connected to a Cat-M1 or NB-IoT LTE network. The value indicates the connected IoT network type.
	Possible values:
	Cat-M1     NB-IoT
Sierra SIM Applet Version	The Sierra SIM applet version is displayed if the active SIM is either an R2C eSIM or an external Sierra SIM.
R2C eSIM SIM ID	ICCID of the R2C eSIM (if present)
Carrier	This field appears only for LTE-Advanced networks
Aggregation Indicator	Indicates whether or not carrier aggregation is enabled
maroutor	Carrier Aggregation Indicator:
	<ul> <li>Valid—Secondary band/channel information is available</li> <li>Information not available—No secondary band/channel information is available</li> </ul>
Carrier Aggregation Information	<ul> <li>Carrier Aggregation Information appears only for LTE-Advanced networks when carrier aggregation is enabled. The Carrier Aggregation Information table displays the following information about multiple SCCs (secondary component carriers) for LTE carrier aggregation:</li> <li>Frequency Band</li> <li>Channel</li> <li>Bandwidth</li> </ul>

## Ethernet

Status WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O Admin			
ast updated time : 9/11/2018	11:42:44 AM	1						Expand All Appl	y Refresh Cancel		
Home											
Cellular		[-] Etherne	et LAN								
Cellular		DHCP	Mode				Auto				
Ethernet		AT USB M	lode				USB Serial				
Wi-Fi		Conne	cted Clients				1				
		VRRP	Mode				Disabled				
LAN IP/MAC Table		Proxy A	ARP				Enabled				
VPN		Ethernet	Port Status								
Security		Port	Number	MAC Ac	idress	Status	Port Mode	Packets Sent	Packets Received		
ocounty		F	Port 1	0E:0E:0E:	0E:0E:05	1000Mb/s Full Duplex	LAN	823	845		
Services		[-] Etherne									
Applications		[-] Eurenne	et wan								
Policy Routing		AT Ethern	et State				Not Connected				
Policy Routing		AT Ethern	et State Deta	ails			Disconnected				
RSR		Ethern	et End-to-En	d Connection			Not Verified				
PNTM		Ethern	et IP Addres	s			0.0.0.0				
		[-] Statisti	cs								
About											
			y IP Packets				823				
		Gateway	y IP Packets	Received			845				
		[-] Monitor	r								
		AT Test In	terval (minut	es)			5				
		AT Monito	г Туре				Disable				
		AT Ping T	est IP Addres	ss			0.0.0.0				
		Time E	Between Ping	gs (seconds)			20				
		AT Curren	nt WAN Time	in Use (minut	tes)		7				
		[-] VLAN									
		VLAN									
				Inter	face			VLAN ID			
				VLA				0			
				VLA			0				
				VLA	N 3		0				

Figure 3-7: ACEmanager: Status > Ethernet

Field	Description
Ethernet LAN	
DHCP Mode	<ul> <li>Status of DHCP mode</li> <li>Server—The AirLink gateway is acting as a DHCP server for all Ethernet connections.</li> <li>Disable—The AirLink gateway is not acting as a DHCP server or client. All devices connected to the AirLink gateway must have a static LAN IP or use PPPoE.</li> <li>Auto—Default setting used by authorized AirLink resellers for initial gateway configuration. See DHCP Mode on page 136 for more information.</li> </ul>

Field	Description
DHCP Auto Status	<ul> <li>Status of DHCP mode (This field only appears when the DHCP mode is Auto.)</li> <li>Server—ALEOS is acting as a DHCP server.</li> <li>Client—ALEOS is acting as a DHCP client.</li> </ul>
USB Mode	Which USB port mode is set (USBnet, USB serial, or Disabled)
Connected Clients	Number of connected devices that obtained their IP address through DHCP over Ethernet or USBnet. The value in this field does not include devices connected via PPP or PPPoE.
VRRP Mode	VRRP status
Proxy ARP	<ul> <li>Proxy ARP status:</li> <li>Enabled</li> <li>Disabled</li> <li>For more information, see Proxy ARP (Primary Gateway) on page 152.</li> </ul>
Ethernet Port Status	
Port Number	Port number (The number of Ethernet ports available varies depending on the gateway.)
MAC Address	MAC addresses of the Ethernet ports
Status	<ul> <li>Status of the Ethernet port(s):</li> <li>Disabled—The Ethernet port has not been enabled (Default)</li> <li>Link Speed—Link speed depends on the gateway and the network</li> <li>Disconnected—No device is connected to the Ethernet port</li> <li>Disabled (Public IP)—The Connection mode is set to "Ethernet Uses Public IP". All the Ethernet ports except the Public Mode Ethernet port are automatically disabled.</li> </ul>
Port Mode	Mode of each Ethernet port
Packets Sent	Number of packets sent over the Ethernet port
Packets Received	Number of packets received over the Ethernet port
Ethernet WAN	
Ethernet State	Current state of the Ethernet connection: <ul> <li>Connected</li> <li>Not Connected</li> <li>No Service</li> </ul>
Ethernet State Details	<ul> <li>Provides additional details about the current Ethernet connection status. Possible messages are:</li> <li>IP Acquired</li> <li>Disconnected</li> <li>Not configured for WAN</li> </ul>

Field	Description
Ethernet End-to-End Connection	Describes the state of the Ethernet network connection, based on Ethernet network monitoring (see Ethernet > Monitor on page 98). Possible states are:
	<ul> <li>Not Verified—The monitoring function is set to disable and therefore the availability of the Ethernet network cannot be verified.</li> </ul>
	• Pending—The monitoring function is enabled, but has not yet completed its test. Once the first test is complete, this option only appears again if monitoring is disabled and then re-enabled.
	<ul> <li>Established—The monitoring system has determined that service is available on the cellular network.</li> </ul>
	• Not Established—The monitoring system has determined that the cellular interface has no service (ping test failed).
Ethernet IP Address	Ethernet IP address
Statistics	
Gateway IP Packets Sent	Number of gateway packets sent to the network since system startup or reboot.
Gateway IP Packets Received	Number of gateway packets received from the network since system startup or reboot.
Monitor	
Test Interval (minutes)	The configured amount of time between testing the Ethernet WAN connection
Monitor Type	The configured type of test being run on the interface to diagnose its ability to provide end- to-end connectivity
Ping Test IP Address	The configured IP address used for tests of interface connectivity
Time Between Pings (seconds)	The configured time between individual pings
Current WAN Time in Use	The length of time the Ethernet WAN has been in use
VLAN	
Interface	Identities Interface name of the configured VLANs
VLAN ID	Identities ID of the configured VLANs

### Wi-Fi

If you have an AirLink LX40 with Wi-Fi, click the Wi-Fi tab on the left side of the screen to view the Wi-Fi Status.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last upda	ted time : 9/17/2018	3:52:54 PM							Expand	d All Apply Refresh Cancel	
Home									_		
Home			[-] Wi-Fi St	atus							
Cellular											
Etherne	t		Mode				· · · · · · · · · · · · · · · · · · ·	Access Point (LAN)			
			[-] Access	Point (LAN)							
Wi-Fi			SSID				,	XF82240005021002	,		
LAN IP/I	IAC Table			Encryption T	vpe			Open	-		
VPN				ed Clients				0			
			Configur	ed Access F	oint Mode		t	b/g/n			
Security	1		Local AP	Frequency	(GHz)		2	2.412			
Service	S		Channel	in Use			1	1			
Applicat	tions		Access F	Point MAC A	ddress			e2:4f:43:ca:46:b0			
			Wi-Fi Bri	dge to Ether	net		C.	Disabled			
Policy R	outing										
RSR			[-] Statistic	s							
PNTM	DNTM		Access F	Point 1 Pack	ets Transmitte	bd	4	4			
			Access F	Point 1 Pack	ets Received		(	0			
About											

Figure 3-8: ACEmanager: Status > Wi-Fi

Field	Description
Wi-Fi Status	
Mode	Wi-Fi mode. For more information, see Wi-Fi Configuration on page 115.
Access Point (LAN) These fields only appear wh	en the Wi-Fi mode is set to Access Point (LAN).
SSID	Configured SSID
Security Encryption Type	Wi-Fi security encryption (security authentication) type (i.e. WEP, WPA, WPA2 Personal, WPA2 Enterprise)
Connected Clients	Number of connected clients
Configured Access Point Mode	Current Wi-FI access point mode. For example if the access point mode on the gateway is configured for n/ac Enabled (for 5 GHz band) and the client only supports b/g (2.4 GHz band), the access point mode in use is b/g (2.4 GHz band).
Local AP Frequency (GHz)	Frequency being used by the Access Point
Channel in Use	Channel being used by the Access Point
Access Point MAC Address	MAC address that hosts connect to when the gateway is configured as an access point. For more information, see Access Point (LAN) Mode on page 119.

Field	Description					
Wi-Fi Bridge to Ethernet Client (WAN)	<ul> <li>Status of the Bridge Wi-Fi to Ethernet field.</li> <li>Enabled—The Ethernet interface and the Wi-Fi interface share the same subnet. This allows routing between all LAN devices.</li> <li>Disabled—Wi-Fi LAN devices are isolated from all other LAN devices. (default) See Bridge Wi-Fi to Ethernet on page 122.</li> </ul>					
	en the Wi-Fi mode is set to Client (WAN).					
Wi-Fi State	Current state of the Wi-Fi connection: <ul> <li>Connected</li> <li>Not Connected</li> <li>No Service</li> </ul>					
Wi-Fi State Details	<ul> <li>Provides additional details about the current Wi-Fi connection. Possible messages are:</li> <li>IP Acquired</li> <li>Disconnected</li> <li>Associating</li> <li>Associated</li> <li>Connecting</li> </ul>					
Wi-Fi End-to-End Connection	<ul> <li>Describes the state of the Wi-Fi network connection, based on Wi-Fi network monitoring (see Monitor on page 117). Possible states are:</li> <li>Not Verified—The monitoring function is disabled, and therefore the availability of the Wi-Fi network cannot be verified.</li> <li>Pending—The monitoring function is enabled, but has not yet completed its test. Once the first test is complete, this option only appears again if monitoring is disabled and then re-enabled.</li> <li>Established—The monitoring system has determined that service is available on the Wi-Fi network.</li> <li>Not Established—The monitoring system has determined that the Wi-Fi interface has no service (ping test failed).</li> </ul>					
SSID	SSID that the AirLink gateway is connected to or associated with					
Security Encryption Type	Wi-Fi security encryption (security authentication) type (i.e. WEP, WPA, WPA2 Personal, WPA2 Enterprise)					
IP Address	WAN IP address the gateway received from the access point					
RSSI	Signal strength (in dBm) of the remote AP that the Wi-Fi client is connected to.					
Wi-Fi Client MAC Address	MAC address the gateway uses to connect to a Wi-Fi access point when it is configured for Client mode. For more information, see Client (WAN) Mode on page 128.					
Remote Access Point Mode	The current access mode for the client/remote AP (b/g/n or n/ac)					
Current/Last Used Channel	This field only appears when the Wi-Fi mode selected is Client (WAN). The current channel or the last channel used.					
Statistics						
Access Point 1 Packets Transmitted	This field appears in Access Point (LAN) mode. The number of packets transmitted since the last startup/reboot.					

Field	Description
Access Point 1 Packets Received	This field appears in Access Point (LAN) mode. The number of packets received since the last startup/reboot.
WAN Packets Transmitted	This field appears in Client (WAN) mode. Wi-Fi WAN packets transmitted
WAN Packets Received	This field appears in Client (WAN) mode. Wi-Fi WAN packets received
Monitor	
Test Interval (seconds)	The configured amount of time between tests of the Wi-Fi connection
Monitor Type	The configured type of test being run on the interface to diagnose its ability to provide end- to-end connectivity
Ping Test IP Address	The configured IP address used for testing interface connectivity
Time Between Pings (seconds)	The configured time between individual pings
Current WAN Time in Use (minutes)	The time, in minutes, that the gateway has been connected to the current WAN network.
	Note: The value of this field is 0 if the gateway is not connected to a WAN mobile network.
Remote AP MAC Address	This field only appears when the Wi-Fi Status is Associated, Connecting, or Connected. The MAC address of the remote access point
Remote AP Frequency (GHz)	This field only appears when the Wi-Fi Status is Associated, Connecting, or Connected. The frequency being used by the remote access point
Packets Transmitted	Number of IP packets sent to the access point host interface over Wi-Fi LAN since the system startup
Packets Received	Number of IP packets received by the access point host interface over Wi-Fi LAN since the system startup

## LAN IP/MAC Table

The LAN IP/MAC table shows the status of the local network.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
_ast upda	ited time : 9/11/2018	1:23:19 PM	1							Apply Refresh Cancel
Home										
Cellular			IP/MAC	IP Ac	Idress		MAC Add	ress		Status
Etherne					8.13.100		c8:5b:76:29			inactive
	ι.									
Wi-Fi										
LAN IP/N	MAC Table									
VPN										
Security	у									
Service	s									
Applicat	tions									
Policy R	Routing									
RSR										
РИТМ										
About										
. would										

Figure 3-9: ACEmanager: Status > LAN

Field	Description
IP/MAC	
IP Address	Local IP Address of devices on the LAN
MAC Address	MAC Address of devices on the LAN
Status	<ul> <li>The status of the connection:</li> <li>active—the connection is up and active</li> <li>inactive—no recent activity on the connection</li> <li>authorized—a client whose MAC address is included in the list of authorized MAC addresses is connected via a captive portal. See Captive Portal on page 123.</li> <li>unauthorized—an unauthorized client attempting to connect to the Wi-Fi network via a captive portal has been given an IP address, but is not connected</li> </ul>

## VPN

The VPN section gives an overview of the VPN settings and indicates whether a VPN connection has been made.

Status WAN/Cellular Wi	Fi LAN VPN Security Services Eve	ents Reporting Applications I/O Admin
Last updated time : 9/11/2018 1:26:	49 PM	Apply Refresh Cancel
Home	Incoming Out of Band	Blocked
Cellular	Outgoing Management Out of Band	Allowed
Eth	Outgoing Host Out of Band	Blocked
Ethernet	VPN 1 Status	Disabled
Wi-Fi	VPN 2 Status	Disabled
LAN IP/MAC Table	VPN 3 Status	Disabled
LAN IP/MAC Table	VPN 4 Status	Disabled
VPN	VPN 5 Status	Disabled
Security	Failover - Primary VPN	None
Security	Failover - Primary VPN Status	Disabled
Services	Failover - Secondary VPN	None
Applications	Failover - Secondary VPN Status	Disabled
	Failover - Overall VPN Status	Disabled
Policy Routing	Failover - Number of Primary VPN Failures	0
RSR	Failover - Number of Secondary VPN Failures	0
	Failover - Number of Switches to Primary VPN	0
PNTM	Failover - Number of Switches to Secondary VPN	0
About		

Figure 3-10: ACEmanager: Status > VPN

Field	Description
Incoming Out of Band	Whether Incoming Out of Band traffic is allowed or blocked
Outgoing Management Out of Band	Whether outgoing ALEOS Out of Band traffic is allowed or blocked
Outgoing Host Out of Band	Whether Outgoing Host Out of Band traffic is allowed or blocked

Field	Description
VPN 1 to 5 Status	<ul> <li>Status of each VPN connection:</li> <li>Disabled—VPN is disabled (default)</li> <li>Not Connected—The VPN failed to connect. This could be because of a mismatch in the configuration between the client and the server, no data connection on the gateway, etc.</li> <li>Connected—The VPN is connected and ready to transmit traffic.</li> <li>Configuration Error—This status appears when: <ul> <li>Two VPNs have both the same Local Address and the same Remote Address</li> <li>More than one VPN has the remote address set to "0.0.0.0" Note: This restriction does not apply to the Additional Remote Subnets.</li> <li>When either of these errors exist, only the first of the conflicting VPNs is operational.</li> <li>To determine which VPNs are in conflict: <ul> <li>Go to Admin &gt; Configure Log.</li> </ul> </li> <li>For the VPN Subsystem, ensure that Display in Log is set to Yes. The Verbosity can be either Info or Debug.</li> <li>Click View Log.</li> </ul> </li> </ul>
	<ol> <li>The resulting log shows you which VPNs are in conflict.</li> </ol>
Failover - Primary VPN	ID of the primary VPN (for VPN Failover) i.e. VPN 1, VPN 2, VPN 3, VPN 4, VPN 5, or None (Default is None.) Setting persists over reboot.
Failover - Primary VPN Status	<ul> <li>Status of the primary VPN:</li> <li>Disabled—VPN Failover is disabled. (default)</li> <li>Connecting—The VPN is trying to connect to the responder.</li> <li>Active—The VPN tunnel is ready and transferring traffic.</li> <li>Backup—This is currently the backup VPN connection.</li> <li>Failed—Dead Peer Detection (DPD) has determined that the VPN responder is dead, or a ping sent to the VPN host failed.</li> <li>Out of Service—There have been 5 DPD failures within an hour.</li> </ul>
Failover - Secondary VPN	ID of the Secondary VPN (for VPN Failover) i.e. VPN 1, VPN 2, VPN 3, VPN 4, VPN 5, or None (Default is None.) Setting persists over reboot.
Failover - Secondary VPN Status	<ul> <li>Status of the Secondary VPN:</li> <li>Disabled—VPN Failover is disabled. (default)</li> <li>Connecting—The VPN is trying to connect to the responder.</li> <li>Active—The VPN tunnel is ready and transferring traffic.</li> <li>Backup—This is currently the backup VPN connection.</li> <li>Failed—Dead Peer Detection (DPD) has determined that the VPN responder is dead, or a ping sent to the VPN host failed.</li> <li>Out of Service—There have been 5 DPD failures within an hour.</li> </ul>

Field	Description					
Failover - Overall VPN	Status of the overall VPN:					
Status	Disabled—VPN Failover is disabled. (default)					
	• Connecting—One of the VPNs is trying to connect to the responder.					
	• Active—One VPN tunnel is currently in use. The backup VPN is available.					
	<ul> <li>Backup_Unavailable—One VPN tunnel is currently in use. The backup VPN is not available.</li> </ul>					
	• Out of Service—Neither the primary nor secondary VPN is operational.					
	N/A—The overall VPN status is temporarily not available. Click Refresh.					
Failover - Number of Primary VPN Failures	Number of times DPD has failed on the primary VPN since the gateway has been rebooted or the "Set VPN Policy" button was clicked					
Failover - Number of Secondary VPN Failures	Number of times DPD has failed on the Secondary VPN since the gateway has been rebooted or the "Set VPN Policy" button was clicked					
Failover - Number of Switches to Primary VPN	Number of times traffic was switched to the primary VPN since the gateway has been rebooted or the "Set VPN Policy" button was clicked					
Failover - Number of Switches to Secondary VPN	Number of times traffic was switched to the Secondary VPN since the gateway has been rebooted or the "Set VPN Policy" button was clicked					

# Security

The Security section provides an overview of the security settings on the AirLink gateway.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updat	ast updated time : 9/11/2018 1:30:39 PM Apply Refresh Can										
Home			DMZ H	net				Disabled			
Cellular				rwarding				Disabled			
Cellular				tering Inbou	nd			Disabled			
Etherne	t		Port Fil	tering Outbo	ound			Disabled			
Wi-Fi			Outbou	nd Firewall	Mode			Disabled			
	MAC Table		AT Trusted	Hosts (Frie	ends)			Disabled			
	IAC TUDIC		MAC Fi	-				Disabled			
VPN			IP Reje	ct Count				0			
Security	/										
Services	s										
Applicat	tions										
Policy R	louting										
RSR											
PNTM											
About											

Figure 3-11: ACEmanager: Status > Security

Field	Description				
DMZ Host	Setting for the DMZ Host (Automatic, Manual, or Disabled) DMZ defines a single LAN connected device where all unsolicited data should be routed.				
Port Forwarding	Status of port forwarding (Enabled or Disabled)				
Port Filtering Inbound	Status of inbound port filtering (Allowed Ports, Blocked Ports, or Disabled)				
Port Filtering Outbound	Status of outbound port filtering (Allowed Ports, Blocked Ports, or Disabled)				
Outbound Firewall Mode	Status of the outbound firewall (Enabled or Disabled)				
Trusted Hosts (Friends)	Status of the Trusted Hosts (Friends) list (Disabled or Enabled) When this option is enabled, the AirLink gateway only accepts connections from trusted remote IP addresses.				
MAC Filtering	Status of MAC filtering (Enabled or Disabled)				
IP Reject Count	Number of IP addresses that have been rejected				

### Services

This section shows the status of AirLink services, including ALMS and remote access.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last update	ed time : 3/6/2019 3	3:56:54 PM							Expan	d All 🛛 App	ly Refresh Cancel	
Home			[-] ALMS									
Cellular												
Ethernet	t		ALMS S	Status LWM2M Serv				Disabled				
				Protocol In U				LWM2M				
Wi-Fi			ALIVIS I		se							
LAN IP/M	MAC Table		[-] ACEm	nanager								
VPN			Remote	Access				Disabled				
			Local A	ccess				Both HTTP and HTTPS				
Security			Wi-Fi A	P Access				Same as Local				
Services	5		[-] Power	Managemer	at .							
Applicat	tions				n							
Delley D			Engine	Hours				0				
Policy R	outing		[-] Dynan	nic DNS								
RSR			Dunami	ic DNS Servi	~~			Disabled				
PNTM			Dynami	IC DINS Servi	ce			Disabled				
About			[-] Time (	SNTP)								
About			AT Use S	NTP to upda	te time			Disabled				
			[-] Auther	ntication								
			LDAP a	authenticatior	ı			Disabled				
				3 authenticat				Disabled				
			TACAC	S+ authentic	ation			Disabled				

Figure 3-12: ACEmanager: Status > Services

Field	Description				
ALMS	S vary according to the services you have enabled.				
[-] ALMS					
ALMS Status	Bootstrap: Failure (4) - 10/20/2020 19:36:46				
ALMS LWM2M Server URL					
ALMS Protocol In Use	LWM2M				
AMM Management Tunnel	Enabled				
AMM Management Tunnel Port	1190				
AMM Management Tunnel Status	Down				
ALMS StatusStatus of the connection to the AirLink Management ServiceFor details, see Status on page 211.					

Field	Description						
ALMS LWM2M Server URL	Shows the LWM2M server URL that is currently in use						
ALMS Protocol in Use	Shows the current ALMS Protocol in use (LWM2M or MSCI)						
AMM Management Tunnel	Shows the status of the AMM Management Tunnel (Enabled, Disabled).						
AMM Management Tunnel Port	Appears when AMM Management Tunnel is enabled. Shows the port used for the OpenVPN connection to AMM (1190 is the default port).						
AMM Management Tunnel Status	Appears when AMM Management Tunnel is enabled. Shows whether or not the AMM Management Tunnel is established (Down, Established).						
ACEmanager							
Remote Access	<ul> <li>ACEmanager remote access (over the WAN link):</li> <li>Disabled (default)</li> <li>HTTPS Only</li> <li>Both HTTP and HTTPS</li> </ul>						
Local Access	<ul> <li>ACEmanager local access (Ethernet, USBnet):</li> <li>HTTPS Only</li> <li>Both HTTP and HTTPS (default)</li> </ul>						
Wi-Fi AP Access	<ul> <li>This field only applies to the Wi-Fi model of the LX40.</li> <li>ACEmanager Wi-Fi access:</li> <li>Same as Local (default)</li> <li>Disabled</li> </ul>						
Power Management							
Engine Hours	<ul> <li>Time the engine has been running. Depending on your configuration, this is based on:</li> <li>Voltage on the Power Pin from the vehicle battery (Engine Hours On Voltage Level)</li> <li>Voltage on the Ignition Sense Pin (Engine Hours Ignition Enable)</li> </ul>						
Dynamic DNS							
Dynamic DNS Service	Service in use for Dynamic DNS translation						
Full Domain Name	If the Dynamic DNS Service is configured to use a 3rd party host, the domain name configured is displayed. If the Dynamic DNS Service is configured to use IP Manager, this field does not display.						
Time (SNTP)							
Use SNTP to update time	Daily SNTP updates of the system time						
Authentication							
LDAP Authentication	Status of the LDAP client: <ul> <li>Enabled</li> <li>Disabled (default)</li> </ul>						

Field	Description
RADIUS Authentication	Status of the RADIUS client: <ul> <li>Enabled</li> <li>Disabled (default)</li> </ul>
TACACS+ Authentication	Status of the TACACS+ client: • Enabled • Disabled (default)

# **Applications**

The Applications section of the Status group provides information on the status of the Garmin gateway and data service.

Status WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updated time : 9/11/2018	1:38:06 PN	1							Apply Refresh Cancel
Users									
Home		AT Garmin					Not Enabled		
Cellular		Data Se					Available (under us	age limit)	
Ethernet			e RAM (KB)				183168		
Ethemet			e Flash (KB)				0		
Wi-Fi			ad (last 15 r				0.300000		
LAN IP/MAC Table			Application F				Disabled		
Lean in mileto rabio		QCOM E	M Port Res	ource Reserv	e		Disabled		
VPN									
Security									
Services									
Applications									
Policy Routing									
RSR									
PNTM									
About									

Figure 3-13: ACEmanager: Status > Applications

Field	Description						
Data Service	Data Service field displays "Available (under usage limit)" if the configured usage limit has not been exceeded.						
Available RAM (KB)	Available RAM in kilobytes (1000 bytes), updated every 30 seconds						
Available Flash (KB)	Available Flash on the user partition in kilobytes (1024 bytes), updated every 30 seconds						
CPU Load (Last 15 minutes)	CPU load, averaged over the last 15 minutes and updated every 30 seconds The CPU load relates to how many applications are attempting to execute in parallel over the 15-minute period. If the load is greater than 1, some applications are waiting for CPU capacity to become available and may be delayed in launching.						
ALEOS Application Framework	Whether ALEOS Application Framework is enabled or disabled						
QCOM DM Port Resource Reserve	Reservation of the QCOM DM port: <ul> <li>Disabled (default)</li> <li>Enabled</li> </ul>						

## **Policy Routing**

The Policy Routing section of the Status group provides information on the routing policy configuration.

Status WAN/Cellular Wi-Fi	LAN VPN Security	Services Events Reporting	Applications I/O	Admin
Last updated time : 9/11/2018 1:41:17 PM				Apply Refresh Cancel
Home				
Home	Policy Route 1 Status		abled	
Cellular	Policy Route 2 Status		abled	
Ethernet	Policy Route 3 Status	Dis	abled	
Ethemet	Policy Route 4 Status		abled	
Wi-Fi	Policy Route 5 Status	Dis	abled	
LAN IP/MAC Table				
VPN				
Security				
Services				
Applications				
Policy Routing				
RSR				
PNTM				
About				

Figure 3-14: ACEmanager: Status > Policy Routing

Field	Description
Policy Route # Status	Displays the Policy Route Status for each of the five configurable policies

## **RSR (Reliable Static Routing)**

The RSR section of the Status group provides basic information about the RSR configuration. For more information, see Reliable Static Routing (RSR) on page 100.

Status WAN/Cellular Wi-Fi	LAN VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updated time : 9/11/2018 1:45:22 PM							Apply Refresh Cancel
Home	Reliable Static Route	(RSR)			Enabled		
Cellular	Tracking Object				Enabled		
Ethernet	RSR Active Route				None		
Luenet	RSR Test Result				Unknown		
Wi-Fi	RSR Test TimeStam	)					
LAN IP/MAC Table							
VPN							
Security							
Services							
Applications							
Policy Routing							
RSR							
PNTM							
About							

Figure 3-15: ACEmanager: Status > RSR

Field	Description
Reliable Static Route	<ul><li>Status of the Reliable Static Routing feature:</li><li>Enabled</li><li>Disabled</li></ul>
Tracking Object	Status of the Tracking Object: • Enabled • Disabled
RSR Active Route	<ul> <li>Active route for Reliable Static Routing</li> <li>Primary—Specified network traffic is currently using the configured primary route.</li> <li>Backup—Specified network traffic is currently using the configured backup route.</li> <li>None—RSR is not enabled.</li> </ul>
RSR Test Result	Result of the most recent Object Tracking test
RSR Test Timestamp	Time of the most recent Object Tracking test

## **PNTM (Private Network Traffic Management)**

The PNTM section of the Status group provides basic information about the PNTM configuration.

Note: PNTM is available only on Verizon Wireless' private network. PNTM status appears only when the LX40 has a Verizon SIM installed.

NAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
time : 9/11/2018	1:45:22 PM								Apply	Refresh Cance
		PNTM								
		R	Rule #	Stat	us	Destination	DSCP	Тх	Packets	Tx Bytes
			1	Disat	led	0.0.00	Dedicated - EF		0	0
			2	Disat	led	0.0.0.0	Dedicated - EF		0	0
	3		Disat	led	0.0.0	Dedicated - EF		0	0	
			4	Disat	led	0.0.0.0	Dedicated - EF		0	0
Clable			5	Disat	led	0.0.0	Dedicated - EF		0	0
6		6	Disabled		0.0.0	Dedicated - EF		0	0	
7		7	Disabled		0.0.0	Dedicated - EF		0	0	
		8		Disabled		0.0.0	Dedicated - EF		0	0
			9	Disat	led	0.0.0	Dedicated - EF		0	0
			10	Disat	led	0.0.0	Dedicated - EF		0	0
IS			11	Disat	led	0.0.0	Dedicated - EF		0	0
ting			12	Disat	oled	0.0.0	Dedicated - EF		0	0
			13	Disabled		0.0.0.0	Dedicated - EF		0	0
			14	Disat	led	0.0.0	Dedicated - EF		0	0
		15		Disabled		0.0.0	Dedicated - EF		0	0
	C Table	C Table	C Table	C Table Table C Table C Table	C Table Phrtm Phrtm Rule # Stat 1 Disat 2 Disat 3 Disat 3 Disat 4 Disat 5 Disat 5 Disat 6 Disat 7 Disat 8 Disat 9 Disat 10 Disat 11 Disat	PNTM           Rule #         Status           1         Disabled         1           2         Disabled         2           3         Disabled         1           4         Disabled         1           5         Disabled         1           6         Disabled         1           7         Disabled         1           8         Disabled         1           9         Disabled         1           10         Disabled         1           11         Disabled         1           12         Disabled         1           13         Disabled         1	PNTM           Rule #         Status         Destination           1         Disabled         0.0.0         1           2         Disabled         0.0.0         1           3         Disabled         0.0.0         1           3         Disabled         0.0.0         1           4         Disabled         0.0.0         1           5         Disabled         0.0.0         1           6         Disabled         0.0.0         1           6         Disabled         0.0.0         1           7         Disabled         0.0.0         1           8         Disabled         0.0.0         1           9         Disabled         0.0.0         1           10         Disabled         0.0.0         1           11         Disabled         0.0.0         1           12         Disabled         0.0.0         1           13         Disabled         0.0.0         1	PNTM           Rule #         Status         Destination         DSCP           1         Disabled         0.0.0         Dedicated - EF           2         Disabled         0.0.0         Dedicated - EF           3         Disabled         0.0.0         Dedicated - EF           4         Disabled         0.0.0         Dedicated - EF           5         Disabled         0.0.0         Dedicated - EF           6         Disabled         0.0.0         Dedicated - EF           6         Disabled         0.0.0         Dedicated - EF           7         Disabled         0.0.0         Dedicated - EF           7         Disabled         0.0.0         Dedicated - EF           7         Disabled         0.0.0         Dedicated - EF           9         Disabled         0.0.0         Dedicated - EF           9         Disabled         0.0.0         Dedicated - EF           10         Disabled         0.0.0         Dedicated - EF           11         Disabled         0.0.0         Dedicated - EF           11         Disabled         0.0.0         Dedicated - EF           11         Disabled         0.0.0         Dedicat	PNTM           Rule #         Status         Destination         DSCP         Tx           1         Disabled         0.0.0.0         Dedicated-EF         0           2         Disabled         0.0.0.0         Dedicated-EF         0           3         Disabled         0.0.0.0         Dedicated-EF         0           4         Disabled         0.0.0.0         Dedicated-EF         0           5         Disabled         0.0.0.0         Dedicated-EF         0           6         Disabled         0.0.0.0         Dedicated-EF         0           6         Disabled         0.0.0.0         Dedicated-EF         0           7         Disabled         0.0.0.0         Dedicated-EF         0           6         Disabled         0.0.0.0         Dedicated-EF         0           7         Disabled         0.0.0.0         Dedicated-EF         0           8         Disabled         0.0.0.0         Dedicated-EF         0           9         Disabled         0.0.0.0         Dedicated-EF         0           10         Disabled         0.0.0.0         Dedicated-EF         0           11         Disabled         0.0	Phtm           Rule #         Status         Destination         DSCP         Tx Packets           1         Disabled         0.0.0         Dedicated-EF         0           2         Disabled         0.0.0         Dedicated-EF         0           3         Disabled         0.0.0         Dedicated-EF         0           4         Disabled         0.0.0         Dedicated-EF         0           5         Disabled         0.0.0         Dedicated-EF         0           6         Disabled         0.0.0         Dedicated-EF         0           7         Disabled         0.0.0         Dedicated-EF         0           8         Disabled         0.0.0         Dedicated-EF         0           9         Disabled         0.0.0         Dedicated-EF         0           10         Disabled         0.0.0         Dedicated-EF         0           11         Disabled         0.0.0 <t< td=""></t<>

Figure 3-16: ACEmanager: Status > PNTM

Field	Description
Rule #	PNTM rule number
Status	Status of the PNTM rule (Enabled or Disabled)
Destination	The destination IP address
DSCP	The priority level
Tx Packets	Number of packets transmitted
Tx Bytes	Number of bytes transmitted

### About

The About section of the Status group provides basic information about the AirLink gateway.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last upda	ited time : 9/11/2018	10:27:45 AM	A							Apply Refresh Cancel	
Home			Device	Model				LX40			
Cellular			Radio M	lodule Type				WP7607			
			Radio M	lodule Ideni	ifier			GENERIC			
Etherne	ŧt		Radio F	Firmware Ve	sion			SWI9X07Y_02.16.0	02.00 0000	00 jenkins 2018/04/19 19:59:02	
Wi-Fi			SKU PF	RI ID				9908044, 001.001			
	MAC Table		Carrier	PRIID				9907152, GENERIC_002.032_000			
LAN IP/I	MAC Table		AT Serial N	lumber				XF82240005021002			
VPN			AT Etherne	t Mac Addre	ss			0E:0E:0E:0E:05			
Security			AT ALEOS	Software Ve	rsion			4.11.1			
Security	y		ALEOS	Build numb	er			006			
Service	s		Device	Hardware C	onfiguration			1F270100000000	000000000	00000000	
Applicat	tions		Boot Ve	rsion				4.1.15.4			
			AT Recove	ry Version				2.0 - 17f3ca889f73c2b4693			
Policy R	Routing		MCU Fi	rmware Vers	ion			02.08			
RSR			MSCI V	ersion				36			
			Templa	te Name				LX40 Template			
PNTM											
About											

Figure 3-17: ACEmanager: Status > About

Field	Description				
Device Model	Model of the gateway (e.g.,LX40)				
Radio Module Type	Model number of the internal radio module (e.g. WP7601, MC7354)				
Radio Module Identifier	Identifier for the internal mobile radio module				
Radio Firmware Version	Firmware version in the radio module				
Radio Hardware Version	Hardware version of the radio module (does not appear for all carriers)				
SKU PRI ID	Product Release Instructions ID number				
Carrier PRI ID	Product Release Instructions ID number				
Serial Number	Serial number used by ALEOS to identify itself for various management applications				
Location/RAP Device ID	Device ID used by Location/RAP and other reporting				
Ethernet Mac Address	MAC address of the main Ethernet port				
ALEOS Software Version	Version of ALEOS software running on the AirLink gateway				
ALEOS Build number	Build number for the ALEOS Software				
Device Hardware Configuration	AirLink gateway's hardware configuration				

Field	Description
Boot Version	Version of boot code installed on the gateway
Recovery Version	Recovery ALEOS version installed
MCU Firmware Version	Version of micro controller unit (MCU) firmware installed on the gateway
MSCI Version	MSCI version of the ALEOS internal configuration database
Template Name	If you have installed a custom-named template, the name appears here. Otherwise, the field is blank.

# >> 4: WAN/Cellular Configuration

The WAN/Cellular tab in ACEmanager allows you to view and modify mobile network connection settings. The settings available depend on the gateway model and the radio module. This chapter is divided into sections based on the left side menu items.

The first time you power up the gateway on its home network, it automatically begins the activation/provisioning process and attempts to connect to the network. This process typically takes 5 to 10 minutes. If the gateway does not automatically connect to the network, see Network Credentials on page 81.

Note: The fields displayed vary depending on the ACEmanager settings.

#### **Monitoring WAN Connections**

ALEOS enables you to:

- Monitor each WAN interface—cellular, Ethernet WAN, and Wi-Fi—independently, regardless of which one is active
- Set the priority for each WAN interface

Monitoring confirms whether or not the interface provides connectivity from the gateway to a ping destination on the WAN. Interface priority enables you to choose which interface has priority and which interface to switch to if the highest-priority interface is not available.

Interface priority checks the link layer connection (for example, in an Ethernet WAN setup, the connection to the router). It does not verify whether or not the router has a WAN connection. With monitoring, you can configure the gateway to ping a destination on the WAN. If the gateway does not receive a response to the ping, it attempts to connect to the next highest priority interface. See Figure 4-1 and Table 4-1.

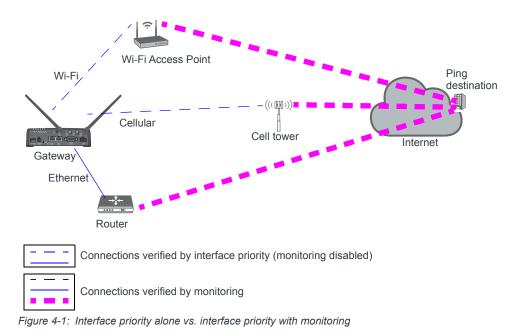


Table 4-1: Example: Interface Priority with and without N	Ionitoring Enabled
---	--------------------

Configured	Interface Priority Configuration Details	What Happens
Interface Priority only	Highest Priority = Ethernet Second Priority = Cellular	<ul> <li>If the gateway is able to communicate with the router and receive an IP address, it assumes it has WAN connectivity. The router's connection to the WAN is not verified.</li> <li>If the gateway is unable to establish communication with the router (i.e. no IP address, cable unplugged) it attempts to connect to the cellular network.</li> </ul>
Interface Priority plus Monitoring	Highest Priority = Ethernet Second Priority = Cellular	<ul> <li>If the gateway receives a response to a ping sent over the Ethernet WAN network, it uses the Ethernet WAN interface.</li> <li>If the gateway does not receive a response to a ping sent over the Ethernet WAN, it attempts to connect to the cellular network.</li> </ul>

#### **Related Features**

The network watchdog is also part of the monitoring process. If none of the WAN interfaces are available, the network watchdog, if configured, reboots the gateway after the configured period with no WAN connection. If you have Accelerated Interface Scan enabled, ALEOS attempts to regain connectivity on one of the available interfaces until the reboot occurs.

As a final strategy, if the network watchdog fails to re-establish connectivity, there is a backoff mechanism whereby the gateway waits for 1 hour before starting the network watchdog mechanism again to prevent frequent rebooting.

To configure these options, see the following sections:

- Interface Priority—See Interface Priority on page 67.
- Monitoring Cellular network—See Cellular > Monitor on page 95.
- Monitoring Ethernet WAN network—Ethernet > Monitor on page 98.
- Configuring the Network Watchdog—Network Watchdog on page 68.

## General

#### **Interface Priority**

This screen allows you to set the WAN interface priority. If multiple available interfaces have the same priority, the order of priority is: Ethernet, and cellular.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updat	ted time : 9/11/2018	2:28:40 PM						d All 📗 Apply 📗 Refresh 📗 C	ancel			
General			LI WAN In	terface Prior	ty Configurati	20						
Interfa	ce Priority		Network		iy conigurat		,	None				
Bandw	vidth Throttle		WAN Inte	erface Priori	ty							
Ping R	esponse			Inte	erface		Connection	Status		Priority		
Cellular				Ce	llular		Unavailable - Not Connected			Third V		
Genera	al			Eth	ernet		Unavailable - Not Connected			First ∨		
			WAN Inte	rface Priori	ty (Additional)							
Monito	Dr			Inte	erface		Connection Status			Priority		
Ethernet	t			v	/i-Fi		Unavailable - Not Connected			Second V		
Static (	Configuration		[-] Network Walchdog									
Monito	or		AT Networ	rk Watchdog	Timer			15 Minutes 🗸				
Reliable	Static Route (RSR)		Acceler	rated Interfa	ce Scan			Disable 🗸				
Policy R	outing											
DMNR C	onfiguration											
PNTM Co	onfiguration											

Figure 4-2: ACEmanager: WAN/Cellular > General > Interface Priority

Field	Description					
WAN Interface Priority Configuration						
Network Interface	Read-only field that shows the current network interface or None if the gateway does not have a network connection.					

Field	Description
WAN Interface Prior	ity
Priority	<ul> <li>Rank the available WAN interfaces by selecting the order of priority. The highest priority interface will become the default route for IP traffic. The default order of priority is:</li> <li>Ethernet—First</li> <li>Cellular—</li> <li>If the highest-priority interface is not available, the gateway attempts to connect to the second-highest priority interface. Interface priority is evaluated as follows:</li> <li>Ethernet—Does the gateway have an IP address from the router?</li> <li>Cellular—Can the gateway access the Mobile Network Operator's network?</li> </ul> Tip: To ensure end-to-end connectivity (gateway to destination), enable monitoring for the relevant interfaces. See Cellular > Monitor on page 95, Ethernet > Monitor on page 98.
Network Watchdog	Note: Changes to the interface priority take effect without a reboot.
Network Watchdog Timer	<ul> <li>Network Watchdog Timer If there is no WAN connection for the time configured in this field, the gateway reboots. Options are:</li> <li>Disable—When this field and the Accelerated Interface Scan field are set to Disable, the gateway never reboots as a result of lack of network connectivity.</li> <li>5 Minutes</li> <li>10 Minutes</li> <li>15 Minutes (Default)</li> <li>30 Minutes</li> <li>45 Minutes</li> <li>1 Hour</li> </ul>
Accelerated Interface Scan	If this option is enabled, the gateway sends out a ping every 30 seconds while the gateway is waiting to reboot (according to the Network Watchdog Timer configuration). This option is only available if the network watchdog is enabled.

#### **Bandwidth Throttle**

This feature helps you manage your data account by allowing you to configure the AirLink gateway to restrict the real-time available bandwidth. You can:

- Place limits on traffic (uplink, downlink, or both)
- Allow for burst of traffic on the uplink, downlink, or both, while still maintaining the over-all desired bandwidth limit

Traffic that exceeds the limits is dropped. Status fields keep running tallies of data sent and received and the number of uplink and downlink packets dropped.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ed time : 9/11/2018	2:34:49 PM							Expand	I All Apply Refresh Cancel
General			_							
Interfa	ce Priority		[-] Bandw	idth Throttle						
interna	ce rhonty		AT Mode					Enable 🗸		
Bandw	idth Throttle		AT Downlink Bandwidth (Kbps)					25600		
Ping Re	esponse		AT Maxim	ium Downlin	k Burst Size (K	(b)		51200		
_			Maximum Monthly Downlink Data (MB)					0		
Cellular			AT Uplini	Bandwidth	(Kbps)			12288		
Genera	al		AT Maxim	AT Maximum Uplink Burst Size (Kb)				24576		
			Maximum Monthly Uplink Data (MB)					0		
Monitor			AT Downlink Bytes Rovd					0		
Ethernet			AT Down	link Packets	Revd			0		
Static Configuration			AT Downlink Packets Dropped					0		
static computation			AT Uplink Bytes Sent					0		
Monito	F			Packets Se				0		
Reliable Static Route (RSR)			AT Uplink Packets Dropped					0		
Policy Ro	outing									
DMNR Co	onfiguration									
PNTM Co	onfiguration									

Figure 4-3: ACEmanager: WAN / Cellular > General > Bandwidth Throttle

Field	Description				
Bandwidth Throttle					
Mode	Allows you to Enable or Disable the feature Default is Disable.				
Downlink Bandwidth (Kbps)	<ul> <li>The maximum downlink bandwidth in Kilobits per second (Kbps)</li> <li>This is the long-term bandwidth limit. Options are:</li> <li>0-512000 (500 Mbps)</li> <li>Default is 25600.</li> <li>0 = feature disabled for downlink traffic</li> </ul>				

Field	Description				
Maximum Downlink Burst Size (Kb)	<ul> <li>Maximum size for bursts of downlink traffic in Kilobits (Kb)</li> <li>This field allows the AirLink gateway to handle temporary bursts of downlink traffic without dropping packets. When the actual downlink traffic is less than the value configured in the Downlink Bandwidth (Kbps) field, ALEOS collects credits that can be used for bursty traffic. The value in this field is the maximum amount of credit that can be collected. Options are:</li> <li>64–512000 (500 Mb)</li> <li>Default is 51200.</li> </ul> Note: Sierra Wireless recommends that the Maximum Downlink Burst Size be set at 2x the value configured in the Downlink Bandwidth (Kbps) field. If the Maximum Downlink				
	Burst Size is set at more than 60x the value configured in the Downlink Bandwidth (Kbps) field, the bandwidth throttle feature is disabled for downlink traffic.				
Maximum Monthly Downlink Data (MB)	An estimate of the maximum monthly downlink data in Megabytes (MB), based on the value set in the Downlink Bandwidth (Kbps). Maximum monthly downlink data (MB) = Downlink bandwidth × 2592000 ÷ 8192				
	Where: 2592000 is the number of seconds in a month (30 days/month) 1 MB = 1024 KB; 1024 × 8 = 8192 Kb/MB				
Uplink Bandwidth (Kbps)	<ul> <li>The maximum uplink bandwidth in Kilobits per second (Kbps)</li> <li>This is the long-term bandwidth limit. Options are:</li> <li>0-204800 (200 Mbps)</li> <li>Default is 12288.</li> <li>0 = feature disabled for uplink traffic</li> </ul>				
Maximum Uplink Burst Size (Kb)	Maximum size for bursts of uplink traffic in Kilobits (Kb) This field allows the AirLink gateway to handle temporary bursts of uplink traffic without dropping packets. When the actual uplink traffic is less than the value configured in the Uplink Bandwidth (Kbps) field, ALEOS collects credits that can be used for bursty traffic. The value in this field is the maximum amount of credit that can be collected. Options are: 32–204800 (200 Mb) Default is 24576.				
	Note: Sierra Wireless recommends that the Maximum Uplink Burst Size be set at 2x the value configured in the Uplink Bandwidth (Kbps) field. If the Maximum Uplink Burst Size is set at more than 60x the value configured in the Uplink Bandwidth (Kbps) field, the bandwidth throttle feature is disabled for uplink traffic.				
Maximum Monthly Uplink Data (MB)	An estimate of the maximum monthly uplink data i in Megabytes (MB), based on the value set in the Uplink Bandwidth (Kbps) Maximum monthly uplink data (MB) = Uplink bandwidth × 2592000 ÷ 8192 Where: 2592000 is the number of seconds in a month (30 days/month) 1 MB = 1024 KB; 1024 × 8 = 8192 Kb/MB				
Downlink Bytes Rcvd	Number of downlink bytes received The value is updated every 30 seconds, and is reset to zero on gateway reboot or reset to factory default settings.				

Field	Description
Downlink Packets Rcvd	Number of downlink packets received The value is updated every 30 seconds, and is reset to zero on gateway reboot or reset to factory default settings.
Downlink Packets Dropped	Number of downlink packets dropped because the limits set in Downlink Bandwidth (Kbps) and Maximum Downlink Burst Size (Kb) have been exceeded The value is updated every 30 seconds, and is reset to zero on gateway reboot or reset to factory default settings.
Uplink Bytes Sent	Number of uplink bytes sent The value is updated every 30 seconds, and is reset to zero on gateway reboot or reset to factory default settings.
Uplink Packets Sent	Number of uplink packets sent The value is updated every 30 seconds, and is reset to zero on gateway reboot or reset to factory default settings.
Uplink Packets Dropped	Number of uplink packets dropped because the limits set in Uplink Bandwidth (Kbps) and Maximum Uplink Burst Size (Kb) have been exceeded The value is updated every 30 seconds, and is reset to zero on gateway reboot or reset to factory default settings.

### **Ping Response**

Status WAN/Cellular Wi-Fi	LAN VPN	Security Ser	vices Events Reporting	Applications I/O	Admin
Last updated time : 10/1/2019 5:19:15 PM					Apply Refresh Cancel
General	Response to Incomin	g IPv4 Ping		ALEOS Responds 🗸	
Interface Priority	Response to Incomin	g IPv6 Ping		No Response 🗸 🗸	
Bandwidth Throttle					
Ping Response					
Cellular					
General					
Monitor					
Ethernet					
Static Configuration					
Monitor					
Reliable Static Route (RSR)					
Policy Routing					
DMNR Configuration					
PNTM Configuration					

Figure 4-4: ACEmanager: WAN / Cellular > General > Ping Response

Field	Description
Response to Incoming IPv4 Ping	<ul> <li>When an IPv4 ping is received by the gateway from a remote location, the Response to Incoming Ping redirects it to the selected location.</li> <li>No response: The incoming ping is completely ignored.</li> <li>ALEOS Responds (default): ALEOS responds to the incoming ping.</li> <li>Pass to Host: The ping is forwarded to the DMZ host with any response from the host forwarded back to the OTA location. If no host is connected, there is no ping response.</li> <li>Note: Some Mobile Network Operators may block all ICMP traffic on their network. When</li> </ul>
	ICMP is blocked by the operator, a ping sent to the gateway from a remote location is not received.
Response to Incoming IPv6 Ping	<ul> <li>When an IPv6 ping is received by the gateway from a remote location, the Response to Incoming Ping redirects it to the selected location.</li> <li>No response (default): The incoming ping is completely ignored.</li> <li>ALEOS Responds: ALEOS responds to the incoming ping.</li> </ul>
	Note: Some Mobile Network Operators may block all ICMP traffic on their network. When ICMP is blocked by the operator, a ping sent to the gateway from a remote location is not received.

## Cellular

#### General

The General Page contains the following sections:

- Multi SIM: Multiple SIM Card Support
- Manual SIM Switching
- Automatic SIM Switching
- Network Credentials
- Band Setting
- Cellular Watchdog
- Advanced

#### Cellular configuration for Ready to Connect eSIM

The WAN/Cellular > Cellular page is labeled **Cellular (R2C Capable)** for devices that support Sierra Wireless R2C (Ready to Connect) eSIM, as shown in Figure 4-5. For R2C eSIM-capable devices, the Cellular (R2C Capable) page displays Multi-SIM settings for external SIM slots and the eSIM. If your LX40 does not support an R2C eSIM, Multi-SIM settings do not appear. You can find more information about Multi-SIM settings in Multi SIM: Multiple SIM Card Support on page 75, Automatic SIM Switching on page 77 and Multiple SIM Configuration on page 90.

General	[-] Multi SIM	
Interface Priority		
	AT Active SIM	R2C eSIM
Bandwidth Throttle	AT Primary SIM	R2C eSIM V
Ping Response	AT Secondary SIM	Slot 1 V
Cellular (R2C Capable)	AT Slot 1	SIM Present
General	AT R2C eSIM	SIM Present
	AT Allow R2C eSIM Usage	Enable 🗸
SIM Slot 1 Configuration	Active SIM Based Firmware Switching	Disabled V
R2C e SIM Configuration	[-] Manual SIM Switching	
Monitor	AT Target SIM Slot	Slot 1 V
Ethernet	AT Switch Active SIM	Switch Active SIM

Figure 4-5: ACEmanager WAN/Cellular > Cellular (R2C Capable) > General

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
ast updat.	ted time : 7/24/2020 1	12:20:00 PN								Expand All Apply Refresh Cancel
General										
Interfa	ce Priority		[-] Network Credentials							
	ridth Throttle		APN in					isp.telus.com		
			AT Overrid							
Ping Re	esponse		AT Allow B					Disable 🗸		
Cellular			AT 3G RXI							
Genera	al		AT SIM PIN							
Monito	or		AT IP Addr	ess Preferer	ice			IPv4 and IPv6 Gateway V		
			[-] Band Se	etting						
Ethernet			AT Current	t Radio Modu	le Band			All bands		
Static (	Configuration		AT Setting	for Band				All bands V	•	
Monito	or		[-] Cellular	Watchdog						
Reliable	Static Route (RSR)									
Policy Re	outing		Cellular	Network Wat	chdog			Enable 🗸		
			[-] Advance	ed						
			AT Networ	k Authentical	tion Mode			NONE V		
			AT Network User ID							
			AT Networ	k Password						
			AT Set Car	rrier (Operato	r] Selection			0		
			LTE Act	tive Reselect	ion Interval			Disabled V		
				selection Tir				20 Seconds V		
				on connectio				Enabled V		
				MSS Clamp	Timer (seconds ing	>)		Enable V		
					Size - MSS (byt	es)		1460		
			Turn Of	f NAT				Disable 🗸		
			Accept Unsolicited Traffic			Disable V				
				eral Port	Port			Enable V 1024		
		Starting Ephemeral Port AT Service Domain Preference		Circuit switched and packet switched V						
			[-] APN Ba	ckup						
			APN							
				Authenticatio	on Mode			NONE Y		
			Network	User ID Password						
				APN timeout	(minutes)			5		

Figure 4-6: ACEmanager: WAN / Cellular > Cellular > General

### Multi SIM: Multiple SIM Card Support

The AirLink LX40 is capable of supporting a primary SIM card. Depending on product variant, a Ready to Connect eSIM may also be available. By default, the external SIM card is the primary SIM card. To configure which SIM card is the primary SIM card, see Primary SIM on page 75.

When the LX40 powers up or reboots, it detects how many and which SIM cards are inserted. It connects to the cellular network using the primary SIM card, if present. If there is no SIM card in the primary SIM card slot, the LX40 connects to the mobile network using the secondary SIM card.

You can configure Automatic SIM Switching to respond to changes in the cellular network state, or you can switch SIM cards manually using the Switch Active SIM button or the \*SWITCHSIM AT command.

[-] Multi SIM	
AT Active SIM	R2C eSIM
AT Primary SIM	R2C eSIM V
AT Secondary SIM	Slot 1 v
AT Slot 1	SIM Present
AT R2C eSIM	SIM Present
AT Allow R2C eSIM Usage	Enable v
Active SIM Based Firmware Switching	Disabled V

Figure 4-7: ACEmanager: WAN / Cellular > Cellular > General (Multi-SIM R2C Capable)

Field	Description
Multi SIM	
Active SIM	Shows the location of the Active SIM card, i.e. the SIM card account that is used for the current data connection.
	You can also use the *ACTIVESIM? AT Command to query which SIM card is currently being used for the data connection.
Primary SIM	Select the primary SIM card. If multiple SIM cards are installed, the Primary SIM card is used for network connections. Options are:
	<ul> <li>Slot 1—The external SIM card is the primary SIM card. (default)</li> </ul>
	<ul> <li>R2C eSIM (if available)—The R2C eSIM is the primary SIM.</li> </ul>
	If there is no SIM card in the primary SIM card slot, the gateway connects to the cellular network using the secondary SIM.
	You can also use the *PRIMARYSIM AT Command to query or set the primary SIM card slot.
Secondary SIM	Selects the SIM card slot or R2C eSIM (if available) to be the Secondary SIM card.
Slot 1	Indicates whether or not a SIM card is inserted in SIM slot 1
	You can also use the *SIM1PRESENT? AT Command to query the presence of a SIM card in slot 1.
R2C eSIM	Indicates whether or not a Ready to Connect eSIM is present on the LX40.

Field	Description
Allow R2C eSIM Usage	<ul> <li>Select whether to allow the LX40 to use the Ready to Connect eSIM for network connections.</li> <li>Enable (default)</li> <li>Disable</li> </ul>
Active SIM Based Firmware Switching	<ul> <li>Enable or disable SIM-based radio module image switching.</li> <li>Enable—Allows SIM switches to also trigger radio module firmware image switches if installed SIM cards require different radio module firmware. When enabled, the Active Radio Module Firmware status appears, and the range of the Secondary Network Timeout changes from 10–255 minutes to 1–5 hours (1 default).</li> </ul>
	Note: Enable this feature for fixed (stationary) applications only. Ensure that the Network Watchdog Timer and Cellular Watchdog timer are disabled. Otherwise, the LX40 could reboot and switch back to the primary SIM (which is normal SIM switching behavior) while cellular service is still relying on the secondary network for its connection.
	Note: The firmware image switch can take 5 to 10 minutes. During this time, the WAN interface connection will be interrupted.
	• Disabled—The LX40 does not automatically select the appropriate radio module firmware when SIM switching occurs. You can manually switch the active SIM and then manually switch the radio module firmware (see Manually Selecting the Radio Module Firmware on page 331).

## Manual SIM Switching

[-] Manual SIM Switching	
AT Target SIM Slot	Slot 1 V
AT Switch Active SIM	Switch Active SIM

Figure 4-8: ACEmanager: WAN / Cellular > Cellular > General (Multi-SIM R2C Capable)

Field	Description	
Target SIM Slot	<ul> <li>Select the inactive SIM to be the active SIM card. Options vary according to your product variant, but may include:</li> <li>Slot 1</li> <li>R2C eSIM (if available)</li> </ul>	
Switch Active SIM	If the LX40 has multiple SIM cards installed, click the Switch Active SIM button to switch to th target SIM card. No reboot is required, but you may need to refresh the screen in order to se the change.	

#### Automatic SIM Switching

[-] Automatic SIM Switching		
WARNING: A delay between 5 and 10 minutes can be entered	but if Active SIM Based Firmware Switching is enabled	l, it will be overwritten to 10 minutes
AT Service Loss Timeout (minutes)	0	
AT Roaming Timeout (minutes)	10	
Non-Primary Network Timeout (hours)	1	
AT Scan Timeout (minutes)	30	

Figure 4-9: ACEmanager: WAN/Cellular > Cellular > General > Automatic SIM Switching

If you have multiple SIM cards installed, you can use the Automatic SIM switching fields to configure the circumstances in which the LX40 automatically switches the SIM card being used for network connectivity. The configurable cases are:

- Service Loss Timeout—switch SIMs if the network's data connection is lost for x minutes
  - If Cellular > Monitor is enabled, the Cellular Monitor ping test determines whether the end-to-end connection is lost. If the ping test fails, the Service Loss Timeout begins.
- Roaming—switch SIMs if roaming for x minutes
- Secondary network—if the gateway has been connected to the secondary SIM for x minutes, switch to the primary SIM. Use this parameter if you prefer the gateway to use the primary SIM whenever possible.
- Scan Timeout—After a Service Loss Timeout and an attempted switch to the secondary SIM, the Scan Timeout switches the gateway back to the primary SIM if no connection is made during the timeout. Similarly, if the gateway does not connect to the primary cellular network after startup or reboot, the Scan Timeout triggers the gateway to use the secondary SIM.

These settings work together, so it's important to plan how you want automatic SIM switching to work before configuring these fields.

Note: Sierra Wireless recommends that whenever you configure automatic SIM switching, you include a setting for Scan Timeout. This helps to ensure that if the desired network is not available, the gateway maintains a data connection by attempting to connect to the other network. If you intend to use Active SIM-based Firmware Switching, disable the Scan Timeout by setting it to 0. This ensures the firmware image switch does not take place if the gateway cannot connect to the secondary network.

#### Service loss example

In this example, the desired outcome is to use the primary SIM (for example, a less expensive network connection) whenever possible, but if necessary, to switch to the secondary SIM to maintain the data connection.

The Network Watchdog and Cellular Watchdog are both disabled or configured for a longer interval than the Service Loss Timeout, which enables SIM switching to persist. The watchdogs may prompt the gateway to reboot, which causes the gateway to revert to using the primary SIM card.

Note: If Active SIM Based Firmware Switching is enabled, switching to the secondary SIM also loads the appropriate radio module firmware for the secondary SIM card. As well, if Active SIM Based Firmware Switching is enabled, the Secondary Network Timeout changes from minutes (as shown in Figure 4-10) to hours.

	but if Active SIM Based Firmware Switching is enabled, it will be overwritten to 10 minutes
AT Service Loss Timeout (minutes)	20
AT Roaming Timeout (minutes)	0
AT Non-Primary Network Timeout (minutes)	60
AT Scan Timeout (minutes)	10

Figure 4-10: ACEmanager: WAN/Cellular > Automatic SIM Switching

With this configuration:

 If the LX40 loses the data connection on the primary SIM for 20 minutes, it switches to the secondary SIM.

Note: If Active SIM Based Firmware Switching is enabled, switching to the secondary SIM also loads the appropriate radio module firmware for the secondary SIM card.

- If the LX40 connects to the network using the secondary SIM, it uses the secondary SIM for 60 minutes and then attempts again to connect to the primary SIM's network for another 10 minutes.
- If the LX40 cannot connect to the secondary network for 10 minutes (the Scan Timeout), it attempts to reconnect using the primary SIM for another 20 minutes.

Note: The "service loss" used for automatic SIM switching is based on network information about the cellular connection. You can also use the Cellular Monitor to trigger the change in cellular network state. This enhances your network monitoring capability by sending pings to a configured IP address to confirm your end-to-end connection. If the ping test fails, then the Service Loss Timeout begins, followed by the SIM switch. To configure the Cellular Monitor, see Cellular > Monitor on page 95.

#### **Roaming example**

In this example, the desired outcome is to avoid roaming as much as possible, but if the roaming network is the only one available, to maintain a data connection.

[-] Automatic SIM Switching			
WARNING: A delay between 5 and 10 minutes can be entered but if Active SIM Based Firmware Switching is enabled, it will be overwritten to 10 minutes.			
AT Service Loss Timeout (minutes)	0		
AT Roaming Timeout (minutes)	10		
AT Non-Primary Network Timeout (minutes)	0		
AT Scan Timeout (minutes)	30		

*Figure 4-11: ACEmanager: WAN/Cellular > Automatic SIM Switching (Roaming example)* 

With this configuration:

- If the LX40 is roaming, for example, on the primary SIM for 10 minutes, it switches to the secondary SIM.
- If the secondary SIM's network is not immediately available, the LX40 continues to attempt to connect for 30 minutes. The LX40 switches to the secondary SIM's network as soon as it becomes available. If, after 30 minutes, the LX40 is still unable to establish a data connection with the secondary SIM, the LX40 switches back to the primary SIM.

Automatic SIM Switching	I
Service Loss Timeout (minutes)	<ul> <li>If the data connection is lost for more than the configured time (in minutes), the gateway switches to the inactive SIM card. Options are:</li> <li>0—The feature is disabled (default)</li> <li>10-255 (5-255 if Active SIM Based Firmware Switching is disabled)</li> <li>You can also use the *MSNOSERVICETOUT AT Command to configure or query this setting.</li> </ul>
	<b>Tip:</b> If you prefer to use the Primary SIM account as much as possible, configure the Non-Primary Network Timeout (minutes)/(hours) and the Scan Timeout (minutes) so the gateway will periodically check, and switch back to the Primary network when it becomes available.
Roaming Timeout (minutes)	<ul> <li>If the gateway has been roaming for longer than the time (in minutes) configured in this field, it automatically switches to the inactive SIM card. Options are: <ul> <li>0—The feature is disabled (default)</li> <li>10–255</li> </ul> </li> <li>You can also use the *MSROAMINGTOUT AT Command to configure or query this setting.</li> <li>This option is useful if the gateway frequently crosses an international border where there are different Mobile Network Operators in each country. You can set up the gateway with two SIM cards—one for a Mobile Network Operator in each country. The gateway then automatically switches to the SIM that is not roaming (after a configured delay) whenever the gateway crosses the border.</li> </ul>

Non-Primary Network Timeout (minutes)/ (hours)	If the gateway has been connected to a network using a secondary SIM card for the time configured in this field (in minutes), it automatically switches to the primary SIM card. This allows you to configure the gateway to fallback to the primary network if, for example, the data rate is better on the primary network. Options are: • 0—The feature is disabled (default) • 10–255 Note: If Active SIM Based Firmware Switching is enabled, the range changes to 0–255 hours (default is 0). You can also use the *MSSECONDARYTOUT AT Command to configure or query this setting.
Scan Timeout (minutes)	<ul> <li>If the gateway has been trying to connect to a network for more than the configured time (in minutes), the gateway switches to the other SIM card. Options are:</li> <li>0—The feature is disabled (default)</li> <li>10–255</li> <li>You can also use the *MSSCANTOUT AT Command to configure or query this setting.</li> <li><i>Note: If you are using Automatic SIM switching, this field should always be configured.</i></li> </ul>
	Note: The automatic SIM switch is initiated if the gateway is unable to establish a data connection or if the SIM card is unable to register on the network. If this is a new SIM card, check that the APN in Use is correct and that it is able to register on the network.

## **Network Credentials**

[-] Network Credentials	
APN in Use	isp.telus.com
AT Override APN	
AT Allow Blank APN	Disable V
AT 3G RX Diversity	Enable V
AT SIM PIN	SIM PIN
AT IP Address Preference	IPv4 and IPv6 Gateway

Figure 4-12: ACEmanager: WAN / Cellular > Cellular > General > Network Credentials

Network Credentials	
APN in Use	<ul> <li>The APN in use for the current mobile network connection.</li> <li>When you power on the AirLink gateway, the APN the gateway is using for authentication on the mobile network is displayed.</li> <li>If a user-entered Override APN is configured, the Override APN is displayed.</li> <li>If there is no Override APN configured, an automatically selected APN is displayed.</li> <li>When Allow Blank APN is enabled, "APN Unknown - Chosen by Network" appears.</li> <li>If ALEOS is unable to find the appropriate APN to use (No APN found), contact your Mobile Network Operator for the APN and enter it in the Override APN field.</li> </ul>
Override APN	<ul> <li>The APN entered in this field takes priority over the automatically selected APN or a blank APN.</li> <li>1. Enter the APN in this field (maximum 100 characters).</li> <li>2. Click Apply.</li> <li>3. Click Reboot.</li> </ul> Note: If you reset the gateway to factory defaults, you have the option to preserve the custom APN, if entered. See Reset Configuration on page 315. Note: For gateways on the Sprint network, the correct APN is automatically sent to the gateway. Leave this field blank unless specifically asked by Sprint to enter an APN.
Allow Blank APN	<ul> <li>Allows connection with a blank APN for supported networks.</li> <li>Note: ALEOS will only use a blank APN if both Allow Blank APN is enabled and the Override APN field is blank.</li> <li>Options are: <ul> <li>Enable—ALEOS attempts to connect to the network and acquire an APN from the network.</li> <li>Disable (default)—ALEOS automatically selects an APN, or uses a manually entered Override APN.</li> </ul> </li> </ul>

RX Diversity (3G only)	<ul> <li>Allows two antennas to provide a more reliable connection</li> <li>Disable</li> <li>Enable (default)</li> <li>If you are not using a diversity antenna, diversity should be disabled.</li> </ul> Note: Two antennas are required when connecting to an LTE network.
SIM PIN	Click this button to configure the PIN for the SIM card. For more information, see SIM PIN on page 92.
IP Address Preference	<ul> <li>Use this field to select the preferred IP Address version. To use IPv6, it must be supported by your Mobile Network Operator and your account (SIM and APN). Options are:</li> <li>IPv4—When the gateway connects to the mobile network, it is assigned only an IPv4 address.</li> <li>IPv4 and IPv6 Gateway—When the gateway connects to the mobile network, it is assigned an IPv4 address and an IPv6 address. The IPv6 address and routing information are passed to the LAN clients so that they can acquire IPv6 addresses and pass IPv6 traffic over the mobile network.</li> </ul> Note: The LAN client must have IPv6 enabled and must be configured to use SLAAC (Stateless address auto configuration). The IPv6 address and routing information, and
	DNS servers are passed to the LAN clients via SLAAC.         Note: Other than routing IPv6 packets between the WAN and the LAN, no other AirLink features (except VPN) are supported on IPv6.         The IP addresses are displayed on the Status > Home screen.         Note: For more information, see IPv6 Support on page 89.

# **Band Setting**

[-] Band Setting	
AT Current Radio Module Band	All bands
AT Setting for Band	All bands V

Figure 4-13: ACEmanager: WAN / Cellular > Cellular > General > Network Credentials

Current Radio Module Band	Band reported by the radio module as the one currently in use.	
Setting for Band	For setting band details for your gateway, see Setting for Band on page 452.	

## **Cellular Watchdog**

[-] Cellular Watchdog	
Cellular Network Watchdog	Enable V
Figure 4-14: ACEmanager: WAN / Cellular > Cellular	> General > Network Credentials

Cellular Network Watchdog	Cellular Network Watchdog Options are:	
	• Enable—When this Watchdog is enabled, the gateway reboots after several failed attempts to attach to the mobile network. (default)	
	• Disable—When this field and the Network Watchdog Timer field are both set to Disable, the gateway never reboots as a result of lack of network connectivity.	

## Advanced

[-] Advanced	
[] Advanced	
AT Network Authentication Mode	NONE V
AT Network User ID	
AT Network Password	
AT Set Carrier [Operator] Selection	0
LTE Active Reselection Interval	Disabled V
LTE Reselection Time	20 Seconds V
Cellular Debounce Timer (seconds)	4
Enable MSS Clamping	Automatic V
Turn Off NAT	Disable 🗸
Accept Unsolicited Traffic	Disable 🗸
Ephemeral Port	Enable V
Starting Ephemeral Port	1024
AT Service Domain Preference	Circuit switched and packet switched V

Figure 4-15: ACEmanager: WAN / Cellular > Cellular > General > Advanced

Network Authentication Mode	Specifies the authentication method to use when connecting to a mobile network Options are:         NONE         CHAP         PAP (default)
Network User ID	Network User ID The login that is used to log in to the mobile network, when required. • Maximum 128 characters
Network Password	<ul><li>Network Password is the password that, when required, is used to log in to the mobile network.</li><li>Maximum 30 characters</li></ul>
Set Carrier (Operator) Selection	<ul> <li>Manually specify an operator. Enter the desired parameters in the following format: mode[,format[,oper]]</li> <li>mode= 0: Automatic—any affiliated carrier [default]</li> <li>mode= 1: Manual—use only the operator <oper> specified</oper></li> <li>mode= 4: Manual/automatic—if manual selection fails, goes to automatic mode</li> <li>format= 0: Alphanumeric ("name")</li> <li>format= 2: Numeric</li> <li>oper="name"</li> <li>See also +COPS on page 390 and *NETOP? on page 385.</li> <li>Note: Not all carriers or accounts allow specifying the operator. If the carrier doesn't support it, this command may appear to fail.</li> </ul>

LTE Active Reselection Interval	<ul> <li>available.</li> <li>When an LTE AirLink gateway is of to an LTE network when one become or received.</li> <li>When the LTE Active Reselection temporarily halts uplink data for th field if the gateway is connected to idle and reconnect to an LTE network.</li> <li><i>If the LTE signal that the AirLing the gateway may not revert to</i>.</li> <li><i>This feature should be disable</i></li> </ul>	ink gateway receives is weaker than the HSPA+ signal, o LTE, depending on the local network characteristics. ed: v is not provisioned to work on an LTE network
	Iong the AirLink gateway is no begins. (Disabled is the defau AT Current Radio Module Band AT Setting for Band [-] Cellular Watchdog Cellular Network Watchdog [-] Advanced AT Network Authentication Mode AT Network Authentication Mode AT Network User ID AT Network Password AT Set Carrier [Operator] Selection LTE Active Reselection Interval LTE Reselection Time	the LTE Active Reselection Interval field, select how of on an LTE network before the reselection process ult.)
	<ol> <li>Click Apply.</li> <li>Reboot the gateway.</li> </ol>	
LTE Reselection Time	Use this field to set how long the g LTE network (i.e. how long the res	gateway radio should attempt to find and connect to an selection process described in LTE Active Reselection smission during the reselection process is buffered.

Always on connection	<ul> <li>This field is intended for International gateways on the Vodafone network.</li> <li>This option allows you to configure the AirLink gateway to use minimal wireless network resources when there has not been any outgoing WAN network traffic.</li> <li>Enabled—The AirLink gateway maintains a mobile network data connection. (default)</li> <li>Disabled-Connect on traffic—The AirLink gateway only establishes a mobile network data connection: <ul> <li>When there is network traffic</li> <li>If SMS Wakeup is configured and the gateway receives the specified type of SMS (For information on configuring SMS Wakeup, see SMS Wakeup on page 244.)</li> </ul> </li> </ul>
	Note: You can also use AT*RADIO_CONNECT to switch the mobile network connection on and off. See *RADIO_CONNECT on page 399.
Connection Timeout (minutes)	<ul> <li>This field is intended for International gateways on the Vodafone network.</li> <li>This field only appears when Always on connection is set to Disabled - Connect on traffic, and defines the timeout period for Always on connection.</li> <li>If there is no outgoing packet through the WAN interface during the period set in this field (in minutes), the AirLink gateway disables the WAN connection. This timer is triggered after every outgoing packet, except AT*IPPINGADDR keep alive packets.</li> <li>2–65535 minutes (default is 2)</li> </ul>
	Note: You can also use AT*TRAFWUPTOUT to set the timeout period. See *TRAFWUPTOUT on page 403.
Cellular Debounce Timer (seconds)	Use this field to configure how long it takes for the gateway to respond after cellular service is lost. This timer can prevent service interruptions caused by brief cellular network outages.  • 0–20 seconds (default is 4)
Enable MSS Clamping	MSS (Maximum TCP Segment Size) Clamping controls the maximum packet size used for TCP connections between a local (LAN-side) host and a remote host over the cellular WAN interface. MSS Clamping helps avoid possible issues with sending and receiving large TCP packets over the cellular network when other standard MTU mechanisms do not appear to be working with your installation. Options are:
	<ul> <li>Manual—MSS is clamped to the specified maximum value bi-directionally for all inbound (remote-to-LAN) and outbound (LAN-to-remote) TCP connections when the TCP session is established using the cellular interface.</li> <li>Automatic (default)—MSS is clamped at 40 bytes (20 byte IP header + 20 byte TCP header) less than the MTU of the cellular interface.</li> <li>Disable</li> </ul>
Maximum Segment Size - MSS (bytes)	<ul> <li>When MSS Clamping is set to Manual, set the Maximum TCP Segment Size</li> <li>256–1460 bytes (default is 1460)</li> </ul>

Turn Off NAT	When enabled, ALEOS routes outbound packets from connected devices without performing NAT on them. For example, when a connected device that has an IP address of 192.168.13.100 sends data to a remote destination, the outbound packets have a source IP of 192.168.13.100.	
	If you are configuring RADIUS Framed Route, set this field to Enable. For more information, see RADIUS Framed Route on page 147. In most other cases, it is best to leave this field at the default setting (Disable).	
Accept Unsolicited Traffic	If you are configuring RADIUS Framed Route, set this field to Enable. For more information, see RADIUS Framed Route on page 147. In most other cases, it is best to leave this field at the default setting (Disable).	
Ephemeral Port	Enable or Disable the Ephemeral Port feature	
	• Disable—The source port in packets the AirLink gateway receives from a connected device and then sends out is not changed. The source port assigned to the packet when it was created in the customer's connected device is used. (default)	
	• Enable—The AirLink gateway changes the source port on all outgoing NATed UDP packets, using the range configured in the Starting Ephemeral Port field.	
Starting Ephemeral Port	This field appears only when the Ephemeral Port field is set to Enable. It allows you to set the starting port range used by a LAN device as the source port for over-the-air (OTA) destinations using NAT.	
	Note: This field is intended for advanced users only. In most cases, use the default value.	
	The NAT for the LAN device uses a range of 1000 ports as source ports for OTA destinations beginning with the configured Ephemeral port. Options are:	
	<ul> <li>1024 (default)-64535</li> <li>If you have a network with multiple LAN devices that are sending data to the same server and the server is not receiving data from one (or more) of the devices, it may be because the Mobile Network Operator has a WAN firewall that is blocking the ports used by the NAT for over-the-air (OTA) destinations. This field enables you to avoid the blocked ports by changing the source port range used to send the data. For example, some users have found that changing the starting port to 42000 has resolved the issue.</li> </ul>	
	Note: The ephemeral port setting does not affect any outbound traffic initiated by the device such as Location reports, Events Reporting, Device Initiated ALMS connection, etc.	
Service Domain Preference	Controls whether the LTE radio attaches to the cellular network in Circuit switched mode (CS-Only), Packet Switched mode (PS-Only), or Circuit switched and Packet switched modes (CS+PS). Leaving at the default setting is recommended. Changing the setting to Packet switched may resolve connection issues related to Circuit switched mode. Options are:	
	Circuit switched	
	Packet switched	
	Circuit switched and packet switched (default)	

#### Cellular IOT Preferences

The following settings appear for WP7702-equipped devices only. Sierra Wireless recommends leaving these settings at default unless you experience problems with your application.

AT LTE Wideband Operation	Enable 🗸
AT LTE Cat-M1 Operation	Enable V
AT LTE NB-IoT Operation	Enable V
	Linuble +
AT Extended Discontinuous Descention	Earth at
AT Extended Discontinuous Reception	Enable V

LTE Wideband Operation	<ul> <li>Appears only for WP7702-equipped devices. Enables or disables LTE Wideband operation. Options are:</li> <li>Enable (default)</li> <li>Disable</li> </ul>
LTE Cat-M1 Operation	<ul> <li>Appears only for WP7702-equipped devices. Enables or disables LTE Cat-M1 operation. Options are:</li> <li>Enable (default)</li> <li>Disable</li> </ul>
LTE NB-IOT Operation	<ul> <li>Appears only for WP7702-equipped devices. Enables or disables LTE NB-IOT operation.</li> <li>When enabled, Sierra Wireless recommends disabling LTE Cat-M1 and LTE Wideband operation. Options are:</li> <li>Enable (default)</li> <li>Disable</li> </ul>
Extended Discontinuous Reception	<ul> <li>Appears only for WP7702-equipped devices. Enables or disables extended discontinuous reception (eDRX or extended sleep mode). By default, the WP7702 radio is configured to support an extended sleep mode (eDRX enabled) when idle to conserve power. However, if using a static IP, eDRX prevents the radio from responding to inbound connection requests. For static IP scenarios, it is necessary to disable eDRX to allow inbound connections, albeit at the expense of higher average current consumption. Options are:</li> <li>Enable (default)</li> <li>Disable</li> </ul>

#### **IPv6 Support**

IPv6 support is available for cellular network connections. The LAN connections can be Ethernet or Wi-Fi (depending on your gateway model), but the WAN connection must be an active cellular connection. IPv6 support has been tested on the Verizon Wireless network.

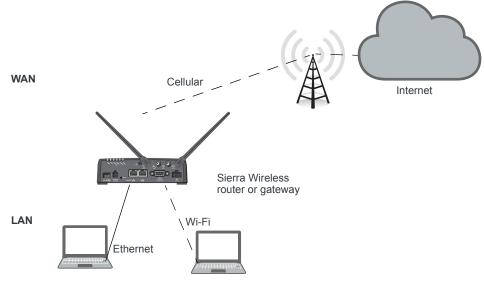


Figure 4-16: IPv6 support network

To configure the LX40 to use IPv6 addressing:

- 1. In ACEmanager, go to the Status > Home screen.
- If the Network Interface field value is anything other than Cellular, go to the WAN/ Cellular screen > WAN Interface Priority Configuration section and set the priority for Cellular to First.
- **3.** Reboot the gateway.

#### **IPv6 Technical Implementation Details**

Sierra Wireless IPv6 supports:

- Linux operating system
- SLAAC addressing for clients
- Router advertisement for the IPv6 DNS server addresses

Note: Make sure rdnssd daemon is installed on your LAN client to take the IPv6 DNS server addresses.

**Troubleshooting tip:** If you experience problems with Internet access, try setting the MTU for LAN clients to 1280.

#### **Multiple SIM Configuration**

To configure multiple SIM cards:

1. In ACEmanager, go to WAN/Cellular, and from the left menu, select either SIM Slot 1 Configuration or R2C eSIM Configuration.

The following examples show how to configure SIM Slot 1. The steps are the same for other SIM slots.

Status WAN/Cellular Wi-Fi	LAN VPN Sec	curity Services	Events Reporting	Applications I/O	Admin
Last updated time : 10/11/2019 10:25:59	AM				Expand All Apply Refresh Cancel
General					
Interface Priority	[-] Network Credentials				
Bandwidth Throttle	APN in Use AT Override APN	APN Unknown - Chose	en by Network		
Ping Response	AT Allow Blank APN			Enable V	
Cellular (R2C Capable)					
General	[-] Advanced				
	AT Network Authentication Me	ode		NONE 🗸	
SIM Slot 1 Configuration	AT Network User ID AT Network Password				
R2C eSIM Configuration	A Network Password				
Monitor					
Ethernet					
Static Configuration					
Monitor					
Reliable Static Route (RSR)					
Policy Routing					
DMNR Configuration					
PNTM Configuration					

Figure 4-17: ACEmanager: WAN/Cellular > R2C eSIM Configuration

2. Use the information in the following table to configure the SIM card.

Field	Description
Network Credentia	s
	es not automatically connect to the network, you may need to manually configure your APN using ield. You may also need to contact your Mobile Network Operator to confirm the APN and gateway.
APN in Use	<ul> <li>This field only appears for the Active SIM.</li> <li>The APN in use for the current mobile network connection.</li> <li>When you power on the AirLink gateway, the APN the gateway is using for authentication on the mobile network is displayed.</li> <li>If a user-entered Override APN is configured, the Override APN is displayed.</li> <li>If there is no Override APN configured, an automatically-selected APN is displayed.</li> <li>If ALEOS is unable to find the appropriate APN to use (No APN found), contact your Mobile Network Operator for the APN and enter it in the Override APN field.</li> </ul>
Override APN	<ul> <li>The APN entered in this field takes priority over the automatically selected APN or a blank APN.</li> <li>1. Enter the APN in this field (maximum 100 characters).</li> <li>2. Click Apply.</li> <li>3. Click Reboot.</li> </ul> Note: If you reset the gateway to factory defaults, you have the option to preserve the custom APN, if entered. See Reset Configuration on page 315.
Allow Blank APN	Note: For gateways on the Sprint network, the correct APN is automatically sent to the gateway. Leave this field blank unless specifically asked by Sprint to enter an APN.         Allows connection with a blank APN for supported networks.
	<ul> <li>Note: ALEOS will only use a blank APN if both Allow Blank APN is enabled and the Override APN field is blank.</li> <li>Options are: <ul> <li>Enable—ALEOS attempts to connect to the network and acquire an APN from the network.</li> <li>Disable (default)—ALEOS automatically selects an APN, or uses a manually entered Override APN.</li> </ul> </li> </ul>
SIM PIN	Click this button to configure the PIN for the SIM card in SIM slot 1. For more information, see SIM PIN on page 92. By default, the gateway does not use a SIM PIN for the SIM in slot 1.
Advanced	
Network Authentication Mode	<ul> <li>Specifies the authentication method to use when connecting to a mobile network Options are:</li> <li>NONE</li> <li>CHAP</li> <li>PAP (default)</li> </ul>

Field	Description
Network User ID	Network User ID The login that is used to log in to the mobile network, when required. • Maximum 128 characters
Network Password	<ul><li>Network Password is the password that, when required, is used to log in to the mobile network.</li><li>Maximum 30 characters</li></ul>

# **SIM PIN**

If you have a SIM card with a PIN configured, you can configure ALEOS to enter the PIN on reboot, so human intervention is not required.

Note: R2C eSIM does not support SIM PIN.

This feature has two requirements:

- A PIN-locked SIM card—Contact your Mobile Network Operator to ensure that they support this feature and to obtain a PIN-locked SIM card and PIN.
- The SIM PIN feature in ACEmanager must be enabled. See Enable the SIM PIN.

If the AirLink gateway has a PIN-locked SIM installed and this feature is not enabled in ACEmanager, the AirLink gateway is unable to go on air and the Network Status field on the Status > Home screen displays the message "SIM PIN incorrect, # attempts left".

Note: On gateways with ALEOS 4.7.0 or later, you can use AT Commands to enable, disable, or change the SIM PIN the SIM card requests when the gateway boots up. For details, see \*CHGSIMPIN on page 388 and \*ENASIMPIN on page 392.

## Enable the SIM PIN

To enable or enter the SIM PIN:

- 1. In ACEmanager, go to WAN/Cellular > General.
- 2. Click the SIM PIN button. The following pop-up window appears.

SIM PIN	Close
Set SIM PIN	
SIM Pin :	<ul> <li>Don't change</li> <li>Enable</li> <li>Disable</li> </ul>
Enter SIM Pin :	
Retype SIM Pin :	
Status :	Save Cancel Network Ready

3. Select Enable.

4. Enter the PIN (obtained from your Mobile Network Operator or set using \*CHGSIMPIN—see page 388) twice and click Save.

5. Reboot the AirLink gateway.

After rebooting:

- The AirLink gateway uses the configured PIN on subsequent reboots.
- The SIM PIN pop-up window shows the default settings. "Don't change" is selected and the SIM PIN fields are blank. "Don't change" indicates that the PIN is used in the same way on every boot.

Note: If you enter an incorrect PIN, the AirLink gateway is unable to go on air, and the Network Status field on the Status > Home screen displays "SIM PIN incorrect, # attempts left". The failed PIN is not retried on subsequent reboots to prevent exhausting the available number of retries with repeated attempts with an incorrect PIN.

#### Change the SIM PIN ALEOS Enters at Reboot

To change the SIM PIN ALEOS enters at reboot:

- 1. In ACEmanager, go to WAN/Cellular > General.
- 2. Click the SIM PIN button. The following pop-up window appears.

SIM PIN	l		<u>Close</u>
Set SIM PI	4		
SIM Pin :		Oon't change Enable Disable	
	Enter SIM Pin :		
	Retype SIM Pin :		
	Status :	Save Network Ready	Cancel

- 3. Select Enable.
- 4. Enter the new PIN twice and click Save.
- 5. Reboot the AirLink gateway.

After rebooting:

- The AirLink gateway uses the configured PIN on subsequent reboots.
- The SIM PIN pop-up window shows the default settings. Don't change is selected and the SIM PIN fields are blank. "Don't change" indicates that the PIN is used in the same way on every boot.

Note: If you enter an incorrect PIN, the Network Status field on the Status > Home screen displays "SIM PIN incorrect, # attempts left". The failed PIN is not retried on subsequent reboots to prevent exhausting the available number of retries with repeated attempts using an incorrect PIN.

#### **Disable the SIM PIN**

To disable the SIM PIN:

- 1. In ACEmanager, go to WAN/Cellular > General.
- 2. Click the SIM PIN button. The following pop-up window appears.

SIM PIN	<u>Close</u>
SIM Pin:	<ul> <li>○ Don't change</li> <li>○ Enable</li> <li>● Disable</li> </ul>
Enter SIM Pin:	
Retype SIM Pin:	
	Save Cancel
Status:	Disconnected

- 3. Select Disable.
- **4.** Enter the PIN twice and click Save. If you enter an incorrect PIN or no PIN, the feature will not be disabled.
- **5.** Reboot the AirLink gateway.

After rebooting:

- The AirLink gateway no longer uses the stored PIN on subsequent reboots.
- The SIM PIN pop-up window shows that the feature is Disabled.

## **Unblocking a SIM PIN**

When you enable, change or disable a SIM PIN, you have a set number of attempts to enter the correct PIN, depending on your Mobile Network Operator. If the correct PIN is not entered in the allotted number of attempts, the SIM PIN becomes blocked and you need a PUK code to unblock it.

To unblock a SIM PIN:

- 1. Contact your Mobile Network Operator to obtain a PUK code.
- 2. In ACEmanager, go to WAN/Cellular > General.
- 3. Click the SIM PIN button.

When the PIN is blocked, an additional field (Enter SIM Unblock Key (PUK)) appears.

SIM PIN	Close
SIM Pin:	<ul> <li>Don't change</li> <li>Enable</li> <li>Disable</li> </ul>
Enter SIM Pin:	
Retype SIM Pin:	
Enter SIM Unblock Key (PUK):	
	Save Cancel
Status:	SIM PIN incorrect 1 attempts left

- 4. Select Enable.
- 5. Enter the new PIN code.

6. Enter the PUK and click Save.

Be careful when entering the PUK. You have a limited number of attempts to enter the correct PUK (generally 10) before the SIM card is disabled. If the PUK does not unblock the SIM PIN after the first few attempts, contact your Mobile Network Operator.

If you have exhausted all the alloted attempts to enter the correct PUK, the Mobile Network Operator may give you a new SIM card, or a new code to enable your existing SIM card.

To enter the code:

- a. Remove the SIM card from your AirLink gateway (following the instructions in the AirLink gateway Hardware User Guide) and insert it in a cell phone that accommodates a MiniSIM (2FF) card.
- **b.** Enter a new code provided by the Mobile Network Operator and then return the SIM card to the AirLink gateway.

Status WAN/Cellular Wi-Fi	LAN VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updated time : 3/4/2019 4:48:38 PM							Apply Refresh Cancel
General	AT Test Interval (sec	onds)			900		
Interface Priority	AT to be T						
AT Ping Test IP Address					0.0.0.0		
Bandwidth Throttle	Time Between Pi	ngs (seconds)			20		
Ping Response	Number of Pings				5		
Cellular							
General							
Monitor							
Ethernet							
Static Configuration							
Monitor							
Reliable Static Route (RSR)							
Policy Routing							
DMNR Configuration							
PNTM Configuration							

#### Cellular > Monitor

Figure 4-18: ACEmanager: WAN / Cellular > Cellular > Monitor

Use these fields to monitor the cellular network connection.

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Field	Description					
Test Interval (seconds)	<ul> <li>The amount of time between tests of the cellular connection. Available range is:</li> <li>1–15300 seconds (Default is 900.)</li> <li>Most applications work well with an interval of 900 to 3600 seconds (15 to 60 minutes).</li> </ul>					
Monitor Type	<ul> <li>Determines the type of test run on the interface to diagnose its ability to provide end-to-end connectivity for this interface. Options are:</li> <li>Disabled—No end-to-end diagnostic runs and the service state cannot be verified. Therefore it is assumed that this interface provides service if an IP is assigned.</li> <li>Traffic Monitor—A ping test is only performed if there is no traffic during the configured interval.</li> <li>Ping Test—A ping is sent at the end of the test interface receives ingress traffic regularly, no additional traffic is generated by the gateway).</li> </ul>					
Ping Test IP Address	Note: Using pings to monitor the interface may accrue data charges. Each individual ping is approximately 98 bytes (196 bytes for ping sent plus ping response).         Enter the IP address to ping.					
Time Between Pings (seconds)	<ul> <li>Time between individual pings</li> <li>Available range is:</li> <li>1-20 seconds (Default is 20.)</li> <li>If the first ping fails, the AirLink gateway sends additional pings at the configured interval. If all pings fail, the AirLink gateway declares the service state as "Not Established" and attempts to switch to another interface according to the Interface Priority (see page 67) configuration, and interface availability.</li> <li>If this field is set to 10 (with Number of Pings set to 5) and the test is started and fails, the interface does not provide service for a total of 50 seconds.</li> </ul>					
Number of Pings	Sets the number of consecutive missed pings before the AirLink gateway declares the service state as "Not Established" and attempts to switch to another interface. Available range is: • 1–12 (Default is 5.)					

# Ethernet

## **Static Configuration**

Before configuring the Ethernet WAN mode, go to LAN > Ethernet and ensure that the Ethernet port is set to WAN.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last upda	ited time : 9/11/2018	3:02:07 PM	N						Expand	All Apply Refresh Cancel		
General												
General			[-] Ethern	iet WAN								
Interfa	ace Priority		Note: In	order to use	static configur	ation the Ethe	ernet port must be set to	WAN mode				
Bandw	vidth Throttle			et WAN Mode		auon, are Eare		Static V				
Ping R	Response		Static V					0.0.0.0				
Cellular			Static V	Static WAN Netmask								
Cellular			Static V	VAN Gateway				0.0.0.0				
Gener	ral			Static WAN DNS1					0.0.0			
Monito	or		Static V	VAN DNS2				0.0.0.0				
Etherne	ŧ											
Static	Configuration											
Monito	or											
Reliable	e Static Route (RSR)											
Policy R	Routing											
DMNR C	Configuration											
PNTM C	onfiguration											

Figure 4-19: ACEmanager: WAN / Cellular > Ethernet > Static Configuration

Field	Description
Ethernet WAN	
Ethernet WAN	<ul> <li>Set the Ethernet WAN IP address mode</li> <li>Options are:</li> <li>Dynamic (default)—WAN IP address is assigned by the DHCP server</li> <li>Static—Choose this mode to statically assign an IP address when required.</li></ul>
Mode	After you select Static, click Apply.
Static WAN IP	Enter the static IP address for the AirLInk LX40 Example: 192.168.0.55
Static WAN	Enter the subnet mask
Netmask	Example: 255.255.255.0
Static WAN	Enter the static IP address for the router/gateway
Gateway	Example: 192.168.0.1
Static WAN	Enter the static IP address for the primary DNS server <sup>a</sup>
DNS1	Example: 192.168.0.2

Field	Description
Static WAN DNS2	Enter the static IP address for the secondary DNS server <sup>a</sup> Example: 192.168.0.3
Note: Changes ta	ke effect after the AirLink gateway is rebooted.
a.) If you have enabl DNS2.	ed DNS Override on the LAN > Global DNS screen, those settings override Static WAN DNS1 and Static WAN

### Ethernet > Monitor

Status WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updated time : 3/4/2019 5	:16:16 PM								Apply Refresh Cancel
General		AT Test Int	erval (secon	ıds)			300		
Interface Priority		AT Monito	г Туре				Disabled 🗸		
		AT Ping Te	st IP Addres	SS			0.0.0.0		
Bandwidth Throttle		Time B	etween Ping	gs (seconds)			20		
Ping Response		Numbe	r of Pings				5		
Cellular									
Concert									
General									
Monitor									
Ethernet									
Static Configuration									
Monitor									
Reliable Static Route (RSF	2)								
Policy Routing									
DMNR Configuration									
PNTM Configuration									

Figure 4-20: ACEmanager: WAN / Cellular > Ethernet > Monitor

Field	Description
Test Time Interval (seconds)	<ul> <li>The amount of time between tests of the Ethernet WAN connection. Available range is:</li> <li>1–15300 seconds (Default is 300.)</li> <li>Most applications work well with an interval of 900 to 3600 seconds (15 to 60 minutes).</li> </ul>
Monitor Type	<ul> <li>Determines the type of test run on the interface to monitor its ability to provide end-to-end connectivity for this interface. Options are:</li> <li>Disabled—No end-to-end diagnostic runs and the service state cannot be verified. Therefore it is assumed that this interface provides service if an IP is assigned.</li> <li>Traffic Monitor—A ping test is only performed if there is no traffic during the configured interval.</li> <li>Ping Test—A ping is sent at the end of the test interval regardless of whether or not there has been any traffic during the interval (i.e. if the interface receives ingress traffic regularly, no additional traffic is generated by the gateway).</li> </ul>
Ping Test IP	Note: Using pings to monitor the interface may accrue data charges. Each individual ping is approx- imately 98 bytes (196 bytes for ping sent plus ping response).
Address	
Time Between Pings (seconds)	<ul> <li>Time between individual pings</li> <li>Available range is:</li> <li>1-20 seconds (Default is 20.)</li> <li>If the first ping fails, the AirLink gateway sends additional pings at the configured interval. If all pings fail, the AirLink gateway declares the service state as "Not Established" and attempts to switch to another interface according to the Interface Priority (see page 67) configuration, and interface availability.</li> <li>If this field is set to 10 (with Number of Pings set to 5) and the test is started and fails, the interface does not provide service for a total of 50 seconds.</li> </ul>
Number of Pings	Sets the number of consecutive missed pings before the AirLink gateway declares the service state as "Not Established" and attempts to switch to another interface. Available range is: • 1–12 (Default is 5.)

# **Reliable Static Routing (RSR)**

Reliable Static Routing enables you to force specified traffic to use different routing rules (rather than the default, which is usually cellular) to direct specified traffic (from or to either the AirLink gateway or a connected device) to a designated primary route. If the primary route fails, the specified traffic uses a backup route.

First, you designate specific traffic to use the primary route, based on the destination IP address and subnet mask. A configured Tracking Object Test verifies the validity of the primary route. If the test fails, the backup route is used. The Tracking Object Test continues to run and as soon as it returns a "Pass", traffic is switched back to the primary route.

You can direct the traffic to a network or to an individual host.

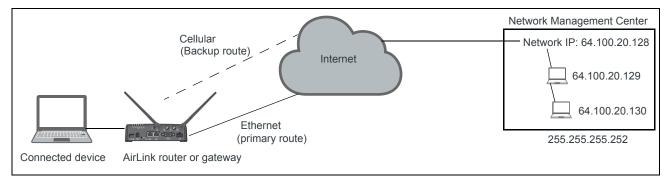


Figure 4-21: RSR directed to a destination network

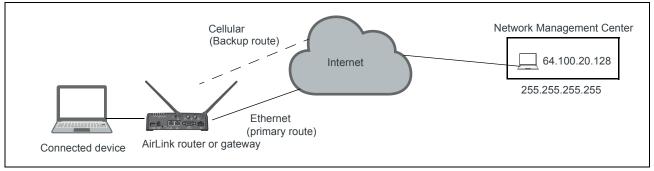


Figure 4-22: RSR directed to a destination IP address (individual host)

In a business continuity application where the router also has a routable IP address from a wireline gateway connection (as shown in Figure 4-23) the IT administrator may prefer to use that lower cost connection for data sourced from the AirLink gateway, such as SNMP or ALMS data. When reliable static routing is configured, the Tracking Object tests the validity of the primary route, and data from the AirLink gateway is transmitted through the primary route (in this example, the wireline connection). If the tracking object determines that the primary route is down, data is transmitted through the backup (in this example, the wireless connection).

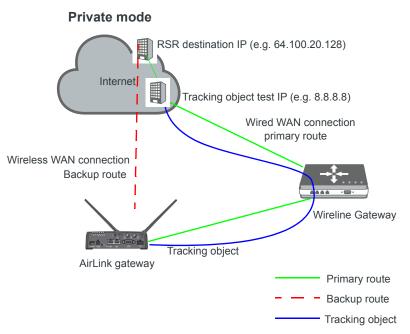


Figure 4-23: Private Mode with Reliable Static Routing

Sierra Wireless recommends a Private Mode network (Figure 4-23) as the most reliable configuration to use in a business continuity failover application as defined in the AirLink Hardware User Guide with Reliable Static Routing and Reverse Telnet.

To configure Reliable Static Routing:

- 1. Connect the hardware as shown in Figure 4-23.
- 2. Use the Tracking Object to test the connection:
  - **a.** In ACEmanager, go to WAN/Cellular > Reliable Static Route (RSR).

Status WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updated time : 9/11/2018	3:11:42 PM							Expand	i All 🛛 Apply 🗌 Refresh 📔 Cance	
General		[+] Reliat	le Static Rou	te (RSR)						
Bandwidth Throttle		[-] Trackir	ng Object							
Ping Response		Trackin	g Object				Disable 🗸			
Cellular		Test IP					0.0.0.0 Ethernet 1 v			
General		Test Int	erval (second	s)			300			
Monitor			neout (secon m number of	ds) Test Retries			5 3			
Ethernet										
Static Configuration										
Monitor										
Reliable Static Route (RSR)										
Policy Routing										
DMNR Configuration										
PNTM Configuration										

Figure 4-24: ACEmanager: WAN/Cellular > Reliable Static Route (RSR) > Tracking Object

- **b.** Under Tracking Object, enter the Test IP address, using a host behind the gateway that has a reliable IP address, such as 8.8.8.8.
- c. From the drop-down menu, select Ethernet 1 as the Test Interface.
- **d.** Leave the default values for the Test Interval, Test Timeout, and Maximum number of retries.
- e. In the Tracking Object field, select Enable.
- f. Click Apply.
- **g.** The Tracking Object pings the Test IP address configured in step b. In ACEmanager go to Status > RSR and note the result in the RSR Test Result field.
- **3.** Disable Tracking Object.

Note: Configure all the other fields before setting the Enable/Disable Reliable Static Routing field. Once you enable RSR, some fields on this page are not editable.

4. Go to WAN/Cellular > Reliable Static Route (RSR) > Reliable Static Route (RSR).

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin			
Last upda	ated time : 9/11/2018	3:14:30 PM							Expand	d All Apply	Refresh Cancel		
Genera	I		[] Reliable	e Static Rout	e (RSR)								
Interf	face Priority			Static Routi				Disable v					
Bandy	width Throttle												
Ping F	Response		Primary	interface				Ethernet 1 🗸					
Cellular	r		Gateway	for Primary	interface			0.0.0.0					
Gene	ral		Backup I	nterface				Cellular 🗸					
Monit	tor		Destinat	ion IP/Netwo	rk			0.0.0.0					
Etherne	et		Destinat	ion Subnet N	lask			0.0.0.0					
Static	Configuration		Tracking	Object				No Tracking Object	~				
Monit	tor		L.I.Tes alda	- Ohlad									
Reliable	e Static Route (RSR	)	[+] Trackin	g Object									
Policy F	Routing												
DMNR (	Configuration												
PNTM C	Configuration												

Figure 4-25: ACEmanager: WAN/Cellular > Reliable Static Route (RSR) > Reliable Static Route (RSR)

- 5. Select the interfaces for the primary and backup routes. The options are:
  - Ethernet 1 (default for primary route)
  - USB
  - Wi-Fi
  - · Cellular (default for backup route)

If you select Ethernet 1, you are given the option to enter a gateway IP address that is used as the next hop for reaching the destination network.<sup>1</sup>

Primary Interface	Ethernet 1 🗸
Gateway for Primary Interface	0.0.0.0

- If the Tracking Object test completed in step 2 was successful, leave this field at the default value (0.0.0.0).
- If the Tracking Object test completed in step 2 failed, enter the gateway IP address in this field.
- 6. Set the Destination IP/Network and Destination Subnet Mask.

To configure the RSR destination as a network for this example, enter:

- 64.100.20.128 in the Destination IP/Network field.
- 255.255.255.252 in the Destination Subnet Mask field.

To configure the RSR destination as an individual host for this example, enter:

- 64.100.20.128 in the Destination IP/Network field.
- 255.255.255.255 in the Destination Subnet Mask field.
- **7.** Set the Tracking Object (Tracking Object 1 or No Tracking Object). Normally, you would select Tracking Object 1 from the drop-down menu.

<sup>1.</sup> This applies to both the primary and the Backup interface.

- **8.** Under Tracking Object, leave the Enable/Disable Tracking Object set at Disable until you finish configuring the other Tracking Object fields.
- **9.** Enter the Test IP address (normally an IP address within the Traffic Selection Criteria Network/Subnet).
- **10.** From the drop-down menu, select the desired Test Interface (normally the same interface as the primary route). Options are:
  - Ethernet 1
  - USB
  - Wi-Fi
  - Cellular
- **11.** Enter the Test Interval in seconds. This is the interval between Tracking Object Tests. For most applications, the default values for the Test Interval, Test Timeout, and Maximum number of retries should be fine.

If you want to change these values, be aware of the following:

- Selecting a short test interval increases network traffic and may lead to false failures if the network is busy.
- Selecting a long test interval may mean that traffic does not switch to the secondary route quickly enough when the primary route fails.
- The test interval must be greater than the product of Test Timeout × Maximum number of Test Retries.

[Test Interval] > [Test Timeout] × [Maximum number of Retries]

- **12.** Enter the Test Timeout in seconds. This is the time to wait for a response. If this time expires before a response is received, the test attempt fails.
- **13.** Enter the Maximum number of Test Retries. If the first Tracking Object Test fails, this is the number of times the gateway sends additional test messages (without receiving a response) before it declares the test as failed and switches the specified traffic to the backup network.
- **14.** In the Tracking Object field, select Enable.
- **15.** In the RSR field, select Enable.

Note: Alway click Apply after enabling or disabling this feature.

Go to Status > WAN/Cellular to check the RSR Test Result and confirm that traffic is being sent through the primary route. If the RSR Test Result field indicates that the Tracking Object Test has failed, validate the connectivity of the primary path. (A test result of Unknown indicates that the test has not yet run.)

# **Policy Routing**

You can use Policy Routing to configure up to 5 policy routing rules used to determine the WAN interface over which outbound traffic is sent. When policy routing is configured, all traffic from the gateway is compared to the rules, in order of priority. If a match is found, the traffic flows over the WAN interface specified by the rule. If no match is found or the selected interface is not available, the active WAN interface is used.

Do not include devices in the policy if they need to access ACEmanager.

You can create rules based on the following components:

- Destination IP address/destination subnet mask
- Destination port
- Source IP address/source subnet mask
- Source port

Any component left with its default value is excluded from the traffic filtering.

Examples:

- If Source IP/subnet mask and Destination IP/subnet mask are configured, traffic from specific LAN hosts with a remote destination matching the configured destination IP and subnet mask uses the policy and is sent over the configured interface. All other traffic uses the current active WAN interface.
- If only the Destination port is configured, traffic from the gateway or from any connected device being sent to the configured remote port uses the policy. All other traffic uses the current active WAN interface.

Note: It is possible to configure a policy routing rule in such a way that you could lose the network connection you are using to configure the gateway with ACEmanager. For example, if you are using ACEmanager through an Ethernet connection to configure the gateway with IP address 192.168.13.100 and you inadvertently configure a rule to send all traffic destined for 192.168.13.100 over the cellular interface, the Ethernet connection you are using to configure the gateway will be lost. If that happens, use a different IP address.

Status WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updated time : 9/11/2018	8 3:24:24 PM							Expan	d All Apply Refresh Cancel		
General								_			
General		[-] Policy F	Route 1								
Interface Priority											
Bandwidth Throttle		Policy R					Disable 🗸				
Bandwidth Throtae			Interface				Ethernet V				
Ping Response			y IP Address				0.0.0.0				
Cellular			tion IP Addre				0.0.0.0				
			tion Subnet I	Mask			0.0.0.0				
General			tion Port				0				
Monitor			IP Address				0.0.0				
			Subnet Mask	t			0.0.0.0				
Ethernet		Source	Port				0				
Static Configuration		Metric					0				
		Failover					Disable V				
Monitor		[+] Policy	Route 2								
Reliable Static Route (RSR	:)	[1]1 010									
Policy Routing		[+] Policy	Route 3								
DMNR Configuration		[+] Policy	Route 4								
PNTM Configuration											
		[+] Policy	Route 5								

Figure 4-26: ACEmanager: Policy Routing

Field	Description
Policy Route	
Policy Route #	<ul> <li>Configure all the relevant fields for the policy routing rule before you set this field to Enable. Once the rule is enabled, none of the other fields are editable. Options are:</li> <li>Disable (default)</li> <li>Enable</li> </ul> Note: Always click Apply after enabling or disabling this feature.
Policy Route # Status	This field shows the status of the rule. It only appears when the policy route rule is enabled.
Network Interface	<ul> <li>The interface over which configured traffic exits the gateway once the rule is enabled Options are:</li> <li>Ethernet</li> <li>Cellular</li> <li>Wi-Fi (only available on the Wi-Fi version of the LX40)</li> </ul>
Gateway IP Address	This field only appears if Ethernet or Wi-Fi is selected in the Network Interface field. Enter the remote gateway IP address for the selected network. Note: This field is optional.
Destination IP Address	Enter the destination IP address or subnet for traffic that this policy routing rule applies to.
	Note: The destination IP or subnet cannot be the same as the ping test IP used for monitoring the cellular, Ethernet, or Wi-Fi interface. (See Monitoring WAN Connections on page 65.)
Destination Subnet Mask	Enter the destination subnet mask for traffic that this policy routing rule applies to. If a destination IP is used, the subnet mask must be configured. For a single destination, use 255.255.255.255 as the subnet mask.
Destination Port	Enter the destination port for traffic that this policy routing rule applies to.
Source IP Address	Enter the source IP address for traffic that this policy routing rule applies to.
Source Subnet Mask	Enter the source subnet mask for traffic that this policy routing rule applies to. If the source IP is used, the subnet mask must be configured. For a single source, use 255.255.255.255 as the subnet mask. <i>Note: /26 to /31 subnet masks are also supported.</i>
Source Port	Enter the source port for traffic that this policy routing rule applies to.
Metric	Set the priority for the policy routing rule. The lower the number the higher the priority. Range is: 0–99
Failover	When failover is enabled, if outbound traffic cannot flow over the configured network interface, it flows over the current active interface.

## **Dynamic Mobile Network Routing (DMNR)**

Note: DMNR is supported only on the Verizon Wireless network. These settings appear only when the LX40 has a Verizon SIM installed.

DMNR provides direct communication between customer sites (for example, between remote subnets and the corporate data center) through a Mobile Network Operator's (MNO's) private network (isolated from Internet traffic).

DMNR creates a tunnel between the home agent on the MNO's private network and the AirLink gateway.

Note: Primary Access Mode DMNR is supported only on Ethernet LANs. DMNR is not supported on Wi-Fi LANs, nor on Wi-Fi bridged to Ethernet configurations (Bridge Wi-Fi to Ethernet).

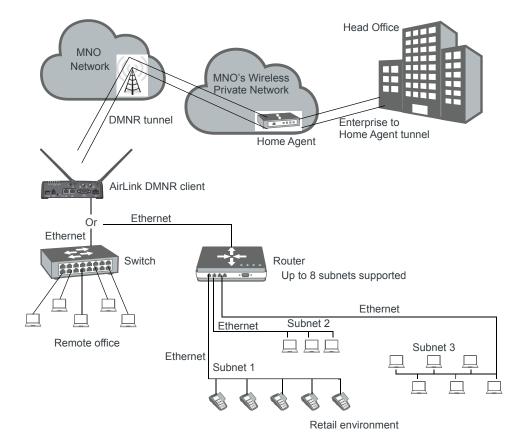


Figure 4-27: DMNR Configuration

Before configuring DMNR:

- 1. Go to LAN > DHCP/Addressing and ensure that the Host Connection Mode is set to All Hosts Use Private IPs (default).
- 2. Go to LAN > Host Port Routing and set the Primary Gateway field to Disable.
- **3.** Go to LAN > Ethernet > Device IP and change the default address from 192.168.13.x to the same subnet as the DMNR subnet.

- Go to VPN and disable any VPNs you have set up.
   Once DMNR is configured, all traffic from the connected LANs goes through the DMNR tunnel.
- 5. Go to Security > Port Forwarding and set the DMZ Enabled field to Disable.
- **6.** Reboot the gateway.

Note: For the DMNR registration process to complete successfully, there must be a switch, router, or other device physically connected to the AirLink gateway's Ethernet port.

Note: Ensure that the default route of the switch or router points to the AirLink gateway.

To configure DMNR:

1. Go to WAN/Cellular > DMNR Configuration.

Status WAN/Cellular Wi-F	i LAN VPN Security Services Events I	Reporting Applications I/O Admin				
Last updated time : 9/11/2018 3:31:42	2 PM	Expand All Apply Refresh Cancel				
General	[-] Dynamic Mobile Network Routing					
Interface Priority						
	DMNR Enable	Disable 🗸				
Bandwidth Throttle	Home Address	1.2.3.4				
Ping Response	Home Agent Address	66.174.25.2				
Cellular	N-MHAE-SPI	256				
Cellular	N-MHAE-KEY	mnhae				
General	Subnet 1	172.14.1.60				
Monitor	Subnet 2	172.14.2.64				
	Subnet 3	172.14.2.68				
Ethernet	Subnet 4	0.0.0.0				
Static Configuration	Subnet 5	0.0.0.0				
	Subnet 6	0.0.0.0				
Monitor	Subnet 7	0.0.0.0				
Reliable Static Route (RSR)	Subnet 8	0.0.0.0				
	Subnet 1 NetMask	255.255.255.252				
Policy Routing	Subnet 2 NetMask	255.255.255.248				
DMNR Configuration	Subnet 3 NetMask	255.255.255.240				
DNTM Configuration	Subnet 4 NetMask	0.0.0.0				
PNTM Configuration	Subnet 5 NetMask	0.0.0.0				
	Subnet 6 NetMask	0.0.0.0				
	Subnet 7 NetMask	0.0.0.0				
	Subnet 8 NetMask	0.0.0.0				
	[-] Foreign Agent					
	Re-registration Timer (seconds)	60				
	Retry Time Interval (seconds)	3				
	Maximum Retry Count	5				
	Registration Request Lifetime (seconds)	65534				
	[-] Reverse Tunnelling Agent					
	Maximum Transmission Unit - MTU (bytes)	1404				
	Maximum Segment Size - MSS (bytes)	1350				
	Force Fragmentation	Disable V				

Figure 4-28: ACEmanager: WAN/Cellular > DMNR Configuration

Field	Description
Dynamic Mobile Network	Routing
DMNR Enable	<ul> <li>Enables Dynamic Mobile Network Routing. Options are:</li> <li>Enable</li> <li>Disable (default)<sup>a</sup></li> </ul>
	Note: Configure all the other parameters first and then set this field to Enable. When this field is set to Enable, the other fields in this window are read-only.
	Note: Alway click Apply after enabling or disabling this feature.
Home Address	Enter a home address for the AirLink gateway. This address is used to distinguish the AirLink gateway used for DMNR. Use 1.2.3.4 for all gateways configured for DMNR. This field cannot be left blank.
Home Agent Address	IP address of the Home Agent (available from your Mobile Network Operator)
N-MHAE-SPI	NEMO Authentication Extension Security Parameter Index (available from your Mobile Network Operator)
N-MHAE-KEY	NEMO Authentication Extension Key (available from your Mobile Network Operator)
	Note: The value regularly used successfully for gateways on the Verizon Wireless network (subject to change) is VzWNeMo.
Subnet 1–8	Enter the IP addresses for the subnets you want to include in the DMNR network. You can configure up to 8 subnets. 0.0.0.0 indicates that the subnet is not configured.
	Note: If you want to remove a subnet from the DMNR configuration, replace the IP address with 0.0.0.0 rather than deleting it.
Subnet 1–8 NetMask	Enter the subnet masks for the subnets you want to include in the DMNR network. 0.0.0.0 indicates that the subnet mask is not configured.
	Note: If you want to remove a subnet mask from the DMNR configuration, replace the IP address with 0.0.0.0 rather than deleting it.
a If you diachla DMND whan	the DMND turned is up, no disconnect message is cent, resulting in a temperatur mismetab

2. Configure the fields as outlined in the following table.

a. If you disable DMNR when the DMNR tunnel is up, no disconnect message is sent, resulting in a temporary mismatch between the reachability of the (NEMO) subnets on the gateway and the Home Agent.

- **3.** Click the + beside Foreign Agent and Reverse Tunnelling Agent.
- 4. Configure the Foreign Agent and Reverse Tunnelling Agent.

Field	Description
Foreign Agent	
Re-registration Timer (seconds)	<ul> <li>The frequency with which the foreign agent re-registers its subnets</li> <li>If the registration status is Down, the foreign agent re-registers its subnets when the time configured in this field expires.</li> <li>If the registration status is Up, the frequency with which the foreign agent re-registers its subnets is equal to the Registration Response Lifetime minus the value configured in this field.</li> <li>The Registration Response Lifetime is usually equal to the Registration Request Lifetime (seconds). Once you have enabled DMNR, you can confirm the Registration Response Lifetime in ACEmanager.</li> <li>Options are:</li> <li>1–60 seconds (Default is 60.)</li> </ul>
Retry Time Interval (seconds)	<ul> <li>The interval (in seconds) between retries if the re-registration fails. Options are:</li> <li>1–5 seconds (Default is 5.)</li> </ul>
Maximum Retry Count	<ul> <li>Maximum number of re-registration tries allowed. Options are:</li> <li>0-5 (Default is 3.)</li> </ul>
Registration Request Lifetime (seconds)	Enter the desired registration lease time (in seconds). Options are: • 0-65534 seconds (Default is 65534.)
Reverse Tunnelling Ager	ıt
Maximum Transmission Unit - MTU (bytes)	Use this field to set the tunnel MTU for packets sent over the DMNR/GRE tunnel. Note that the tunnel adds 24 bytes to each packet so the tunnel MTU should be set at least 24 bytes lower than the Mobile Network MTU in order to avoid packet fragmentation. Options are: • 576–1500 (Default is 1404.)
Maximum Segment Size - MSS (bytes)	Use this field to set the TCP maximum segment size for the packets (in bytes). Options are: • 68–1436 (Default is 1350.)
Force Fragmentation	<ul> <li>Allows you to override the "Do not fragment" bit in the incoming packet header and send large packets through the DMNR tunnel Options are:</li> <li>Enable—The "Do not fragment" bit in the incoming packet header is cleared. This setting is useful if you need to send large packets or you do not know the MTU of all the routers in the network path.</li> <li>Disable—The "Do not fragment" bit in the incoming packet header is respected. If the bit is set, packets larger than the MTU are dropped. If the bit is clear, packets larger than the MTU are fragmented and sent. (Default)</li> </ul>

5. In the DMNR Enable field, select Enable.

Once DMNR is enabled, the fields are read-only. If you want to change any of the field entries, set the DMNR Enable field to Disable, make the required change, and then set the field to Enable.

Status WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updated time : 9/11/2018 :	3:48:13 PM							Expand	All Appl	y Refresh	Cancel
								_			_
General		[-] Dynam	ic Mobile Ne	twork Routing							
Interface Priority		[-] Dynamic Mobile Network Routing									
Bandwidth Throttle		DMNR E					Enable 🗸				
bandwidth fillottie		Home A					1.2.3.4				
Ping Response			gent Addres	S			66.174.25.2				
Cellular		N-MHAE					256				
		N-MHAE Subnet					mnhae 172.14.1.60				
General		Subnet					172.14.2.64				
Monitor		Subnet:					172.14.2.68				
Ethernet		Subnet 4					0.0.0.0				
		Subnet 5					0.0.0.0				
Static Configuration		Subnet					0.0.0.0				
Monitor		Subnet	7				0.0.0.0				
Reliable Static Route (RSR)		Subnet 8	В				0.0.0.0				
Control of the course of the c		Subnet	1 NetMask				255.255.255.252				
Policy Routing		Subnet	2 NetMask				255.255.255.248				
DMNR Configuration		Subnet 3	3 NetMask				255.255.255.240				
		Subnet 4	4 NetMask				0.0.0.0				
PNTM Configuration			5 NetMask				0.0.0.0				
			6 NetMask				0.0.0.0				
			7 NetMask				0.0.0				
			B NetMask				0.0.0 No				
		Subnet 1 Accepted Subnet 2 Accepted					No				
			3 Accepted				No				
			4 Accepted				No				
			5 Accepted				No				
		Subnet 6 Accepted					No				
		Subnet 7 Accepted					No				
		Subnet 8 Accepted					No				
		[] Familie	Anont								
		[-] Foreign	ragent								
			ation Status				Unknown				
			stration Time				60				
			me Interval (s				3				
			m Retry Cou	nt st Lifetime (se	conde)		5 65534				
				nse Lifetime (se			0				
		Total RR					0				
			RP received				0				
		[-] Revere	e Tunnelling	Agent							
							D				
				Agent Status sion Unit - MTI	L(bytec)		Down				
				sion Unit - MTI Size - MSS (by			1404 1350				
			agmentation	Size - MSS (by	(63)		Disabled				
		TX pack					0				
		RX pack					0				

Figure 4-29: ACEmanager: WAN/Cellular > DMNR Enabled

Once DMNR is enabled, additional status fields appear, as described in the following table.

Field	Description
Dynamic Mobile Network	Routing
Subnet 1–8 Accepted	<ul> <li>Confirms that the subnet configuration is accepted. Options displayed are:</li> <li>Yes—The subnet is configured and accepted.</li> <li>No—The subnet is not configured or not accepted.</li> </ul>
Foreign Agent	
Registration Status	<ul> <li>Foreign agent registration status Options displayed are:</li> <li>Pass—A response has been received from the Home Agent.</li> <li>Fail—No response from the Home Agent.</li> <li>Unknown—Initial state</li> </ul>
Registration Response Lifetime (seconds)	Shows the length of the current lease time (in seconds).
Total RRQ sent	Number of Registration Requests sent
Total RRP received	Number of Registration Responses received
Reverse Tunnelling Ager	it
Reverse Tunnelling Agent Status	<ul> <li>DMNR tunnel status</li> <li>This field only appears when DMNR is enabled. Options displayed are:</li> <li>Up—DMNR tunnel is up.</li> <li>Down—DMNR tunnel is down.</li> </ul>
Force Fragmentation	<ul> <li>Status of the Force Fragmentation field</li> <li>Enabled</li> <li>Disabled</li> <li>For more information, see Force Fragmentation on page 110.</li> </ul>
TX packets	<ul> <li>Number of packets transmitted The counter is reset when:</li> <li>DMNR is disabled.</li> <li>When the DMNR tunnel (Reverse Tunnelling Agent Status) is down.</li> </ul>
RX packets	<ul> <li>Number of packets received The counter is reset when:</li> <li>DMNR is disabled.</li> <li>When the DMNR tunnel (Reverse Tunnelling Agent Status) is down.</li> </ul>

# **PNTM** Configuration

*Note:* This feature is available only on Verizon Wireless' private network. These settings appear only when the LX40 has a Verizon SIM installed.

You can use Private Network Traffic Management (PNTM) to tag and prioritize traffic for up to 15 destinations.

For more information on private networking, contact Verizon Wireless.

To configure PNTM:

**1.** In ACEmanager, go to WAN/Cellular > PNTM Configuration.

Status WAN/Cellular Wi-Fi	LAN VPN Security Services Events Reporting Applications I/O Admin
Last updated time : 9/11/2018 3:57:41 PI	M Expand All Apply Refresh Cancel
General	
	[-] PNTM Configuration 1
Interface Priority	Status Disable V
Bandwidth Throttle	Destination IP 1 0.0.0.0
Ping Response	Subnet Mask 1 255.255.255.0
Cellular	DSOP 1 Dedicated - EF V
General	[+] PNTM Configuration 2
Monitor	[+] PNTM Configuration 3
Ethernet	[+] PNTM Configuration 4
Static Configuration	
Monitor	[+] PNTM Configuration 5
Reliable Static Route (RSR)	[+] PNTM Configuration 6
Policy Routing	[+] PNTM Configuration 7
DMNR Configuration	[]]
PNTM Configuration	[+] PNTM Configuration 8
	[+] PNTM Configuration 9
	[+] PNTM Configuration 10
	[+] PNTM Configuration 11
	[+] PNTM Configuration 12
	[+] PNTM Configuration 13
	[+] PNTM Configuration 14
	[+] PNTM Configuration 15

Figure 4-30: ACEmanager: WAN/Cellular > PNTM Configuration

2.	Configure the PNTM	parameters as described in the following table.	
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Field	Description						
PNTM Configuration #							
Status #	Configure all the fields for the PNTM before you set this field to Enable. Once the PNTM is enabled, all the fields are read-only and this field shows the status of the PNTM connection.						
	Note: Always click Apply after enabling or disabling this feature.						
Destination IP #	Enter the destination IP address.						
Subnet Mask #	Enter the destination subnet mask.						
DSCP #	Select the desired priority level.						

# >> 5: Wi-Fi Configuration

ALEOS provides Wi-Fi configuration capabilities and support for the Wi-Fi model of AirLink LX40 router.

Wi-Fi works in one of the following modes:

- Access Point (LAN) Mode
- Client (WAN) Mode

The configuration options vary, depending on the mode selected.

Note: The Wi-Fi tab appears ONLY on the Wi-Fi model of the AirLink LX40 router.

## General

To configure the Wi-Fi settings:

1. In ACEmanager, go to Wi-Fi > General.

Status WAN/Cellular Wi-Fi	LAN V	PN Security	Services	Events Reporting	Applications	I/O	Admin
Last updated time : 9/20/2018 9:31:30 AM						Expand	All Apply Refresh Cancel
General	[1]0						
	[-] General						
	Mode			[	Disable	~	

Figure 5-1: ACEmanager: Wi-Fi > General

Field	Description
General	
Mode	<ul> <li>Allows you to choose the Wi-Fi mode of operation. The options are:</li> <li>Disable (default)</li> <li>Access Point (LAN) (See page 119.)</li> <li>Client (WAN) (See page 128.)</li> </ul>

2. Select the Wi-Fi mode, and click Apply.

The fields available on the General screen depend on the option chosen.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
ast update	ed time : 3/4/2019 4	:08:36 PM							Expand	d All Apply Refresh Cancel	
General											
Client (V	νΔΝ)		[-] Gener	al							
onone (i	,		Mode					Client (WAN)	~		
Remote	e AP 1		Country	Code				United States	~		
Remote	e AP 2		Client N	lode				Automatic 🗸			
			Access	Point Resc	an Timeout (se	conds)		10			
Remote	e AP 3		Availabl	Available Network							
Remote	e AP 4		Connec	t Status				Not Connected			
Remote	e AP 5		[-] Monito	ır							
Remote	e AP 6		AT Test In	terval (seco	nds)			300			
Remote	AD 7		AT Monitor Type					Disabled V			
Reniou	e AP I		AT Ping T	est IP Addre	ss			0.0.0.0			
Remote	e AP 8		Time E	Between Pin	gs (seconds)			20			
Remote	e AP 9		Numb	er of Pings				5			
			Enable	Wi-Fi RSS	I Link Monitorir	ng		Enable v			
Remote	e AP 10		Wi-Fi	RSSI Loss 1	hreshold			-55			
			Wi-Fi	RSSI Hyster	resis			10			
			Wi-Fi	Service Loss	s Wait Time (se	econds)		3			
			Wi-Fi	Service Res	tored Wait Tim	e (seconds)		10			

Figure 5-2: ACEmanager: Wi-Fi > General > Client (WAN) Mode

**3.** On the General screen, you can configure:

Field	Description
General	
Mode	See Mode on page 115.
Country Code	To ensure that the gateway conforms to any national restrictions regarding allowable Wi-Fi channels, select the country in which the gateway will be operating. (Default is United States.)
	Note: The default Country Code setting enables the maximum number of Wi-Fi channels. All other Country Code settings configure a subset of channels; they do not enable channels beyond those available in the default setting.
Client Mode	<ul> <li>Appears when Mode is set to Client (WAN).</li> <li>Allows you to choose the connection mode. Options are:</li> <li>Automatic (default)—The WAN connection automatically switches from the mobile broadband network to a Wi-Fi network whenever a configured Wi-Fi Access Point (AP) is within range.</li> <li>Manual—When Manual is selected, click the Connect button to connect to an available access point.</li> </ul>

Field	Description
Access Point Rescan Timeout (seconds)	<ul> <li>This field only appears when Client Mode is set to Automatic.</li> <li>Determines how often the AirLink gateway re-scans for a configured Access Point when it is not connected to an Access Point.</li> <li>Options are: <ul> <li>10—3600 seconds (Default is 10)</li> </ul> </li> <li>Note: It is best to leave the default value.</li> </ul>
Available Network	Identifies the currently associated Wi-Fi network Only one Wi-Fi network is shown, even if additional networks are configured and in range.
Connect Status	<ul> <li>Indicates the gateway's connection status:</li> <li>Not Connected — The gateway is not connected to a Wi-Fi network, and none of the configured networks are available.</li> <li>Connecting — The gateway is connecting to a Wi-Fi network.</li> <li>Connected — The gateway is connected to the Wi-Fi network shown in the Available Network field.</li> <li>Associating — The gateway is searching for a Wi-Fi network in the configured list of APs.</li> <li>Associated — The gateway has found a Wi-Fi network, but is not connected to it.</li> </ul>
Monitor	
Test Interval (seconds)	<ul> <li>The amount of time between tests of the Wi-Fi connection. Available range is:</li> <li>1–15300 seconds (Default is 300)</li> <li>Most applications work well with an interval of 900 to 3600 seconds (15 to 60 minutes).</li> </ul>
Monitor Type	<ul> <li>Determines the type of test run on the interface to diagnose its ability to provide end-to-end connectivity for this interface. Options are:</li> <li>Disabled—No end-to-end diagnostic runs and the service state cannot be verified. Therefore it is assumed that this interface provides service if an IP is assigned.</li> <li>Traffic Monitor—A ping test is only performed if there is no traffic during the configured interval.</li> <li>Ping Test—A ping is sent at the end of the test interval regardless of whether or not there has been any traffic during the interval (i.e. if the interface receives ingress traffic regularly, no additional traffic is generated by the gateway).</li> <li>Note: Using pings to monitor the interface may accrue data charges. Each individual ping is approximately 98 bytes (196 bytes for ping sent</li> </ul>
Ping Test IP Address	Enter the IP address to ping.

Field	Description
Time Between Pings (seconds)	<ul> <li>Time between individual pings</li> <li>Available range is:</li> <li>1-20 seconds (Default is 20) If the first ping fails, the AirLink gateway sends additional pings at the configured interval. If all pings fail, the AirLink gateway declares the service state as "Not Established" and attempts to switch to another interface according to the Interface Priority (see page 67) configuration, and interface availability. If this field is set to 10 (with Number of Pings set to 5) and the test is started and fails, the interface does not provide service for a total of 50 seconds.</li> </ul>
Number of Pings	Sets the number of consecutive missed pings before the AirLink gateway declares the service state as "Not Established" and attempts to switch to another interface. Available range is: • 1–12 (Default is 5)
Enable Wi-Fi RSSI Link Monitoring	<ul> <li>Enables the gateway to monitor RSSI to determine whether to switch the network interface. When the RSSI is consistently below the loss threshold for a qualification period, the network interface switches from Wi-Fi to Cellular. When RSSI is consistently high enough for a qualification period, the network interface switches back from Cellular to Wi-Fi.</li> <li>Options are:</li> <li>Enable (when enabled, additional RSSI settings appear)</li> <li>Disable</li> </ul>
Wi-Fi RSSI Loss Threshold	Sets the level at which the Wi-Fi signal is considered to be "lost" (defined as an absolute signal strength in dBm) Available range is: • -10020 dBm (Default is -55 dBm)
Wi-Fi RSSI Hysteresis	<ul> <li>Sets the signal level at which the Wi-Fi signal is considered to be "acquired" (defined as a relative level above the Loss Threshold in dB) Available range is:</li> <li>0-30 dB (Default is 10 dB)</li> </ul>
Wi-Fi Service Loss Wait Time (seconds)	<ul> <li>Sets the timer for the "loss" state. If the signal level is consistently below the Loss Threshold for the Service Loss Wait Time, the link is considered "lost" and the gateway switches network interfaces.</li> <li>Available range is:</li> <li>0-3600 seconds (Default is 3)</li> </ul>
Wi-Fi Service Restored Wait Time (seconds)	<ul> <li>Sets the timer for the "acquired" state. If the signal level is consistently above the Loss Threshold + RSSI Hysteresis for the Service Restored Wait Time, the link is considered "restored" and the gateway resumes using Wi-Fi as the WAN interface.</li> <li>Available range is:</li> <li>0-3600 seconds (Default is 10)</li> </ul>

## Access Point (LAN) Mode

In this mode, the AirLink gateway acts as an access point.

To configure Access Point (LAN) mode:

- 1. Select Access Point (LAN) from the drop-down menu in the Mode field.
- 2. Click Apply.
- 3. If you have not already done so, configure the General settings.
- 4. On the left menu, under Access Point (LAN), select General.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updat	ted time : 9/17/2018	4:50:42 PM							Expand	All Apply	Refresh	Cancel
General			[-] Genera	1								
Access	Point (LAN)						r	5 11 14 6 6 6				
Genera	al		Access Point Mode Enable b/g/n 2.4 GHz v Channel and Frequency 1-2.412 GHz v									
SSID 1			[-] Advance	ed								
			Beacon	Interval (mill	seconds)		[	100				
			DTIM Inte	erval				1				
			802.11w	support			[	Optional 🗸				

Figure 5-3: ACEmanager: Wi-Fi > Access Point (LAN)

Field	Description			
General				
Access Point Mode	<ul> <li>The access point mode configures operation for either n/ac or b/g/n.</li> <li>Options are:</li> <li>Enable b/g/n (default) (for 2.4 GHz band)</li> <li>Enable n/ac (for 5 GHz band)</li> </ul>			

Field	Description
Channel, Frequency, Width	This field only appears when n/ac is selected in the Access Point Mode field. Select from the list of Wi-Fi channel/frequency/width in the 5 GHz band. Each option includes the channel, frequency, and bandwidth. When a wider channel is available, higher data rates are possible. Choosing the 5 GHz band enables faster and more efficient Wi-Fi. The available 5 GHz channels are Ch 36, Ch 40, Ch 44, Ch 48, Ch 149, Ch 153, Ch 157, Ch 161, Ch 165. Default: Ch 36 (5.180 GHz) 20 MHz
	Note: The drop-down list displays the channels that are supported by the LX40. Depending on the regulatory restrictions in the country selected in the Country Code field, some listed channels may not be operational. For more information, see The Wi-Fi channel I selected is not working. on page 448.
	Note: If you select WPA Personal security authentication along with n/ac, note that only 20 MHz channels can be used with WPA Personal. For example, Ch 36 (5.180 GHz) 20 MHz or Ch 165 (5.825 GHz) 20 MHz can be used. See Security Authentication type on page 122.
Channel and Frequency	This field only appears when b/g/n is selected in the Access Point Mode field. Select from the list of Wi-Fi channel/frequency. The available 2.4 GHz channels are 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 Default: 1–2.412 GHz.
	Note: The drop-down list displays the channels that are supported by the gateway. Depending on the regulatory restrictions in the country selected in the Country Code field, some listed channels may not be operational For more information, see The Wi-Fi channel I selected is not working. on page 448.
Advanced	
Beacon Interval (milliseconds)	<ul> <li>How frequently the AirLink gateway sends periodic message (beacons) to advertise its availability (in milliseconds)</li> <li>Options are:</li> <li>1-65535 milliseconds (Default is 100)</li> </ul>

Field	Description					
DTIM Interval	The number of beacons the client device can sleep through before waking up to check for messages					
	For example, if the DTIM Interval is set to 3, the client wakes up every third beacon. The higher the setting in the DTIM Interval field, the longer the client device can sleep, and the more battery power the client device can potentially save. However, high DTIM intervals can also reduce throughput to the client.					
	Options are:					
	• 1–255 (Default is 1)					
802.11w support	Enable 802.11w operation. The 802.11w standard uses Security Association Query Requests to ensure that clients are legitimate.					
	Options are:					
	Disabled (default)					
	Optional					
	Required					
	When Optional is selected, devices that support 802.11w will be protected, while other devices will still connect to the router.					
	Select Required to force 802.11w operation. The router will reject unsupported clients and access points.					

#### 5. On the left menu, select SSID1.

Status WAN/Cellular Wi-Fi	LAN VPN	Security Service	s Events Reporting	Applications	I/O Admin
Last updated time : 3/4/2019 1:57:30 PM					Expand All Apply Refresh Cancel
General					
Soliolai	[-] SSID 1				
Access Point (LAN)	SSID			XF82240005021	202
General	Broadcast SSID				502
				Enable v	
SSID 1	Maximum Clients				
	Allow Clients to See			Enable 🗸	
	Bridge Wi-Fi to Ethe			Disable 🗸	
	Access Point Mode			o/g/n	
	Security Authentica	tion Type		Open v	
	[-] DHCP				
	Host IP			192.168.17.31	
	Starting IP			192.168.17.100	
	Ending IP			192.168.17.250	
	IP Netmask			255.255.255.0	
	[-] Captive Portal				
	AT Enable			Disable 🗸	
	AT Status			Inactive	

Figure 5-4: ACEmanager: Wi-Fi > Access Point (LAN) > SSID1

SSID #				
SSID	<ul> <li>You can set the SSID or it can be automatically generated (default). The SSID (Service Set Identifier) default value is the same as the AirLink gateway serial number which appears on the label on the bottom of the gateway. You can only configure one SSID.</li> <li>The maximum length for the SSID is 32 characters. It can include: <ul> <li>Upper and lower case letters</li> <li>Numbers</li> <li>Spaces</li> <li>Special characters: ' - = []\; ', . / ~! @ # \$ % ^ &amp; * ()_ + {}  : "&lt; &gt; ? Special characters used must also be supported by connected devices.</li> </ul> </li> <li>The SSID is case-sensitive.</li> </ul>			
Broadcast SSID	Choose whether or not to broadcast the SSID Options are: • Enable (default)—SSID is broadcast • Disable—SSID is hidden (not broadcast) Note: The option to hide the SSID is provided as a convenience and does not enhance security.			
Maximum Clients	Indicates the maximum number of concurrent users (clients) supported Options: • 1 to 10 (Default is 10.)			
Allow Clients to See One Another	Enabled by default. If you do not want clients on the network to be able to see each other, select Disable.			
Bridge Wi-Fi to Ethernet	<ul> <li>This field allows you to create a unified bridge (virtual interface) between the AirLink gateway's Wi-Fi and Ethernet interfaces.</li> <li>Options are: <ul> <li>Enable—the Ethernet interface and the Wi-Fi interface share the same subnet. The Wi-Fi devices get their DHCP IP addresses from the Ethernet pool (when Ethernet DHCP is enabled). This allows routing between all LAN devices.</li> <li>Disable—Wi-Fi is a separate LAN subnet from the Ethernet LAN. There is no routing between the two interfaces and their connected devices. (default)</li> </ul> </li> </ul>			
Access Point Mode	Displays the access point mode selected in the General settings.			
Security Authentication type	<ul> <li>Select the authentication type. Options are:</li> <li>Open—No authentication is needed when this option is selected. This option allows any user to connect to the AP and is generally not recommended.</li> <li>WEP</li> <li>WPA Personal</li> <li>WPA2 Personal</li> <li>WPA2 Enterprise</li> </ul>			
DHCP Available only whe	n the Wi-Fi has its own subnet (Bridge Wi-Fi to Ethernet is disabled.)			
Host IP	Displays the AP's IP address. Default: 192.168.17.31			
Starting IP	Displays the beginning IP address to be served. Default: 192.168.17.100			

Ending IPDisplays the ending IP address to be served. Default: 192.168.17.250		
IP Netmask Displays the subnet IP netmask of the Wi-Fi network. Default: 255.255.255.0		
Captive Portal See Captive Portal.		

## **Captive Portal**

Captive portal enables you to redirect traffic from unauthenticated clients to a specified portal before granting devices full Internet access.

Captive portal has three components:

- Redirecting HTTP traffic
- Providing website authentication
- Managing RADIUS server accounts

Note: Captive Portal replaces the Wi-Fi Landing Page feature from previous versions of ALEOS.
After you have configured Captive Portal settings, you can direct traffic to a page hosted by the
captive portal solution you are using.

Redirecting HTTP traffic is handled by the AirLink gateway. For website authentication and managing RADIUS server accounts, use a solution compatible with Coova Chilli such as Colony Networks or HotspotSystem.

Before you begin:

- 1. Set Wi-Fi mode to Access Point (LAN).
- 2. On the SSID 1 page, ensure Bridge Wi-Fi to Ethernet is set to Disable.

Note: Captive portal is only available when the Wi-Fi mode is set to Access Point (LAN).

To configure the gateway to redirect HTTP traffic:

- 1. On the Wi-Fi screen, select SSID 1 on the side menu.
- **2.** In the Captive portal section, set the Enable field to "Enable" and configure the other fields in this section as described in the following table.

[-] Captive Portal	
AT Enable	Enable 🗸
AT Status	ldle
AT Restart	Restart
AT UAM Server	
AT UAM Secret	
AT DNS mode	Auto 🗸
AT NAS ID	
AT RADIUS Server IP	
AT RADIUS Server Authentication Port	1812
AT RADIUS Server Accounting Port	1813
AT RADIUS Secret	
AT MAC Authentication mode	Local v
List of MAC addresses always authorized	
	MAC Addresses
	Add More
List of URLs always accessible	
Domain n	ames, IP addresses, or network segments
	Add More

Figure 5-5: ACEmanager: Wi-Fi > SSID 1 > Captive Portal

Note: You can also use AT Commands to configure Captive Portal fields. See Wi-Fi on page 407.

Enable	Enables or disables the captive portal feature Options are: • Enable • Disable (default)	
Status	Shows the current status of captive portal Possible statuses include: Idle, Inactive, Disabled, Initializing, Running, Stopped, and Error. This field also displays error messages when there is an error with the configuration of captive portal.	
Restart	Use the Restart button to restart the feature with the current configuration.	
UAM Server	URL of the portal to which you want to redirect users. This portal must be hosted by a Coova Chilli-compatible server solution.	
UAM Secret	Shared secret between the gateway and the captive portal. You must configure the shared secret on both the gateway and the captive portal side.	
DNS mode	<ul> <li>Select the DNS method used to inform the client about the DNS address to use for host name resolution.</li> <li>Options are: <ul> <li>Auto (default)—The Mobile Network Operator's DNS server is used</li> <li>Any DNS</li> <li>User Defined—Overrides the default DNS server with the DNS server configured in the DNS IP1 and DNS IP2 fields.</li> </ul> </li> </ul>	
DNS IP1	This field only appears when DNS mode is set to "User Defined". User defined DNS IP 1	

DNS IP2	This field only appears when DNS mode is set to "User Defined". User defined DNS IP 2		
NAS ID	RADIUS NAS Identifier for each device accessing a portal		
RADIUS Server IP	IP of the computer where the RADIUS server is running		
RADIUS Server Authentication Port	The UDP port used for RADIUS authentication requests Default port is 1812.		
RADIUS Server Accounting Port	The UDP port used for RADIUS accounting requests Default port is 1813.		
RADIUS Secret	Shared secret with the RADIUS server		
MAC Authentication Mode	<ul> <li>Select the MAC authentication mode. Options are:</li> <li>Local (default)—Allows you to enter a list of authorized MAC addresses</li> <li>Server—Allows you to authorize the host from RADIUS (outside of ALEOS)</li> </ul>		
List of MAC addresses always authorized	This field is only visible when the MAC authentication mode is set to Local. List the MAC address of devices that do not require authentication for Internet access. The maximum number of entries is 10.		
List of URLs always accessible	List the URLs that are accessible prior to authentication, using the Domain names, IP addresses, or network segments. The maximum number of entries is 10.		

**3.** Click Restart or reboot the gateway.

After a non-authenticated client connects to the access point and attempts to access a Web page (on port 80), the request is directed to the captive portal. After the client is authenticated by the captive portal, the client should be able to access the Internet.

### WEP

When you choose WEP in the Wi-Fi Security Authentication Type field, an additional section appears:

[-] WEP	
Key length	64 bit key (generated from passphrase) v
WEP Passphrase	•••••
WEP Key	e235485511

Figure 5-6: ACEmanager: Wi-Fi > Access Point WEP section

Note: ALEOS provides WEP only for backward compatibility with older equipment. WEP is an unsecured authentication type, and is deprecated by the 802.11 standard. Sierra Wireless strongly discourages the use of WEP for the same reasons as TKIP use is discouraged (see page 127).

Field	Description
Key length	Length of the security key to use Options are: 64 bit key (generated from passphrase) (default) 128 bit key (generated from passphrase) Custom Key—64 or 128 bit key (user specifies 5 or 10 hex characters)
WEP Passphrase	<ul> <li>WEP passphrase to be used</li> <li>8–26 alphanumeric ASCII characters</li> <li>This field does not appear if the Custom Key option is selected in the Key length field.</li> </ul>
WEP Key	<ul> <li>Displays the WEP key in hex characters</li> <li>The WEP Key is generated from the WEP Passphrase when you select 64-bit key or 128-bit key in the Key length field*. This is the Key required by AP clients to connect to the gateway.</li> <li>To generate the WEP Key: <ol> <li>Set the Key length.</li> <li>Enter the WEP Passphrase.</li> <li>Click Apply.</li> </ol> </li> <li>Reboot the gateway. The current WEP Key is displayed in ACEmanager only after rebooting. <ul> <li>* If you selected Custom Key in the Key length field, enter the desired custom key in hex characters only (5–10 hex characters).</li> </ul> </li> <li>When logging in with a Custom Key, you can enter the hex characters or the ASCII equivalent. For example, if the custom key is 68656c6c6f, you can log in using 68656c6c6f or the ASCII equivalent (hello).</li> </ul>

## WPA/WPA2 Personal

If WPA Personal or WPA2 Personal are selected for the Wi-Fi Security Authentication Type field, a WPA/WPA2 Personal section appears.

[-] WPA/WPA2 Personal	
Encryption	AES v
WPA Passphrase	

Figure 5-7: ACEmanager: Wi-Fi > Access Point WPA/WPA2 security options

Field	Description
WPA/WPA2 Persona	l
Wi-Fi Encryption	<ul> <li>Specify the encryption type for WPA or WPA2 authentication. Options are:</li> <li>AES (default)</li> <li>TKIP</li> </ul>
	Note: Do not select TKIP when 802.11w support is Optional or Required. TKIP is a depre- cated Wi-Fi security protocol and is not supported with 802.11w Protected Management Frames.
WPA Passphrase	<ul> <li>Specify the WPA Passphrase AP clients use to connect to the gateway. Default: None. The WPA Passphrase must be 8 to 64 characters long. It can include:</li> <li>Upper and lower case letters</li> <li>Numbers</li> <li>Spaces</li> <li>Special characters: ' - = []\;', . /~! @ #\$ % ^ &amp; * ()_ + {} : "&lt;&gt;? Special characters used must also be supported by connected devices. The WPA Passphrase is case-sensitive.</li> <li>If your password is not at least 8 characters long, a warning message appears when you click Apply.</li> </ul>

## **WPA2** Enterprise

If WPA2 Enterprise is selected for the Wi-Fi Security Authentication Type field, a WPA2 Enterprise section appears.

Network administrators can use WPA2 Enterprise to design network Authentication around their specific needs and policies, and to change or revoke access rights for individual users. WPA2 Enterprise uses RADIUS authentication.

[-] WPA2 Enterprise	
RADIUS Authentication Server IP Address	
RADIUS Authentication Server Port	1812
Shared Secret	
RADIUS Accounting Server IP Address	
RADIUS Accounting Server Port	1813
Shared Secret	

Figure 5-8: ACEmanager: Wi-Fi > Access Point WPA2 Enterprise security options

Field	Description
WPA/WPA2 Enterprise	
RADIUS Authentication Server IP Address	IP address for the RADIUS Authentication Server
RADIUS Authentication Server Port	RADIUS Authentication Server port number Default is 1812
Shared Secret	The shared secret is an ASCII string, typically up to 64 characters
RADIUS Accounting Server IP Address	IP address for the RADIUS Accounting Server
RADIUS Accounting Server Port	RADIUS Accounting Server port number Default is 1812
Shared Secret	The shared secret is an ASCII string, typically up to 64 characters

# Client (WAN) Mode

In Client Mode, the AirLink gateway acts as a Wi-Fi client and can connect to an access point. While connected, the Wi-Fi or WAN link is primarily an uplink for the AirLink gateway and all connected devices. All outbound traffic is routed over the Wi-Fi connection instead of the mobile broadband connection.

Client Mode has been tested with the top 5 WLAN Access Point vendors: Cisco<sup>®</sup>, Aruba Networks<sup>®</sup>, Motorola<sup>™</sup>, HP<sup>®</sup>, and NETGEAR<sup>®</sup>.

You can configure up to 10 Access Points for each AirLink gateway. Only one Access Point is used at a time for the client connection. Having additional APs configured allows for portability. Since the AirLink gateway generally runs unattended, it does not do a broadcast discovery to display all available APs in the area. You need to know the specific configuration details for the APs you want to configure in ACEmanager.

Select Client Mode in the Wi-Fi Mode field, and in the left menu, select Client (WAN).

To configure Client (WAN) mode:

- 1. Select Client (WAN) from the drop-down menu in the Mode field.
- 2. Click Apply.
- **3.** if you have not already done so, configure the General settings.
- 4. On the left menu, select Client (WAN), and select the desired Remote AP from the list in the left menu.

Note: Access Points that have already been configured have a dot beside them.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications I	/0	Admin		
Last upda	ted time : 9/20/2018	9:46:47 AM						Expand All	Dele	e Apply	Refresh	Cancel
General	I											
Client (\			[-] Remo	te AP 1								
Client (V	(VAN)		Remote	SSID 1								
Remo	te AP 1		2.4GHz	Preference			[	All 2.4GHz Channels	~			
Remo	te AP 2		5GHz P	reference			[	All 5GHz Channels V				
			Security	Authenticati	on Type		[	Open 🗸				
Remo	te AP 3		802.11	v support			[	Optional V				
Remo	te AP 4											
Remo	te AP 5											
Remo	te AP 6											
Remo	te AP 7											
Remo	te AP 8											
Remo	te AP 9											
Remo	te AP 10											

Figure 5-9: ACEmanager: Wi-Fi Client (WAN) Remote AP configuration

Field	Description			
Remote AP 1, Remot	e AP 2 Remote AP 10			
Remote SSID(#)	<ul> <li>Use this field to configure the remote access point you want the AirLink gateway to be a to scan for and connect to. The gateway scans for available APs in the order they are configured in ACEmanager, so you may want to configure the most commonly used AP Remote Wi-Fi AP 1.</li> <li>For the Remote AP SSID, the gateway supports:</li> <li>Upper and lower case letters</li> <li>Numbers</li> <li>Spaces</li> <li>Special characters: ' - = []\;', . /~! @ #\$%^ &amp; *()_+{} : "&lt;&gt;? Special characters used must also be supported by connected devices.</li> <li>The SSID is case-sensitive.</li> </ul>			
	Note: The configured parameters for the remote AP must be accurate. The AirLink gateway does not prompt if there is a mismatch.			
2.4GHz Preference	<ul> <li>Select the 2.4GHz channels that the gateway uses for Wi-Fi. The LX40 will scan and associate to the Access Points that are operating on the specified channels and frequencies.</li> <li>The options are: <ul> <li>Not Preferred—The LX40 will only connect to an Access Point operating on 2.4 GHz channels if an Access Point operating on 5GHz channels is not available.</li> <li>All 2.4GHz Channels</li> <li>Specific 2.4GHz Channels</li> </ul> </li> <li>Note: Setting both 2.4GHz and 5GHz Preference fields to Not Preferred will create an Invalid Configuration file. The Wi-Fi Client will fail to associate to a Remote Access Point.</li> </ul>			
Specific 2.4GHz Channels	When Specific 2.4GHz Channels is selected under 2.4GHz Preferences, the Specific 2.4GHz Channels field appears.			
	2.4GHz Preference Specific 2.4GHz Channels 🗸			
	Specific 2.4GHz Channels			
	Enter the desired 2.4GHz channels as a comma-delimited list; for example, 1,6,11.			
	Note: Enter only channels that the LX40 supports. These channels are listed under the Channel, Frequency, Width and Channel and Frequency settings. If you enter unsupported channels or channels that are excluded by your Country Code settings, these channels will not take effect. See also The Wi-Fi channel I selected is not working.			

Field	Description			
5GHz Preference	<ul> <li>Select the 5GHz channels that the gateway uses for Wi-Fi. The LX40 will only scan and associate to the Access Points that are operating on the specified channels and frequencies.</li> <li>The options are: <ul> <li>Not Preferred—The LX40 will only connect to an Access Point operating on 5GHz channels if an Access Point operating on 2.4GHz channels is not available.</li> <li>All 5GHz Channels</li> <li>Specific 5GHz Channels</li> </ul> </li> <li>Note: Setting both 2.4GHz and 5GHz Preference fields to Not Preferred will create an Invalid Configuration file. The Wi-Fi Client will fail to associate to a Remote Access Point.</li> </ul>			
Specific 5GHz Channels	When Specific 5GHz Channels is selected under 5G Channels field appears.	Hz Preferences, the Specific 5GHz		
	5GHz Preference Specific 5GHz Channels	ecific 5GHz Channels 🗸		
	Note: Enter only channels that the LX40 supports. These are listed under the Channel, Frequency, Width and Channel and Frequency settings. If you enter unsupported channel or channels that are excluded by your Country Code settings, these channels will not tak effect. See also The Wi-Fi channel I selected is not working.			
Security Authentication Type	<ul> <li>Use this field to configure the authentication type used by the access point. Options are:</li> <li>Open—No authentication is needed when this option is selected. Connecting to an Open (no authentication) AP is generally not recommended. (default)</li> <li>WEP—Connecting to a WEP AP is generally not recommended since it offers very low authentication/encryption.</li> <li>WPA/WPA2 Personal</li> <li>WPA2 Enterprise</li> </ul> Note: If the Access Point requires a secondary authentication through a landing page, the gateway cannot enter those credentials. This type of AP may not allow full functionality for the gateway or devices connected to the AirLink gateway.			
802.11w support	<ul> <li>Enable 802.11w operation. The 802.11w standard us Requests to ensure that clients are legitimate.</li> <li>Options are: <ul> <li>Disabled (default)</li> <li>Optional</li> <li>Required</li> </ul> </li> <li>When Optional is selected, devices that support 802. devices will still connect to the router.</li> <li>Select Required to force 802.11w operation. The rout access points.</li> </ul>	.11w will be protected, while other		
The remaining fields depend	d on the option chosen in the Remote AP Security Auth	nentication Type field.		

Field	Description				
WEP	Security Authentication Type Client Password	WEP •			
	<ul> <li>Client Password—Enter a WEP password. The WEP password must be 8 to 125 characters long. It can include:</li> <li>Upper and lower case letters</li> <li>Numbers</li> <li>Spaces</li> <li>Special characters: '-= []\;',./~!@#\$%^&amp;*()_+{}!:"&lt;&gt;? Special characters used must also be supported by connected devices.</li> <li>The WEP password is case-sensitive.</li> <li>If your password is not at least 8 characters long, a warning message appears when you click Apply.</li> </ul>				
WPA/WPA2 Personal	click Apply again.				
WFA/WFAZ Feisonai	Security Authentication Type Client Password	WPA/WPA2 Personal 🔻			
	<ul> <li>Client Password—Enter a WPA password. The WPA password must be 8 to 125 characters long. It can include:</li> <li>Upper and lower case letters</li> <li>Numbers</li> <li>Spaces</li> <li>Special characters: '-=[]\; ', . /~!@#\$%^&amp;*()_+{} : "&lt;&gt;? Special characters used must also be supported by connected devices.</li> <li>The WPA password is case-sensitive.</li> <li>If your password is not at least 8 characters long, a warning message appears whe click Apply.</li> </ul>				
WPA2 Enterprise					
Authentication Type	<ul> <li>Select either:</li> <li>EAP-TLS—Extensible Auther</li> <li>PEAP—Protected Extensible</li> </ul>	ntication Protocol-Transport Layer Security Authentication Protocol			

Field	Description					
Authentication Type	If you select EAP-TLS, the following fields	s appear:				
	[-] 802.1x Authentication					
	Authentication Type	EAP-TLS V				
	Client EAP Identity					
	Client CA Certificate	Client CA Certificate				
	Currently installed Client CA Certificate					
	Client Certificate	Client Certificate				
	Currently installed Client Certificate					
	Client Private Key	Client Private Key				
	Currently installed Client Private Key					
	Client Private Key Password					
	Client EAP Identity—Enter the Exter Client EAP Identity is an ASCII string	nsible Authentication Protocol (EAP) Identity. The				
	<ul> <li>Client CA Certificate—Click the Client CA Certification button, navigate to icate file and click Upload file.</li> </ul>					
	<ul> <li>Currently Installed Client CA Certificate—Status field shows the current Client CA Certificate file name.</li> </ul>					
	<ul> <li>Client Certificate—Click the Client Certification button, navigate to the certificate file and click Upload file.</li> </ul>					
	<ul> <li>Currently Installed Client Certificate—Status field shows the current Cli file name.</li> </ul>					
	Client Private Key—Click the Client	Private Key button, navigate to the desired file				
	and click Upload file.					
	<ul> <li>Currently Installed Client Private Key—Status field shows the current Client Private Key.</li> <li>Client Private Key Password—Enter the Private Key password. The Client Private Key Password is an ASCII string.</li> </ul>					
	Note: The certificate and certificate key r	nust meet the following conditions:				
	• The certificate must be an X.509 certificate					
	• The certificate and the private key must be in .pem format, and they must be in separate files.					
	• There is no limit to the size of the pri	vate key, but the larger the key, the more the less recommends that the key does not exceed				
	Note: The LX40 supports pre-defined cin	ther suites using 128-hit cinher algorithms				
	Note: The LX40 supports pre-defined cip	her suites using 128-bit cipher algorithms.				

Field	Description					
	If you select PEAP, the following fields appear:					
	[-] 802.1x Authentication					
	Authentication Type	PEAP v				
	Access Point Certificate	Required V				
	Client EAP Identity					
	Client EAP Password					
	Client CA Certificate	Client CA Certificate				
	Currently installed Client CA Certificate					
		nether to use PEAP Authentication with or without sing the certificate is required (and the Client CA				
	Note: If you select Not Used and click Apply, you must accept a warning that this configuration may put your system at risk.					
	Client EAP Identity—Enter the Extensible Authentication Protocol (EAP) Identity. The Client EAP Identity is an ASCII string.					
	Client EAP Password—Enter the EAP password.					
	Client CA Certificate—Click the Client CA Certification button, navigate to the certif- icate file and click Upload file.					
	Currently Installed Client CA Certificate—Status field shows the current Client CA Certificate file name.					
	Note: The certificate and certificate key	must meet the following conditions:				
	• The certificate must be an X.509 certificate					
	• The certificate and the private key must be in .pem format, and they must be in separate files.					
	• There is no limit to the size of the private key, but the larger the key, the more the performance is affected. Sierra Wireless recommends that the key does not exceed 2048 bits.					
	Note: The LX40 supports pre-defined cip	pher suites using 128-bit cipher algorithms.				

# >> 6: LAN Configuration

You can use the AirLink LX40 to route data between one or more connected devices and the Internet via the mobile network.

#### Port Use

Applications running on a LAN client such as a router or laptop must use different ports from those used by ALEOS features on the AirLink LX40. For a list of inbound ports used by ALEOS, see Inbound Ports Used by ALEOS on page 451.

# **DHCP/Addressing**

This page governs the DHCP and addressing for all interfaces.

The LAN Address Summary is a display of the IP addresses assigned to interfaces on their respective configuration pages. To change the addressing for the Ethernet interface, go to the Ethernet side menu. To change the addressing for the USBnet interface, go to the USB side menu. To change the addressing for the Wi-Fi interface, go to the Wi-Fi tab.

The DHCP/Addressing page includes the following sections:

- General
- IP Passthrough
- DHCP Reservation List
- DHCP Server Options
- DHCP Client Options
- DHCP Vendor Specific Options

### General

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events R	eporting	Applications	I/O	Admin	
ast update	ed time : 9/12/2018 :	9:59:39 AM								Expar	nd All Apply	Refresh Cance
DHCP/Ad	dressing	Г										
Ethernet		l	[-] General									
			Lease Tir	mer (secono	is)				86400			
USB			LAN Address Summary									
Link WA	N Coverage		Interfa	ce	Device IP	Subnet	Mask	Access W	AN DHCP M	ode	Starting IP	Ending IP
			Etherne	et 1	92.168.13.31	255.255	5.255.0	Yes	Auto			
Host Por	t Routing		Wi-Fi	1	92.168.17.31	255.255	5.255.0	Yes	Serve	19	2.168.17.100	192.168.17.250

Figure 6-1: ACEmanager: LAN > DHCP/Addressing > General

Field	Description
General	
Lease Timer (seconds)	<ul> <li>The amount of time the DHCP client is given for the use of the IP address (in seconds)</li> <li>Options are:</li> <li>120-4294967295—Number of seconds the IP address is leased for. If you want to set the value to "infinity", enter 4294967295 (equivalent to 136 years). The actual maximum value depends on the maximum supported by your DHCP client.</li> <li>The default lease time is 86400 seconds (24 hours).</li> </ul>
LAN Address Summa	ary
	nich have been enabled. By default, only the Ethernet and USBNET Interfaces are enabled. LAN if configured and Wi-Fi if it is configured as Access Point (LAN) and not bridged to
Interface	The physical interface port or VLAN ID
	Note: If Wi-Fi is bridged to Ethernet, "Ethernet/Wi-Fi" is displayed.
Device IP	The IP address of the AirLink gateway for the specified interface port. By default, this is set to 192.168.13.31 for Ethernet, 192.168.17.31 for Wi-Fi, and 192.168.14.31 for USB/net.
Subnet Mask	Subnet mask indicates the range of device IP addresses that can be reached directly. Changing this limits or expands the number of clients that can connect to the AirLink gateway. The default of 255.255.255.0 means that 253 IP addresses can connect to the AirLink gateway. Uses 192.168.13. as the first three octets of the IP address if the gateway IP is 192.168.13.31.
	Note: Do not use the same IP addresses/subnet mask for WAN and LAN connections. For example, you cannot have 192.168.13.0/24 as a LAN subnet if the WAN the gateway is connecting to is using 192.168.13.0/24.
Access WAN	Appears if the interface is configured to allow connected device(s) access to the Internet
	Note: Internet access cannot be disabled for Ethernet or Wi-Fi hosts.
DHCP Mode	Indicates whether or not the interface has a DHCP server enabled to provide dynamically allocated IP addresses provided to connected devices
	Note: The DHCP server can only be disabled for Ethernet and VLAN.
Starting IP	Ethernet DHCP pool starting IP address (DHCP low address)
Ending IP	The ending IP for the interface (DHCP high address). If the starting and ending IP are the same, there is a single address in the pool and only one connected device receives an IP address from the DHCP server for that interface. Some interfaces, such as USB, can only have a single device connection. For others, statically assigned IP addresses in the same subnet, but outside of the DHCP pool, can still connect and use the gateway in the same way as a DHCP connected device.

# IP Passthrough

[-] IP Passthrough	
AT IP Passthrough	Ethernet 🗸 🗸
IP Passthrough Mode	MAC Address 🗸
IP Passthrough Ethernet Port	Port 1 🗸
IP Passthrough Subnet Mask	255.255.255.0
IP Passthrough Default Gateway (Optional)	0.0.0.0
Reset Host Interface	Enable 🗸
MAC Address	00:00:00:00:00:00

Figure 6-2: ACEmanager: LAN > DHCP/Addressing > IP Passthrough

Field	Description	
IP Passthrough In IP Passthrough mode, the	e AirLink gateway passes the WAN IP address to the selected LAN interface or device.	
	y available on the WAN cellular interface. In order for IP Passthrough to work, and for or or or or or or or device, the setting DMZ Host Enabled must be set to Automatic.	
IP Passthrough	<ul> <li>Select the interface that will be used for IP passthrough. Options are:</li> <li>Disabled—Private IP addresses are used (default)</li> <li>Ethernet—Ethernet interface is used for IP passthrough</li> <li>USB—USB interface is used for IP passthrough</li> <li>Serial DUN—Serial DUN interface is used for IP passthrough</li> </ul>	
IP Passthrough Mode	<ul> <li>Choose the IP passthrough mode. Options are:</li> <li>First Host—The first connected device gets the WAN IP. Subsequent devices do not receive an IP address. (default)</li> <li>MAC Address—This option is available for the Ethernet interface only. The device with the configured MAC address gets the WAN IP. Subsequent devices use the private IP address corresponding to the interface configured in IP Passthrough.</li> </ul>	
IP Passthrough Subnet Mask	Enter the IP passthrough subnet mask. This field does not appear when IP Passthrough is set to Serial DUN. The default setting is 255.255.255.0	
IP Passthrough Default Gateway (Optional)	Configure the address of the IP passthrough default gateway. The default setting is 0.0.0.0	
Reset Host Interface	<ul> <li>When this option is enabled, the host interface is reset when the device gets a new WAN IP. Options are:</li> <li>Enable (default)</li> <li>Disable</li> </ul>	
MAC Address	When IP Passthrough Mode is set to MAC Address, enter the MAC address of the device that you want to receive the WAN IP.	

## **DHCP Reservation List**

[-] DHCP Reservation List	
Reservation List	
MAC Address	IP Address
	Add More
	Auu

Figure 6-3: ACEmanager: LAN > DHCP/Addressing > DHCP Reservation List

Field	Description
DHCP Reservation List	
Reservation List	<ul> <li>Use this list to reserve IP addresses for up to 20 connected devices, based on their MAC addresses. This feature is useful if you have multiple connected devices behind the AirLink gateway where you need to use DHCP addressing and also need to assign a specific IP addresses to some devices.</li> <li>To reserve an IP address: <ol> <li>Click Add More.</li> <li>Complete the MAC Address and IP Address fields.</li> <li>The device does not need to be connected when you complete these fields.</li> </ol> </li> <li>Click Apply.</li> </ul> To delete a reserved IP address, click the X beside the reserved IP address.
	Note:
	• A reserved IP address must be from a private subnet configured for the applicable interface. For example, 192.168.13.10 for an Ethernet connected device.
	<ul> <li>When Host Connection Mode is set to Public for a particular interface, the DHCP reservations for that interface are overridden. Any device connected to the specified interface (and port for Ethernet) receives the public IP. Any other device connected to the same interface type does not receive any IP from DHCP.</li> <li>The reservation list supports Ethernet and Wi-Fi hosts.</li> </ul>
	• If Wi-Fi Bridge to Ethernet mode is enabled, you can reserve an IP address for a Wi-Fi connected device in the Ethernet range only.
MAC Address	Enter the MAC address of the device you want to reserve an IP address for.
IP Address	Enter the IP address you want to reserve for the device.

# **DHCP Server Options**

MTU In Use Note: Changes to DHCP option 26 below are Options	1500 gnored in Auto Mode	
	gnored in Auto Mode	
Interface	Server Option Code	Option Value

Figure 6-4: ACEmanager: LAN > DHCP/Addressing > DHCP Server Options

Field	Description	
DHCP Server Options Enables IT Administrators to	o configure up to 10 DHCP options, allowing you to push DHCP options to connected devices.	
MTU Source	<ul> <li>Use this field to select where the Maximum Transmit Unit (MTU) value for LAN and Wi-Fi clients is obtained. Options are:</li> <li>Auto—The MTU value distributed to clients is obtained from the radio module. This option ensures that all interfaces use the same MTU as the radio module. (default) When Auto is selected in this field, the MTU value configured for Option Code 026 Interface MTU is ignored.</li> <li>Manual—The MTU value configured for the Server Option Code 026 Interface MTU is distributed to clients.</li> </ul> Note: If you are using a new SIM card for the first time, Auto MTU takes effect after the second reboot.	
MTU in Use	This field only appears when MTU Source is set to Auto. Displays the Maximum Transmit Unit (MTU) value (from the radio module) being distributed to clients	
Interface	<ul> <li>Select the interface to use:</li> <li>All (default)</li> <li>Ethernet</li> <li>USB</li> <li>Wi-Fi (only available for LX40 with Wi-Fi)</li> </ul> Note: VLAN hosts only receive the DHCP options when the Interface is set to All.	

Field	Description
Server Option Code	Choose from the options in the drop-down menu. For a list of supported Option Codes, see Table 6-1. For additional information on the option codes, refer to the Internet Engineering Task Force (IETF) memorandum on Internet Protocols and Standards, RFC 2131.
	Note: When MTU Source is set to Auto, the MTU value configured for Server Option Code 026 Interface MTU is ignored.
Option Value	The format for the option value depends on the Server Option Code selected, as formats must conform with RFC 2132. For a list of accepted formats for each of the supported DHCP Option Codes, see Table 6-1. Use a comma to separate multiple values.

#### Table 6-1: Supported DHCP Options

DHCP Option	Type of entry	Accepted values (if applicable)
002 Time Offset	32-bit unsigned integer	-43200-43200 <sup>a</sup>
003 Router	1 or more IP addresses	
006 Domain Name Server	1 or more IP addresses	
007 Log Server	1 or more IP addresses	
009 LPR Server	1 or more IP addresses	
012 Hostname	ASCII string	No spaces ( _ and - are valid)
013 Boot File Size	16-bit unsigned integer	1–65535
015 Domain Name	Fully Qualified Domain Name (FQDN)	
016 Swap Server	1 or more IP addresses	
017 Root Path	ASCII string	
018 Extension Path	ASCII string	
019 IP Forward Enable/Disable	Single octet Boolean	0 (Disable) or 1 (Enable)
020 Non-Local Source Routing	Single octet Boolean	0 (Disable) or 1 (Enable)
021 Policy Filter	1 or more pairs of IP addresses or IP address/mask pairs	
022 Max Datagram Reassembly Size	16-bit unsigned integer	576-65535
023 IP TTL	8-bit unsigned integer	1–255
026 Interface MTU	16-bit unsigned integer	68–65535 (Default is 1500.)
027 All Subnets Are Local	Single octet Boolean	0 (Disable) or 1 (Enable)

 Table 6-1: Supported DHCP Options

DHCP Option	Type of entry	Accepted values (if applicable)
031 Perform Router Discovery	Single octet Boolean	0 (Disable) or 1 (Enable)
032 Router Solicitation Address	Single IP address	
034 Trailer Encapsulation	Single octet Boolean	0 (Disable) or 1 (Enable)
035 ARP Timeout	32-bit unsigned integer	6–65535
036 Ethernet Encapsulation	Single octet Boolean	0 (Disable) or 1 (Enable)
037 TCP TTL	8-bit unsigned integer	1–255
038 TCP Keepalive	32-bit unsigned integer	0–65535
040 NIS Domain	ASCII string	Domain name
041 NIS Server	Single IP address	
042 NTP Server	Single IP address	
044 NetBIOS Name Server	1 or more IP addresses	
045 NetBIOS Datagram Distribution Server	1 or more IP addresses	
046 NetBIOS Node Type	8-bit unsigned integer	1, 2, 4, or 8
047 NetBIOS Scope	ASCII string	
048 X Windows System Font Server	1 or more IP addresses	
049 X Windows System Display Manager	1 or more IP addresses	
064 NIS+ Domain	Domain name	
065 NIS+ Server	Single IP address	
066 TFTP Server	ASCII string or IP address	Name, domain name, or IP address
067 Bootfile Name	ASCII string	Name
068 Mobile IP Home	1 or more IP addresses	
069 SMTP Server	1 or more IP addresses	
070 POP3 Server	1 or more IP addresses	
071 NNTP Server	1 or more IP addresses	
074 IRC Server	1 or more IP addresses	

a. The time offset is entered as seconds. See Table 6-2 for a list of hour/second conversions.

Hour	Seconds	Hour	Seconds
0	0		
1	3600	-1	-3600
2	7200	-2	-7200
3	10800	-3	-10800
4	14400	-4	- 14400
5	18000	-5	-18000
6	21600	-6	-21600
7	25200	-7	-25200
8	28800	-8	-28800
9	32400	-9	-32400
10	36000	-10	-36000
11	39600	-11	-39600
12	43200	-12	-43200

Table 6-2: Time Offset Hour/Second conversions

# **DHCP Client Options**

[-] DHCP Client Options					
Options					
opuons	Interface	Client Option Code	Option Value		
X	All 🗸	012 Hostname V			
			Add More		

Figure 6-5: ACEmanager: LAN > DHCP/Addressing > DHCP Client Options

Field	Description						
DHCP Client Options Enables IT Administrators to push DHCP Option 12 to connected devices.							
Interface	<ul> <li>Select the interface to use:</li> <li>All (default)</li> <li>Ethernet</li> <li>Wi-Fi (only available for LX40 with Wi-Fi)</li> </ul> Note: VLAN hosts only receive the DHCP options when the Interface is set to All.						

Field	Description				
Client Option Code	Option 12 Hostname is the only option available.				
Option Value	Text string with no spaces ( _ and - are valid).				

# **DHCP Vendor Specific Options**

endor Spe	cific Options			
	Vendor Class	Vendor Option Code	Vendor Option Length	Vendor Option Value
			undefined V	

Figure 6-6: ACEmanager: LAN > DHCP/Addressing > DHCP Vendor Specific Options

Field	Description				
DHCP Vendor Specific Enables IT Administrators to	Options configure up to 5 vendor-specific options				
Vendor Class	Enter the vendor class				
Vendor Option Code	Enter the vendor option code. Possible entries are: • 0-255				
Vendor Option Length	<ul> <li>This field allows you to specify the DHCP vendor specific option length in order to ensure that the DHCP datagram is correctly formatted for the DHCP client. Options are:</li> <li>Undefined—Use this setting for IP addresses and strings (default)</li> <li>1 byte—Use for decimal values of 255 or less</li> <li>2 bytes—Use for decimal values between 256 and 65535</li> <li>4 bytes—Use for decimal values greater than 65535</li> <li>Note: If the size used for the data is not correct, the option is ignored by the client.</li> </ul>				
Vendor Option Value	<ul> <li>Enter the vendor option value in one of the following formats:</li> <li>Dotted-quad IPv4 address</li> <li>Decimal number</li> <li>Colon-separated hex digits</li> <li>Text string</li> <li>Use a comma to separate multiple values.</li> </ul>				

# Ethernet

The AirLink LX40 is equipped with an Ethernet port that can be enabled or disabled as needed. When the port is disabled, the connected device cannot connect via Ethernet, and ARP queries do not receive responses on the port.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	Last updated time : 9/12/2018 10:07:52 AM								Expar	nd All Apply Refresh Cancel
DHCP/Ad	ddressing		[-] Genera	1						
Ethernet		AT Device	IP				192.168.13.31			
USB		AT Starting IP					192.168.13.100			
Link WA	Link WAN Coverage Host Port Routing		Ending IP DHCP network mask					192.168.13.150		
								255.255.255.0		
Host Po			AT DHCP Mode					Auto 🗸		
Global D	Global DNS			Port Config	uration					
PPPoE	PPPoE			Port Numb	er		State	Port Mo		Link Setting
VLAN	VLAN			Port 1		E	nable V	Auto	~	Auto
VRRP										
Host Inte	erface Watchdog									

Figure 6-7: ACEmanager: LAN > Ethernet

Field	Description				
General					
Device IP	The Ethernet IP address of the AirLink gateway. By default this is set to 192.168.13.31.				
Starting IP	Ethernet DHCP pool starting IP address Default is 192.168.13.100.				
	Note: If only one computer or device is connected directly to the Ethernet port, this is the IP address it is assigned.				
Ending IP	The ending IP address for the Ethernet interface DHCP pool Default is 192.168.13.150.				
DHCP network mask	The Netmask given to any Ethernet DHCP client Default is 255.255.255.0.				

Field	Description
DHCP Mode	<ul> <li>Determines how DHCP operates on the Ethernet interface</li> <li>Options are:</li> <li>Server—The AirLink gateway acts as a DHCP server for all Ethernet connections.</li> <li>Disable—The AirLink gateway acts as neither a DHCP server or client. All devices connected to the AirLink gateway must have a static LAN IP or use PPPoE.</li> <li>Auto—When the gateway is powered on or reboots, it attempts to determine if a DHCP server is present on the Ethernet network. If a DHCP server is found, the gateway obtains an IP address and it can communicate with AirLink Management Service (ALMS). If a DHCP server is not found, the gateway becomes a DHCP server. (default)</li> <li>When using Auto DHCP, set the Ethernet port as Auto or LAN (not WAN). See Mode on page 146.</li> <li>For a full-featured auto DHCP, see Ethernet WAN Auto Mode.</li> <li>Most of the time you can leave this field set to the default value.</li> </ul>
Port Number	Ethernet Port number
	The number of Ethernet ports available varies depending on the gateway or router model.
State	State of the Ethernet Port (Enable or Disable)
	Note: When the port is disabled, the device ignores any physical connection to the Ethernet port.

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Field	Description					
Mode	You can set the following modes on the Ethernet port:					
	<ul> <li>Auto—When the gateway is powered on or reboots, it attempts to determine if a DHCP server is present on the Ethernet network. If a DHCP server is found, the gateway obtains an IP address from the DHCP server. If no DHCP server is found, the port acts as a bridged LAN connection.</li> </ul>					
	LAN—The Ethernet port acts as a LAN connection.					
	WAN— The port is used as a WAN connection. Any security settings configured on the gateway, such as DMZ, IP filters, and port forwarding rules apply to this WAN connection.					
Link Setting	Configures the Ethernet port speed and duplex setting Most of the time you can leave the default setting and the device you are connecting automatically negotiates the speed and duplex setting with the AirLink gateway. However, if the connected device has a fixed setting, use this field to change the AirLink gateway setting to match that of the connected device.					
	Note: If you select 100 Mb Full Duplex or 10 Mb Full Duplex for the gateway, ensure that the same speed is selected on the connected device.					
	The options are:					
	<ul> <li>Auto—(default) The gateway auto-negotiates with the connected device to use the fastest speed possible—10 Mb, 100 Mb, or 1000 Mb. For best results, ensure that the connected device is also set to auto-negotiation.</li> </ul>					
	If your highest priority is power saving, select one of the 100 Mb or 10 Mb settings.					
	100 Mb Full Duplex					
	• 100 Mb Half Duplex					
	• 10 Mb Full Duplex					
	• 10 Mb Half Duplex					
	You can view the current speed and duplex setting on the Status > Ethernet page. See page 46.					

#### **RADIUS Framed Route**

If you have a private APN that is authenticated with a unique user name and password through a RADIUS authentication server, Framed Route enables you to associate a pool of IP address (for example a /24 subnet) with that user name, effectively creating a remote branch of a private corporate network. Refer to the RADIUS specifications for more details.

For an AirLink gateway to work effectively with Framed Route, set the following two fields on the LAN > Ethernet screen to "Enable":

- Accept Unsolicited Traffic—Enabling this field allows a device on the corporate network to dial out to a device connected on the LAN side of the AirLink gateway.
- Turn Off NAT—Enabling this field allows traffic from the LAN side of the AirLink gateway to flow back to the corporate network.

#### USB

The AirLink gateway is equipped with a USB port that increases the methods by which you can send and receive data from a connected computer. You can set up the USB port to work as either a virtual Ethernet port or a virtual serial port, or you can disable it to prevent access by USB. You may need to install a USB driver to use these modes. For more information, see Installing the USB Drivers on page 148.

By default, the port is set to work as a virtual Ethernet port.

Note: Sierra Wireless recommends that you use a USB 2.0 cable with your AirLink gateway and connect directly to your computer for best throughput.

To change the USB port to allow virtual serial port communication:

 In ACEmanager, go to LAN > USB, and choose USB Serial as the USB Device Mode. To disable the USB port, select Disable from the same menu.

Status WAN/Cellular Wi-Fi	LAN VPN Secu	ity Services	Events Reporting	Applications	I/O	Admin
Last updated time : 9/12/2018 10:17:15 A	4				Expan	d All 📗 Apply 📗 Refresh 📗 Cancel
DHCP/Addressing	[-] General					
Ethernet	AT USB Device Mode					
USB	USB Serial Mode			USB Serial V		
Link WAN Coverage	Device USB IP			192.168.14.31		
	Host USB IP			192.168.14.10	0	
Host Port Routing	USB Network Mask			255.255.255.0		
Global DNS	AT USB Serial Echo			Enable 🗸		
РРРоЕ	USBNET Host WAN Conne	tivity		Enable V		
VLAN						
VRRP						
Host Interface Watchdog						

Figure 6-8: ACEmanager: LAN > USB

Field	Description
General	
USB Device Mode	<ul> <li>The USB mode on gateway startup</li> <li>USB Serial—USB port acts as a virtual Serial port. (default)</li> <li>USBNET—USB port acts as a virtual Ethernet port.</li> <li>Disabled—USB port is disabled.</li> <li>You can also configure this parameter using the AT Command *USBDEVICE. See</li> <li>*USBDEVICE on page 406.</li> </ul> Note: A reboot is required to activate the USB mode change.
USB Serial Mode	When USB Device Mode is set to USB Serial, select the USB Serial Mode. Options are:     AT (default)     PPP
Device USB IP	The USBNET IP address of the AirLink gateway. By default this is set to 192.168.14.31.
Host USB IP	The IP for the computer or device connected to the USB port
USB Network Mask	Use this field to configure a subnet mask for USBNET Default is 255.255.255.0
USB Serial Echo	<ul> <li>The AT command echo mode when the USB is configured as a virtual serial port Options:</li> <li>Enable—Echoes commands to the computer (so you can see what you type) (default)</li> <li>Disable—Does not echoes commands to the computer (you cannot see what you type)</li> </ul>
USBNET Host WAN Connectivity	Controls access to the WAN over the USB port Options are: • Enable—USB can be used to access the WAN (default) • Disable—Access to the WAN over USB is blocked.

## Installing the USB Drivers

A USB driver is required if you want to use the USB port on the gateway as a virtual serial port (USB Serial). If you want to use the USB port as a virtual Ethernet port (USBnet), a driver is not required as the default Microsoft Windows 7 and Windows 8 drivers are used.

To install the USB Serial drivers for Windows 7 and Windows 8:

- 1. Go to source.sierrawireless.com and download the USB Serial Driver One-Click Tool.
- 2. Double-click the downloaded file (AirLink\_Serial\_<version number>.exe).
- **3.** As the drivers installs, a progress box appears in the lower right-hand corner of the monitor.

Sierra Wireless Device Drivers - Installing	l
In Progress (100%) - Please wait	ļ

Figure 6-9: USB Serial One-Click Tool progress window

- 4. In ACEmanager, go to LAN > Ethernet and set the USB Device Mode field to USB Serial.
- 5. Connect a gateway to the computer using a USB cable.

The driver installation completes and a window opens indicating the Serial Port number.

Driver Software Installation		X
AirLink USB Serial Port (COM	9) installed	
AirLink USB Serial Port (COM9)	✓ Ready to use	
		Close

Figure 6-10: USB Serial Driver Installation Complete

At any time, you can open Device Manager to check the Serial Port number.

🚔 Device Manager	
File Action View Help	
🗅 🧫 Disk drives	•
🔉 🖣 Display adapters	
DVD/CD-ROM drives	
🔉 🕼 Human Interface Devices	
D 📺 IDE ATA/ATAPI controllers	
🖻 – 🚆 IEEE 1394 Bus host controllers	
👌 📷 Imaging devices	
Keyboards	
Mice and other pointing devices	
D - 🥨 Modems	
Monitors	
Network adapters	Ξ
Ports (COM & LPT)	
AirLink USB Serial Port (COM9)	
Processors     So has a sector of the s	
P === SD host adapters	
Sound, video and game controllers	
	Ψ.

Figure 6-11: Device Manager

*Note:* USB serial and USBnet drivers available at source.sierrawireless.com also work with Linux CDC-ACM drivers.

Note: The COM port number assigned by driver installation is the next port that is available. The port number might vary depending on the number of devices connected (using serial or virtual serial).

Once the driver is installed, you can use the USB port just like a standard serial port.

# Link WAN Coverage

You can link WAN coverage to a selected LAN port (Ethernet or USB). If the AirLink gateway loses WAN coverage, the selected port is disabled for a configurable duration.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ed time : 9/12/2018	10:24:24 AM							Expar	nd All Apply Refresh Cancel
DHCP/Ad	ldressing		[-] Genera	1					_	
			Link WA	N Coverage 1	to Interface			Disable V		
USB			Interface	Disabled D	uration			Interface Disabled v	vhen WAN D	isabled ¥
Link WAI	N Coverage									
Host Por	t Routing									
Global DI	NS									
PPPoE										
VLAN										
VRRP										
Host Inte	erface Watchdog									

Figure 6-12: ACEmanager: LAN > Link WAN Coverage

Field	Description					
General						
Link WAN coverage to Interface	<ul> <li>This disables the specified port when there is no WAN connection. Options are:</li> <li>Disable (default)</li> <li>Ethernet</li> <li>USB</li> </ul>					
Interface Disabled Duration	<ul> <li>Sets the period of time (in seconds) that the LAN interface is disabled when linking a LAN port to the WAN. Either the Ethernet or the USB LAN port can be linked to the WAN connection, but not at the same time. Options are:</li> <li>Interface Disabled when WAN is disconnected (default)</li> <li>5 seconds</li> <li>10 seconds</li> <li>20 seconds</li> <li>25 seconds</li> <li>30 seconds</li> </ul>					

## **Host Port Routing**

Host port routing enables the AirLink gateway to handle network communication for up to two non-NATed networks behind the gateway or router connected to the AirLink gateway. The following illustration shows a typical network configuration.

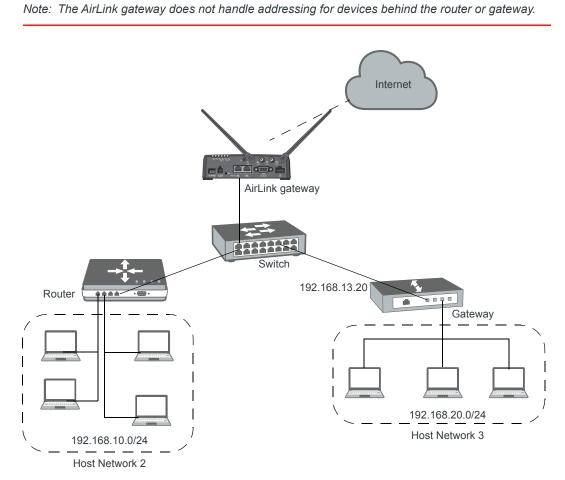


Figure 6-13: Host Port Routing Network Configuration

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
ast updat	ed time : 9/12/2018	10:32:41 AM								Apply Refresh Cancel	
DHCP/Ac	Idressing		Proxy AR	P (Primary C	Gateway)		[	Enable 🗸			
Ethernet	t		Host Net	work 2				192.160.10.0			
			Host Net	work Subne	t Mask 2			255.255.255.0			
USB			Host Net	work 2 Rout	e		[	Ethernet Port 🗸			
Link WA	N Coverage		Host Net	work 3				192.168.20.0			
			Host Net	work Subne	t Mask 3			255.255.255.0			
Host Por	rt Routing		Host Net	work 3 Rout	e		[	Gateway V			
Global D	NS		Host Net	work 3 Gate	way			192.168.13.20			
PPPoE											
VLAN											
VRRP											
Lie et Inter	erface Watchdog										

Figure 6-14: ACEmanager: LAN > Host Port Routing

Field	Description
Proxy ARP (Primary Gateway)	When enabled, the AirLink gateway responds to Address Resolution Protocol (ARP) requests to resolve WAN addresses for devices on the connected LANs. In doing so, the gateway becomes the primary gateway for connected LANs. Default is Enabled.
Host Network 2 Host Network 3	Enter the IP address for Host Network 2 and 3. These are LAN networks connected to the AirLink gateway behind a router or gateway. They do not have the same IP range as the AirLink gateway LAN network. For example, 192.168.10.0.
Host Network Subnet Mask 2 Host Network Subnet Mask 3	The subnet for the applicable network. For example, 255.255.255.0, which would with the setting above define a secondary network of 192.168.10.0/24.

Host Network 2 Route Host Network 3 Route	<ul> <li>Choose the appropriate option, depending on how ARP requests are handled on the network. Options are:</li> <li>Ethernet— Select this option if the network uses a router that acts as an ARP proxy for addresses on subnets connected to it. For example, in Figure 6-14 on page 152, when traffic is destined for host 192.168.10.100 in network 2, the AirLink gateway sends an ARP request for 192.168.10.100.</li> </ul>
	Note: If Proxy ARP is not enabled on the router, the transmission fails (destination unreachable).
	<ul> <li>Gateway—Select this option if the network uses a device that does not handle ARP requests for network devices attached to it. When Gateway is selected, ALEOS handles ARP requests for the connected LAN devices. Any traffic destined for a host on the network behind a gateway is routed, by the device, through the gateway IP. For example, in Figure 6-14 on page 152, when traffic is destined for host 192.168.20.100 in network 3, the AirLink gateway sends an ARP request for the gateway (192.168.13.20), not the host.</li> <li>When you select Gateway, Proxy ARP is not required on the router.</li> </ul>
Host Network 2 Gateway Host Network 3 Gateway	Enter the IP address for the gateway. This setting appears after selecting Gateway in the Host Network Route field and clicking Apply.

## **Global DNS**

When the mobile network grants the IP address to the device, it includes the IP addresses of its DNS servers. Global DNS allows you to override the Mobile Network Operator's DNS settings for all connected devices. This is useful when the connected devices need to use a private network.

Note: If there are no alternate DNS servers defined, the default is the WAN network DNS server.

Status WAN/Cellular Wi-Fi	LAN VPN Security Services Events Reporting Applications I/O Admin
Last updated time : 9/12/2018 10:43:38	AM Expand All Expand All Apply Refresh Cancel
DHCP/Addressing	
	[-] Global DNS - IPv4
Ethernet	AT Primary DNS 10.0.0.1
USB	AT Secondary DNS 10.0.0.2
Link WAN Coverage	DNS Proxy Enable V
-	DNS Override Enable 🗸
Host Port Routing	DNS Local Cache Enable 🗸
Global DNS	AT Alternate Primary DNS 0.0.0.0
200 F	Alternate Secondary DNS 0.0.0.0
PPPoE	Alternate DNS Port 53
VLAN	
VRRP	
****	
Host Interface Watchdog	

Figure 6-15: ACEmanager: LAN > Global DNS

Field	Description
Primary DNS	Primary Mobile Network Operator's DNS IP Address. This and the secondary DNS are generally granted by the mobile network along with the Network IP.
Secondary DNS	Secondary Mobile Network Operator's DNS IP Address

Field	Description							
DNS Proxy	Determines whether or not the AirLink gateway is used as a DNS proxy server.							
	Note: Using the AirLink gateway as a proxy DNS server can help reduce mobile network data use.							
	Options are:							
	<ul> <li>Enable (default) —All connected DHCP clients (PPP, PPPoE, Wi-Fi, USBNET, and Ethernet) send their DNS IP address resolution requests to the AirLink gateway. The AirLink gateway performs DNS lookups on behalf of the DHCP client.</li> </ul>							
	<ul> <li>If the AirLink gateway is able to resolve the request, it sends a response to the DHCP client.</li> </ul>							
	• If the AirLink gateway does not have the necessary information to resolve the request, it sends the request to the DNS server configured in the DNS Override field. When the AirLink gateway receives a response, it forwards it to the DHCP client and saves the information so that it can resolve the same request in the future.							
	• Disable—All connected DHCP clients send their DNS IP address resolution requests to the DNS server received from the mobile network or the alternate server specified by DNS Override, if enabled. The AirLink gateway is not used as a DNS server.							
DNS Override	Overrides the Mobile Network Operator's DNS address with the DNS server configured in the Alternate Primary DNS and Alternate Secondary DNS fields. Options are:							
	<ul> <li>Disable (default)—Mobile Network Operator's DNS server is used</li> <li>Enable—Alternate DNS server is used</li> </ul>							
	In order to ensure consistent DNS resolution, DNS override, when configured, applies to all WAN interfaces, including Ethernet WAN with static IP configuration. (See Static Configuration on page 97.)							
DNS Local Cache	Configures caching for the gateway's DNS server.							
	<ul> <li>Options are:</li> <li>Enable—The built-in DNS server caches queries and entries, which can reduce WAN traffic overall by sending out less DNS-related traffic.</li> </ul>							
	Disable—DNS queries and entries are not cached.							
Alternate Primary DNS	Configure the primary DNS server to use instead of the Mobile Network Operator's DNS server							
Alternate Secondary DNS	Configure the secondary DNS server to use instead of the Mobile Network Operator's DNS server							
Alternate DNS Port	If you want to specify the port on the connected device that the AirLink gateway sends IP address resolution responses to:							
	1. Ensure that the DNS Override field is set to Enable.							
	2. Enter the desired port number in this field.							
	3. Click Apply.							
	When this field is set to 53 (default) or 0, packets are sent to port 53, the standard DNS port.							

## PPPOE

PPPoE (Point-to-Point Protocol over Ethernet) allows a point-to-point connection while using Ethernet. Just like the dial up protocol on which it is based, PPPoE can use traditional user name and password authentication to establish a direct connection between two Ethernet devices on a network (e.g., your AirLink gateway and your computer or router).

examples for PPPoE with your AirLink gateway:

- Backup connectivity solution for your network
- Individualized Internet connection on a LAN
- Password restricted Internet connection

Only one computer, router, or other network device at a time can connect to the AirLink gateway using PPPoE. If you are using the AirLink gateway connected to a router as a back up Internet connection for your network, you should configure the router to use the PPPoE connection and not the individual computers.

Note: To configure a PPPoE connection on some operating systems, you need administrator privileges to the computer you are configuring or access granted by an administrator on the network to add/remove devices to your computer.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ted time : 9/12/2018	10:50:25 A	М							Apply Refresh Cancel
DHCP/A	Idressing		AT Host Au	uthentication	Mode			NONE Y		
Ethernet	t		AT Host U	ser ID						
USB			AT Host P	assword						
Link WA	N Coverage									
Host Po	rt Routing									
Global D	NS									
PPPoE										
VLAN										
VRRP										
Host Inte	erface Watchdog									

Figure 6-16: ACEmanager: LAN > PPPoE

Field	Description
Host Authentication Mode	<ul> <li>Host Authentication Mode: Use PAP or CHAP to request the user login and password during PPP or CHAP negotiation on the host connection. The username and password set in *HOSTUID and *HOSTPW is used.</li> <li>NONE (default)</li> <li>PAP and CHAP</li> <li>CHAP</li> </ul>

Field Description				
Host User ID	User ID for authentication (up to 64 bytes)			
Host Password	Password for authentication			

#### Configure the AirLink gateway to Support PPPoE

Note: You must disable the DHCP server for PPPoE to work.

To configure an AirLink gateway to support PPPoE:

- 1. In ACEmanager, go to LAN > Ethernet.
- **2.** Under General, in the DHCP Server Mode field, select Disable.

Note: PPPoE authentication is optional. If you use PPPoE authentication, no other tethered LAN connection will have network access, regardless of whether or not the PPPoE host is connected. If you are using non-authenticated PPPoE, other tethered LAN connections will have network access until a PPPoE host is connected.

- 3. If you want to use authenticated PPPoE:
  - **a.** Go to LAN > PPPoE, and in the Host Authentication Mode field, select PAP and CHAP.
  - **b.** In the Host User ID, enter a user ID for the PPPoE connection.
  - c. In the Host Password field, enter a password for the PPPoE to connection.
- 4. Click Apply.
- 5. Reboot the gateway.

**Tip:** If you leave Host User ID and Host Password blank, any computer or device can connect to the AirLink gateway using PPPoE.

Note: ACEmanager shows the existing value for the PPPoE password as stars (\*\*\*\*).

#### **Optional: Configure the Device Name**

- 1. In ACEmanager, go to Services > Dynamic DNS.
- 2. In the Service field, select IP Manager.
- **3.** Under Dynamic IP, enter a name in the Device Name field, such as AirLink gateway or the ESN. The name can be up to 20 characters long.

The name you choose for Device Name does not affect the connection, but may need to be configured in PPPoE settings for the router, device, or computer you connect to your AirLink gateway.

#### **Configuring a PPPoE Connection in Windows 7**

1. In Windows 7, go to Start > Control Panel.

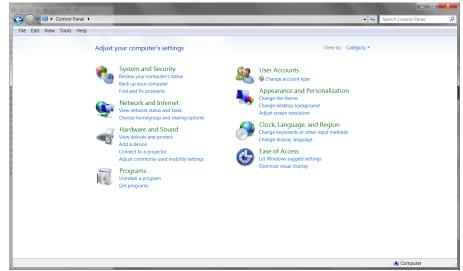


Figure 6-17: Windows 7: Control Panel

2. Select Network and Internet.

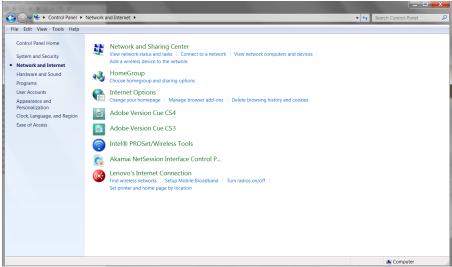


Figure 6-18: Windows 7: Control Panel > Network and Internet

3. Select Network and Sharing Center.

0	Vetwork and Internet   Network and Sharing Center	- Search Control Panel
e Edit View Tools Help		
Control Panel Home	View your basic network information and set up connections	
Manage wireless networks Change adapter settings Change advanced sharing	CARMD-L-001392 sierrawirelesslocal Internet (This computer)	e full map
settings	View your active networks Connect or d	isconnect
	Sierrawireless.local Domain network Domain network	ection
	Change your networking settings	
	Set up a new cognection or network Set up a wireless broadband, dial-up, ad hoc, or VPN connection; or set up a router or acc	ess point.
See also	Connect to a network	
Adobe Version Cue CS3	Connect or reconnect to a wireless, wired, dial-up, or VPN network connection.	
Adobe Version Cue CS4	Choose homegroup and sharing options	
Akamai NetSession Interface Control Panel	Choose homegroup and sharing options Access files and printers located on other network computers, or change sharing settings.	
HomeGroup	Troubleshoot problems	
Intel® PROSet/Wireless Tools	Diagnose and repair network problems, or get troubleshooting information.	
Internet Options		
Lenovo's Internet Connection		
Windows Firewall		

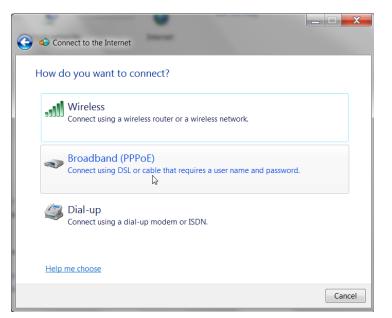
Figure 6-19: Windows 7: Control Panel > Network and Sharing Center

**4.** In the middle of the page, under Change your networking settlings, select Set up a new connection or network.

🦉 Set Up a (	Connection or Network	
noose a co	onnection option	
	ect to the Internet a wireless, broadband, or dial-up connection to the Internet.	-
	a new network gure a new router or access point.	
	ally connect to a wireless network ect to a hidden network or create a new wireless profile.	=
	ect to a workplace a dial-up or VPN connection to your workplace.	
	a dial-up connection to the Internet using a dial-up connection.	
	Next	

Figure 6-20: Set Up an Connection or Network

5. Select Connect to the Internet and click Next.



6. Select Broadband (PPPoE).

Connect to the Inte	rnet	
Type the informati	on from your Internet service pro	vider (ISP)
User name:	[Name your ISP gave you]	
Password:	[Password your ISP gave you]	
	Show characters	
	Remember this password	
Connection name:	Broadband Connection	
😽 📃 Allow other peo	ole to use this connection	
This option allow	s anyone with access to this computer to use	e this connection.
I don't have an ISP		
		Connect Cancel

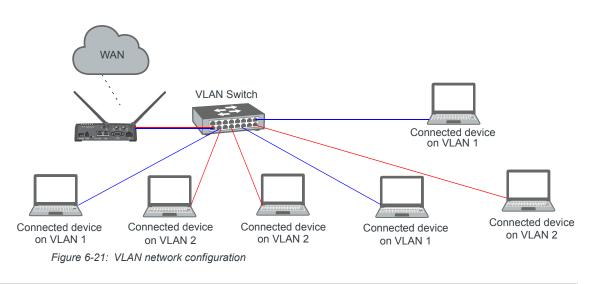
- **7.** If you are using authenticated PPPoE, enter the User name and Password you configured in ACEmanager.
- **8.** If desired, change the Connection name to something such as PPPoE that clearly identifies the connection.
- 9. Click Connect.

For subsequent connections, you can click the network icon in the Task bar ( and ) and select the PPPoE connection.

## VLAN

ALEOS supports up to three Virtual Local Area Networks (VLANs) on its Ethernet port. VLANs are logical groupings of network devices that share the same broadcast domain. All devices on the same VLAN can ping each other without routing. ALEOS does not support routing between VLANs.





)HCP/Addressing								
Dicernauressing	VLAN							
Ethernet USB	Interface	VLAN ID	Device IP	Subnet Mask	Access WAN	DHCP Server Mode	Starting IP	Ending IP
038	VLAN 1	15	192.168.75.31	255.255.255.254	Yes ¥	Enable V	192.168.75.100	192.168.75.150
Link WAN Coverage	VLAN 2	16	192.168.76.31	255.255.255.0	Yes v	Enable 🗸	192.168.76.100	192.168.75.250
Host Port Routing	VLAN 3	0	0.0.0.0	0.0.0.0	No v	Disable 🗸	0.0.0.0	0.0.0.0
Global DNS								
Giobai Divis								
PPPoE								
VLAN								

Figure 6-22: ACEmanager: LAN > VLAN

Field	Description
Interface	Displays the three VLANs you can configure
VLAN ID	VLAN ID • 0—VLAN is disabled (default) • 1–4094—Valid range for VLAN ID
Device IP	The IP address of the AirLink gateway for that VLAN interface
Subnet Mask	The subnet mask indicates the range of host IP addresses that can be reached directly. Changing the subnet mask limits or expands the number of devices that can connect to the AirLink gateway.
Access WAN	<ul> <li>Choose whether or not devices on the configured VLAN have access to the WAN.</li> <li>Yes</li> <li>No</li> </ul>
DHCP Server Mode	Choose whether or not the AirLink gateway acts as a DHCP server Options are: Enable—AirLink gateway acts as the DHCP server Disable (default)
Starting IP	VLAN interface DHCP pool starting IP address
Ending IP	VLAN interface DHCP pool ending IP address

## VRRP

VRRP (Virtual Router Redundancy Protocol) enables you to configure a backup WAN connection to be used if the primary connection fails. You can configure VRRP on the AirLink gateway's Ethernet port or for VLANs.

You configure a VRRP Master and VRRP Backup device(s) and set their priorities. The device with the highest priority (normally the VRRP Master) becomes the primary route for the data connection.

The VRRP Master and Backups share a common virtual IP.

For information on configuring VLANs, see VLAN on page 161.

One common scenario is to use a 3rd party router for the primary connection and the AirLink gateway, either with or without VLANs, for the backup connection.

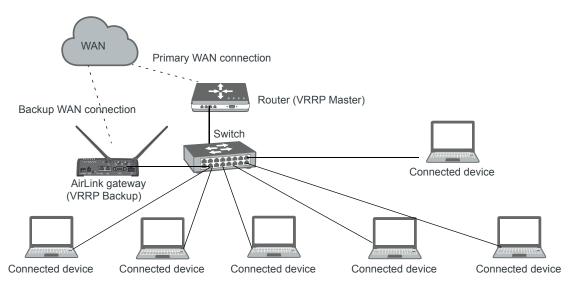


Figure 6-23: VRRP Network Configuration without VLANs

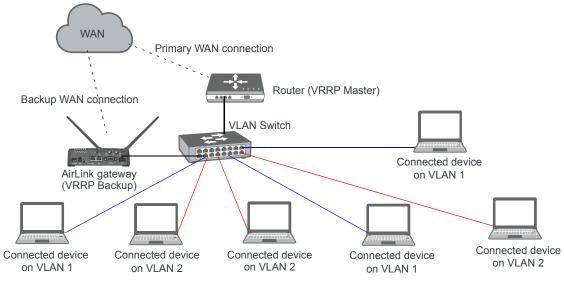


Figure 6-24: VRRP Network Configuration with VLANs

Status WAN/Cellular Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
ast updated time : 9/12/2018 11:03:19 AM								Appl	y Refresh Cancel
DHCP/Addressing	VRRP Mod	e			[	Disable 🗸		_	
Ethernet VRRP									
USB	Interface VLAN ID		Group ID		Priority	Priority Virtual IP		Mode	Interval
Link WAN Coverage	Ethernet	0	50		100	192.168.13.40		васкир 🗸	1
	VLAN 1	15	0		100	0.0.0.0		ВАСКИР 🗸	1
Host Port Routing	VLAN 2	16	0		100	0.0.0.0		васкир 🗸	1
Global DNS	VLAN 3	0	0		100	0.0.0.0		васкир 🗸	1
PPPoE									
PPPOE									
VLAN									
VRRP									
Host Interface Watchdog									

Figure 6-25: ACEmanager: LAN > VRRP (no VLANs)

Status WAN/Cellular Wi-Fi	LAN	VPN	Security Serv	vices Events Reporting	Applications I/O	Admin					
Last updated time : 9/12/2018 11:10:57 AM Apply Refresh Cance											
DHCP/Addressing VRRP Mode Disable V											
Ethernet	Ethernet VRRP										
USB	Interface	VLAN ID	Group ID	Priority	Virtual IP	Mode	Interval				
Link WAN Coverage	Ethernet	0	0	100	0.0.0.0	BACKUP 🗸	1				
-	VLAN 1	15	25	100	192.168.13.40	ВАСКИР 🗸	1				
Host Port Routing	VLAN 2	16	26	100	192.168.13.41	ВАСКИР 🗸	1				
Global DNS	VLAN 3	0	0	100	0.0.0.0	ВАСКИР 🗸	1				
PPPoE											
VLAN											
VRRP											
Host Interface Watchdog											

Figure 6-26: ACEmanager: LAN > VRRP (VLANs)

You can also set up VRRP using two AirLink gateways—one configured as the VRRP Master and the other as the VRRP Backup. The Backup AirLink gateway provides an alternate route when the Master AirLink gateway loses coverage.

For example, if you have cellular accounts with two different Mobile Network Operators (MNOs) you might prefer to use MNO A's connection, but to maintain continuity, you would like traffic to switch to MNO B if A's network is down and switch back to A's network once the connection is re-established.

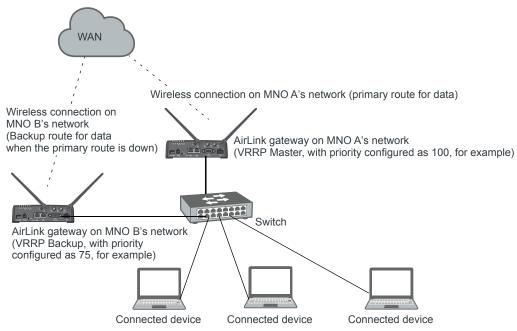


Figure 6-27: VRRP Network Configuration using two AirLink gateways

Field	Description					
VRRP Enabled	Allows you to activate VRRP. Options are: <ul> <li>Enable</li> <li>Disable (default)</li> </ul>					
VRRP—The VLAN ID, C VRRP Backup devices	Group ID, and Virtual IP address must be the same on the VRRP Master and					
Interface	Displays Ethernet port on AirLink gateway and the VLAN numbers					
VLAN ID	Displays the VLAN ID This value is inherited from the LAN > VLAN screen. (See VLAN on page 161.) • 0—VLAN is disabled • 1-4094—Valid range for VLAN ID					
Group ID	<ul> <li>Enter the VRRP Group ID. Configure the VRRP Master (for example, the 3rd party router) and the VRRP Backup (for example the AirLink gateway) with the same Group ID.</li> <li>Options are:</li> <li>0-255 (Default is 0.)</li> </ul>					

Field	Description							
Priority	Use this field to configure the priority for the AirLink gateway.							
	The device with the highest priority (typically a 3rd party router) provides the primary data traffic route. If the device loses its connection to the WAN, its priority number drops. If the device fails, then when the failure is detected, the next highest priority router becomes the active router.							
	The priority number configured on the VRRP Backup (typically the AirLink gateway) should be less than the initial priority number on the VRRP Master and greater than the value that the VRRP Master's priority number would be if it drops as a result of losing its WAN connection.							
	For example, if the VRRP Master router has an initial priority number of 200 that drops to 80 if it loses its WAN connection, setting the AirLink gateway's priority to 100 ensures that it becomes the primary route if the VRRP Master loses its WAN connection. When the 3rd party router re-establishes its connection, its priority returns to 200 and it once again becomes the primary route for data.							
	Options are: • 1–255 (Default is 100.)							
Virtual IP	Configure the same virtual IP for the VRRP Backup (typically the AirLink gateway) and the VRRP Master (typically a 3rd party router). The virtual IP must be unique within the VLAN subnet and cannot be within a pool of addresses assigned via DHCP.							
Mode	Indicates the initial mode for the AirLink gateway Options are: • MASTER • BACKUP (default)							
	Note: Designating a device as "Master" in this field does not make it the primary route for data unless it is also given a higher priority number than the VRRP Backup device. See <i>Priority</i> .							
Interval	<ul> <li>If the AirLink gateway is acting as VRRP Master, it advertises its Master status at the interval (in seconds) configured in this field. Options are:</li> <li>1–65535 seconds (Default value is 1.)</li> </ul>							

#### Host Interface Watchdog

The Host Interface Watchdog provides a way for you to ensure that the LAN connection is alive. You can use this feature to monitor:

- A host connected to the LAN via an Ethernet or USB connection
- A host computer associated with a gateway that has the Wi-Fi mode is set to "Access Point" or "Both" (See Global DNS on page 154).

When the Host Interface Watchdog is enabled, ALEOS sends a ping to the connected device at configured intervals. You can disable Force Keepalive to only send a ping when there is no traffic on the LAN interface. (See Force LAN Keepalive on page 168.)

If there is no response to the ping, the LAN interface is reset.

Note: The network interface is automatically determined from the IP address and the LAN configuration. If you have multiple interfaces bridged (see Bridge Wi-Fi to Ethernet on page 122) all interfaces in the bridge and the bridge itself are reset.

After the interface comes back up, ALEOS sends another ping to the connected device. If there is still no response to this ping, the AirLink gateway reboots. After a reboot caused by the LAN Interface Watchdog, ALEOS waits an hour before attempting pings to prevent repeated frequent reboots.

Note: DUN (PPP) is not supported. If the IP address for the host is on a DUN network, the feature is disabled.

Note: The feature is not disabled when the interface uses Public Mode, but it cannot monitor the host interface unless the mobile network provides a static IP.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ted time : 9/12/2018	11:22:43 AN	-							Apply Refresh Cancel
DHCP/A	ddressing							0.0.0.0		
				epalive IP Ad				0.0.0.0		
Ethernet	t		LAN Kee	epalive Interv	al (minutes)			0		
			Force L/	AN Keepalive			[	Enable V		
USB										
Link WA	N Coverage									
Host Po	rt Routing									
Global D	NS									
PPPoE										
VLAN										
VLAN										
VRRP										
Host Inte	erface Watchdog									

Figure 6-28: ACEmanager: LAN > Host Interface Watchdog

Field	Description
LAN Keepalive IP address	Enter the IP address of the device to ping If a device IP address is not configured, the Host Interface Watchdog is disabled.
LAN Keepalive Interval (minutes)	The interval (in minutes) at which ALEOS pings the LAN-connected device Options are: 1–1440 If this field is set to 0, the Host Interface Watchdog is disabled. (default) To prevent the gateway from rebooting frequently when a connection is not available, if the gateway reboots as a result of a failed keepalive ping, it waits 60 minutes before sending another keepalive ping. Once the ping is successful, the gateway returns to the interval configured in this field.
Force LAN Keepalive	<ul> <li>Enabled (default)—The network interface statistics are not monitored and a ping is always sent at the interval configured in the Keepalive Interval field.</li> <li>Disabled—The network interface statistics are monitored and connectivity is assumed when there is traffic received. A ping is only sent when there is no traffic for a period greater than the interval set in the Keepalive Interval field.</li> </ul>

# >> 7: VPN Configuration

The AirLink LX40 can act as a Virtual Private Network (VPN) device, providing enterprise VPN access to any device connected to the AirLink gateway even when a device has no VPN client capability on its own. The AirLink gateway supports three types of VPN: IPsec, GRE, and OpenVPN. The LX40 can support up to five VPN tunnels at the same time.

Note: Dynamic Mobile Network Routing (DMNR) is not compatible with VPN tunnels. If you are using DMNR, disable all VPN tunnels.

#### General

On the General page you can select your IPsec Implementation and reset all VPN tunnels so that the LX40 doesn't have to be rebooted in order for changes to be used.

The available settings on the General page depend on which IPsec implementation you have selected.

#### **Standard Vs. Legacy IPsec Implementation**

The AirLink LX40 supports Legacy IPsec implementation (in place prior to ALEOS 4.12.0) or the new Standard IPsec implementation. Sierra Wireless recommends that you migrate any existing Legacy VPN implementations to the Standard version for increased features and support. For configuration information, see IPsec (Legacy) on page 175 and IPsec (Standard) on page 181.

The Standard implementation is fully IKEv1 and IKEv2 compliant, and supports MOBIKE when operating over IKEv2. Standard implementation also offers increased security through certificate-based authentication and a larger set of cryptographic algorithms than the Legacy implementation. You can use Standard for Host-terminated or LAN-terminated applications (see Figure 7-3).

Status WAN/Cellu	ar Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin			
ast updated time : 10/10	/2019 2:13:14 F	М							Expand All Apply Refresh Cancel			
General		[-] General	1									
Failover			plementatio				Lesser					
VPN 1			PN Tunnels					Legacy V Reset VPN Tunnels				
VPN 2		[-] Out of B	and Policie	s								
VPN 3		AT Incoming Traffic Blocked V										
VPN 4		AT Gatewa	y Generate	d Outgoing Tra	iffic		Allowed V					
VPN 5		AT LAN Ho	st Generate	ed Outgoing Tr	affic		Blocked V					

Figure 7-1: ACEmanager: VPN > General (Legacy)

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin			
Last update	ed time : 10/10/201	9 2:10:01 PN	1							Expand All Apply Refresh Cancel			
General													
Failover			[-] Genera	al									
Fallover			IPsec In	nplementati	on			Standard v	Standard V				
VPN 1			IPsec L	ocal Termin	ation			Host 🗸	Host V				
VPN 2			Reset V	PN Tunnels	5			Reset VPN	Reset VPN Tunnels				
VPN 3			[-] Out of I	Band Policie	s								
VPN 4			AT Incom	ing Traffic				Blocked V					
VPN 5			AT Gatew	ay Generate	ed Outgoing Tra	affic		Allowed ¥					
			AT LAN H	ost General	ed Outgoing Tr	affic		Blocked V					

Figure 7-2: ACEmanager: VPN > General (Standard)

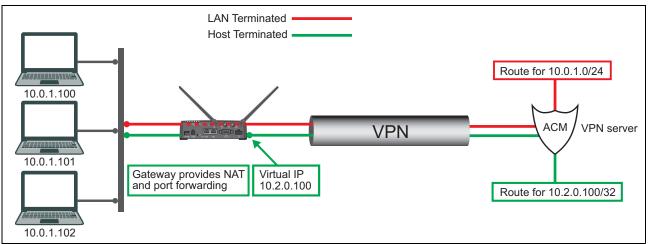


Figure 7-3: IPsec VPN Local Termination types

Field	Description
General	
IPsec Implementation	<ul> <li>Selects the IPsec Implementation.</li> <li>Legacy</li> <li>Standard</li> <li>For more information, see IPsec Overview on page 174, IPsec (Legacy) on page 175, and IPsec (Standard) on page 181.</li> </ul>
	Note: Legacy and Standard implementations are independent. Once you have configured IPsec tunnels for Standard VPN implementation, if you change IPsec Implementation to Legacy, you must reconfigure IPsec tunnels for the Legacy implementation.

Field	Description					
IPsec Local Termination	<ul> <li>Available only with Standard IPsec Implementation. Select where the VPN tunnel terminates.</li> <li>Local termination type:</li> <li>LAN (default)—Network terminated. Use for LAN-to-LAN configuration.</li> <li>Host—Host terminated. Use for Host-to-LAN configuration.</li> </ul>					
Reset VPN Tunnels	Resets and reconfigures all VPN tunnels. After making VPN configuration changes, click this button to reset the VPN tunnels and begin using the new settings. Rebooting the device is not necessary.					
while other incoming and/or outgoing of-band configurations should be	f-band traffic, where some traffic can be routed through an encrypted VPN, going traffic is routed through the public Internet ("Out of Band" traffic). Out- e set up with care, as a configuration with both an enterprise VPN and inadvertently expose company resources.					
Incoming Traffic	<ul> <li>Controls incoming public Internet traffic.</li> <li>Options are:</li> <li>Blocked—Incoming public Internet traffic is blocked. Only traffic through the VPN tunnel is allowed. (default)</li> <li>Allowed—Incoming public Internet traffic is allowed.</li> </ul>					
Gateway Generated Outgoing Traffic	<ul> <li>Controls outgoing AirLink gateway-generated traffic.</li> <li>Blocked—Outgoing traffic from the AirLink gateway to the public Internet is blocked. Only traffic through the VPN tunnel is allowed.</li> <li>Allowed—Outgoing traffic from the AirLink gateway to the public Internet is allowed. (default)</li> </ul>					
LAN Host Generated Outgoing Traffic	<ul> <li>Controls outgoing LAN Host-generated traffic.</li> <li>Options are:</li> <li>Blocked—Public Internet traffic from the host device is blocked. Only traffic through the VPN tunnel is allowed. (default)</li> <li>Allowed—Public Internet traffic from the host device is allowed.</li> </ul>					

## **VPN Failover**

VPN Failover is only available for IPsec VPN tunnels. To use this feature, configure a primary and a secondary VPN tunnel. Dead Peer Detection (DPD) verifies the status of the active connection. For example, if the primary/active VPN goes down (i.e. DPD detects that the end device is not responding) traffic is automatically switched to a backup VPN tunnel. The VPN Failover feature continues to ping the VPN responder for the tunnel that has gone down. If configured to do so, once the primary VPN tunnel is up, traffic automatically reverts to the primary VPN. Status fields on the Failover page inform you of the current status of the two VPNs.

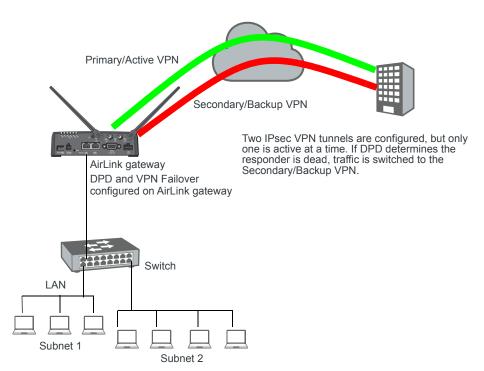


Figure 7-4: VPN Failover Configuration

To configure VPN Failover:

- Configure two IPsec VPN tunnels. The one you want to designate as the primary VPN must have Dead Peer Detection configured. For the Secondary VPN, you only need to configure the remote gateway address. For other settings, such as the local and remote subnets, the secondary VPN uses the same settings as the primary VPN. For instructions on configuring IPsec VPN tunnels, see IPsec (Legacy) on page 175 and IPsec (Standard) on page 181.
- 2. Go to VPN > Failover and configure the first three fields. See the table following the screen shot for details.
- 3. Click Apply and Reset VPN Tunnels or reboot the AirLink gateway.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin			
ast updal	ted time : 10/10/2019	9 11:54:10 A	М								Apply Refresh Cancel		
General			Primary V	PN				None 🗸					
Failover			Secondar	y VPN				None 🗸					
			Revertive					Enable 🗸					
VPN 1			Primary VI	PN Status				Disabled					
VPN 2			Secondar	y VPN Statu	s			Disabled					
			Overall VF	N Status				Disabled					
VPN 3			Number o	f Primary Vi	PN Failures			0					
VPN 4			Number o	fSecondar	VPN Failures	•		0					
			Number o	f Switches f	to Primary VPI	4		0					
VPN 5			Number o	f Switches f	to Secondary \	/PN		0					

Figure 7-5: ACEmanager: VPN > Failover

Field	Description
Primary VPN	ID of the primary VPN (for VPN Failover): VPN 1, VPN 2, VPN 3, VPN 4, VPN 5, or None (default)
Secondary VPN	ID of the Secondary VPN (for VPN Failover): VPN 1, VPN 2, VPN 3, VPN 4, VPN 5, or None (default)
Revertive	<ul> <li>When VPN Failover is configured and this field is set to Enable, traffic automatically switches from the Secondary VPN back to the primary VPN when the failure is resolved and the primary VPN tunnel is up again. Options are:</li> <li>Enable (default)</li> <li>Disable</li> </ul>
Primary VPN Status	<ul> <li>Status of the primary VPN:</li> <li>Disabled (default)—VPN Failover is disabled.</li> <li>Connecting—The VPN is trying to connect to the responder.</li> <li>Active—The VPN tunnel is ready and transferring traffic.</li> <li>Backup—This is currently the backup VPN connection.</li> <li>Failed—Dead Peer Detection (DPD) has determined that the VPN responder is dead, or a ping sent to the VPN host failed.</li> <li>Out of Service—There have been 5 DPD failures within an hour.</li> </ul>
Secondary VPN Status	<ul> <li>Status of the Secondary VPN:</li> <li>Disabled (default)—VPN Failover is disabled.</li> <li>Connecting—The VPN is trying to connect to the responder.</li> <li>Active—The VPN tunnel is ready and transferring traffic.</li> <li>Backup—This is currently the backup VPN connection.</li> <li>Failed—Dead Peer Detection (DPD) has determined that the VPN responder is dead, or a ping sent to the VPN host failed.</li> <li>Out of Service—There have been 5 DPD failures within an hour.</li> </ul>

Field	Description
Overall VPN Status	<ul> <li>Status of the overall VPN:</li> <li>Disabled—VPN Failover is disabled. (default)</li> <li>Connecting—One of the VPNs is trying to connect to the responder.</li> <li>Active—One VPN tunnel is currently in use. The backup VPN is available.</li> <li>Backup_Unavailable—One VPN tunnel is currently in use. The backup VPN is not available.</li> <li>Out of Service—Neither the primary nor secondary VPN is operational.</li> <li>N/A—The overall VPN status is temporarily not available. Click Refresh.</li> </ul>
Number of Primary VPN Failures	Number of times DPD has failed on the primary VPN since the device last lost its WAN connection.
Number of Secondary VPN Failures	Number of times DPD has failed on the Secondary VPN since the device last lost its WAN connection.
Number of Switches to Primary VPN	Number of times traffic was switched to the primary VPN since the device last lost its WAN connection.
Number of Switches to Secondary VPN	Number of times traffic was switched to the Secondary VPN since the device last lost its WAN connection.

## **IPsec Overview**

The IP protocol that drives the Internet is inherently insecure. Internet Protocol Security (IPsec), which is a standards-based protocol, secures communications of IP packets over public networks.

IPsec is a common network layer security control and is used to create a virtual private network (VPN).

Note: ALEOS offers two IPsec implementations: Standard and Legacy (compatible with ALEOS releases prior to 4.12.0). All installations are encouraged to upgrade to ALEOS 4.12.0 to take advantage of the new Standard implementation, with its increased security. For configuration information, see IPsec (Legacy) on page 175 and IPsec (Standard) on page 181.

The advantages of using the IPsec feature includes:

- Data Protection: Data Content Confidentiality allows you to protect your data from any unauthorized view, because the data is encrypted (encryption algorithms are used).
- Access Control: Access Control implies a security service that prevents unauthorized use of a Security Gateway, a network behind a gateway or bandwidth on that network.
- Data Origin Authentication: Data Origin Authentication verifies the actual sender, thus eliminating the possibility of forging the actual sender's identification by a third-party.
- Data Integrity: Data Integrity Authentication allows both ends of the communication channel to confirm that the original data sent has been received as transmitted, without being tampered with in transit. This is achieved by using authentication algorithms and their outputs.

The IPsec architecture model includes the Sierra Wireless AirLink gateway as a local gateway at one end, communicating through a VPN tunnel with a remote VPN gateway at the other end. The remote gateway is connected to a remote network and the VPN is connected to the local network. You can configure up to three remote subnets.

The IPsec VPN employs the IKE (Internet Key Exchange) protocol to set up a Security Association (SA) between the AirLink LX40 and AirLink Connection Manager or a Cisco (or Cisco compatible) enterprise VPN server. IPsec has two phases for setting up an SA between peer VPNs. Phase 1 creates a secure channel between the LX40 VPN and the enterprise VPN, thereby enabling IKE exchanges. Phase 2 sets up the IPsec SA that is used to securely transmit enterprise data.

Note: If you configure custom settings, they are saved and the tunnel can be disabled and reenabled without needing to re-enter the settings. For a successful configuration, all settings for the VPN tunnel must be identical between the AirLink LX40 VPN and the enterprise VPN server.

You can also configure VPN Failover for IPsec VPN tunnels. For more information, see VPN Failover on page 172.

## **IPsec (Legacy)**

The Legacy IPsec implementation was in place prior to ALEOS 4.12.0. You can configure IPsec tunnels in Legacy mode if you absolutely must retain an existing configuration. Otherwise, Sierra Wireless recommends using the Standard IPsec implementation. For more information, see Standard Vs. Legacy IPsec Implementation on page 169.

To configure an IPsec VPN tunnel in Legacy mode:

- 1. In ACEmanager, go to VPN.
- 2. On the General page, under IPsec Implementation, select Legacy.
- 3. Select the VPN you want to configure (1, 2, 3, 4, or 5).
- **4.** In the VPN Type field, select IPsec Tunnel. The screen expands to show the IPsec Tunnel fields.

Status	WAN/Cellular	Wi-Fi LAN V	PN Security Se	rvices Eve	nts Reporting	Applications I/O	Admin
ast update	ed time : 3/29/2019	:32:04 PM				Ex	cpand All Apply Refresh Cancel
General							
General		[-] Type					
Failover	r	AT VPN 1 Type	AT MON 1 Time			IPsec Tunnel 🗸	
VPN 1			AT VPN 1 Status			Not Connected	
VPN 2							
VPN Z		[-] General (Le	[-] General (Legacy)				
VPN 3		AT VPN Gatew	AT VPN Gateway Address			208.81.123.21	
VPN 4		AT Pre-shared	AT Pre-shared Key 1			•••••	
		AT My Identity	AT My Identity Type			IP v	
VPN 5		My Identity	- IP			0.0.0.0	
		AT Peer Identit	у Туре			IP v	
		Peer Identit	y - IP				
		AT Negotiation	Mode			Main 🗸	
		AT IKE Encryp	tion Algorithm			AES-128 ¥	
		AT IKE Authen	tication Algorithm			SHA1 V	
		AT IKE Key Gr	oup			DH2 V	
		AT IKE SA Life	Time			7200	
		AT IKE DPD				Disable v	
		AT Local Addre	ess Type			Subnet Address 🗸 🗸	
		AT Local Addre	ess			192.168.13.0	
		AT Local Addre				255.255.255.0	
		AT Remote Ad				Subnet Address 🗸	
		AT Remote Ad				10.11.12.0	
			dress - Netmask			255.255.255.0	
		AT Perfect For				Yes V	
			yption Algorithm			AES-128 ¥	
			entication Algorithm			SHA1 ¥	
			AT IPSec Key Group			DH2 V	
		AT IPSec SA L	ife Time			7200	
		[-] Additional F	Remote Subnets				
		Remote Sub	net 2 Address Type			Subnet Address	
		Remote Sub	net 2 Address			0.0.0.0	
		Remote Sub	net 2 Address - Netmask			255.255.255.0	
		Remote Sub	net 3 Address Type			Subnet Address 😽	
		Remote Sub	net 3 Address			0.0.0.0	
		Remote Sub	net 3 Address - Netmask			255.255.255.0	

Figure 7-6: ACEmanager: VPN > VPN 1 > IPSec Tunnel (Legacy)

- 5. See the following table for instructions on completing the IPsec Tunnel fields.
- 6. Once the configuration is complete, click Apply and Reset VPN Tunnels or reboot the AirLink gateway.
- 7. Check the VPN Status field to confirm the status of the VPN connection.

Field	Description					
Туре						
VPN # Type	Use this field to select the type of VPN tunnel. If you configure custom settings, they are saved and the tunnel can be disabled and re-enabled without needing to re-enter the settings. Options are: • Tunnel Disabled (default) • IPsec Tunnel • GRE Tunnel • OpenVPN Tunnel (only available for VPN 1)					
VPN # Status	<ul> <li>Status of the VPN connection:</li> <li>Not Enabled—VPN is disabled (default)</li> <li>Not Connected—The VPN failed to connect. This could be because of a mismatch in the configuration between the client and the server, no data connection on the device, etc.</li> <li>Connected—The VPN is connected and ready to transmit traffic.</li> <li>Configuration Error—This status appears when: <ul> <li>Two VPNs have the same Local Address and Remote Address</li> <li>More than one VPN has the remote address set to "0.0.0.0"</li> </ul> </li> <li>When either of these errors exist, only the first of the conflicting VPNs is operational. To determine which VPNs are in conflict: <ul> <li>Go to Admin &gt; Configure Log.</li> <li>For the VPN Subsystem, ensure that Display in Log is set to Yes. The Verbosity can be either Info or Debug.</li> <li>Click View Log.</li> <li>The resulting log shows you which VPNs are in conflict.</li> </ul> </li> </ul>					
General (Legacy VPN Gateway Address	The IP address of the server that this VPN client connects to. This address must be open to connections from the AirLink gateway. The default VPN Gateway IP Addresses are static					
	address on Sierra Wireless Servers. They are:VPNGateway IP Address1208.81.123.212208.81.123.223208.81.123.264208.81.123.235208.81.123.24 You can use these default IP addresses to confirm that an IPsec connection can be established with your wireless configuration before making any configuration changes, and as an example to model your VPN configuration after.					

Field	Description
Pre-shared Key 1	<ul> <li>The pre-shared key (PSK) is used to initiate the VPN tunnel.</li> <li>Pre-shared key length: Maximum supported length is 128 characters.</li> <li>Valid characters are: 1234567890abcdefghijkImnopqrstuvwxyzABCDEFGHIJKLM NOPQRSTUVWXYZ!%-~@#\$^*</li> <li>Invalid characters: &gt;<?&</li> </li></ul>
My Identity Type	<ul> <li>Sets the host authentication ID. Options are:</li> <li>IP (default)—The My Identity - IP field appears with the WAN IP address assigned by the carrier</li> <li>FQDN—The My Identity - FQDN field appears. Enter a fully qualified domain name (FQDN) e. g., modemname.domainname.com</li> <li>User FQDN—The My Identity - FQDN field appears. Enter a User FQDN whose values should include a username (e.g. user@domain.com)</li> </ul>
My Identity - IP or My Identity - FQDN	<ul> <li>My Identity—IP appears only when IP is selected from the My Identity Type drop- down menu. The WAN IP address assigned by the carrier appears.</li> <li>My Identity—FQDN appears only when User FQDN or FQDN is selected from the My Identity Type drop-down menu. Enter an FQDN or User FQDN.</li> <li>Note: If you are using a FQDN for your device (My Identity Type) either:</li> <li>Set up a Dynamic DNS on the Services &gt; Dynamic DNS tab (See Dynamic DNS on page 226) or</li> <li>Use a DNS server as your domain host</li> </ul>
Peer Identity Type	<ul> <li>Required in some configurations to identify the client or peer side of a VPN connection. Options are:</li> <li>IP (default)—The Peer Identity - IP field appears with the IP address of a VPN server set up by Sierra Wireless for your testing purposes</li> <li>FQDN—The Peer Identity - FQDN field appears. Enter an FQDN (e. g. modemname.domainname.com)</li> <li>User FQDN—The Peer Identity - FQDN field appears. Enter a User FQDN whose values should include a username (e.g., user@domain.com)</li> </ul>
Peer Identity - IP or Peer Identity - FQDN	<ul> <li>Peer Identity—IP appears only when IP is selected from the Peer Identity Type drop- down menu. The VPN Gateway IP Address appears.</li> <li>Peer Identity—FQDN appears only when User FQDN or FQDN is selected from the Peer Identity Type drop-down menu. Enter the Peer FQDN or Peer User FQDN.</li> </ul>
Negotiation Mode IKE Encryption Algorithm	<ul> <li>Enable Aggressive mode for the VPN. Aggressive mode offers increased performance at the expense of security.</li> <li>Options are: <ul> <li>Main (default)</li> <li>Aggressive</li> </ul> </li> <li>Determines the type and length of encryption key used to encrypt/decrypt IKE packets. 3DES supports 168-bit encryption. AES (Advanced Encryption Standard) supports both 128-bit and 256-bit encryption.</li> <li>Options are: DES, 3DES, AES-128 (default), and AES-256</li> </ul>
IKE Authentication Algorithm	MD5 is an algorithm that produces a 128-bit digest for authentication. SHA is a more secure algorithm that produces a 160-bit digest. Options are: MD5 and SHA1 (default)

Field	Description
IKE Key Group	Options are: DH1, DH2 (default), or DH5
IKE SA Life Time	Determines how long the VPN tunnel is active in seconds. Options are: 180 to 86400; Default: 7200
IKE DPD	<ul> <li>Dead Peer Detection (DPD) Options are:</li> <li>Disable (default)</li> <li>Enable</li> <li>When DPD is enabled, the AirLink gateway checks to see if the server is still present if there has been no traffic for a configured interval. If it does not receive an acknowledgment, it retries at 5 second intervals. If there is no acknowledgment after 5 retries, the status of the VPN is set to Not Connected and the device attempts to renegotiate IPSEC security parameters with its peer.</li> </ul>
	Note: Sierra Wireless recommends that you Enable IKE DPD. Otherwise the AirLink gateway has no way of detecting that the connection to the VPN server is still available.
IKE DPD Interval (seconds)	Use this field to set the DPD interval (in seconds). If there has been no traffic for the period of time set in this field, the AirLink gateway retries checking with the server, as described in IKE DPD. Options are: 0 to 3600 (default is 1200) If this field is set to 0, DPD monitoring is turned off (or disabled as described in the IKE DPD section), but the AirLink gateway still responds to DPD requests from the server.
Local Address Type	<ul> <li>The network information of the device. Options are:</li> <li>Subnet Address (default)</li> <li>Use the Host Subnet</li> <li>Single Address</li> </ul>
Local Address	Device subnet address
Local Address - Netmask	Device subnet mask information Default: 255.255.255.0
Remote Address Type	<ul> <li>The network information of the IPsec server behind the IPsec gateway. Options are:</li> <li>Subnet Address (default)</li> <li>Single Address</li> </ul>

Field	Description				
Remote Address	he IP address or subnet of the device(s) connected to the gateway the remote address is 0.0.0.0, the remote address netmask should also be 0.0.0. lote that you can only have one remote address of 0.0.0.0 for all the VPNs. Default values are:	.0.			
	VPN Remote Address				
	<b>1</b> 10.11.12.0				
	<b>2</b> 10.11.13.0				
	<b>3</b> 10.11.14.0				
	<b>4</b> 10.11.15.0				
	<b>5</b> 10.11.16.0				
Remote Address - Netmask	Remote subnet mask information Default: 255.255.255.0 .0.0.0 is allowed for the remote address subnet mask as long as the remote addre Iso 0.0.0.0.	ess is			
Perfect Forward Secrecy	Perfect Forward Secrecy (PFS) is enabled by default. Leave the default setting in this field. To disable PFS, see IPsec Key Group.				
IPsec Encryption Algorithm	Determines the type and length of encryption key used to encrypt/decrypt ESP (Encapsulating Security Payload) packets. 3DES supports 168-bit encryption. AES (Advanced Encryption Standard) supports both 128-bit and 256-bit encryption. Options are: None, DES, 3DES, AES-128 (default), and AES-256.				
IPsec Authentication Algorithm	Can be configured with MD5 or SHA1. MD5 is an algorithm that produces a 128-bit digest for authentication. SHA is a more secure algorithm that produces a 160-bit digest. Options are: None, MD5 and SHA1 (default)				
IPsec Key Group	lse this field to select the DH (Diffie-Hellman) group pre-shared key length used fo uthentication, or to disable Perfect Forward Secrecy (PFS).	or			
	The DH group number determines the length of the key used in the key exchange p onger keys are more secure, but take longer to compute. Also note that both peer PN exchange must use the same DH group. TFS is enabled by default. It adds additional security because each session uses a emporary public/private key pair to generate the shared secret. One key cannot b erived from another. This ensures previous and subsequent encryption keys are s ven if one key is compromised.	rs in the a unique e			
	lote: In the Legacy IPsec implementation, it is not possible to disable PFS. If PFS isabled in ACEmanager, the LX40, by default, negotiates PFS using the DH2 key				
	Options are: None—Disables PFS DH1—Uses DH Group 1 (key length is 768 bits) DH2—Uses DH Group 2 (default—key length is 1,024 bits) DH5—Uses DH Group 5 (key length is 1,536 bits)				

Field	Description							
IPsec SA Life Time	Determines how long the VPN tunnel is active in seconds Options are: 180 to 86400; Default: 7200							
Additional Remote Su	bnets							
Remote Subnet 2 Address Type	The network information for subnet 2 IPsec server behind the IPsec gateway. Options are: Subnet Address (default) and Single Address							
Remote Subnet 2 Address	The IP address for the subnet 2 device behind the gateway							
Remote Subnet 2 Address - Netmask	Remote subnet 2 mask information Default: 255.255.255.0							
Remote Subnet 3 Address Type	The network information for subnet 3 IPsec server behind the IPsec gateway. Options are: Subnet Address (default) and Single Address							
Remote Subnet 3 Address	The IP address for the subnet 3 device behind the gateway							
Remote Subnet 3 Address - Netmask	Remote subnet 3 mask information Default: 255.255.255.0							

### **IPsec (Standard)**

The Standard implementation offers increased security and connectivity, and is the recommended configuration. For more information, see Standard Vs. Legacy IPsec Implementation on page 169.

To configure an IPsec VPN tunnel in Standard mode:

- 1. In ACEmanager, go to VPN.
- 2. On the General page, under IPsec Implementation, select Standard.
- 3. Select your desired Local Termination.
- 4. Select the VPN you want to configure (1, 2, 3, 4, or 5).
- 5. In the VPN Type field, select IPsec Tunnel. The screen expands to show the IPsec Tunnel fields.

	ar Wi-Fi	LAN VPN Security Service	es Events Reporting Ap	oplications I/O	Admin
st updated time : 10/8/2	2019 10:20:38 AM				Expand All Apply Refresh Cano
General		17			
ailover	L	-] Type			
		T VPN 1 Type		IPsec Tunnel 🗸 🗸	
VPN 1	,	T VPN 1 Status		Not Connected	
VPN 2					
/PN 3		-] General (Standard)			
VPN 5		VDN Olivet/Oreces Hade			
/PN 4		VPN Client/Server Mode		Client v	
/PN 5		VPN Gateway Address		208.81.123.21	
		Internet Key Exchange Negotiation Mode		IKEv1 V Main V	
		Dead Peer Detection (DPD)		Disable V	
		IP Compression		Disable V	
		UDP Encapsulation		Disable V	
		IKE Key Lifetime (seconds)		7200	
		ESP Key Lifetime (seconds)		7200	
		Perfect Forward Secrecy (PFS)		Enabled V	
		-] Network			
		Local Address Type		Specify Address or Subnet	×
		Local Address/Subnet		192.168.13.0/24	
		Remote Address/Subnet List		10.11.12.0/24	
		Remote Address/Subnet Exemption List			
		Exempt ALMS and AMM Server Traffic From 1	Tunnel	Disable V	
		Gateway Virtual IP Type		Manual V	
		Gateway Virtual IP			
		-] Authentication			
		Authentication Method		Pre-shared Key 🗸	
		My Identity Type		IP v	
		My Identity - IP			
		My Identity - Custom			
		Peer Identity Type		IP v	
		Peer Identity - IP			
		Peer Identity - Custom			
		Pre-shared Key		•••••	
		JIKE Security			
		-] IKE Security			
		IKE Algorithms			
	[		-	ication	Key Group
	-	Encryption	Authenti	cuton	
	-	aes128 V	Authenti *sha1	~	*dh2 (modp1024)
		aes128 V	*sha1	<b>v</b>	*dh2 (modp1024) V
	-	aes128 V Not Used V	*sha1 Not Use	v id v	*dh2 (modp1024) v Not Used v
	-	aes128     ✓       Not Used     ✓       Not Used     ✓	*sha1 Not Use		*dh2 (modp1024) V
	-	aes128 V Not Used V	*sha1 Not Use		*dh2 (modp1024) v Not Used v
		aes128     V       Not Used     V       Not Used     V	*sha1 Not Use		*dh2 (modp1024) v Not Used v
		aes128     ✓       Not Used     ✓       Not Used     ✓	*sha1 Not Use		*dh2 (modp1024) v Not Used v
		aes128     V       Not Used     V       Not Used     V	*sha1 Not Use		*dh2 (modp1024) v Not Used v
		Not Used V Not Used V Not E: Starred IKE Algorithms(*) are NOT Set	*sha1 Not Use	v dv	*dh2 (modp1024) v Not Used v
		Not Used V Not Used V Not Esp Security-PFS Enabled	*sha1 Not Use Not Use CURE. Do NOT use unless nece	v dv	*dh2 (modp1024)     ✓       Not Used     ✓       Not Used     ✓
		aes128        Not Used        Not Estarred IKE Algorithms(*) are NOT SEC	CURE. Do NOT use unless nece	v	*dh2 (modp1024)         v           Not Used         v           Not Used         v
		Not Used V Not Used V NoTE: Starred IKE Algorithms(*) are NOT SET -] ESP Security-PFS Enabled ESP Algorithms Encryption	CURE. Do NOT use unless nece	id v and a start of legacy systems.	*dh2 (modp1024)       ✓         Not Used       ✓         Not Used       ✓         Key Group

Figure 7-7: ACEmanager: VPN > VPN 1 > IPSec Tunnel (Standard)

- 6. See the following table for instructions on completing the IPsec Tunnel fields.
- 7. Once the configuration is complete, click Apply and Reset VPN Tunnels or reboot the AirLink gateway.
- 8. Check the VPN Status field to confirm the status of the VPN connection.

Field	Description
Туре	
VPN # Type	Use this field to select the type of VPN tunnel. If you configure custom settings, they are saved and the tunnel can be disabled and re-enabled without needing to re-enter the settings. Options are: • Tunnel Disabled (default) • IPsec Tunnel • GRE Tunnel • OpenVPN Tunnel (only available for VPN 1)
VPN # Status	<ul> <li>Status of the VPN connection:</li> <li>Disabled—VPN is disabled (default)</li> <li>Error Connecting—The VPN failed to connect. This could be because of a mismatch in the configuration between the client and the server, no data connection on the device, etc.</li> <li>Connected—The VPN is connected and ready to transmit traffic.</li> <li>Not Connected—The tunnel is enabled and trying to connect.</li> <li>Error in Gateway—The gateway/peer was an FQDN, and it could not be found; i.e., the IP address could not be found.</li> </ul>
General (Standard)	
VPN Client/Server Mode	<ul> <li>Client</li> <li>Server</li> </ul> Note: Server Mode is not compatible with Host-to-LAN configurations. Do not select Server when IPsec Local Termination is set to Host.
	<ul> <li>Note: In Server Mode, the following is not a supported configuration:</li> <li>Negotiation Mode—Aggressive</li> <li>Internet Key Exchange—IKEv1</li> <li>Authentication Method—Pre-Shared Key</li> <li>Sierra Wireless recommends setting Negotiation Mode to Main (default) in this case.</li> </ul>

Field	Descriptio	n					
VPN Gateway Address	server that the AirLink gate pass IPv4 tra	his VPN client connects to. Th way. The LX40 supports IPv6 affic from the local IPv4 subne	or FQDN (Fully Qualified Domain Name) of the is address must be open to connections from the addresses for "4-in-6" tunnels, where it is able to et to remote IPv4 subnets over the IPv6 network. In static addresses on Sierra Wireless Servers.				
	VPN	Gateway IP Address	]				
	1	208.81.123.21	1				
	2	208.81.123.22					
	3	208.81.123.26					
	4	208.81.123.23					
	5	208.81.123.24	]				
	You can use these default IP addresses to confirm that an IPsec connection can be established with your wireless configuration before making any configuration changes, and as an example to model your VPN configuration after.						
VPN Peer Address	Available in Server Mode. The IP address or FQDN (Fully Qualified Domain Name) of the client/peer that can connect to this VPN server. This address must be open to connections from the AirLink gateway.						
	Note: The default IP Address in this field relates to the VPN Gateway Address setting described above. It can be disregarded when configuring the VPN Peer Address.						
Internet Key Exchange	• IKEv2						
Negotiation Mode							
ΜΟΒΙΚΕ	Available when Internet Key Exchange: IKEv2 is selected. MOBIKE allows a VPN tunnel to stay connected, even if the WAN interface used by the tunnel changes. For example, the tunnel stays connected if the WAN interface changes from Ethernet to cellular. Options are: <ul> <li>Enable (default)</li> <li>Disable</li> </ul>						

Field	Description
Dead Peer Detection (DPD)	<ul> <li>Dead Peer Detection (DPD) Options are:</li> <li>Disable (default)</li> <li>Enable</li> <li>When DPD is enabled, the AirLink gateway checks to see if the server is still present if there has been no traffic for a configured delay. If it does not receive an acknowledgment after several retries, the status of the VPN is set to Not Connected and an attempt is made to restart the tunnel.</li> <li><i>Note: Sierra Wireless recommends that you enable DPD. Otherwise the AirLink gateway</i></li> </ul>
	has no way of detecting that the connection to the VPN server is still available.
DPD Delay (seconds)	Use this field to set the DPD delay (in seconds). If there has been no traffic for the period of time set in this field, the AirLink gateway retries checking with the server, as described in Dead Peer Detection (DPD). Options are: 0 to 3600 (default is 10) Setting this field to 0 disables Dead Peer Detection as described in Dead Peer Detection (DPD). The AirLink gateway always responds to DPD requests from the server.
DPD Timeout (seconds)	Available for IKEv1 only. Periodic interval for Dead Peer Detection. If there is no communication from the server (including DPD responses) within this interval, the status of the VPN is set to Not Connected and an attempt is made to restart the tunnel.
IP Compression	<ul> <li>Enable or disable IP packet compression. When enabled, IP packets are compressed before being encrypted, improving throughput for slow connections.</li> <li>Disable (default)</li> <li>Enable</li> </ul> Note: Disable IP Compression if the VPN server (Server Address field) doesn't support compression.
UDP Encapsulation	<ul> <li>Allows you to enable UDP encapsulation in cases where it must be manually enabled if firewall restrictions require it. If either peer is behind a NAT device, UDP encapsulation is automatically enabled.</li> <li>Enabled—When the VPN server is behind a firewall, firewall configuration is simplified as the firewall only has to allow ports 500 (IKE) and 4500 (IKE and UDP-encapsulated ESP).</li> <li>Disabled (Default)—When disabled, port 50 must also be allowed for the ESP protocol to pass.</li> </ul>
IKE Key Lifetime (seconds)	Sets the lifetime for the IKE Security Association (SA). After this time expires, a new SA is negotiated, either by re-keying (IKEv2) or re-authentication (IKEv1). Range: 180–86400 (default 7200)
	Note: Either end may initiate the negotiation; both ends need not agree.

Field	Description							
ESP Key Lifetime (seconds)	Sets the lifetime for the ESP Security Association (SA). After this time expires, a new SA is negotiated by re-keying. Range: 180–86400 (default 7200)							
	Note: Either end may initiate the negotiation; both ends need not agree.							
Perfect Forward Secrecy (PFS)	<ul> <li>Perfect Forward Secrecy (PFS) is enabled by default. Options are:</li> <li>Disabled</li> <li>Enabled (default)</li> </ul>							
Network								
Local Address Type	<ul> <li>The network information of the device. Options are:</li> <li>Use the Host Subnet</li> <li>Specify Address or Subnet (default)</li> </ul>							
Local Address/Subnet	Specify Address or Subnet is selected, enter the local address or subnet in CIDR otation; for example, 192.168.13.0/24.							
	lote: More than one local address/subnet is not supported.							
Remote Address/ Subnet List	The IP address or subnet (in CIDR notation) of the device(s) connected to the remote VPN server. These addresses/subnets will be accessible from any hosts connected locally to the gateway. Note that you can only have one remote address of 0.0.0.0/0 for all the VPNs. <i>Note: Enter subnets or addresses as a comma-separated list, ensuring that there are no</i>							
	paces before or after commas.							
	VPN Remote Address							
	<b>1</b> 10.11.12.0/24							
	<b>2</b> 10.11.13.0/24							
	<b>3</b> 10.11.14.0/24							
	<b>4</b> 10.11.15.0/24							
	<b>5</b> 10.11.16.0/24							
Remote Address/ Subnet Exemption List	Comma-separated list of Remote Addresses or subnets (in CIDR notation) to be exer							
	lote: Enter subnets or addresses as a comma-separated list, ensuring that there are no paces before or after commas.	2						

Field	Description						
Exempt ALMS and AMM Server Traffic From Tunnel	<ul> <li>Selects whether or not to exclude ALMS and AMM server traffic from the tunnel. You may enable this setting if the addresses of the ALMS/AMM servers are within the range of the remote subnet(s), and the remote server is not configured to route this traffic to the ALMS/AMM servers.</li> <li>Disable (default)</li> <li>Enable</li> </ul>						
Gateway Virtual IP Type	<ul> <li>Appears when IPsec Local Termination is set to Host. Selects how the virtual IP address is assigned.</li> <li>Automatic—The LX40 receives the virtual IP address dynamically from the VPN server (default when IKEv2 is used).</li> <li>Manual—Manually assign the virtual IP address.</li> </ul> Note: You can select Automatic for the Gateway Virtual IP Type only when IKEv2 is used. When IKEv1 is used, Manual is the only option available.						
Gateway Virtual IP	Appears when IPsec Local Termination is set to Host and Gateway Virtual IP Type is Manual. Enter the virtual IP address of the VPN server. Default value is 0.0.0.0. Note: The default value is not a valid IP address. To create a working VPN tunnel, you must enter an IP address according to your network's design.						
Authentication							
Authentication Method	Pre-shared Key     Certificate When Pre-shared Key is selected, the Authentication settings appear as in Figure 7-7. When Certificate is selected, the Authentication settings are as shown below.      [-] Authentication      Authentication Method     Certificate     Load CA Certificate     Load CA Certificate     Load Local Certificate     Load Local Certificate     Load Local Certificate Key     Currently installed Local Certificate Key     Currently installed Local Certificate Key     Remote Certificate Identity						
Load CA Certificate	Loads the server root CA (Certificate Authority) certificate. When you click the button, a window pops up and enables you to browse and select the file containing the root CA certificate. For more information, see Loading Certificates and Certificate Keys on page 195.						
Currently installed CA Certificate	Displays the filename of the most recently uploaded root certificate						
Load Local Certificate	<ul> <li>Loads the client certificate. For more information, see Loading Certificates and Certificate Keys on page 195.</li> <li>When you click the button, a window pops up and enables you to browse and select the file containing the client certificate.</li> </ul>						

Field	Description							
Currently installed Local Certificate	Displays the filename of the most recently uploaded client certificate.							
Load Local Certificate Key	Loads the client certificate key. For more information, see Loading Certificates and Certificate Keys on page 195.							
	When you click the button, a window pops up and enables you to browse and select the fi containing the client certificate key.							
Currently installed Local Certificate Key	Displays the filename of the most recently uploaded client certificate key							
Remote Certificate Identity	Enter the remote certificate identity, or leave this field blank to accept any remote certifica identity.							
My Identity Type	Appears when the Authentication Method is Pre-shared Key. Sets the host authentication ID. Options are:							
	• IP (default)—IP address of the active WAN link. This could be the static IP assigned your SIM.							
	Custom							
My Identity - IP	The WAN IP address assigned by the carrier appears.							
My Identity - Custom	Enter your own custom name.							
	Note: If you are using a FQDN for your device (My Identity Type) either:							
	<ul> <li>Set up a Dynamic DNS on the Services &gt; Dynamic DNS tab. (See Dynamic DNS or page 169.) or</li> </ul>							
	Use a DNS server as your domain host							
Peer Identity Type	Required in some configurations to identify the peer side of a VPN connection. Options a							
	<ul> <li>IP (default)</li> <li>Custom</li> </ul>							
Peer Identity - IP	Normally, this shows the same address as the gateway.							
Peer Identity - Custom	Enter your own custom name.							
Pre-shared Key	This field appears only if the Authentication Method is Pre-shared Key. The pre-shared key (PSK) is used to authenticate the VPN tunnel.							
	• Pre-shared key length: Maximum supported length is 128 characters.							
	<ul> <li>Valid characters are: 1234567890abcdefghijklmnopqrstuvwxyzABCDEFGHIJKLM NOPQRSTUVWXYZ!%-~@#\$^*</li> </ul>							
	Invalid characters: > &</td							

You can define up to three rows in the IKE Algorithms table. Each row is called a proposal. This enables the client and server to negotiate which algorithms to use. Normally, the most secure algorithms would be selected in the first proposal, with the weakest ones in the last proposal.

Note: Algorithms marked with a \*, such as \*3DES and \*MD5, are intended for backwards compatibility and should not be used for new installations.

Field	Description							
IKE Encryption Algorithm	Determines the type and length of encryption key used to encrypt/decrypt IKE packets. Options are: Not Used, *3DES, AES-128, AES-192, AES-256, and AES-256gcm16 (IKEv2 only)							
IKE Authentication Algorithm	Determines the type and length of digest used for authentication. Options are: Not Used, *SHA1, *MD5, SHA512, SHA384, SHA256							
IKE Key Group	<ul> <li>Use this field to select the DH (Diffie-Hellman) group key length used for authentication</li> <li>Options are: Not Used, DH21 (ecp521), DH20 (ecp384), DH19 (ecp256), DH26 (ecp224), DH18 (modp8192), DH17 (modp6144), DH16 (modp4096), DH15 (modp3072), DH14 (modp2048), *DH5 (modp1536), *DH2 (modp1024), *DH1 (modp768)</li> </ul>							
ESP Security-PFS Ena	bled							
	rows in the ESP Algorithms table. Each row is called a proposal. This enables the client and gorithms to use. Normally, the most secure algorithms would be selected in the first proposal, e last proposal.							
Note: Algorithms marked w new installations.	vith a *, such as *3DES, are intended for backwards compatibility and should not be used for							
ESP Encryption Algorithm	Determines the type and length of encryption key used to encrypt/decrypt ESP (Encapsulating Security Payload) packets.							
	Options are: Not Used, *3DES, AES-128, AES-192, AES-256, AES-256gcm16, and null (used for testing purposes only—packets are not encrypted)							
ESP Authentication Algorithm	Determines the type and length of digest used for authentication. Options are: Not Used, *SHA1, *MD5, SHA512, SHA384, and SHA256							
ESP Key Group	Use this field to select the DH (Diffie-Hellman) group key length used for authentication, or to disable Perfect Forward Secrecy (PFS).							
	Note: This column does not appear when Perfect Forward Secrecy (PFS) is disabled.							
	The DH group number determines the length of the key used in the key exchange process. Longer keys are more secure, but take longer to compute. Also note that both peers in the VPN exchange must use the same DH group.							
	PFS is enabled by default. It adds additional security because each session uses a unique temporary public/private key pair to generate the shared secret. One key cannot be derived from another. This ensures previous and subsequent encryption keys are secure, even if one key is compromised.							
	<ul> <li>Options are: Not Used, DH21 (ecp521), DH20 (ecp384), DH19 (ecp256), DH26 (ecp224), DH18 (modp8192), DH17 (modp6144), DH16 (modp4096), DH15 (modp3072), DH14 (modp2048), *DH5 (modp1536), *DH2 (modp1024), *DH1 (modp768) and none</li> </ul>							
	Note: Select none to disable PFS for a proposal. This can be useful when multiple proposals are defined. For example, if the first proposal has a valid DH key group number, and the second one has none, if the server supports PFS, the first proposal will be used,							

# GRE

The AirLink gateway can act as a Generic Routing Encapsulation (GRE) endpoint, providing a means to encapsulate a wide variety of network layer packets inside IP tunneling packets. With this feature you can reconfigure IP architectures without worrying about connectivity. GRE creates a point-to-point link between routers on an IP network.

Note: Only one GRE tunnel can be configured at one time.

To configure GRE:

- **1.** In ACEmanager, go to VPN.
- 2. Select the VPN you want to configure (1, 2, 3, 4, or 5).
- **3.** In the VPN Type field, select GRE Tunnel. The screen expands to show the GRE fields.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updat	ted time : 9/12/2019	10:23:55 A	М							Expand All Apply Refresh Cancel		
General												
denoru			[-] Type									
Failover			AT LODU A	_								
VPN 1			AT VPN 1					GRE Tunnel	~			
			AT VPN 1	Status				Not Connect	ted			
VPN 2												
VPN 3			[-] Genera	I (GRE)								
			AT VPN G	ateway Addi	ess			208.81.12	23.21			
VPN 4			AT Remot	e Address 1	уре			Subnet Addr	Subnet Address v			
VPN 5			AT Remot	e Address				10.11.12.	0			
			AT Remot	e Address -	Netmask			255.255.2	255.0			
			AT Keepa	ive Period (	seconds)			0				
			AT Keepa	ive Retries				5				
			GRE T	TL				255				

Figure 7-8: ACEmanager: VPN > VPN 1 > GRE Tunnel

- 4. See the following table for instructions on completing the GRE fields.
- 5. Once the configuration is complete, click Apply and reboot the AirLink LX40.

Field	Description						
Туре							
VPN # Type	<b># Type</b> Options are: Tunnel Disabled or GRE Tunnel. Enabling the GRE Tunnel will expose oth options for configuring the tunnel.						
VPN # Status	Indicates the status of the GRE tunnel on the device Options are: Disabled, Connected or Not Connected						
General (GRE)							
VPN Gateway Address	The IP address of the device that this client connects to. This IP address must be open to connections from the device.						

Field	Description						
Remote Address Type	The network information of the GRE server behind the GRE gateway						
Remote Address	The IP address of the device behind the gateway						
Remote Address - Netmask	The subnet network mask of the device behind the GRE gateway						
	Note: Never use a 16-bit subnet mask: GRE tunnel establishment will fail.						
Keepalive Period (seconds)	The amount of time to wait for a GRE keepalive packet from the VPN server gateway. If at least one packet is received within this time, the GRE tunnel status (VPN # Status) is "Connected".						
	Note: The VPN server must have its keepalive functionality enabled.						
	Options are: 0–65535, 0 default (disabled)						
Keepalive Retries	The maximum number of GRE keepalive packet tracking timeouts before the GRE tunnel status (VPN # Status) becomes "Not Connected". Options are: 0–65535, 5 default						
GRE TTL	GRE time to live (TTL) value is the upper bound on the time that a GRE packet can exist in a network. In practice, the TTL field is reduced by one on every router hop. This number is in router hops and not in seconds.						

## **OpenVPN Tunnel**

Note: OpenVPN Tunnel configuration is only available on VPN 1.

OpenVPN uses SSL/TLS to facilitate key exchange and supports up to 256-bit encryption. OpenVPN is capable of crossing network address translators (NATs) and firewalls. Peers can authenticate each other using pre-shared keys, certificates, or username and password.

The AirLink gateway client authenticates the server using a PKI certificate. The server likewise authenticates the client. The Root CA certificate for the server certificate must be loaded on the device.

To configure an OpenVPN tunnel:

- **1.** In ACEmanager, go to VPN.
- 2. Select the VPN 1.
- **3.** In the VPN Type field, select OpenVPN Tunnel. The screen expands to show the OpenVPN Tunnel fields.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O Admin	
ast updated	time : 3/18/2019 3	3:27:17 PM							Expand All Apply Refresh	Cancel
General										
			[-] Type							
Split Tunn	el		AT VPN 1	Tuno				OpenVPN Tunnel	<b>u</b>	
Failover			AT VPN 1					Not Connected	•	
				otatao				Hor Connected		
VPN 1			[-] Genera	I (OpenVPN	4)					
VPN 2										
VPN 3			OpenVP					Client		
VENJ			Tunnel N					Routing		
VPN 4			Protocol					UDP		
VPN 5			Peer Po					9300		
			Peer Ide		-			0.0.0.0 Blowfish v		
				on Algorithr						
				cation Algo	nunm					
			Compres	ot Certificat				LZO V Load Root Certifi	insta	
				ntificate Nar				Load Root Certifi	icate	
			Client C		lie			Enable 🗸		
				ent Certifica	to			Load Client Certi	ificato	
				ertificate Na				Loud cheft cert		
				ent Certifica				Load Client Certi	ificate Kev	
				ertificate Ke	1999 - 1999 - Fr					
			User Na		,					
			User Pa							
				me/Passwo	rd Retry			Disable v		
				al TLS Auth	-			Enable V		
				ent TLS Key				Load Client TLS	Кеу	
			Client TL	.S Key Nan	ne					
			Server C	ertificate Ve	erification			NS Cert Type	~	
			[-] Advanc	ed						
			Tunnel-N	ITU				1500		
			MSS Fix	c				1400		
			Fragmer	nt				1300		
			Allow Pe	eer Dynamic	: IP			Enable V		
			Re-nego	tiation (sec	onds)			86400		
			Ping Inte	erval (secon	ds)			10		
			Tunnel F	Restart (sec	onds)			60		
			NAT					Enable v		

Figure 7-9: ACEmanager: VPN > VPN 1 > OpenVPN Tunnel

- 4. See the following table for instructions on completing the OpenVPN Tunnel fields.
- 5. Once the configuration is complete, click Apply and reboot the AirLink gateway.

Field	Description
General	
VPN 1 Type	Options are: Tunnel Disabled or OpenVPN Tunnel. Enabling the OpenVPN Tunnel will expose other options for configuring the tunnel.

Field	Description
VPN 1 Status	Indicates the status of the OpenVPN tunnel on the device Options are: Disabled, Connected or Not Connected
General (OpenVPN)	
OpenVPN Role	The AirLink gateway can only be an OpenVPN client. Default: Client
Tunnel Mode	The Tunnel Mode is set to "Routing".
Protocol	Displays the protocol used for configuration. Only supports UDP
Peer Port	The Peer Port is the UPD port on the peer device.
Peer Identity	Enter the IP address or Fully Qualified Domain Name (FQDN) of the peer device.
Encryption Algorithm	Options are: DES, Blowfish, DES, Cast128, AES-128, and AES-256
Authentication Algorithm	Options are: MD5, SHA-1, and SHA-256
Compression	Options are: LZ0 or NONE
Load Root Certificate	Loads the server root CA (Certificate Authority) certificate. When you click the button, a window pops up and enables you to browse and select the file containing the root CA certificate. For more information, see Loading Certificates and Certificate Keys on page 195.
Root Certificate Name	Displays the name of the most recently uploaded root certificate
Client Certificate	Enables or disables use of a client certificate.
Load Client Certificate	This field appears only if Client Certificate is enabled. Loads the client certificate. When you click the button, a window pops up and enables you to browse and select the file containing the client certificate. For more information, see Loading Certificates and Certificate Keys on page 195.
Client Certificate Number	Displays the number of the most recently uploaded client certificate.
Load Client Certificate Key	This field appears only if Client Certificate is enabled. Loads the client certificate key. When you click the button, a window pops up and enables you to browse and select the file containing the client certificate key. For more information, see Loading Certificates and Certificate Keys on page 195.
Client Certificate Key Name	Displays the name of the most recently uploaded client certificate key
User Name	The user name required for client authentication
User Password	The user password required for client authentication
User Name/Password Retry	Enables or disables retries if there is an authentication error after entering credentials.
Additional TLS Authentication	Enables or disables use of Transport Layer Security (TLS) authentication.

Field	Description
Load Client TLS Key	This field appears only if Additional TLS Authentication is enabled. Loads the client TLS key. When you click the button, a window pops up and enables you to browse and select the file containing the client TLS key. For more information, see Loading Certificates and Certificate Keys on page 195.
Client TLS Key Name	Displays the name of the most recently uploaded client TLS key.
Server Certificate Verification	<ul> <li>Selects the method used to verify the server certificate. Options are:</li> <li>NS Cert Type</li> <li>Key Usage/Extended Key Usage</li> </ul>
Advanced	
Tunnel-MTU	Default: 1500 bytes
MSS Fix	Default: 1400 bytes
Fragment	Default: 1300 bytes
Allow Peer Dynamic IP	Options are: Enable or Disable
Re-negotiation (seconds)	Default: 86400 (24 hours)
Ping Interval (seconds)	Sets the keep-alive sent by the client. Default: 10 seconds
Tunnel Restart (seconds)	Enter the time (in seconds) for a tunnel restart. Default: 60 seconds
NAT	Enables or disables the Mobile Network Operator NAT (note: not a local NAT).

### Loading Certificates and Certificate Keys

Note: The certificate and certificate key must meet the following conditions:

- The certificate must be an X.509 certificate
- The certificate and the private key must be in .pem format, and they must be in separate files.
- There is no limit to the size of the private key, but the larger the key, the more the performance is affected. Sierra Wireless recommends that the key does not exceed 2048 bits.

Note: The LX40 supports pre-defined cipher suites using 128-bit cipher algorithms.

To load a certificate or certificate key:

1. Click the button for the type of certificate or key you want to upload.

[-] General (OpenVPN)	
[-] General (OpenVPN)	
OpenVPN Role	Client
Tunnel Mode	Routing
Protocol	UDP
Peer Port	9300
Peer Identify	0.0.0.0
Encryption Algorithm	Blowfish v
Authentication Algorithm	SHA1 V
Compression	LZO 🗸
Load Root Certificate	Load Root Certificate
Root Certificate Name	
Client Certificate	Enable 🗸
Load Client Certificate	Load Client Certificate
Client Certificate Name	
Load Client Certificate Key	Load Client Certificate Key
Client Certificate Key Name	
User Name	
User Password	
User Name/Password Retry	Disable 🗸
Additional TLS Authentication	Enable 🗸
Load Client TLS Key	Load Client TLS Key
Client TLS Key Name	
Server Certificate Verification	NS Cert Type 🗸 🗸

**2.** Click Browse... and then select the appropriate file for your device. (Loading a Root Certificate is shown below.)

Load Root Certificate	Close
UpLoad Certificate	
Select a Certificate file : Browse No file selected.	
Upload File to Device	

3. Click Upload File to Device.

# >> 8: Security Configuration

The Security tab covers firewall-type functions. These functions include how data is routed or restricted from one side of the device to the other, i.e., from computers or devices connected to the device (LAN) and from computers or devices contacting it from a remote source (WAN). These features are set as rules.

**Tip:** For additional security, Sierra Wireless recommends that you change the default password for ACEmanager. See Change Password on page 304.

### Solicited vs. Unsolicited

How the device responds to data being routed from one network connection to the other depends on the origin of the data.

- If a computer on the LAN initiates a contact to a WAN location (such as a LAN connected computer accessing an Internet web site), the response to that contact is solicited.
- If, however, a remote computer initiates the contact (such as a computer on the Internet accessing a camera connected to the device), the connection is considered unsolicited.

### **Port Forwarding**

In Port Forwarding, any unsolicited data coming in on a defined Public Port is routed to the corresponding private port and IP of a host connected on the LAN. You can forward a single port or a range of ports.



Figure 8-1: Port Forwarding

Note: You can set up a maximum of 48 port forwarding rules, 24 on the Port Forwarding screen and an additional 24 on the Extended Port Forwarding screen.

### Single port

To define a port forwarding rule for a single port:

- 1. In ACEmanager, go to Security > Port Forwarding.
- 2. In the Port Forwarding field, select Enable.
- 3. Click "Add More" to display a rule line.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Re	eporting	Applications	i I/O	Admin		
Last updat	ied time : 9/13/2018 9	:08:40 AM									App	ly Refresh Cancel	
Port For	warding		DMZ Ho	stEnabled				Г	Disable 🗸		_		
Extende	d Port Forwarding		Port For	warding				Enable V					
Port Filte	ering - Inbound		Port For	-									
			Public Start Port			Public End	lic End Port Protocol		tocol	Host IP		Private Start Port	
Port Filte	ering - Outbound		X	8080		0		TCP &	UDP 🗸	192.168.1	3.100	80	
Trusted	IPs - Inbound (Friend	s)										Add More	
Trusted	IPs - Outbound												
MAC Filt	ering												

Figure 8-2: ACEmanager: Security > Port Forwarding (Single Port)

4. In the Public Start Port field, enter the desired public network port number. Values between 1 and 65535 are supported, although Sierra Wireless recommends using a value greater than 1024.

Unsolicited data coming in on this port is forwarded to the port you select in the Private Start Port field.

- 5. In the Public End Port field, enter 0.
- 6. Select the desired protocol (see Protocol on page 201):
  - · TCP
  - UDP
  - TCP & UDP
- 7. Enter the IP address of the computer you want to forward data to.
- **8.** In the Private Start Port field, enter the number of the port on the destination computer that you want to forward data to.
- 9. Click Apply.

You do not need to reboot immediately, if you have additional changes to make, but port forwarding does not take effect until the device is rebooted.

The Port Forwarding screen allows for 24 port forwarding rules.

**10.** Optional—If you need additional port forwarding rules, click Extended Port Forwarding on the left menu, and continue adding rules, up to a total over both screens of 48.

Status	WAN/Cellular Wi-Fi	LAN	VPN	Security	Services	Events	Reporting	Applicatio	ons I/O	Admin		
Last updat	ed time : 9/13/2018 9:11:40	AM								App	ly Refresh	Cancel
Port For	warding											
		Exten	ided Port Forwa	arding								
Extended	d Port Forwarding		Public Start Port		Public End Port		Protocol		Host IP		Private Star	t Port
Port Filte	Port Filtering - Inbound		<b>X</b> 9080		9095		TCP 🗸		192.168.13.101		80	
	-										A	Id More
PortFille	ering - Outbound											
Trusted I	Ps - Inbound (Friends)											
Trusted I	Ps - Outbound											
MAC Filte	ering											

Figure 8-3: ACEmanager: Security > Extended Port Forwarding

#### 11. Reboot.

### **Range of ports**

To define a port forwarding rule for a range of ports:

- 1. In ACEmanager, go to Security > Port Forwarding.
- 2. In the Port Forwarding field, select Enable.

Status WAN/Cellular Wi-Fi	LAN	VPN Se	curity Services	Events Reporting	Applications	I/O	Admin	
ast updated time : 9/13/2018 9:15:44 Al.	1						Apply	] Refresh Cancel
Port Forwarding	DMZ	Host Enabled		[	Disable 🗸			
Extended Port Forwarding	Port	Forwarding		[	Enable 🗸			
Port Filtering - Inbound	Port F	orwarding						
		Public Start Por	t Public En	d Port Pro	tocol	Host IP		Private Start Port
Port Filtering - Outbound	Х	8080	0	TCP &	UDP V	192.168.13	100	80
Trusted IPs - Inbound (Friends)	Х	15001	15010	ТСР	~	192.168.13	101	5001
Trusted IPs - Outbound								Add More
MAC Filtering								

Figure 8-4: ACEmanager: Security > Port Forwarding (Port Range)

- 3. Set the port range for incoming data:
  - **a.** In the Public Start Port field, enter the desired public network port number. Values between 1 and 65535 are supported, although Sierra Wireless recommends using a value greater than 1024.
  - **b.** In the Public Port End field, enter the last public network port number in the range. The value you enter in the Public Port End field must be greater than the value in the Public Start Port field, or ALEOS rejects the selection.

Unsolicited data coming in on ports in this range are forwarded to a range of ports, starting with the port you select in the Private Start Port field.

- 4. Select the desired protocol (see Protocol on page 201):
  - · TCP
  - UDP
  - TCP & UDP

- 5. Enter the IP address of the computer you want to forward data to. To forward a port to a local ALEOS Service, set the Host IP to 127.0.0.1.
- **6.** In the Private Start Port field, enter the starting port number for the range of ports on the destination computer that you want to forward data to.
- 7. If you want to add another range, click Add More to display a new rule line.
- 8. Click Apply.

The Port Forwarding screen allows for 24 port forwarding rules.

**9.** Optional—If you need additional port forwarding rules, click Extended Port Forwarding on the left menu, and continue adding rules, up to a total over both screens of 48.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events	Reporting	Application	ns I/O	Admin	
Last updat	ed time : 9/13/2018 9	:11:40 AM									Appl	ly Refresh Cancel
Port For	warding		Extende	ed Port Forwa	rding							
Extende	d Port Forwarding			Public Sta	rt Port	Public End	Port	Prot	ocol	Host	Р	Private Start Port
Port Filte	ering - Inbound		X	9080		9095		ТСР	~	192.168.13	3.101	80
	ering - Outbound											Add More
Trusted	IPs - Inbound (Friend	5)										
Trusted	IPs - Outbound											
MAC Filte	ering											
		_										

Figure 8-5: ACEmanager: Security > Extended Port Forwarding

10. Reboot.

You do not need to reboot immediately, if you have additional changes to make, but port forwarding does not take effect until the device is rebooted.

*Note:* Sierra Wireless recommends that the total number of port forwardings be fewer than 1000 ports, including single port forwarding and port forwarding within a range.

Field	Description						
Port Forwarding	Enables port forwarding rules. Options are Enable and Disable (default).						
Public Start Port	<ul> <li>Port on the public network or starting port on the public network for a range of ports.</li> <li>Supported values: 1–65535 (Recommended values: greater than 1024)</li> </ul>						
Public End Port	<ul> <li>Ending port for a range of ports on the public network.</li> <li>For a single port forwarding, this field must be 0.</li> <li>For a range of ports, this value must be greater than the value in the Public Start Port field.</li> </ul>						

Field	Description
Protocol	<ul> <li>The protocol to be used with the forwarded port:</li> <li>TCP—Only unsolicited data requests using TCP are forwarded</li> <li>UDP—Only unsolicited data requests using UDP are forwarded</li> <li>TCP &amp; UDP—Unsolicited data requests using either TCP or UDP are forwarded</li> </ul>
Host IP	IP address of the computer (or device) you want to forward data to.
Private Start Port	Port on the destination computer used as the port for single port forwarding rules, or as the start port for a port forwarding range.

#### Port Forwarding Example

The following example shows you how to configure a port forward rule for a range of 6 ports on an Ethernet-connected device:

- 1. In ACEmanager, go to Security > Port Forwarding, and enable Port Forwarding.
- 2. Click "Add More" to display a rule line.
- 3. Enter 8080 for the Public Start Port.
- **4.** Enter 8085 for the Public End Port.
- 5. Select TCP & UDP.
- 6. Enter 192.168.13.100 as the Host IP.
- 7. Enter 80 as the Private Start Port.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events F	leporting	Application	s I/O	Admin	
Last updat	ast updated time : 9/13/2018 9:08:40 AM Apply Refresh Cancel											
Port Forwarding DMZ Host Enabled Disable 🗸												
Extende	d Port Forwarding		Port Fo	rwarding				[	Enable 🗸			
Port Filte	Port Filtering - Inbound			Port Forwarding								
			Public Start Port			Public End	d Port	Protocol		Host	IP	Private Start Port
Port Filte	ering - Outbound		× 8080			0		TCP & UDP 🗸		192.168.1	3.100	80
Trusted	IPs - Inbound (Friend	is)										Add More
Trusted IPs - Outbound												
MAC Filt	ering											
MAC FIIU	ening											

Figure 8-6: ACEmanager: Port Forwarding example

- 8. Click Apply.
- 9. Reboot.

You do not need to reboot immediately, if you have additional changes to make, but port forwarding does not take effect until the device is rebooted.

An unsolicited TCP and UDP data request coming in to the AirLink gateway on port 8080 is forwarded to the LAN connected device, 192.168.13.100, at port 80. In addition, unsolicited data requests coming in from the Internet on ports 8081, 8082, 8083, 8084, and 8085 are forwarded to ports 81, 82, 83, 84, and 85 respectively.

### DMZ

The DMZ is used to direct unsolicited inbound traffic to a specific LAN device such as a computer running a web server or other internal application. The DMZ with public mode is particularly useful for certain services like VPN, NetMeeting, and streaming video where the remote server may require a WAN connection to the LAN device rather than being NATed by the router.

Options for DMZ are Automatic, Manual, and Disable (default is Disable).

Automatic uses the first connected device. If more than one host is available (multiple Ethernet on a switch connected to the device and/or Ethernet with USBnet) and you want to specify the host to use as the DMZ, select Manual and enter the IP address of the desired host.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	; I/O	Admin	
Last updated time : 9/13/2018 9:25:55 AM Apply										ly Refresh Cancel	
Port Forwarding DMZ Host Enabled Automatic V											
Extende	d Port Forwarding		DMZ H	ost IP in use				Disabled			
Port Filte	ering - Inbound			rwarding warding				Enable 🗸			
Port Filte	ering - Outbound			Public Star	t Port	Public End	End Port Protocol			IP	Private Start Port
Trusted	IPs - Inbound (Frien	ds)	X	8080		0	TCP	&UDP 🗸	192.168.1	3.100	80
Trusted IPs - Outbound								Add More			
MAC Filt	ering										

Figure 8-7: ACEmanager: Security > Port Forwarding (DMZ)

Field	Description
DMZ Host Enabled	<ul> <li>The AirLink gateway allows a single client to connect to the Internet through a demilitarized zone (DMZ). Options are:</li> <li>Automatic—enables the first connected device or the Public Mode interface as the DMZ</li> </ul>
	Note: In order for IP Passthrough to work, and for inbound packets to be forwarded to the the LAN interface or device, DMZ Host Enabled must be set to Automatic.
	<ul> <li>Manual—inserts a specific IP address in the DMZ IP field</li> <li>Disable—no connected device receives unsolicited traffic from the cellular network or Internet (default)</li> </ul>
DMZ Host IP	This field only appears if Manual is selected for the DMZ Enabled field. It is the IP address of the private mode host that should be used as the DMZ.
DMZ Host IP in use	IP address of the host to which inbound unsolicited packets are sent When the device passes the Network IP to the configured public host, the DMZ IP in Use displays the public IP.

Example of configuring the DMZ on an Ethernet connected device:

- 1. In the DMZ Host Enabled field, select Manual.
- 2. Enter 192.168.13.100 for the DMZ IP.
- 3. Select Ethernet as the Default Interface.

An unsolicited data request coming in to the AirLink gateway on any port is forwarded to the LAN device, 192.168.13.100, at the same port.

Note: The DMZ settings are independent of the number of Port Forward entries and can be used with port forwarding to pass anything not forwarded to specific ports.

## Port Filtering—Inbound

Port Filtering—Inbound restricts unsolicited access to the AirLink gateway and all LAN-connected devices.

You can enable Port Filtering to either block or allow specified ports. When enabled, all ports not matching the rule are allowed or blocked depending on the mode.

You can configure Port Filtering either on individual ports or for a range of ports. Click Add More for each port filtering rule you want to add.

Note: Inbound restrictions do not apply to responses to outbound data requests. To restrict outbound access, you need to set the applicable outbound filter.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updat	Last updated time : 9/13/2018 9:30:35 AM Apply Refresh										
Port For	warding d Port Forwarding		allowed. T	o allow ren		nent, the allow				ss* if the management ports are not d ACEmanager port 9191 (or the port	
Port Filte	ering - Inbound		Inbound F	Port Filterin	g Mode		[	Allowed Ports v			
Port Filte	ering - Outbound		Filtered Po	orts	s	start Port		End Port			
Trusted	IPs - Inbound (Frien	ds)	X		8000				9191		
Trusted	Trusted IPs - Outbound		X		17336				17339		
MAC Filte	ering									Add More	

Figure 8-8: ACEmanager: Security > Port Filtering - Inbound

Field	Description							
Inbound Port Filtering Mode	Options are: • Disable (default) • Blocked Ports—ports through which traffic is blocked (Shown in Filtered Ports list) • Allowed Ports—ports through which traffic is allowed (Shown in Filtered Ports list)							
Filtered Ports								

Field	Description
Start Port	A single port or the first port in a range of ports on the public network (mobile network accessible)
End Port	The end of the range on the public network (mobile network accessible).

**Warning:** Selecting Allowed Ports will \*block\* all ports not allowed, and will \*prevent remote access\* if the management ports are not allowed. To allow remote management, the allowed ports list should include 8088, 17339, 17336, and ACEmanager port 9191 (or the port you selected for ACEmanager).

# Port Filtering — Outbound

Port Filtering—Outbound restricts LAN access to the external network, i.e., the Internet.

Port Filtering can be enabled to block ports specified or allow specified ports. When enabled, all ports not matching the rule will be allowed or blocked depending on the mode.

Port Filtering can be configured on individual ports or for a range of ports. Click Add More for each port filtering rule you want to add.

Note: Outbound restrictions do not apply to responses to inbound data requests. To restrict inbound access, you need to set the applicable inbound filter.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last upda	ted time : 9/13/2018	9:34:01 AM								Apply Refresh Cancel	
Port For	warding		Outboun	d Port Filterii	ng Mode		[	Allowed Ports 🗸			
Extende	d Port Forwarding		Filtered P	orts							
Port Filt	ering - Inbound		Start Port					End Port			
	-	× 7077					7085				
Port Filt	ering - Outbound									Add More	
Trusted	IPs - Inbound (Frien	ds)									
Trusted	IPs - Outbound										
MAC Filt	ering										

Figure 8-9: ACEmanager: Security > Port Filtering - Outbound

Field	Description
Outbound Port Filtering Mode	<ul> <li>Allowed and blocked ports through which traffic is either allowed or blocked (respectively) are listed. Options are:</li> <li>Disable (default)</li> <li>Blocked Ports—ports through which traffic is blocked (Shown in Filtered Ports list)</li> <li>Allowed Ports—ports through which traffic is allowed (Shown in Filtered Ports list)</li> <li>Note: Outbound IP filter supports up to 9 ports.</li> </ul>
Start Port	The first of a range or a single port on the LAN
End Port	The end of the range on the LAN

### **Trusted IPs—Inbound (Friends)**

Trusted IPs—Inbound restricts access to the AirLink gateway and all LAN connected devices.

**Tip:** Trusted IPs-Inbound was called Friends List in legacy AirLink products.

When enabled, IP packets with a source address not matching those in the list or range of trusted hosts will be ignored/dropped by the gateway.

Note: Inbound restrictions do not apply to responses to outbound data requests. To restrict outbound access, you need to set the applicable outbound filter.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updat	ast updated time : 9/13/2018 9:36:37 AM Apply Refresh Cancel										
Port For	Port Forwarding AT Inbound Trusted IP (Friends List) Mode Enable V										
Extended	Extended Port Forwarding Inbound Trusted IP List										
Port Filte	ering - Inbound						Truste	d IP		Add More	
Port Filte	ering - Outbound		Inbound T	rusted IP Ra	inge						
Trusted I	IPs - Inbound (Frien	ds)			Ra	nge Start			F	Range End	
Trusted I	IPs - Outbound		X 64.100.10.2					64.100.10.16			
MAC Filte	ering									Add More	

Figure 8-10: ACEmanager: Security >Trusted IPs - Inbound (Friends)

Field	Description						
Inbound Trusted IP (Friends List) Mode	Disables or Enables port forwarding rules. Options are Disable (default) or Enable.						
Inbound Trusted IP List	Enter a single trusted IP address for example 64.100.100.2. Click Add More to add additional IP addresses to the list.						
Inbound Trusted IP Range	Use this section of the page to enter a range of trusted IP addresses.						
Range Start	Specify the start and end IP addresses for the trusted IP address range, for example,						
Range End	entering 64.100.10.2 as the Range Start and 64.100.10.15 as the Ranges End would allow 64.100.10.5 but would not allow 64.100.10.16.						

## **Trusted IPs—Outbound**

Trusted IPs—Outbound restricts LAN access to the external network (Internet).

When enabled, only packets with the destination IP addresses matching those in the list of trusted hosts will be routed from the LAN to the external location.

Note: Outbound restrictions do not apply to responses to inbound data requests. To restrict inbound access, you need to set the applicable inbound filter.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updat	ted time : 9/13/2018	9:46:41 AM								Apply Refresh Cancel	
Port For	warding		Outboun	d Firewall M	ode		[	Enable 🗸			
Extende	d Port Forwarding		Outbound	d Trusted IP	List						
Port Filte	ering - Inbound		Trusted IP								
			X 64.100.10.25								
Port Filte	ering - Outbound									Add More	
Trusted	IPs - Inbound (Frien	ds)									
Trusted	IPs - Outbound										
MAC Filt	ering										

Figure 8-11: ACEmanager: Security > Trusted IPs - Outbound

Field	Description
Outbound Firewall Mode	<ul> <li>Disables or enables the Outbound Firewall</li> <li>Options are:</li> <li>Disable (default)—Allows all outbound traffic</li> <li>Enable—Only outbound traffic destined for an IP address on the Trusted IP list is allowed. All other outbound traffic is blocked.</li> </ul>
Outbound Trusted IP List	Each entry can be configured to allow a single IP address (e.g., 64.100.100.2) Click Add More to add additional IP addresses to the list.

# **MAC Filtering**

MAC filtering restricts LAN connection access. You can create a list of up to 20 devices that are allowed a connection based on their MAC address. When MAC filtering is enabled, devices not on the allowed list are explicitly blocked. Hosts directly connected to the device but not in the Allowed list may show an active physical connection, but are blocked from sending traffic of any kind to the device or any other host connected to the device.

Status V	VAN/Cellular V	/i-Fi L	AN VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updated t	Last updated time : 9/13/2018 9:50:56 AM								Apply Refresh Cancel	
Port Forwar	ding	М	IAC Filtering				Enable V			
Extended Po	ort Forwarding	M	AC Address allo	wed List						
Port Filterin	Port Filtering - Inbound		MAC Address							
	-	×				01:23:45:67:	:89:ab			
Port Filtering	g - Outbound	X				12:34:56:78	:9a:bc			
Trusted IPs	- Inbound (Friends)								Add More	
Trusted IPs	- Outbound									
MAC Filterin	g									

Figure 8-12: ACEmanager: Security > MAC Filtering

Field	Description			
MAC Filtering	Enable or disable (default) MAC Filtering			
MAC Address allowed List	Allows devices with the MAC Addresses listed to connect to the host and transfer data. Add MAC addresses by clicking on the Add More button. When adding MAC addresses, use a colon between the digit groups, for example 01:23:45:67:89:ab.			
	Note: After adding all the desired MAC addresses, reboot the device. The MAC Address allowed List takes effect after the device is rebooted.			
MAC Address	This is the MAC Address of the interface adapter on a computer or other device.			
	<b>Tip:</b> You can use the Status > LAN IP/MAC Table page to obtain the MAC addresses of DHCP connected devices.			

# >> 9: Services Configuration

The Services tab sections allow the configuration of external services that extend the functionality of the AirLink LX40.

These services include:

- ALMS (AirLink Management Service)
- ACEmanager
- Power Management
- Dynamic DNS
- SMS
- AT (Telnet/SSH)
- Email (SMTP)
- Management (SNMP)
- Time (NTP)
- Authentication
- Device Status Screen

# ALMS (AirLink Management Service)

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last upda	ast updated time : 9/13/2018 12:10:57 PM Expand All Apply Refresh Cancel							I All Apply Refresh Cancel			
									_		
ALMS			[-] AirLink	Managemer	nt Service						
ACEmar	lager		AT ALMS F	Dente en 1							
Power N	lanagement			Protocol ol In Use				LWM2M	~		
					erval (minutes)			1440			
Dynamio	CDNS		AT ALMS I		indi (mindico)						
SMS			AT Status					Bootstrap: Failure (	(1) - 01/01/2	2017 00:05:49	
AT (Tein	et/SSH)		Conne	ct				Connect			
Email (S	MTD)		[-] MSCI								
Lindii (S											
Manage	ment (SNMP)		AT Server					https://na.m2m	op.net/de	20	
Time (S	NTP)		AT Auto Synchronize Configuration					Enable 🗸			
Authent			AT TLS Verify Peer Certificate AT HTTP Server And ACEview Services					Enable V			
Authent	ication		AT HTTP :	Server And A	CEview Servic	es		LAN Only	¥		
Device \$	Status Screen		[-] LWM2N	I							
			Keep Ali	ve Interval (s	econds)			0			
				Register On 1				Disable v			
				-							
			[-] AAF								
			ALEOS	Application F	ramework			Disabled			
			M3DA P	rotocol Pass	word			•••••			

Figure 9-1: ACEmanager: Services > ALMS

Field	Description
AirLink Managen	nent Service
ALMS Protocol	<ul> <li>This field is used to select the underlying communication protocol used with ALMS. In most cases, it is best to leave the default settings, but if the gateway is unable to communicate with ALMS, you may need to change this setting. First check to ensure that the gateway is registered on ALMS, and if the default is LWM2M, confirm that the network allows UDP traffic.</li> <li>Options are: <ul> <li>LWM2M—Lightweight M2M (default)</li> <li>LWM2M uses DTLS secured communication, with server/gateway mutual authentication, and uses less bandwidth than MSCI. To use LWM2M, the network must allow UDP traffic.</li> </ul> </li> <li>MSCI—Multi-Protocol Serial Communication Select this setting if you are using a private server that does not support LWM2M, or the network does not allow UDP traffic. (MSCI uses TCP.)</li> <li>Try LWM2M, Fallback to MSCI <ul> <li>After the gateway is powered on or rebooted, and has a WAN connection, it attempts for two minutes to communicate with ALMS using LWM2M. If it is successful, the field is reset to LWM2M. If it is unsuccessful, the gateway uses MSCI, and the setting remains as Try LWM2M, Fallback to MSCI. Use this setting if you are unsure whether or not the server being used supports LWM2M.</li> </ul> </li> </ul>
Protocol in Use	Shows the current ALMS Protocol in use
Device Initiated Interval (minutes)	<ul> <li>This field determines how often the AirLink gateway communicates with ALMS to check for software updates, setting changes, etc.</li> <li>If the protocol in use is MSCI, the gateway sends a check-in message, after which all pending jobs on ALMS are carried out.</li> <li>If the protocol in use is LWM2M, the gateway sends a registration update, after which all pending jobs on ALMS are carried out.</li> <li>ALMS can also query the AirLink gateway at a regular interval if settings allow. Refer to AirLink Management Service documentation for more information. Default: 1440 minutes (24 hours).</li> </ul>
ALMS Name	Use this field to assign a name of your choice to the AirLink gateway. This name is used by the ALMS server to identify your device. By default, this field is blank. You can also use an AT command to assign or query the name. See *AVMS_NAME on page 419.

Field	Description							
Status	Displays the status of the ALMS connection							
	For MSCI:							
	Success—Device successfully contacted ALMS during its latest communication							
	• Disabled—ALMS communications are disabled. (Appears when the AirLink Management Service drop-down menu is set to Disable.)							
	<ul> <li>[ALEOS] Waiting for connectivity — This transitory status appears when the device is in Connect-on-traffic mode and is trying to connect to the network for an ALMS check-in. When the device connects to the network, the ALMS check in is sent and the status changes to Success or an error message, if there is a problem with the connection.</li> </ul>							
	For a list of MSCI error messages, see page 456.							
	For LWM2M:							
	<ul> <li>Bootstrap: In Progress [(n)] - date—Gateway is contacting the ALMS bootstra server to get the ALMS server address and corresponding credentials.</li> </ul>							
	<ul> <li>Bootstrap: Success [(n)] - date—The ALMS server address and credentials has been provisioned.</li> </ul>							
	Bootstrap: Failure [(n)] - date—Failed to contact the bootstrap server							
	<ul> <li>Registration: In Progress [(n)] - date—Gateway is contacting the ALMS serve to register.</li> </ul>							
	<ul> <li>Registration: Success [(n)] - date—Gateway has successfully registered on the ALMS server.</li> </ul>							
	<ul> <li>Registration: Failure [(n)] - date—Gateway failed to register on the ALMS server.</li> </ul>							
	<ul> <li>Registration Update: In Progress [(n)] - date—Gateway is contacting the ALM server to refresh its registration.</li> </ul>							
	<ul> <li>Registration Update: Success [(n)] - date—Registration has been successfull refreshed.</li> </ul>							
	Registration Update: Failure [(n)] - date—Failed to refresh registration							
	<ul> <li>Authentication: In Progress [(n)] - date—Gateway is authenticating (ALMS or ALMS bootstrap).</li> </ul>							
	<ul> <li>Authentication: Success [(n)] - date—Authentication is complete (ALMS or ALMS bootstrap).</li> </ul>							
	<ul> <li>Authentication: Failure [(n)] - date—Gateway failed to authenticate (ALMS or ALMS bootstrap).</li> </ul>							
	<ul> <li>Notify: Sent - date—Gateway has successfully sent notifications to the ALMS server.</li> </ul>							
	Notify: Failure - date—Gateway failed to send notifications to the ALMS server							
	In this case the gateway retries to send the notifications following an exponential back-off algorithm.							
	<ul> <li>Notify: Rejected - date—The ALMS server has rejected the latest notifications sent by the device.</li> </ul>							
	In this case the device renews its registration at the next opportunity:							
	At the next expected registration update time							
	or							
	<ul> <li>If the registration update is requested using the Connect button.</li> </ul>							
	(n): is optional and represents the retry attempt number. n is between 1 and 5							
	date: is the Greenwich Mean Time of the last status update.							

Field	Description						
Connect	The Connect button enables you to manually connect an AirLink gateway to ALMS. This may be useful for troubleshooting the connection between the platform and the remote device and confirming that AAF scripts or jobs created are executing as expected on ALMS.						
MSCI	1						
Server URL	The ALMS server URL address. By default, this is: https://na.m2mop.net/device/msci/com, which encrypts network traffic from ALEOS to ALMS.						
	Using an HTTPS URL enables Transport Layer Security (TLS). When TLS is enabled and the TLS Verify Peer Certificate field is set to Enable, the validity of the server certificate is checked. For more information, see TLS Verify Peer Certificate on page 212.						
	Note: The URL from earlier ALEOS versions, http://na.m2mop.net/device/msci, is still valid, but does not use TLS.						
Auto Synchronize	This field allows you to choose when changes to the configuration are propagated to ALMS.						
Configuration	• Enable—Changes to the configuration are propagated as soon as possible and do not wait for the next communication period (as configured in the Device Initiated Interval field). This may result in more frequent communication with ALMS. (default)						
	• Disable—Changes to the configuration are propagated to ALMS at the device initiated interval rate.						
TLS Verify Peer	This field has no effect unless an HTTPS URL is used for the Server URL.						
Certificate	Using an HTTPS URL (for example, https://na.m2mop.net/device/msci/com) as the server URL enables Transport Layer Security (TLS). When TLS is enabled, use this field to set the TLS certificate validation.						
	• Enable—The validity of the server certificate is checked during the TLS negoti- ation. (default)						
	If the certificate is not valid, communication with the ALMS server is terminated. For more information, see [HTTP] SSL peer certificate or SSH remote key was not OK on page 457.						
	• Disable—The validity of the server certificate is not checked during the TLS negotiation. The TLS communication proceeds even if the server presents a non-validated certificate.						

Field	Description					
HTTP Server And ACEview Services	<ul> <li>Allows you to activate the:</li> <li>MSCI server—enables you to configure the gateway remotely using MSCI over HTTP</li> <li>ACEview service—enables the gateway to communicate with the ACEview Windows utility</li> <li>Options are:</li> <li>Disable—Both services are disabled.</li> <li>LAN Only—The MSCI HTTP server and ACEview service are only accessible through a LAN connection. (Default)</li> <li>Both WAN And LAN—The MSCI HTTP server and ACEview service are accessible through both WAN and LAN connections.</li> </ul> Note: In order to use MSCI server-initiated communication from ALMS, HTTP Server And ACEview Services must be set to Both WAN And LAN.					
AMM Management Tunnel	Appears when the ALMS Protocol is set to MSCI. Enables the LX40 to establish an OpenVPN connection to the AMM server. This OpenVPN connection enables remote SSH and remote ACEmanager access from AMM. HISCI AT Server URL AT Auto Synchronize Configuration AT LS Verify Peer Certificate AT HTTP Server And ACEView Services AMM Management Tunnel AMM Management Tunnel AMM Management Tunnel Disable (default) Enable					
AMM Management Tunnel Port	Note:       If the AMM Event Reporting (AMMER) AAF application is installed, it will enable this setting by default. Modifying the setting when AMMER is in use can cause AMM connectivity issues.         Appears when AMM Management Tunnel is enabled. This field sets the port used for the OpenVPN connection to AMM. Options are:         •       1–65535 (default is 1190)         Note:       In most cases, you should leave this setting at default. The port number must match the port used for the MSCI OpenVPN management tunnel on the AMM,					
LWM2M	which is also 1190 by default.					
Keep Alive Interval (seconds)	Use this field to configure how frequently the gateway pings ALMS to confirm an IP connection. Options are: • 1–3600 • 0—Disabled (Default)					

Field	Description					
Always Register on Startup	<ul> <li>Use this field to set the gateway's registration behavior on startup:</li> <li>Disable—The gateway performs a registration update. It signals ALMS that it is up and running and refreshes its registration. A registration update consumes far less bandwidth than a registration. (Default)</li> <li>Enable—The gateway performs a LWM2M registration on startup. The gateway declares its capabilities to ALMS and synchronizes its configuration.</li> </ul>					
AAF	I					
ALEOS Application Framework	AAF status: Enabled or Disabled. To enable AAF, see ALEOS Application Framework on page 294.					
M3DA Protocol Password	M3DA Protocol Password This password must be configured on the AirLink device and on ALMS. The default M3DA password is the default ACEmanager password as shown on the device label.					
	Note: This password is reset to default when the device is reset to factory defaults using the hardware Reset button, or using the Reset to Factory Default command in ACEmanager (when the Reset Mode is Preserve Only User Password or Reset All). See Reset to Factory Default on page 314 and Reset Configuration on page 315.					
Manual Connection Status	Displays the current manual connection status if AAF is enabled.					
Connect	The Connect button enables you to manually connect an AirLink device to ALMS. This may be useful for troubleshooting the connection between the platform and the remote device and confirming that AAF scripts or jobs created are executing as expected on ALMS.					

# ACEmanager

Status WAN/Cellular Wi-Fi	LAN VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updated time : 9/13/2018 1:42:33 PM						Expand	i All Apply Refresh Cancel		
						_			
ALMS	[-] General								
ACEmanager									
Barran Managaran ant	Remote Access				Disable	~			
Power Management	Local Access			[	Both HTTP and HTTPS	- ×			
Dynamic DNS	Wi-Fi AP Access				Same as Local V				
	HTTP Port				9191				
SMS	HTTPS Port				9443				
AT (Telnet/SSH)	Session Idle Timeo	ıt (minutes)			15				
	Maximum Login Atte	mpts			3				
Email (SMTP)	Unlock Time (secon			120					
Management (SNMP)									
	[-] Advanced								
Time (SNTP)	Custom Certificate				Enable 🗸				
Authentication	Load Custom Certifi	cate			Load Custom Cert	ificate			
Device Status Screen	Custom Certificate N	lame							
	Load Custom Privat			Load Custom Private Key					
	Custom Private Key	Name							

Figure 9-2: ACEmanager: Services > ACEmanager

Field	Description
General	
Remote Access	Configure ACEmanager remote access (over the WAN link) Options are: Disable (default) HTTPS Only Both HTTP and HTTPS
Local Access	Configure ACEmanager local access (Ethernet, USBnet, or Serial/DUN) Options are: • HTTPS Only • Both HTTP and HTTPS (default)
Wi-Fi AP Access	Configure ACEmanager Wi-Fi network access (for clients connected to the gateway) Options are: • Same as Local (default) • Disabled
HTTP Port	Configure the HTTP port for ACEmanager access. Reboot the device after applying the port change. Default value is 9191.
HTTPS Port	Configure the HTTPS port for ACEmanager access. Reboot the device after applying the port change. Default is 9443.

Field	Description						
Session Idle Timeout (minutes)	<ul> <li>If ACEmanager is idle for the configured timeout, it automatically logs out and returns you to the Login screen. Options are:</li> <li>0-60 (default is 15)</li> <li>If you set the Session Idle Timeout to zero (0), the session remains active until you manually log out.</li> </ul>						
Maximum Login Attempts	<ul> <li>Number of failed login attempts allowed before the user account is temporarily locked Options are:</li> <li>0—The account lock-out feature is disabled.</li> <li>1–5—Maximum number of failed login attempts before the user account is locked for the length of time specified in the Unlock Time (seconds) field.</li> <li>Default is 3</li> </ul>						
Unlock Time (seconds)	<ul> <li>The length of time (in seconds) that the user account is locked after the maximum number of failed login attempts (configured in Maximum Login Attempts)</li> <li>Options are:</li> <li>1-3600 (1 hour) (default is 120 [2 minutes])</li> </ul>						
Advanced							
Custom Certificate	<ul> <li>Enabling this feature allows you to load a custom SSL certificate. (Some restrictions apply; see Note below for details.)</li> <li>Options are: <ul> <li>Enable—Additional fields appear that allow you to load a custom SSL certificate and a custom private key. The ACEmanager web server uses this custom certificate for authentication during HTTPS communication, instead of the default certificate.</li> <li>Disable—The ACEmanager web server uses the default SSL certificate for authentication during HTTPS communication. (default)</li> </ul> </li> <li>Note: The custom certificate and private key must meet the following conditions: <ul> <li>The certificate must be an X.509 certificate</li> <li>The certificate and the private key must be in .pem format, and they must be in separate files.</li> <li>There is no limit to the size of the private key, but the larger the key, the more the performance is affected. Sierra Wireless recommends that the key does not</li> </ul> </li> </ul>						
Load Custom Certificate	<ul> <li>exceed 2048 bits.</li> <li>Note: The LX40 supports pre-defined cipher suites using 128-bit cipher algorithms.</li> <li>This field only appears when the Custom Certificate field is set to Enable.</li> <li>To load a custom SSL certificate: <ol> <li>Click Load Custom Certificate.</li> <li>Click Browse and navigate to the SSL certificate file.</li> <li>Click Upload file to device.</li> </ol> </li> <li>Once you have uploaded the custom certificate and the custom private key, click Apply and reboot the device.</li> </ul>						

Field	Description					
Custom Certificate Name	This field only appears when the Custom Certificate field is set to Enable. Displays the name of the custom certificate.					
Load Custom Private Key	<ul> <li>This field only appears when the Custom Certificate field is set to Enable.</li> <li>Allows you to enter a custom private key (Some restrictions apply; see Custom Certificate for details.)</li> <li>To load a custom private key:</li> <li>Click Load Private Key.</li> <li>Click Browse and navigate to the private key file.</li> <li>Click Upload file to device.</li> <li>Once you have uploaded the custom certificate and the custom private key, click Apply and reboot the device.</li> </ul>					
Custom Private Key Name	This field only appears when the Custom Certificate field is set to Enable. Displays the name of the private key.					

## **Power Management**

The AirLink LX40 gives you a number of options for managing power usage, depending on your application and hardware configuration. For example, you can use the Services > Power Management screen to configure the LX40 to automatically enter standby mode based on the state of the ignition switch, an I/O input, low voltage input to the LX40, or time of day.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updat	ted time : 9/13/2018	1:47:10 PM							Expand	d All Apply Refr	esh Cancel	
ALMS			[-] Ignition	Shutdown E	)elav							
ACEman	ager				r Ignition off (s	(accorde)		2				
Power M	lanagement				r ignition on (s	econus)		2				
Dynamic	DNS		[-] Low Vol	tage								
SMS				age Standby Voltage (100				Automatic V				
AT (Teln	et/SSH)		Standby Qualification Period (seconds)					30				
Email (S	MTP)		Resume Immediately at Voltage (100 milliVolts)					105				
Manage	ment (SNMP)		[-] Standb	(								
Time (SI	NTP)		Use Sta	ndby Mode				Disable V				
Authenti	cation		[-] Engine	Hours								
Device S	Status Screen		Engine	Hours On V	oltage Level (	100 millivolts)		0				
			Engine Hours Ignition Enable AT Engine Hours Value (hours)					Disable V				
			A Engine	Hours Valu	e (hours)			0				
			[-] Power l	ED Configu	ration							
			LED Pat	tern				On 🗸				
			LED Tog	gle Interval (	seconds)			0				

Figure 9-3: ACEmanager: Services > Power Management

Field	Description					
Ignition Shutdown Delay						
Shutdown Delay after Ignition off (seconds)	Set the delay (in seconds) between the time the ignition input goes low and the LX40 shuts down.					
	• Range: 2–65535 (18 hours) (default is 2)					
	The timer is reset if the ignition comes on during the delay period.					

ield	Description
Low Voltage	
•	roltage settings take effect when you click Apply, but the new values are not permanently rebooted. Also note that, after a change is made, the first reboot may take longer than usua
eld, ensure that you have a ot available when the gate <sup>f</sup> you have inadvertently se	en setting the Low Voltage Standby fields. Before setting the Resume immediately at Voltag a power source readily available that can supply the configured voltage. The reset button is way is in standby mode, so you cannot use it to reset the gateway to factory default setting t the Resume Voltage too high, follow the instructions in How do I get my LX40 out of Low return your gateway to normal operation.
[-] Low Voltage	
Low Voltage Standby Mode	Automatic 👻
Standby Voltage (100 milliVolts)	90
Standby Qualification Period (seconds)	30
Resume Immediately at Voltage (100 milliVo	olts) 105
Resume Immediately at Voltage (100 milliVo	Use this field to chose a set of predefined values for low voltage standby mode or to enable the option to configure custom values.
Low Voltage Standby	Use this field to chose a set of predefined values for low voltage standby mode or to enable
Low Voltage Standby	<ul> <li>Use this field to chose a set of predefined values for low voltage standby mode or to enable the option to configure custom values.</li> <li>Custom—Allows you to configure the values used for low voltage standby mode. For more information on the configurable fields, see Standby Voltage (100 milliVolts), Standby Qualification Period (seconds), and Resume immediately at Voltage (100 milliVolts). When configuring these fields, the difference between the number in the Standby Voltage field and the number in the Resume immediately at Voltage field must be greater than 5, with the smaller number in the Low Voltage Standby Mode field. For example, if you enter 120 in the Resume immediately at Voltage field, the highest</li> </ul>

Low Voltage Standby Mode	Standby Voltage (100 milliVolts)	Standby Qualification Period (seconds)	Resume immediately at Voltage (100 milliVolts)
Custom	58-294 (default is 90)	30–3600 (default is 30)	68-300 (default is 105)
Automatic	90	30	105
Off	58	30	68

Field	Description
Standby Voltage (100 milliVolts)	If the incoming voltage to the gateway is below the value set in this field for the period of time set in the Standby Qualification Period (seconds) field, the gateway goes into standby mode.
	This field is read-only if the Low Voltage Standby Mode is set to Automatic or Off. If Low Voltage Standby Mode is set to Custom, the valid range is:
	• 58–294 hundreds of milliVolts
	<ul> <li>Default value depends on the setting in the Low Voltage Standby Mode field. See Table 9-1.</li> </ul>
	Enter the value in tenths of Volts. For example, for 11.5 V, enter 115.
	The difference between the number in the Standby Voltage field and the number in the Resume immediately at Voltage (100 milliVolts) field must be greater than 5, with the smaller number in the Low Voltage Standby Mode field. For example, if you enter 120 in the Resume immediately at Voltage field, the highest number you can enter in the Low Voltage Standby mode field is 114.
Standby Qualification Period (seconds)	Set the time period (in seconds) that the voltage to the gateway is below the value set in the Standby Voltage (100 milliVolts) field before the gateway goes into standby mode. This field is read-only if the Low Voltage Standby Mode is set to Automatic or Off. If Low Voltage Standby Mode is set to Custom, the valid range is: • 30–3600 seconds (default is 30)
Resume immediately	Set the voltage at which the gateway exits standby mode and resumes normal operation.
at Voltage (100 milliVolts)	This field is read-only if the Low Voltage Standby Mode is set to Automatic or Off. If Low Voltage Standby Mode is set to Custom, the valid range is:
	• 68–300 hundreds of milliVolts
	<ul> <li>Default value depends on the setting in the Low Voltage Standby Mode field. See Table 9-1.</li> </ul>
	Enter the value in tenths of Volts. For example, for 12.5 V, enter 125.
	The difference between the number in the Standby Voltage (100 milliVolts) field and the number in the Resume immediately at Voltage field must be greater than 5, with the smaller number in the Low Voltage Standby Mode field. For example, if you enter 120 in the Resume immediately at Voltage field, the highest number you can enter in the Low Voltage Standby mode field is 114.
Standby	
Use Standby Mode	Select the type of Standby mode you want to configure
-	Options are:
	• Disable (default)
	• Timed
	• I/O
	• I/O + Timed
	Changes take effect when you click Apply. No reboot is required.
	Note: You cannot set this field to I/O or I/O + Timed if the I/O line is already being used by the Relay Output or by the Pull-up for I/O.

Field	Description
Timed	
[-] Standby	
Use Standby Mode	Timed v
Mode	Hourty v
Wake Time (HH:MM offset from start of per	iod) 0:10
Return to Standby (HH:MM offset from start	t of period) 0:50
Mode	Select the Mode:
	• Hourly—Wake Time (HH:MM offset from start of period) and Return to Standby (HH:MM offset from start of period) operate on an hourly basis
	Daily—Wake Time (HH:MM offset from start of period) and Return to Standby (HH:MM offset from start of period) operate on an daily basis
	Custom—Provides the option set a test period to repeat the Wake/Standby cycle
Wake Time (HH:MM offset from start of period)	Set the time (hours:minutes on a 24 hour clock) at which the gateway wakes up. If you selected Hourly in the Mode field, set the minutes (the hour portion is ignored) and the gateway wakes up every hour at the configured time. If you selected Daily in the Mode field, the gateway wakes up every day at the configured time.
Return to Standby (HH:MM offset from start of period)	Set the time (hours:minutes on a 24 hour clock) at which the gateway goes into standby mode. If you selected Hourly in the Mode field, set the minutes (the hour portion is ignored) and the gateway goes into standby mode every hour at the configured time. If you selected Daily in the Mode field, the gateway goes into standby mode every day at the configured time.
	Note: There must be at least 5 minutes between the Wake Time (HH:MM offset from start of period) and the Return to Standby time.
Repeat Period	This field only appears if you select Custom in the Mode field. Use this field to configure how often the Wake Time (HH:MM offset from start of period)/ Return to Standby (HH:MM offset from start of period) cycle is repeated. The options are: 2 Hours (default) 3 Hours 4 Hours 6 Hours 8 Hours 12 Hours

Field	Description					
I/O						
[-] Standby						
Use Standby Mode	VO -					
Wake when I/O is	High 💌					
Delay return to Standby (seconds)	1					
Wake when I/O is	<ul> <li>Select the I/O state that causes the gateway to wake. Options are:</li> <li>High (default)</li> <li>Low</li> </ul>					
Note: If the I /O line is already configured for another purpose, this I/O option available.						
Delay return to Standby (seconds)       Select the delay (in seconds) between the I/O state change and the gateway of Standby mode.         • Range is 1–43200 (12 hours) (default is 1 second)						

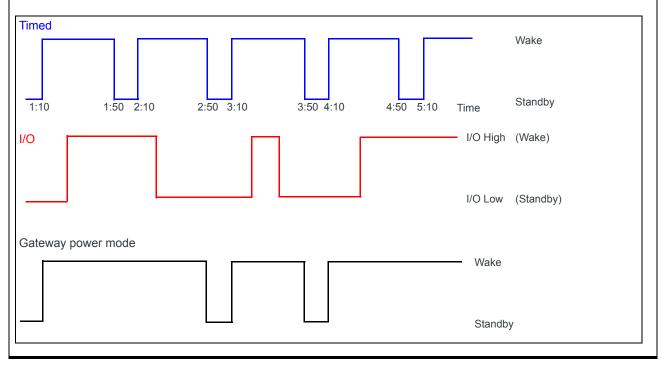
Field	Description						
O + Timed							
[-] Standby							
Use Standby Mode	I/O + Timed 🗸						
Mode	Hourly 🗸						
Wake Time (HH:MM offset from start of perio	od) 0:10						
Return to Standby (HH:MM offset from start	of period) 0:50						
Wake when I/O is	High 🗸						
Delay return to Standby (seconds)	1						

To configure the fields for I/O + Timed, see Timed on page 221 and I/O on page 222.

When both I/O and Timed are configured, the gateway is standby mode only when both I/O and Timed conditions for standby mode are met. The gateway exits standby and returns to the normal operating mode when either the Timed or I/O (or both) conditions for standby are no longer met.

Example: The following example is based on the default settings.

- Timed is set to wake at 10 minutes after the hour and return to standby 50 minutes after the hour.
- I/O is set to wake when the I/O is high.



Field	Description						
<ul> <li>Voltage on power co</li> <li>State (High/Low) of</li> <li>If you configure both fields,</li> </ul>	S can start and stop counting engine hours based on: Innector Pin 1 (Power pin) from the vehicle battery (Engine Hours On Voltage Level) power connector Pin 3 (Ignition Sense pin) (Engine Hours Ignition Enable) both conditions must be met before the device begins counting engine hours. e power connector pins, refer to the Hardware Configuration User Guide for your AirLink						
[-] Engine Hours							
Engine Hours On Voltage Level (100	millivolts) 0						
Engine Hours Ignition Enable	Disable 🔻						
AT Engine Hours Value (hours)	0						
Engine Hours On Voltage Level (100 millivolt)	If you want to use this field to trigger counting engine hours, the AirLink gateway must be using the vehicle battery as a power source (i.e. Pin 1 [VCC] and Pin 2 [ground] on the AirLink gateway's power connector are connected to the vehicle battery).						
Enter the voltage level above which the AirLink gateway starts counting e When the voltage from the vehicle battery falls below that value, the device engine hours. Enter the desired value of the ignition in millivolts. For exan voltage level at 13.0 volts, enter 130. The default value is 0, which means the feature is disabled. Engine hours incremented based on the power pin voltage level.							
						Engine Hours Ignition Enable	If Pin 3 (the ignition sense pin) on the AirLink gateway's power connector is wired to the vehicle's ignition switch, oil pressure switch, or some other digital input, you can use this field to trigger counting engine hours. The device starts counting engine hours when the voltage on Pin 3 is high and stops counting when the voltage is low (Ground or 0 volts). For more information on the power connector pins, refer to the Hardware User Guide for your AirLink gateway.
<ul> <li>Options are:</li> <li>Disable (default)—Engine hours are not incremented based on changes to Pin</li> <li>Enable</li> </ul>							
Engine Hours Value (hours)	Displays an estimate of the number of hours the engine has been running, based on either the input voltage from the vehicle battery or the voltage on the ignition sense pin, depending on which of the two previous fields you configured. For more information on the power connector pins, refer to the Hardware User Guide for your AirLink gateway. You can also set the engine hours value to an initial value. The default value is 0. The						
	maximum allowed value is 65535. You can also use an AT Command to set this value. For more information, see <b>*ENGHRS</b> on page 420.						
Note: You can configure Events Reporting to send reports based on this valu information, see Events Reporting Configuration on page 270.							

Field	Description						
Power LED Configuration							
LED Pattern	You can configure the Power LED to flash or turn off when the device is in Low Power Mode, which saves power. For more information about LX40 power consumption, see the LX40 Hardware Guide.						
	Options are:						
	<ul> <li>On (default)—During Low Power Mode, the Power LED behaves according to the LED Toggle Interval</li> </ul>						
	Off—LED is off during Low Power Mode						
LED Toggle Interval (seconds)	Appears when LED Pattern is set to On. Sets the flashing interval, in seconds, for the Power LED during Low Power Mode.						
	<ul> <li>Options are:</li> <li>0 (default—LED is always on) to 5 (LED flashes once every 5 seconds).</li> </ul>						

## **Dynamic DNS**

Dynamic DNS allows an AirLink gateway's WAN IP address to be published either to a proprietary Sierra Wireless dynamic DNS service called IP Manager, or to a 3rd party DNS service.

Whether you have one Sierra Wireless AirLink gateway or multiple devices, it can be difficult to keep track of the current IP addresses especially if the addresses are not static but change every time the devices connect to the mobile network. If you need to connect to a specific gateway, or the device behind it, it is much easier when you have a domain name (mypage.mydomain.com).

### **Reasons to Contact or Connect to a Device:**

- Requesting a location update from a delivery truck
- Contacting a surveillance camera to download logs or survey a specific area
- Triggering an oil derrick to begin pumping
- Sending text to be displayed by a road sign
- Updating the songs to be played on a juke box
- Updating advertisements to be displayed in a cab
- Remote accessing a computer, a PLC, an RTU, or other system
- Monitoring and troubleshooting the status of the gateway itself without needing to bring it in or go out to it.

A dynamic IP address is suitable for many Internet activities such as web browsing, looking up data on another computer system, for data only being sent out, or for data only being received after an initial request (also called Mobile Originated). However, if you need to contact the AirLink gateway directly, a device connected to the AirLink gateway, or a host system using your AirLink gateway (also called Mobile Terminated), a dynamic IP will not give you a reliable address to contact (since it may have changed since the last time it was assigned).

Domain names are often only connected to static IP addresses because of the way most domain name (DNS) servers are set-up. Dynamic DNS servers require notification of IP Address changes so they can update their DNS records and link a dynamic IP address to the correct name.

- Dynamic IP addresses are granted only when your AirLink gateway is connected and can change each time the gateway reconnects to the network.
- Static IP addresses are granted the same address every time your AirLink gateway is connected and are not in use when your gateway is not connected.

Since many mobile network operators, such as wire-based ISPs, do not offer static IP addresses or static address accounts (which can cost a premium as opposed to dynamic accounts), Sierra Wireless AirLink Solutions developed IP Manager. IP Manager works with a Dynamic DNS server to receive notification from Sierra Wireless AirLink gateways to translate the dynamic IP address to a fully qualified domain name. Thus, you can contact your AirLink gateway directly from the Internet using a domain name.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	Last updated time : 9/18/2019 1:45:01 PM Expand All Apply Refresh Cancel									
ALMS										
ACEman	ager		[-] Dynami	c DNS	<u>م</u>			Disable	~	
Power N	lanagement		Dynamic	. Divo ocivit				Disable		
Dynamic	DNS							dyndns.org noip.com		
SMS								regfish.com IP Manager		
AT (Teln	et/SSH)									
Email (S	MTP)									
Manage	ment (SNMP)									
Time (SI	NTP)									
Authenti	cation									
Device S	Status Screen									

Figure 9-4: ACEmanager: Services > Dynamic DNS

Field	Description
Service	<ul> <li>Allows you to select a Dynamic DNS service. Options are:</li> <li>Disable (default)</li> <li>dyndns.org</li> <li>noip.com</li> <li>regfish.com</li> <li>IP Manager</li> </ul>

### **Third Party Dynamic DNS Services**

Using a third party dynamic DNS service requires an account with Internet access and an account with the third party service.

Note that third party Dynamic DNS services typically update the domain name to point to the source IP in the update packet. If the gateway has a NATed WAN IP address the domain name points to the network device performing NAT.

Note: Using a Dynamic DNS service does not change the gateway's Internet accessibility. If the gateway cannot be accessed remotely using the WAN IP address, it cannot be accessed using the associated FQDN.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updat	ted time : 9/13/2018	2:36:22 PM							Expand	d All Apply Refresh Cancel	
ALMS			[-] Dynami	c DNS					_		
ACEman	nager			DNS Servic				dundan nan su			
Power N	lanagement			DNS Updat				dyndns.org V Only on Change V			
Dynamic	DNS		Full Don	nain Name							
SMS			Login								
3113			Passwo	rd							
AT (Teln	et/SSH)		Update I	nterval (hou	rs)			0			
Email (S	MTP)										
Manage	ment (SNMP)										
Time (SI	NTP)										
Authenti	ication										
Device S	Status Screen										

Figure 9-5: ACEmanager: Services > Dynamic DNS (Third Party Service)

The third party service selected from the Service drop-down menu in this example is "dyndns.org." These same fields are displayed for all Service selections other than IP Manager and Disable.

Field	Description				
Service Dynamic DNS Update	Allows you to select a Dynamic DNS Mobile Network Operator. Options are: Disable (default) dyndns.org noip.com regfish.com IP Manager Options are: Only on Change (default)—Sends an update whenever the IP address changes Periodically Update (Not recommended)—Sends an update at				
	the interval set in Update Interval (hours). Note that data usage charges may be incurred.				
Full Domain Name	The name of a specific AirLink gateway or device				
Login	Shows the login name				
Password	Shows the password in encrypted format				
Update Interval (hours)	Indicates the time (in hours) between checks for service updates from the selected third party service when Periodically Update is selected.				

### **IP Manager**

You can use the Sierra Wireless IP Manager Dynamic DNS service if:

- The gateway has Internet access and uses the Sierra Wireless-hosted IP Manager server (eairlink.com domain)
- The gateway is on a private network without Internet access and a self-hosted IP Manager server is on the same private network. If you want to self-host an IP Manager server on your private network, contact your authorized Sierra Wireless distributor for more information.

With IP Manager, the gateway's WAN IP is included in the update packet sent to the IP Manager server, so IP Manager always links the gateway's WAN IP address to the domain name configured on the gateway.

Note: Using a Dynamic DNS service does not change the gateway's remote accessibility. If the gateway cannot be accessed remotely using the WAN IP address, it cannot be accessed using the associated FQDN.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updat	ted time : 9/13/2018	2:40:16 PM	1						Expand	i All Apply Refresh Cancel	
ALMS											
ACEman	lager		[-] Dynam	ic DNS							
Power N	lanagement				ce			IP Manager \vee			
Dynamic	DNS		[-] Dynamic IP								
SMS			AT Device AT Domai					XF8224000502	1002		
AT (Telne	et/SSH)		AT IP Man	ager Server	1						
Email (S	MTP)			ager Server	1 Update 1 Update (min	utes)		Only on Change V 255			
Manage	ment (SNMP)			ager Server							
Time (SI	NTP)			ager Server							
Authenti	ication		IP Manager Server 2 Update AT IP Manager Server 2 Update (minutes)					Only on Change v 255			
Device S	Status Screen		AT IP Man	ager Server	2 Key			•••••	•••••		

Figure 9-6: ACEmanager: Services > Dynamic DNS > IP Manager

Field	Description
Device Name	The name you want for the device (up to 20 characters) If you want to use the current device phone number as part of the FQDN (for example, 6175551234.eairlink.com) enter #NETPHONE in this field. #NETPHONE is displayed in this field and everywhere else the device name is used, including on the Home > Status page, in SMS messages, in Event reports, as the PPPoE station name, etc. Using #NETPHONE as the device name is recommended if the account phone number may change and you want the device to continue to use the current phone number as part of the FQDN, or if you are creating a template that will be applied to multiple devices. If you are not using #NETPHONE, the Device Name is limited to alpha-numeric characters, plus – (dash). You cannot include other special characters or spaces. To use this feature, you must have IP Manager selected in the Service field.
Domain	The domain name to be used by the device This is the domain name of the server configured for *IPMANAGER1. <i>Note: As a service, Sierra Wireless maintains IP Manager servers</i> <i>that can be used with any AirLink gateway. To use one of the free IP</i> <i>Manager servers, enter eairlink.com in this field.</i>
IP Manager Server 1	The IP address or domain name of the dynamic DNS server that is running IP Manager Note: To use the Sierra Wireless IP Manager server, enter: edns1.eairlink.com
IP Manager Server 1 Update	<ul> <li>Options are:</li> <li>Only on Change (default)—Sends an update whenever the IP address changes</li> <li>Periodically Update (Not recommended)—Sends an update at the interval set in IP Manager Server 1 Update (minutes). Note that data usage charges may be incurred.</li> </ul>
IP Manager Server 1 Update (minutes)	How often, in minutes, the address sent to the IP Manager Options are: 5–255
IP Manager Server 1 Key	User-defined password key used instead of the AirLink secret key when using an IP Manager server other than the one provided by Sierra Wireless
IP Manager Server 2	The IP address or domain name of the dynamic DNS server that is running IP Manager. Note: To use the Sierra Wireless IP Manager server, enter: edns2.eairlink.com

Field	Description					
IP Manager Server 2 Update	<ul> <li>Options are:</li> <li>Only on Change (default)—Sends an update whenever the IP address changes</li> <li>Periodically Update (Not recommended)—Sends an update at the interval set in IP Manager Server 2 Update (minutes). Note that data usage charges may be incurred.</li> </ul>					
IP Manager Server 2 Update (minutes)	How often, in minutes, the address sent to the IP Manager Options are: 5–255					
IP Manager Server 2 Key	User-defined password key used instead of the AirLink secret key when using an IP Manager server other than the one provided by Sierra Wireless.					

**Tip:** Some PPPoE connections can use a Service Name to differentiate PPPoE devices. Use the device name to set a Station Name for the PPPoE connection.

## **Understanding Domain Names**

A domain name is a name of a server or device on the Internet associated with an IP address. Similar to how the street address of your house or your phone number are ways to contact you, both the IP address and the domain name can be used to contact a server or device on the Internet. While contacting you at your house address or with your phone number employ different methods, using a domain name instead of the IP address uses the same method, just as a word based name is easier for most people to remember than a string of numbers.

Understanding the parts of a domain name can help to understand how IP Manager works and what you need to be able to configure the device. A fully qualified domain name (FQDN) generally has several parts.

- **Top Level Domain** (TLD): The TLD is the ending suffix for a domain name (.com, .net, .org, etc.)
- Country Code Top Level Domain (ccTLD): This suffix is often used after the TLD for most countries except the US (.ca, .uk, .au, etc.)
- **Domain name**: This is the name registered with ICANN (Internet Corporation for Assigned Names and Numbers) or the registry for a the country of the ccTLD (i.e., if a domain is part of the .ca TLD, it would be registered with the Canadian domain registry). A name must be registered before it can be used.
- Sub-domain or server name: A domain name can have many sub-domain or server names associated with it. Sub-domains need to be registered with the domain, but do not need to be registered with ICANN or any other registry. It is the responsibility of a domain to keep track of its own subs.

### mypage.mydomain.com

- .com is the TLD
- *mydomain* is the domain (usually noted as mydomain.com since the domain is specific to the TLD)
- *mypage* is the subdomain or server name associated with the device, computer, or device registered with mydomain.com

### mypage.mydomain.ca

This would be the same as above, but with the addition of the country code. In this example, the country code (.ca) is for Canada.

**Tip:** A URL (Universal Resource Locator) is different from a domain name in that it also provides information on the protocol used by a web browser to contact that address such as <a href="http://www.sierrawireless.com">http://www.sierrawireless.com</a>. www.sierrawireless.com is a fully qualified domain name, but <a href="http://the.protocol.identifier">http://the.protocol.identifier</a>, is what makes the whole thing a URL.

## **Dynamic Names**

When an IP address is not expected to change, the DNS server can indicate to all queries that the address can be cached and not looked up for a long period of time. Dynamic DNS servers, conversely, have a short caching period for the domain information to prevent other Internet sites or queries from using the old information. Since the IP address of a device with a dynamic account can change frequently, if the old information was used (e.g., with a DNS server that indicates the address can be cached for a long period of time) when the IP address changed, the domain would no longer point to the new and correct IP address of the device.

If your AirLink gateway is configured for Dynamic IP when it first connects to the Internet, it sends an IP change notification to the IP Manager. The IP Manager acknowledges the change and updates the Dynamic DNS server. The new IP address is then the address for your device's configured name.

When your device IP address has been updated in IP Manager, it can be contacted by name. If the IP address is needed, use the domain name to determine the IP address.

Note: The fully qualified domain name of your AirLink gateway will be a subdomain of the domain used by the IP Manager server.

## SMS

Note: The LX40 uses the cellular network to send SMS. To use SMS with the LX40, you must have a data subscription from a Mobile Network Operator. Your account may need to have SMS enabled if it is not included with your service.

## **SMS** Overview

AirLink gateways can:

- Receive commands via SMS message and send responses, even when the device does not have a full data connection. For example, you can provision a device via SMS without having a data connection (a basic attachment to the cellular network is still required)
- Act as an SMS gateway for a device connected to a local interface

ACEmanager has four SMS modes. Table 9-2 summarizes the capabilities of each mode.

### Table 9-2: SMS Mode Capabilities

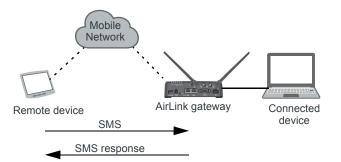
Mode	SMS Command with password	SMS Command without password	SMS Gateway
Password Only	Yes	No	No
Control Only	Yes	Yes*	No
Gateway Only	Yes	No	Yes*
Control & Gateway	Yes	Yes*	Yes*

\* Provided either:

- Trusted Phone Number List is disabled.
- Trusted Phone Number List is enabled and the device's phone number is in the Trusted Phone Number List.

For more information on Trusted Phone Number List, see Inbound SMS Messages on page 245.

## Sending SMS Commands to an AirLink Gateway



The format for sending an SMS command varies depending on the mode. See Table 9-3 for details.

Table 9-3: SMS Command Formats

Mode	SMS Command Format						
Password Only	PW [Password] [Prefix][Command]						
Control Only (from a number on the Trusted Phone Number list)	[Prefix][Command] or PW [Password] [Prefix][Command]						
Control Only (from a number not on the Trusted Phone Number list)	PW [Password] [Prefix][Command]						
Gateway Only	PW [Password] [Prefix][Command]						
Note: Insert a space before and after [Password]; no space between [Prefix] and [Command].							

### Examples:

[Prefix][Command]

"&&&reset", where:

&&& is the prefix

If the ALEOS Command Prefix field in ACEmanager (Services > SMS) is blank, the prefix is not required.

· reset is the command

PW [Password] [Prefix][Command]

"PW 1234 &&&reset", where:

- 1234 is the password
  - For more information, see SMS Password Security on page 247.
- · &&& is the prefix
- If the ALEOS Command Prefix field in ACEmanager (Services > SMS) is blank, the prefix is not required.
- · reset is the command

For information on sending SMS commands and a list of available commands, see page 441.

Note: The maximum length of the ALEOS Command Prefix is 3 characters (alphanumeric or special characters).

## **SMS Modes**

The first step in configuring SMS is to select the SMS mode from the following options:

- Password Only—See page 235.
- Control Only—See page 235.
- Gateway Only—See page 237.
- Control and Gateway—See page 243.
- Outbound Only—See page 243.

For a list of available SMS commands, see page 442. For a list of SMS-related AT commands, see SMS on page 422.

## Password Only

In Password Only mode, you can send SMS commands to a device, provided you use the password. Gateway SMS messaging is not supported in this mode.

Note: In Password Only mode, the password is always required. The Trusted Phone Number List is not available.

To configure Password Only mode:

1. In ACEmanager, go to Services > SMS.

Status WAN/Cellular Wi-Fi	LAN VPN Security Services Events Reporting	Applications I/O Admin
Last updated time : 9/13/2018 2:42:43 F	PM	Expand All Apply Refresh Cancel
ALMS		
	[-] SMS Mode	
ACEmanager	SMS Mode	Password Only
Power Management	AT ALEOS Command Password	
Dynamic DNS	ALEOS Command Prefix	888
SMS	[-] SMS Wakeup	
AT (Telnet/SSH)	SMS Wakeup Trigger	Feature Disabled V
Email (SMTP)	[-] Advanced	
Management (SNMP)	SMS Address Type	International V
Time (SNTP)	SMS Address Numbering Plan	ISDN/Telephone 🗸
	AT+CGSMS	Do Nothing 🗸
Authentication	Quick Test	Quick Test
Device Status Screen	Quick Test Destination	

Figure 9-7: ACEmanager: Services > SMS (Password Only)

- 2. In the SMS Mode field, select Password Only.
- **3.** Enter the desired password in the ALEOS Command Password field or leave the field blank to use the default password.

The password you enter can be any alphanumeric string between 1 and 255 characters long.

For more information see SMS Password Security on page 247.

- 4. If desired, configure Advanced options (see SMS > Advanced on page 249).
- 5. Click Apply.

For information on the message format, see Sending SMS Commands to an AirLink Gateway on page 233.

## **Control Only**

In Control Only mode, you can send SMS commands to an AirLink gateway, but you cannot send non-command (gateway) SMS messages.

You can send an SMS command without a password if:

- Trusted Phone Number is disabled.
- Trusted Phone Number is enabled and your phone number is on the Trusted Phone Number List.

If Trusted Phone Number is enabled and your number is not on the Trusted Phone Number List, you can still send an SMS command provided you use the password.

## **Configure ALEOS for Control Only mode**

1. In ACEmanager, go to Services > SMS.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last upda	ast updated time : 9/13/2018 2:48:07 PM								Expan	id All Apply Refresh Cancel	
									_		
ALMS			[-] SMS Mo	[-] SMS Mode							
ACEmar	lager		SMS M	ode				Control Only			
Power N	lanagement			Command	Password						
Dynamic	DNS		ALEOS	Command	Prefix			&&&			
SMS			[-] SMS Wa	akeup							
AT (Teln	et/SSH)		SMS Wa	keup Trigger				Feature Disabled	~		
Email (S	MTP)		[-] SMS Se	curity - Inbou	ind SMS Mes	sages					
Manage	ment (SNMP)		Trusted F	Phone Num	ber			Disable ¥			
Time (S	NTP)			oming Phone							
Authent	cation		Last Inco	oming Messa	age						
Dovice	Status Screen		Trusted F	Phone Numb	er List						
Device	fatus screen						Phone N	lumber		Add More	
			Trusted Phone Numbers can only be numbers (no spaces or other characters). The list must include phone numbers as they appear in Last Incoming Phone Number field above. Example 1 (US): 14085551212 (including leading 1 and area code) Example 2 (US): 4085551212 (ignore leading 1, include area code) Example 3 (UK): 447786111717 (Remove leading 0 and add country code)								
			[-] Advanced								
			SMS Add	iress Type				International V			
			SMS Add	iress Numbe	ering Plan			ISDN/Telephone V			
			AT+CGS					Do Nothing Y			
			Quick Te					Quick Test			
			Quick Te	st Destinatio	n						

Figure 9-8: ACEmanager: Services > SMS (Control Only)

- 2. In the SMS Mode field, select Control Only.
- **3.** Enter the desired password in the ALEOS Command Password field or leave the field as is to use the default password.

The password you enter can be any alphanumeric string between 1 and 255 characters long.

For more information see SMS Password Security on page 247.

Note: If all the SMS commands you send in Control Only mode are from a trusted number, you do not need to include a password when you send the command.

4. If desired, change the ALEOS Command Prefix or use the default prefix, &&&.

Note: The maximum length of the ALEOS Command Prefix is 3 characters (alphanumeric or special characters). If you leave the ALEOS Command Prefix field blank, no prefix is required when you send the SMS command. The option to omit the prefix is only available in Control Only mode.

- 5. If desired, configure SMS Security options (see SMS Security on page 245) and Advanced options (see SMS > Advanced on page 249).
- 6. Click Apply.

For information on the message format, see Sending SMS Commands to an AirLink Gateway on page 233.

## **Gateway Only**

In Gateway Only mode you can send and receive SMS gateway messages through the AirLink gateway to a local device. SMS messages received by the AirLink gateway (inbound) are sent on to the configured local device. Messages sent by the local device to a configured port on the AirLink gateway are sent out as SMSs (outbound) to a remote destination. Essentially, the AirLink gateway sends SMS messages between the cellular radio and the connected device.

In Gateway Only mode, you can also send SMS commands provided you include a password. For more information, see Sending SMS Commands to an AirLink Gateway on page 233.

To configure ALEOS for Gateway Only mode and format a Gateway message:

1. In ACEmanager, go to Services > SMS.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last upda	ted time : 9/13/2018	2:51:54 PI	N						Expan	nd All Apply Refresh Cancel	
									_		
ALMS			[-] SMS Mode								
ACEmai	nager								_		
Power	Management		SMS I	ode S Command	Bacaword			Gateway Only V			
Description	DUC			S Command				&&&			
Dynami	CDNS			Destination				P V			
SMS			Includ	le Phone Nu	mber On Seria	I.		Enable V			
AT (Teln	et/SSH)										
Email (S	MTD)		[-] Local i	Host Internac	e Configuratior	1					
			Local H	lost IP							
Manage	ment (SNMP)			lost Port				0			
Time (S	NTP)		ALEOS	Port				0			
Authent	ication		[-] Messa	ige Format C	Configuration						
Device	Status Screen		Start Fi	eld				<<<			
Device	status screen		Field D	elimiter				,			
			End Fie	ld				>>>			
			ACK Fie	əld				ACK			
			Messag	ge Body Forn	nat			ASCII Hex 🗸			
			[-] SMS Wakeup								
			SMS Wakeup Trigger Feature Disabled V								
			SMS Wakeup Trigger Feature Disabled v								
			[-] SMS S	ecurity - Inbo	ound SMS Mes	sages					
			Trusted Phone Number					Disable 🗸			
			Last Incoming Phone Number								
			Last Incoming Message								
			Trusted Phone Number List								
			Phone Number								
			Add More								
			Trusted Phone Numbers can only be numbers (no spaces or other characters). The list must include phone numbers as they appear in Last Incoming Phone Number field above.								
<ul> <li>Example 1 (US): 14085551212 (j</li> <li>Example 2 (US): 4085551212 (j;</li> <li>Example 3 (UK): 447786111717</li> </ul>							ading 1, include area c	ode)			
			[-] Advan	ced							
			SMS Ad	ldress Type				International V			
			SMS Ad	Idress Numi	pering Plan			ISDN/Telephone V			
			AT+CG	SMS				Do Nothing V			
			Quick T					Quick Test			
			Quick T	est Destinat	ion						

Figure 9-9: ACEmanager: Services > SMS (Gateway Only)

- 2. In the SMS Mode field, select Gateway Only.
- **3.** Enter the desired password in the ALEOS Command Password field or leave the field blank to use the default password.

The password you configure can be any alphanumeric string between 1 and 255 characters long.

For more information see SMS Password Security on page 247.

- 4. The SMS destination is the local interface where ALEOS forwards an SMS from the mobile network.
  - In the SMS destination field, select from the following options:
  - Serial—Messages are forwarded to the Serial port on the destination device.

If you want to include the phone number as part of the information sent to the serial port, select Yes in the Include Phone Number on Serial field.

Proceed to step 13.

• IP—Messages are sent using UDP over IP to a designated LAN or Wi-Fi device. Proceed to step 5.

Local Device Interface Configuration (Applies to inbound [to the local device] gateway messages when IP is the SMS destination and outbound [from the local device])

#### Inbound

5. Enter the Local Host IP address.

This is the IP address of the LAN or Wi-Fi device that is used as the destination for all incoming Gateway messages.

6. Enter the Local Host Port.

This is the UDP port the destination device listens to for incoming messages.

### Outbound

7. Enter the ALEOS port.

This is the UDP port on which the AirLink gateway listens for outbound Gateway messages sent from any local device.

## Message Format Configuration (Only applies if you selected IP in the SMS destination field)

- 8. In the Start field, enter the start of message delimiter, or use the default (<<<).
- **9.** In the Field Delimiter field, enter the delimiter to be used between fields in the SMS message, or use the default (,).
- 10. In the End field, enter the end of message delimiter, or use the default (>>>).
- In the ACK field, enter the desired acknowledgment message, or use the default (ACK). The acknowledgment is sent to the device as a UDP packet on the same port as the device used to send the message.

ALEOS provides a message acknowledgment for every SMS message when it is passed to the radio. If ALEOS does not send an ACK, wait for 30 seconds, and then retry.

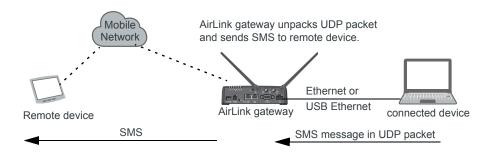
### Security

- **12.** If desired, configure SMS Security options (see SMS Security on page 245) and Advanced options (see SMS > Advanced on page 249).
- 13. Click Apply.

If you are using IP as the destination and you have changed the IPs or port numbers, reboot the device.

For information on the message format for an SMS Command, see Sending SMS Commands to an AirLink Gateway on page 233.

# Sending a gateway message from a local IP device to a remote destination



The AirLink gateway acts as a gateway to send SMS messages from an IP connected device using AirLink SMS Protocol. The IP device sends a UDP packet to the AirLink gateway, which then sends the SMS to its destination.

Note: Outgoing SMS messages are limited to 140 characters.

To use AirLink SMS Protocol to send an SMS message from a connected device:

- **1.** Begin with the start field.
- **2.** Follow with the destination phone number. This number must be in the same format as the phone numbers in the Trusted Phone Number List.

Note: There is no space between the start number and the destination phone number or between any delimiter and the data fields.

- 3. Add the field delimiter.
- 4. Add the data type for the message:

For:	Enter:						
ASCII	ASCII						
8-bit	8BIT						
Unicode	UCS-2						
Data types are case sensitive.							

- 5. Add another field delimiter.
- 6. Add the number of ASCII characters in your original message (before it is converted to ASCII hex format).
- 7. Add another field delimiter.
- 8. Add the message to be sent in ASCII hex format. ASCII is case sensitive. Do not use any punctuation, such as a colon, or characters between hex pairs.
- 9. Finish with the end field.

Example: You want to send the following message: "Test message" to phone number (510) 555-4200. To use this feature, convert the message to

hex:54657374206d657373616765. Then format the message as follows:

<<<15105554200,ASCII,12,54657374206d657373616765>>>

where:

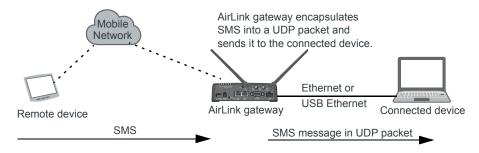
- "<<<" is the start delimiter
- "15105554200" is the phone number
- "," is the delimiter between fields
- · "ASCII" is the data type
- "12" is the number of characters in the original message (before it is converted to ASCII hex format)
- "54657374206d657373616765" is the message itself
- ">>>" is the end delimiter
- **10.** Send the UDP packet to the configured ALEOS port.

After your message is sent, you receive an ACK message in the format ACK Field acknowledgment Code ACK Field. For example, if your message was successfully queued to be sent, you receive the message: ACK0ACK.

If you receive an error message, see SMS on page 455 for details.

Note: You can also use AT\*SMSM2M to send an SMS message to the remote device. For more information, see SMSM2M on page 251.

# Sending a gateway message to the connected device using IP address and port as the SMS destination



Messages from a remote device can be sent to the AirLink gateway. The AirLink gateway encapsulates the message in a UDP packet using AirLink SMS Protocol, and sends it to the configured Local Host IP and Local Host Port on the connected device.

Message example:

Example:

- 1. An SMS is sent from phone number (640) 555-4200 to the device: "Test message"
- 2. The AirLink gateway receives the SMS and determines it is a gateway message.
- **3.** The AirLink gateway converts the message into a UDP packet using the AirLink SMS Protocol and sends it to the configured Local Host IP at Local Host Port. The message as follows:

<<<16045554200,ASCII,12,54657374206d657373616765>>>

#### where:

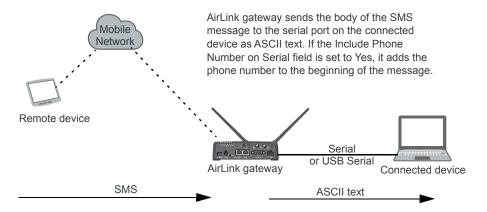
• "<<<" is the start delimiter

- "16045554200" is the phone number
- · "," is the delimiter between fields
- "ASCII" is the message type\*
- "12" is the number of characters in the message
- "54657374206d657373616765" is the message itself
- · ">>>" is the end delimiter

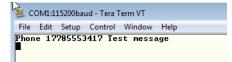
\* In this example the message is in ASCII, but it could also be in 8-bit or Unicode format:

For:	Enter:
ASCII	ASCII
8-bit	8BIT
Unicode	UCS-2
Data types are	case sensitive.

# Sending a gateway message to the connected device using Serial or USB Serial as the SMS destination



A message can be sent from a remote device to the AirLink gateway. The AirLink gateway sends the body of the message in ASCII text to the connected device. If the Include Phone Number on Serial field is set to Yes, the AirLink gateway prepends the phone number to the message.



## **Control and Gateway**

In Control and Gateway mode you can do both—send commands to the device and send gateway messages to the connected device. When the Trusted Phone Number List is enabled, all SMS messages from trusted devices that do not begin with the password indicator (PW) or the command prefix are sent to the connected device as a gateway message.

For more information, see Trusted Phone Number on page 247.

## Configure ALEOS for Control and Gateway mode

- 1. In ACEmanager, go to Services > SMS.
- **2.** Select Control and Gateway.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last update	ed time : 9/13/2018	3:03:04 PM							Expand	All Apply Refresh Cancel	
ALMS			[-] SMS Mo	de							
ACEmana	ager		SMS M					Control and Gateway	y ~		
Power M	anagement		AT ALEOS	Command	Password						
Dynamic	DNS		ALEOS	Command	Prefix			&&&			
			SMS D	estination				IP V			
SMS			Include	Phone Nun	nber On Serial	l i		Enable V			

Figure 9-10: ACEmanager: Services > SMS (Control and Gateway)

For more information, see Control Only on page 235 and Gateway Only on page 237.

## Outbound Only

Select this mode if you plan to use +CMGD or +CMGL AT commands to manage SMS messages. When you choose this mode, inbound messages are stored on the radio module until another mode is chosen. Note that inbound messages could be lost if the storage becomes full.

Note: MC74xx devices do not support AT+CGML and AT+CGMD commands used for reading and deleting messages for carriers that use CDMA SMS message format.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin			
_ast updat	ted time : 9/19/2019	4:13:14 PM								Expand All Apply Refresh Cancel			
ALMS			[-] SMS Mo	de									
ACEman	lager												
Power N	lanagement		SMS Mo	de				Outbound On	ly ∨	*			
FOWER	lanagement		[-] SMS W	akeun									
Dynamic	DNS		[] 0110 111	akeup									
SMS			SMS Wa	keup Trigge	r			Feature Disal	Feature Disabled V				
AT (Telne	et/SSH)		[-] Advanc	ea									
Email (S	MTP)		SMS Add	dress Type				International	~				
	( ( ) ) ) )		SMS Add	dress Numb	ering Plan			ISDN/Telepho	ISDN/Telephone V				
Manage	ment (SNMP)		AT+CGS	MS				Do Nothing	Do Nothing V				
Time (SI	NTP)		Quick Te	st				Quick Test					
Authenti	cation		Quick Te	est Destinati	on								
Audienu	cation		Translat	e 3GPP2 Co	mmands			Disable 🗸					
Device S	Status Screen												

Figure 9-11: ACEmanager: SMS (Outbound Only)

## **SMS Wakeup**

This feature is supported on International AirLink gateways on the Vodafone network.

When the AirLink gateway is in Connect on traffic mode (for details, see Always on connection on page 86), you can configure the AirLink gateway to also initiate a mobile network data connection on receipt of an SMS. After the connection is established, it remains active until the configured timeout expires. The mobile network data connection closes after the specified timeout period. Outgoing traffic sent after the timer is triggered does not reset the timer.

To configure SMS Wakeup:

- 1. In ACEmanager go to WAN/Cellular > Advanced and ensure that the Always on connection field is set to Disabled Connect on traffic.
- 2. Go to Services > SMS.

Status WAN/Cellular LAN	VPN	Security	Services	Location	Events Reporting	Serial	Applications	I/O	Admin	
Last updated time : 11/7/2016 2:18:43 PM							Expand All	Apply	Refresh	Can
ALMS										
ACEmanager	[-] SMS M	ode								
	SMS M	ode			P	assword Only	· •			
Power Management	AT ALEOS	Command Pa	assword							
Dynamic DNS	ALEOS Command Prefix				8	<u>&amp;&amp;&amp;</u>				
SMS	[-] SMS W	akeup								
Telnet/SSH	SMS Wa	keup Trigger			F	eature Disable	ed v			

Figure 9-12: ACEmanager: Services > SMS

- **3.** In the SMS Wakeup Trigger field, select the type of SMS that should wake up the device. The options are:
  - Feature Disabled

- Any Class 0 message
- Class 0 Wake Command
- Any SMS message
- Wake Command

Note: "Class 0 Wake Command" and "Wake Command" are SMS commands.

- 4. Click Apply.
- In the Connection timeout (minutes) field, enter the number of minutes the mobile network data connection remains active after SMS Wakeup Trigger is received. Accepted values for this field are 2–65535. The default value is 2.

You can also set the Connection timeout using an AT command. For more information, see **\*SMSWUPTOUT** on page 424.

6. If you selected Class 0 Wake Command or Wake Command in step 3, you can specify the SMS command name in the Wake Command field or use the default value, WAKEUP. Sending this SMS to the device will wake it up. Example: &&&WAKEUP (&&& is the SMS command prefix.)

Dynamic DNS	[-] SMS Wakeup	[-] SMS Wakeup								
SMS	SMS Wakeup Trigger	Class 0 Wake Command 🗸								
Telnet/SSH	AT Connection timeout (minutes)	2								
	Wake Command	WAKEUP								
Email (SMTP)										

Figure 9-13: ACEmanager: Services > SMS > SMS Wakeup > Wake Command

7. Click Apply.

## **SMS Security**

### **Inbound SMS Messages**

Incoming SMS messages are received as UDP packets, and forwarded to the local device IP address and port. The UDP packets are in the same format as sent messages.

When Trusted Phone Number security is enabled, incoming messages coming from the phone numbers in the Trusted Phone Number list are the only ones for which commands will be performed (relay, response etc.) or gateway messages forwarded. Incoming messages from all other phone numbers will be ignored. Commands sent to the device with the correct password are always treated as coming from a trusted number.

All non-alphanumeric characters except a space will be replaced by a dot in ACEmanager.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
	ted time : 9/13/2018				obounty		Liona hopening	rippiroducite	Expand		
ALMS			[+] SMS M	ode							
ACEmar	nager										
Power M	lanagement	[+] Local Host Interface Configuration									
Dynamic	Dynamic DNS [+] Message Format Configuration										
SMS											
AT (Teln	et/SSH)		[+] SMS W	akeup							
Email (S	MTP)		[-] SMS Se	curity - Inbo	und SMS Mes	sages					
Manage	ment (SNMP)		Trusted	Phone Num	ber		[	Disable 🗸			
Time (S	NTP)			oming Phon							
Authent	ication			oming Mess	-						
Device	Status Screen		Tusteur	none num			Phone Nu	imber			
501100 (										Add More	
	Trusted Phone Numbers can only be numbers (no spaces or other characters). The list must include phone numbers as they appear in Last Incoming Phone Number field above.         • Example 1 (US): 14085551212 (including leading 1 and area code)         • Example 2 (US): 4085551212 (ignore leading 1, include area code)         • Example 3 (UK): 447786111717 (Remove leading 0 and add country code)         [+] Advanced								le phone numbers as they appear in		

Figure 9-14: ACEmanager: Services > SMS > Security

Field	Description						
SMS Security - Inbound SMS Messages							
Trusted Phone Number	Allows you to Enable or Disable a trusted phone number						
Last Incoming Phone Number	The last inbound phone number is displayed here. This will only be erased with a reset to defaults.						
Last Incoming Message	The last incoming message is the last inbound SMS from the phone number. This will only be erased with a reset to defaults.						
Trusted Phone Number List	Trusted phone numbers are listed here						

## **Trusted Phone Number**

Follow the instructions below to add a Trusted Phone Number on the SMS page.

- 1. Send an SMS command to the device, and hit Refresh. If Trusted Phone Number is enabled, and the phone number is not in the Trusted Phone Number List, no action is performed on the message.
- 2. Once you have the Last Incoming Phone Number that shows up on the SMS window in ACEmanager, note the exact phone number displayed.
- **3.** Click Add More to add the Trusted Phone Number. The Last Phone Number will continue to display. Additions to the Trusted Phone Number become effective immediately. You do not need to reboot the device.

Note: The Trusted Phone number can be up to 15 characters long and must be comprised of numbers only.

Note: Phone Numbers (both trusted and not trusted) will be displayed in the Last Incoming Phone Number field.

- 4. Enter the Last Incoming Phone Number as the Trusted Phone Number.
- 5. Click Apply.

Note: Do not enter any extra digits, and use the Last Incoming display as a guide to type the phone number. Use "1" only if it is used in the beginning of the Last Incoming Phone Number.

With Trusted Phone Number enabled, only those SMS messages from Trusted Phone Numbers will receive responses to commands or messages acted on as applicable.

## **SMS Password Security**

The SMS Password feature enables you to use a password to send a command at any time to the device. Even if Trusted Phone Number is enabled, you can send an SMS command from a non-trusted number, provided you include the password.

A default SMS password is generated from the last four characters of the SIM ID (for all SIM-based devices) or you can configure your own SMS password.

**Tip:** If you do not know the SIM ID or ESN number you can find it in ACEmanager (Status > WAN/Cellular).

Note: The SMS password is not the same as the ALEOS password used to access ACEmanager or Telnet/SSH.

To configure the SMS password:

1. Go to Services > SMS > SMS Mode.

Status WAN	N/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updated time	e : 9/13/2018 :	3:51:22 PM							Expand	I All Apply Refresh Cancel		
ALMS			[-] SMS M	ode					_			
ACEmanager			SMS M	ode				Password Only	~			
Power Manage	ment		AT ALEOS	Command	Password			•••••				
Dynamic DNS			ALEOS	Command	Prefix			888				
SMS			[+] SMS W	/akeup								
AT (Telnet/SSH)	)											
Email (SMTP)			[+] Advand	ced								
Management (S	SNMP)											
Time (SNTP)												
Authentication												
Device Status S	Screen											

Figure 9-15: ACEmanager: Services > SMS (Password Only Security)

- **2.** Enter the desired SMS password in the ALEOS Command Password field. The password can be any alphanumeric string 1 to 255 characters long.
- 3. Click Apply.

#### Note:

- The SMS password is not displayed in plain text in ACEmanager. If you want to query it, use the AT command. See \*SMS\_PASSWORD on page 424.
- The SMS password is not cleared by a configuration reset.
- If an SMS command is sent with the wrong SMS password, the device replies with a "Wrong Password" message, and the command is dropped.

### Using the Default SMS Password

You can use the default SMS password (last 4 characters of either the SIM ID number for SIM-based devices, or the ESN for devices without a SIM) with no prior configuration.

Note: The default password:

- Works with all SMS commands
- Is not displayed in ACEmanager (If the ALEOS Command Password field is blank, the default password is used.)
- Is overridden by a user-defined password
- Changes if the SIM is changed, if no user-defined password is configured

## SMS > Advanced

[-] Advanced	
SMS Address Type	International V
SMS Address Numbering Plan	ISDN/Telephone V
AT+CGSMS	Do Nothing 🗸
SMS Message Format	Default 🗸
Quick Test	Quick Test
Quick Test Destination	

Figure 9-16: ACEmanager: Services > SMS > Advanced

[-] Advanced	
SMS Address Type	International V
SMS Address Numbering Plan	ISDN/Telephone V
AT+CGSMS	Do Nothing 🗸
Quick Test	Quick Test
Quick Test Destination	
Translate 3GPP2 Commands	Disable V

Figure 9-17: ACEmanager: Services > SMS > Advanced (Outbound Only mode)

Field	Description
SMS Address Type	For most networks, use the default setting (International). The address type of the phone number used to send outgoing messages and command responses. Options are: International (default) National Network Specific Subscriber Abbreviated
SMS Address Numbering Plan	<ul> <li>For most networks, use the default setting (ISDN/Telephone). The address numbering plan of the phone number used to send outgoing messages and command responses.</li> <li>Options are: <ul> <li>Unknown</li> <li>ISDN/Telephone (default)</li> <li>Date Numbering</li> <li>Telex</li> <li>National</li> <li>Private</li> <li>ERMES</li> </ul> </li> </ul>
AT+CGSMS	<ul> <li>Allows you to choose the technology used to send SMS messages. For most networks, use the default setting (Do nothing).</li> <li>Options are: <ul> <li>Do Nothing (default)</li> <li>Set AT+CGSMS=0—GPRS</li> <li>Set AT+CGSMS=1—Circuit switched</li> <li>Set AT+CGSMS=2—GPRS Preferred (Uses circuit switched if GPRS is not available)</li> <li>Set AT+CGSMS=3—Circuit Switched Preferred (Uses GPRS if circuit switched is not available)</li> </ul> </li> </ul>
	Note: If your gateway is able to receive SMS messages, but is unable to send them, try changing this field to Set AT+CGSMS=1.
SMS Message Format	<ul> <li>This setting appears in all SMS modes except Outbound Only. If the gateway does not send or receive SMS messages, you may need to select the SMS message format. This situation may arise when an unrecognized SIM prompts the gateway to use Generic radio module firmware, but service is actually provided by Sprint, Verizon, or AT&amp;T.</li> <li>Options are: <ul> <li>Default (default)—ALEOS uses the message format configured for the carrier's radio module firmware.</li> <li>3GPP—ALEOS uses 3GPP message format (compatible with AT&amp;T service).</li> <li>CDMA—ALEOS uses CDMA/3GPP2 message format (compatible with Sprint and Verizon).</li> </ul> </li> </ul>
Quick Test	Allows you to send a test message to the destination entered in the Quick Test Destination field.

Field	Description
Quick Test Destination	Enter the phone number to use for the test message. Click Apply before clicking the Quick Test button. This field is cleared on reboot.
Translate 3GPP2 Commands	<ul> <li>This setting appears in Outbound Only mode. In some instances, for MC74xx devices on CDMA networks, the 3GPP AT commands +CMGD and +CMGL must be translated to 3GPP2 in order to work. In such cases, enable this setting.</li> <li>Options are: <ul> <li>Enable</li> <li>Disable (default)</li> </ul> </li> </ul>

## SMSM2M

SMS messages can be sent from the serial command interface. Enter AT\*SMSM2M="[phone] [message]". The phone number needs to be in the same format as numbers entered in the Trusted Phone Number List.

The message must not exceed 140 characters. To send several messages back to back, you must wait for the OK before sending the next message.

Command	Description
*SMSM2M *SMSM2M_8 *SMSM2M_u	<ul> <li>*SMSM2M is the command for ASCII text.</li> <li>*SMSM2M_8 is the command for 8-bit data.</li> <li>*SMSM2M_u is the command for unicode.</li> <li>Format:</li> <li>*smsm2m="[phone][ascii message]"</li> <li>*smsm2m_8="[phone][hex message]"</li> <li>The phone number can only consist of numbers (NO spaces or other characters). The phone number should be as it appears in the Last Incoming Phone Number field. Example 1 (US): 14085551212 (including leading 1 and area code) Example 2 (US): 4085551212 (including leading 1, include area code) Example 3 (UK): 447786111717 (remove leading 0 and add country code)</li> <li>Command Examples:</li> <li>*smsm2m_8="17604053757 5448495320495320412054455354" sends the message "THIS IS A TEST" sends in ASCII.</li> <li>*smsm2m_u="17604053757</li> <li>000102030405060708090a0b0c0d0e0f808182838485868788898A8b8c8d8e8f" sends the bytes: 00 01 02 03 04 05 06 07 08 09 0a 0b 0c 0d 0e 0f 80 81 82 83 84 85 86 87 88 89 8a 8b 8c 8d 8e 8f</li> <li>Note: Not all cellular carriers support 8-bit or unicode SMS messages.</li> </ul>

## AT (Telnet/SSH)

Use the Telnet or SSH protocol to connect to any AirLink gateway and send AT commands.

A secure mechanism to connect remote clients is a requirement for many users. In ACEmanager, Secure Shell (SSH) is supported to ensure confidentiality of the information and make the communication less susceptible to snooping and man-in-the-middle attacks. SSH also provides for mutual authentication of the data connection.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updat	Last updated time : 9/13/2018 4:00:59 PM Apply Refresh Cancel											
ALMS		AT Remote	e Login Serv	er Mode			Telnet V					
ACEmanager				Telnet User				None 🗸				
Power Management			AT Remote Login Server Telnet/SSH Port					2332				
				SSH Access	-			LAN V				
Dynamic DNS			AT Remote Login Server Telnet/SSH Port Timeout (minutes)					2				
SMS			AT Telnet/S	SSH Echo				Enable V				
			Make S	SH Keys				Make SSH Keys				
AT (Telnet/SSH)			SSH St	atus								
Email (S	MTP)											
Management (SNMP)												
Time (SNTP)												
Authenti	cation											
Device S	itatus Screen											

Figure 9-18: ACEmanager: Services > Telnet/SSH

Field	Description					
Remote Login Server Mode	Select either Telnet (default) or SSH mode.					
Default Telnet User	<ul> <li>Select a default Telnet User name</li> <li>Options are:</li> <li>None—When you log into a Telnet session, you are prompted for a user name and password.</li> <li>user—When you log into a Telnet session, you are prompted only for a password. Telnet uses the default user name (user).</li> <li>Note: The default user name is only for Telnet; not SSH.</li> </ul>					
Remote Login Server Telnet/SSH Port	Sets or queries the port used for the AT Telnet/SSH server. Default: 2332 <b>Tip:</b> <i>Many networks have the ports below 1024 blocked. We recommend that you use a higher numbered port.</i>					

Field	Description				
Telnet/SSH Access Policy	Restricts access to Telnet/SSH Options are: • LAN+WAN • LAN (default) • Disabled				
Remote Login Server Telnet/SSH Port Timeout (mins)	Telnet/SSH port inactivity timeout. Default: 2 (minutes)				
Telnet/SSH Echo	Enable (default) or disable AT command echo mode.				
Make SSH Keys	Creates keys for SSH session applications				
SSH Status	Provides the status of the SSH session				

Note: When you are connected to SSH locally, you cannot have OTA SSH connected.

## Email (SMTP)

For some functions, the device needs to be able to send email. Since it does not have an embedded email server, you need to specify the settings for a relay server for the device to use.

A reboot is required after configuring the email settings.

Note: The SMTP function will only work with a mail server that will allow relay email from the ALEOS device's Net IP.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ast updated time : 9/13/2018 4:08:51 PM Expand All Apply Refresh Cancel									
ALMS										
ACEman	ager		[-] Genera					smtp.gmail.cor	n	
Power M	lanagement		Port	Jeivei				25		
Dynamic	DNS			mail Addres	-			me@gmail.com		
SMS				ame (option ord (optional				me@gmail.com		
AT (Telne	et/SSH)			AT Message Subject				AirLink Test		
Email (SI	MTP)			Quick Test Quick Test Destination				Quick Test		
Manager	ment (SNMP)		Test st	Test status						
Time (SN	ITP)		[-] SSL/TL	[-] SSL/TLS						
Authenti	cation		Encryptic	Encryption				SSL 🗸		
Device S	itatus Screen			Verify Peer Certificate				Enable V		
				isted CA Cer CA Certificat				Load Trusted CA Certificate		

Figure 9-19: ACEmanager: Services > Email (SMTP)

Field	Description	Description						
General								
SMTP Server	• d.d.d.d = IP Address							
Port	Server port (Default is 25.	Server port (Default is 25.)						
	Encryption method	Default port						
	SSL	465						
	StartTLS	587	_					
From Email Addres		Sets the email address from which the SMTP message is being sent.  email = email address (maximum: 30 characters)						

Field	Description
User Name (optional)	Specifies the username to use when authenticating with the server
Password (optional)	Sets the password to use when authenticating the email account (*SMTPFROM) with the server (*SMTPADDR). • pw = password
	Note: The email server used for the relay may require a user name or password.
Message Subject	<ul> <li>Allows configuration of the default Subject to use if one is not specified in the message by providing a "Subject: xxx" line as the initial message line.</li> <li>subject = message subject</li> </ul>
Quick Test	After completing the other fields on this screen, click the Quick Test button to send a test email. The status of the test appears in the Test status field.
Quick Test Destination	Enter the email address you want the test email sent to.
Test status	After you press the Quick Test button, the status of the email test appears in this field.
SSL/TLS	
Encryption	<ul> <li>Choose the encryption method:</li> <li>None—No encryption is used (default)</li> <li>SSL—Use a secure connection directly</li> <li>StartTLS—Transforms an non-secure connection to a secure one</li> <li>For SSL and StartTLS default ports, see Port on page 254.</li> </ul>
Verify Peer Certificate	Choose whether or not to use a peer certificate Disable—No certificate is used (default) Enable—Verifies that the server name used for the connection matches the name and alternative names in the certificate loaded using the Load Trusted CA Certificate field.

Field	Description
Load Trusted CA Certificate	To load a certificate:         1. Click the Load Trusted CA Certificate button.         2. Click browse and navigate to the certificate you want to load.         Load Trusted CA Certificate         UpLoad Certificate
	Select a Certificate file : Browse Equifax_Secure_CA.pem Upload File to Device 3. Click Upload File to Device.
	Note: Because the starting and expiration dates of the certificate are checked, the date used by the device must be correct. Sierra Wireless strongly recommends that you enable Network Time Protocol (NTP) on the Services > Time (SNTP) tab.
Trusted CA Certificate Name	The name of the loaded certificate appears in this field.

### Management (SNMP)

The Simple Network Management Protocol (SNMP) is designed to allow for remote management and monitoring of a variety of devices from a central location. It is generally used to monitor conditions that may require attention.

The SNMP management system is composed of:

- One or more managers (administrative computers)
- SNMP-compliant devices (such as your AirLink gateway, a router, a UPS, a web server, a file server, or other computer equipment)
- An agent (data collection software running on the SNMP-compliant devices)
- A Network Management System (NMS) that monitors all the agents on a specific network.

The agent stores information about the device in a Management Information Base (MIB). The manager can send messages to this database to configure and query the status of the device. In addition, the agent running on the device can send traps (unsolicited messages) to the manager on startup, on status change, or when an error condition occurs.

AirLink gateways supports configuring SNMPv2 and SNMPv3 as SNMP agents.

Authentication ensures SNMP messages coming from the AirLink gateway have not been modified and the device cannot be queried by unauthorized users. SNMPv3 uses a User-Based Security Model (USM) to authenticate and, if desired or supported, message encryption. USM uses a user name and password specific to each device.

A reboot is required after configuring SNMP.

#### SNMPv2

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ast updated time : 9/13/2018 4:11:45 PM								Expand	i All Apply Refresh Cancel
ALMS										
			[-] SNMP (	Configuration	ı					
ACEman	ager		SNMP A	gent			ſ	Disable V		
Power N	lanagement		SNMP V	ersion			[	Version 2 🗸		
Dynamic	DNS		SNMP P	ort				161		
SMS			SNMP C							
			SNMP N							
AT (Telne	et/SSH)			ystem Desci	iption					
Email (S	MTP)									
Manager	ment (SNMP)		[-] Read O	nly SNMP U	ser					
Time (SI	ITP)		Community Name					public		
Authenti	cation		[-] Read/M	/rite SNMP L	lser					
Device S	itatus Screen		Commu	nity Name				private		
			[-] TRAP S	erver User						
				erver IP/FQD			ſ	0.0.0.0		
			TRAP Se		N			162		
				nity Name				102		

Figure 9-20: ACEmanager: Services > Management (SNMP) (Version 2)

Field	Description
SNMP Configuration	
Enable SNMP	Allows you to enable/disable SNMP Default: Disable
SNMP Version	Allows you to select either SNMP protocol Version 2 (default) or Version 3 communications.
SNMP Port	Controls which port the SNMP Agent listens on: • 1–65535 (default is 161)
SNMP Contact	This is a personal identifier of the contact person you want to address queries to. This is a customer defined field.
SNMP Name	This is the name of the device you want to refer to. This is a customer defined field.
SNMP System Description	Use this field to enter a system description, if desired. The default value, which appears after the SNMP agent is enabled and the gateway rebooted, is the product name.

Field	Description					
Read Only SNMP User						
Community Name	The community name is a text string that acts as a password. It is used to authenticate messages that are sent between the management station and the device. Default is public.					
Read/Write SNMP User						
Community Name	The community name is a text string that acts as a password. It is used to authenticate messages that are sent between the management station and the device. Default is private.					
TRAP Server User						
TRAP Server IP/FQDN	Identifies the IP address or fully qualified domain name (FQDN) of the trap server that the AirLink gateway sends SNMP traps to					
TRAP Server Port	Identifies the specific port the trap server is on • 1–65535 (default is 162)					
Community Name	The community name is a text string that acts as a password. It is used to authenticate messages that are sent between the management station and the device. There is no default value.					

#### SNMPv3

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last upda	ted time : 9/13/2018	4:16:14 PM							Expand	d All Apply Refresh Cancel
ALMS										
			[-] SNMP C	Configuration	ı					
ACEmar	lager		SNMP A	aent				Disable v		
Power N	lanagement		SNMP Ve					Version 3 V		
			SNMP P					161		
Dynamio	CDNS		SNMP C					101		
SMS			SNMP N							
AT (Teln	et/SSH)		SNMP L	ocation						
-			SNMP S	ystem Desci	ription			LX40		
Email (S	MTP)									
Manage	ment (SNMP)		[-] Read O	nly SNMP U	ser					
Time (S			User Name							
Time (a	arr)		Security Level					None v		
Authent	ication		[-] ReadWitte SNMP User							
Device \$	Status Screen		[-] Read/w	mie Sinme C	JSer					
			User Na	me						
			Security	Level				None v		
			I-I TRAP S	erverUser						
			TRAP Server IP/FQDN					0.0.0.0		
				erver Port				162		
			Engine II							
			User Na							
			Security	Level				None	¥	

Figure 9-21: ACEmanager: Services > Management (SNTP) (Version 3)

Field	Description
SNMP Configuration	
Enable SNMP	Allows you to enable/disable SNMP Default is Disable.
SNMP Version	Allows you to select either SNMP protocol Version 2 (default) or Version 3 communications.
SNMP Port	Controls which port the SNMP Agent listens on: • 1–65535 (default 161)
SNMP Contact	This is a personal identifier of the contact person you want to address queries to. This is a customer defined field.
SNMP Name	This is the name of the device you want to refer to. This is a customer defined field.
SNMP Location	Location of where your device is stored. This is a customer defined field.
SNMP System Description	Use this field to enter a system description, if desired. The default value, which appears after the SNMP agent is enabled and the gateway rebooted, is the product name.

Field	Description
Read Only SNMP	
User Name	Allows these SNMP users to view, but not change the network configuration
Security Level	Security types available: None, Authentication Only, and Authentication and Privacy.
Authentication Type	Authentication types available: MD5 or SHA
	Note: This field is only available when you select either Authenti- cation and Privacy, or Authentication Only in the Security Level field.
Authentication Key	<ul> <li>This key authenticates SNMP requests for SNMPv3.</li> <li>Minimum length: 8 ASCII characters</li> <li>Maximum length: 255 ASCII characters</li> <li>Example: My Key_1234</li> </ul>
	Note: This field is only available when you select either Authenti- cation and Privacy, or Authentication Only in the Security Level field.
Privacy Type	Privacy types available: AES or DES
	Note: This field is only available when you select Authentication and Privacy in the Security Level field.
Privacy Key	<ul> <li>This key ensures the confidentiality of SNMP messages via encryption</li> <li>Minimum length: 8 ASCII characters</li> <li>Maximum length: 255 ASCII characters</li> <li>Example: My Key_56789</li> </ul>
	Note: This field is only available when you select Authentication and Privacy in the Security Level field.
Read/Write SNMP For a description of the Read	/Write SNMP fields, see Read Only SNMP on page 260.
TRAP Server User	
TRAP Server IP/FQDN	Identifies the IP address or fully qualified domain name (FQDN) of the trap server that the AirLink gateway sends SNMP traps to
TRAP Server Port	Identifies the specific port the trap server is on • 1–65535 (default is 162)

Field	Description					
Engine ID	The Engine ID is a mandatory field that uniquely identifies the SNMPv3 agent in the device to the server.					
	The Engine ID is 5–32 octets long (1 octet is 2 hex characters). That is:					
	Minimum length: 10 hex characters					
	Maximum length: 64 hex characters					
	Create the engine ID by entering hex characters only, with no leading 0x. For example, ABCDEF1020					
User Name	See User Name on page 260.					
Security Level	See Security Level on page 260.					
Authentication Type	See Authentication Type on page 260.					
Authentication Key	See Authentication Key on page 260.					
Privacy Type	See Privacy Type on page 260.					
Privacy Key	See Privacy Key on page 261.					

## Time (NTP)

The device can be configured to synchronize its internal clock with a time server on the Internet using the Network Time Protocol (NTP). If NTP or GPS is not enabled, the LX40 synchronizes with mobile network. If both GPS and NTP are enabled, NTP time will be used.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Repo	ting	Applications	I/O	Admin			
Last update	ed time : 7/22/2020 3	38:00 PM									Expand All	Apply	Refresh	Cancel
ALMS														
			[-] NTP Clie	nt										
ACEmana	ager		AT Use NT	P to update t	me				Disable V					
Power M	anagement		NTD Sonw	er Address L	int									
Dynamic	DNS		NTP Serve	a Autress L	151			NTP Se	rver Address					_
SMS							poo	l.ntp.c	org					
	40 CUD												Ad	d More
AT (Telne	USSH)													
Email (SI	MTP)		[-] NTP Ser	ver										
Managen	nent (SNMP)		AT NTP Se	rver Mode					Disable V					
Time (NT	P)													
Authentio	cation													
Device S	tatus Screen													

Figure 9-22: ACEmanager: Services > Time (NTP)

Field	Description					
NTP Client						
Use NTP to update time	Enables daily NTP update of the system time. Default: Disable					
NTP Server Address List	<ul> <li>NTP Server IP address, or fully qualified domain name, to use if *NTP=1. If blank, time.nist.gov is used.</li> <li>d.d.d.d=IP address</li> </ul>					
	name=domain name					
	Click Add More to add another NTP Server Address. You can add up to two additional NTP Servers. The additional NTP servers will provide backup if the primary server connection fails.					
NTP Server						
NTP Server Mode	Enables the LX40 to act as an NTP server bound on port 123. If the NTP Client is not enabled, time from the cellular network or GPS will be used. Default: Disable					

### Authentication

ALEOS supports ACEmanager login using secure LDAP, RADIUS, and TACACS+ authentication schemes. This enables enterprise IT managers to centrally manage access to AirLink gateways and produce an audit trail showing which users logged into specific devices and when.

Note the following:

- You can configure any or all of these schemes at the same time. When more than one scheme is configured, the authentication is successful if at least one of the schemes authenticates the user.
- Successful authentication can take time. For example, if you have all three authentication schemes enabled, ALEOS first attempts to reach the LDAP server. If it is unable to reach the LDAP server in the configured timeout period, it abandons the attempt and tries to reach the RADIUS server. If that server is unreachable after the timeout period, it then tries to reach the TACACS+ server. If none of the servers are reachable in the configured timeout periods, ALEOS falls back to ACEmanager user name and password authentication.
- LDAP, RADIUS, and TACACS+ provide authentication (checks the user's credentials) but do not check authorization (account expiration date, user rights, etc.) All users authenticated using the LDAP, RADIUS, and TACACS+ servers have administrative rights (i.e. a user account) and can modify the AirLink gateway settings. Ensure that LDAP, RADIUS, and TACACS+ users are authorized to modify device settings.
- LDAP, RADIUS, and TACACS+ are supported for ACEmanager logins, but are not supported by other AirLink gateway services such as Telnet, SSH, PPPoE, etc.

For instructions on configuring these authentication schemes, see:

- LDAP Authentication on page 263
- RADIUS Authentication on page 266
- TACACS+ Authentication on page 267

### **LDAP** Authentication

Lightweight Directory Access Protocol (LDAP) is a network protocol for accessing and manipulating information stored in a directory. It is suitable for using with information that must be easily available and accessible, and does not change frequently. AirLink gateways support LDAP version 3.

To configure LDAP:

- **1.** Go to Services > Authentication.
- 2. In the LDAP Client field, select Enable.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ted time : 9/13/2018	4:23:56 PM							Expand	All Apply Refresh Cancel
ALMS			[-] LDAP							
ACEman	nager		LDAP CI	ient				Enable V		
Power N	lanagement		LDAP Se							
Dynamic	DNS		Port					389		
SMS			Timeout	(seconds)				30		
514.5			Encryptic	on				StartTLS 🗸		
AT (Telne	et/SSH)		Base DN	4						
Email (S	MTP)		Bind DN					Anonymous V		
Manage	ment (SNMP)		[+] RADIU	S						
_										
Time (SI	NTP)		[+] TACAC	S+						
Authenti	ication									
Device S	Status Screen									

Figure 9-23: ACEmanager: Services > Authentication > LDAP

- 3. Enter:
  - The LDAP server IP address or resolvable domain name
  - The Port number (default is TCP port 389)
- 4. Ensure that the LDAP server IP address/port is reachable not only from outside the company, but also from inside the mobile network your gateway is on.

You can use a utility such as netcat to test this. If netcat is available try: nc -z <IP> <port>; echo \$? 0 means success; 1 means failure.

5. Configure the other fields as described in the following table.

Field	Description					
Timeout (seconds)	<ul> <li>The time limit for the server to respond</li> <li>1-60 seconds (default is 30)</li> </ul>					
	Note: If the server does not respond during the timeout (no route to host, server down, network too slow etc.), the authentication fails and the next enabled authentication mechanism checks the credentials.					
Encryption	<ul> <li>Select the encryption type</li> <li>Options are:</li> <li>None</li> <li>SSL—Secure Sockets Layer protocol—Non-standard legacy (pre-LDAPv3) encryption type</li> <li>StartTLS—Secure mechanism integrated into the LDAPv3 protocol (default)</li> </ul>					
Base DN	The Base DN is the path in the LDAP tree to the list of users (example shown is dc=sierrawireless,dc=com). This is where the LDAP protocol searches for a matching user to authenticate.					

Field	Description						
Bind DN	Choose how the LDAP search is done Options are:						
	<ul> <li>Anonymous—A password is not required to perform requests in the database (default)</li> </ul>						
	• Explicit—A password is required to perform requests in the database						
Bind DN User	This field only appears if you selected Explicit in the Bind DN field The full path of the user authorized to perform requests in the LDAP database (example shown is cn=admin,dc=sierrawireless,dc=com)						
Bind on Password	This field only appears if you selected Explicit in the Bind DN field Password associated with the Bind DN user						

6. Click Apply.

#### **RADIUS Authentication**

Remote Authentication Dial In User Service (RADIUS) uses UDP and checks authentication credentials, using a shared key.

To configure RADIUS:

- **1.** Go to Services > Authentication.
- 2. In the RADIUS Client field, select Enable.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last upda	ted time : 9/13/2018	4:27:46 PM							Expan	d All Apply	Refresh Cancel
ALMS			[+] LDAP								
ACEma	nager										
Power	Management		[-] RADIU	3							
Dynami	c DNS		RADIUS					Enable V			
SMS			RADIUS Port	Server				1812			
AT (Teln	et/SSH)			(seconds)				30			
Email (S	SMTP)		Secret								
Manage	ement (SNMP)		[+] TACAC	S+							
Time (S	NTP)										
Authent	ication										
Device	Status Screen										

Figure 9-24: ACEmanager: Services > Authentication > RADIUS

**3.** Configure the other fields as described in the following table.

Field	Description
RADIUS Server	RADIUS server IP address or resolvable domain name
Port	By default, RADIUS uses UDP port 1812
Timeout (seconds)	<ul> <li>The time limit for the server to respond</li> <li>1-60 seconds (default is 30)</li> </ul>
	Note: If the server does not respond during the timeout (no route to host, server down, network too slow etc.), the authentication fails and the next enabled authentication mechanism checks the credentials.
Secret	Shared secret for configured server

4. Click Apply.

### **TACACS+** Authentication

Terminal Access Controller Access-Control System Plus (TACACS+) uses TCP protocol and encrypts the entire packet, except the header.

To configure TACACS+:

- **1.** Go to Services > Authentication.
- 2. In the TACACS+ Client field, select Enable.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updat	ted time : 9/13/2018	4:31:34 PM							Expand	i All Apply	Refresh Cancel
ALMS ACEman	ager		[+] LDAP								
Power N	lanagement		[+] RADIU	S							
Dynamic	DNS		[-] TACAC	3+							
SMS			TACACS	+ Client				Enable V			
AT (Telne	et/SSH)		TACACS	+ Server							
Email (S	MTP)		Port Timeout	(seconds)				49 30			
Manage	ment (SNMP)		Authenti	cation servic	e			PAP V			
Time (SI	NTP)		Secret								
Authenti	cation										
Device S	Status Screen										

Figure 9-25: ACEmanager: Services > Authentication > TACACS+

- 3. Enter:
  - The TACACS+ server IP address or resolvable domain name
  - The Port number (default is TCP port 49)
- 4. Ensure that the TACACS+ server IP address/port is reachable not only from outside the company, but also from inside the mobile network your gateway is on.

You can use a utility such as netcat to test this. If netcat is available try:

nc -z <IP> <port>; echo \$?

0 means success; 1 means failure.

Field	Description
Timeout (seconds)	<ul> <li>The time limit for the server to respond</li> <li>1-60 seconds (default is 30)</li> </ul>
	Note: If the server does not respond during the timeout (no route to host, server down, network too slow etc.), the authentication fails and the next enabled authentication mechanism checks the credentials.
Authentication service	<ul> <li>The type of bind used for authentication</li> <li>Options are:</li> <li>PAP—Password Authentication Protocol (default)</li> <li>CHAP—Challenge Handshake Authentication Protocol The stronger of the two protocols. Recommended, provided it is supported by all the client devices.</li> <li>Login—User name and password</li> </ul>
Secret	Shared secret for configured server

5. Configure the other fields as described in the following table.

6. Click Apply.

### **Device Status Screen**

The Device Status Screen feature, when enabled, allows you to add Location and network status parameters to the ACEmanager Login screen. Once enabled, subsequent log ins to ACEmanager display whatever status parameters have been previously checked on the Device Status Screen.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ed time : 9/13/2018	4:33:32 PM								Apply Refresh Cancel
ALMS			Display D	evice Status	on Login Scr	een	[	Disable V		
ACEman	ager		Status to o	display						
							Network S	status		
Power N	lanagement		✓ Networ	rk State						
Dynamic	DNS		Networ	rk Channel						
SMS			🗆 3G RS	SI						
51115			Networ	rk Service						
AT (Telne	et/SSH)		Networ	rk IP						
Email (S	MTP)		🗆 3G EC	ло						
Manage	ment (SNMP)		Cell Int	fo						
_			LTE Si	gnal Strengt	h (RSRP)					
Time (SI	ITP)			gnal Quality	(RSRQ)					
Authenti	cation			gnal Interfer	ence (SINR)					
Device S	tatus Screen									

Figure 9-26: ACEmanager: Services > Device Status Screen

Field	Description
Enable Device Status on Login Screen	Enables device status parameters on the Login screen Options are: Disable or Enable (default)
Status to display	Select the location and network status parameters to display on the Login screen

# >> 10: Events Reporting Configuration

### Introduction

You can configure the AirLink LX40 to generate reports or initiate actions based on specified events. Events can either be generated internally, such as a change in location fix status or a signal quality indicator crossing a specified threshold, or by external devices attached to the analog or digital inputs.

Events that can trigger reports or actions include:

- A switch on connected equipment opens or closes (digital input)
- A pulse accumulation crosses a configured threshold
- An analog meter on connected equipment crosses a configured threshold (Analog input is reported in volts or transformed to meaningful units.)
- Changes to location information such as a location fix obtained or lost, changes in vehicle speed or heading, engine hours threshold crossed
- Changes to network status such as signal strength, network state, and network service
- The gateway's power supply (in volts) crosses a configured threshold
- The AirLink gateway board or radio temperature crosses a configured threshold
- A configured threshold for daily or monthly data usage is crossed

Depending on the type of report, reports can be sent to a local or remote report server, or an email address, or by SMS to a cell phone.

The occurrence of a configured event can also turn on or off a relay link.

Figure 10-1 summarizes how Event reporting works.

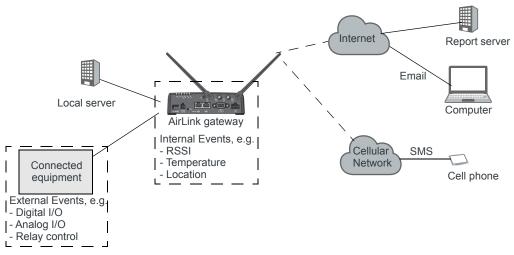


Figure 10-1: Events Reporting

Events/Actions are not one-shot activities. After an Action is performed, the Event is still active and will trigger an Action the next time the state change or threshold crossing occurs.

A single Event may activate one or more Actions. For example, if RSSI is below threshold, you can send an email (Action 1) and send an SMS message (Action 2).

A single Action may be activated by one or more Events. For example, if either the network state changes to Network Ready or the RSSI crosses a configured threshold, the same Action is performed.

### **Configuring Events Reporting**

#### Before you begin

If you plan to use either of the following, configure that feature in ACEmanager before configuring Events Reporting:

- Email (Email (SMTP) on page 254)
- SNMP Trap (Management (SNMP) on page 256)

### **Configuring Events Reporting**

When configuring Events Reporting, first configure the Action (that is, how you want to be notified when the Event occurs). Then configure the Event you want reported, and finally, link the Event to the Action.

Note: All Events Reporting configuration changes take effect after a short delay (about one minute). No reboot of the AirLink gateway is necessary.

#### **Configuring the Action**

Note: You can define a maximum of 5 Actions.

If an Action requires an IP connection, the following source ports are used. These are not configurable.

Actions (in the order configured)	Source port
Action 1	17348
Action 2	17349
Action 3	17351
Action 4	17352
Action 5	17353

Click the appropriate link for instructions on configuring the desired Action. Once the Action is configured, proceed to Event Types on page 282.

- Email
- SMS
- Relay Link
- SNMP TRAP
- Events Protocol Reports
  - Type, Length, Value

- Binary
- · CSV- ASCII
- XML
- Turn Off Services

#### Email

Note: Sending an email report is limited to SMTP servers that are open and do not require a secure login.

To configure ALEOS to send an email report:

- 1. Ensure that email is configured on the Services > Email (SMTP) screen. (See *Email* (*SMTP*) on page 254.)
- 2. On the Events Reporting tab, select Actions from the menu on the left.
- **3.** Enter the desired Action Name.
- 4. From the drop-down menu in the Action Type field, select Email.

tatus \	WAN/Cellular	Wi-Fi	LAN	VPN S	Security	Services	Events Reporting	Applications	I/O	Admin		
st updated	d time : 10/11/2019	10:31:47 A	М							Expand All 📗 Delete 📗 Appl	y Refresh Canc	
vents												
			[-] Action E	Details								
Add New	1		Action N	lame				Monthly Data Usage				
Actions			Action Ty	ype				Email	~	]		
e SIM Daily	ly		[-] Email Ir	nformation								
Add New	,		Email To					myema	ail@isp.cor	m		
			Email S					Data U				
			Email M						y data usa	je		
			Body Typ	pe				ASCIITex	t v			
			Test rep	ort				Test rep	ort			
			[-] Data Gr	roup								
			Data Gro									
			Data Gro	up								
			-	tal and Analog I	I/O	AVL	Device Info	Network I	Data	Tx/Rx	Miscellaneous	
			-	tal and Analog I	I/O	AVL	Device Info	Network I		Tx/Rx	Miscellaneous	
			Digita	tal and Analog I	1/0	AVL			)		Power In	
			Digita	tal and Analog I		AVL	Device ID	Network State	)	Bytes Sent	Power In	
			Digita	tal and Analog I/ al Input 1 al Output 1		AVL	Device ID Phone Number	Network State Network Char	annel	Bytes Sent	Power In Board Temperature Host Comm State	
			Digita	tal and Analog I/ al Input 1 al Output 1		AVL	Device ID  Phone Number Device Name	Network State Network Char RSSI	annel Diogy	Bytes Sent Bytes Received Host Bytes Sent	Power In Board Temperature Host Comm State Radio Temperature	
			Digita	tal and Analog I/ al Input 1 al Output 1		AVL	Device ID Phone Number Device Name MAC Address	Network State Network Char RSSI Radio Techno	annel Diogy	Bytes Sent Bytes Received Host Bytes Sent Host Bytes Received	Power In Board Temperature Host Comm State Radio Temperature	
			Digita	tal and Analog I/ al Input 1 al Output 1		AVL Engine Hours	Device ID Device ID Device Number MAC Address SIM ID IMSI	Network State Network Char RSSI Radio Techno Network Servi	annel Diogy ice	Bytes Sent Bytes Received Host Bytes Sent Host Bytes Received IP Packets Sent	Power In Board Temperature Host Comm State Radio Temperature CDMA PRL Version	
			Digita	tal and Analog I/ al Input 1 al Output 1			Device ID Device ID Device Number MAC Address SIM ID IMSI	Network State Network Char RSSI Radio Techno Network Servi Network IP	e nnel Diogy ice SIM1	Bytes Sent Bytes Received Host Bytes Sent Host Bytes Received IP Packets Sent IP Packets Received	Power In Board Temperature Host Comm State CDMA PRL Version CDMA EC/I0 GSM EC/I0	
			Digita	tal and Analog I/ al Input 1 al Output 1			Device ID Phone Number Device Name MAC Address SIM ID IMSI GPRS Operator	Network State Network Char RSSI Radio Techno Network Servi Network IP Daily Usage S Monthly Usage	e SIM1	Bytes Sent Bytes Received Host Bytes Received Host Bytes Received IP Packets Sent IP Packets Received Host IP Packets Sent	Power In Board Temperature Host Comm State Radio Temperature CDMA PRL Version CDMA EC/10 GSM EC/10	
			Digita	tal and Analog I/ al Input 1 al Output 1			Device ID Phone Number Device Name MAC Address SIM ID IMSI GPRS Operator Time Active SIM	Network State Network Char RSSI Radio Techno Network Servi Network IP Daily Usage S Monthly Usag	e ology ice SIM1 e SIM1 R2C eSIM	Bytes Sent Bytes Received Host Bytes Received Host Bytes Received IP Packets Sent IP Packets Received Host IP Packets Sent	Power In Board Temperature Host Comm State Radio Temperature CDMA PRL Version CDMA EC/I0 GSM EC/I0	
			Digita	tal and Analog I/ al Input 1 al Output 1			Device ID Phone Number Device Name MAC Address SIM ID IINSI GPRS Operator Time Active SIM Primary SIM	Network State Network Char RSSI Radio Techno Network Servi Network IP Daily Usage S Monthly Usage	e ology ice SIM1 e SIM1 R2C eSIM	Bytes Sent Bytes Received Host Bytes Received Host Bytes Received IP Packets Sent IP Packets Received Host IP Packets Sent	Power In Board Temperature Host Comm State Radio Temperature CDMA PRL Version CDMA EC/10 GSM EC/10	
			Digita	tal and Analog I/ al Input 1 al Output 1			Device ID  Phone Number Device Name MAC Address SIM ID INSI GPRS Operator Time Active SIM Primary SIM Secondary SIM	Network State Network Char RSSI Radio Techno Network Servi Network IP Daily Usage S Monthly Usag	e ology ice SIM1 e SIM1 R2C eSIM	Bytes Sent Bytes Received Host Bytes Received Host Bytes Received IP Packets Sent IP Packets Received Host IP Packets Sent	Power In Board Temperature Host Comm State Radio Temperature CDMA PRL Version CDMA EC/10 GSM EC/10	
			Digita	tal and Analog I/ al Input 1 al Output 1			Device ID Phone Number Device Name MAC Address SIM ID IINSI GPRS Operator Time Active SIM Primary SIM	Network State Network Char RSSI Radio Techno Network Servi Network IP Daily Usage S Monthly Usag	e ology ice SIM1 e SIM1 R2C eSIM	Bytes Sent Bytes Received Host Bytes Received Host Bytes Received IP Packets Sent IP Packets Received Host IP Packets Sent	Power In Board Temperature Host Comm State Radio Temperature CDMA PRL Version CDMA EC/10 GSM EC/10	
			Digita Digita Digita Pulse	tal and Analog I/ al Input 1 al Output 1			Device ID Phone Number Device Name MAC Address SIM ID IMSI GPRS Operator Time Active SIM Secondary SIM SIM Slot 1	Network State Network Char RSSI Radio Techno Network Servi Network IP Daily Usage S Monthly Usag	e ology ice SIM1 e SIM1 R2C eSIM	Bytes Sent Bytes Received Host Bytes Received Host Bytes Received IP Packets Sent IP Packets Received Host IP Packets Sent	Power In Board Temperature Host Comm State Radio Temperature CDMA PRL Version CDMA EC/10 GSM EC/10	

Figure 10-2: ACEmanager: Events Reporting > Actions > Action Type > Email

- 5. Complete the Email Information section with the recipient's email address, the subject line, and the desired message.
- **6.** In the Body Type field, select the desired format for the Data Group information included in the report.
- 7. In the Data Group section, select the data to be included in the email report. For more information on the options, see Report Data Group on page 279.
- 8. Click Apply.

The name you assigned to the Action appears under Actions. You can click on this any time to modify the settings.

**9.** Optional—If desired, after you have updated all the fields and clicked the Apply button, wait about 1 minute, and then click the Test report button to send a test email to verify that the destination and format are correct.

**10.** Click Events on the menu on the left and follow the instructions on Event Types on page 282 to configure the Event you want associated with this Action and to link the Action to the Event.

#### SMS

Note: You can only send SMS from your AirLink gateway if your cellular account allows SMS. You may need to have SMS added to the account. SMS from data accounts is blocked on some mobile networks. Outgoing SMS messages are limited to 140 characters. If the selected data exceeds 140 characters, the message is truncated.

To configure ALEOS to send an SMS message:

- 1. On the Events Reporting tab, select Actions from the menu on the left.
- 2. Enter the desired Action Name.
- 3. From the drop-down menu in the Action Type field, select SMS.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
ast updal.	ted time : 10/18/201	9 4:07:26 PI	М							Expand All Delete Appl	/ Refresh Canc
Events			[-] Action I	Details							
Add Ne	ew		Action N					Month	ly Data Us	900	
Actions			Action T					SMS		v	
Month	ly Data Usage										
Add Ne	PM		[-] SMS In	formation							
Audin			Phone N						551234		
			SMS Me Test rep	-				Data u Test re	isage over	r limit	
			restrep	ion				lestie	port		
			[-] Data G	roup							
			Data Gro	Nup.							
				ital and Analog	1/0	AVL	Device Info	Network	Data	Tx/Rx	Miscellaneous
				al Input 1	10	AVL	Device ID	Network Stat		Bytes Sent	Power In
				al Output 1			Phone Number	Network Cha		Bytes Received	Board Temperature
				e Accumulator 1			Device Name		annei	Host Bytes Sent	Host Comm State
			- Fuise	Accumulator	'		MAC Address	Radio Techn	ology	Host Bytes Received	Radio Temperature
								Network Serv		IP Packets Sent	CDMA PRL Version
								Network IP	100	IP Packets Received	
						Engine Hours			SIM1	Host IP Packets Sent	GSM EC/I0
								Monthly Usage		Host IP Packets Received	Cell Info
							Active SIM	Daily Usage			
							Primary SIM	Monthly Usa			
							Secondary SIM		-		
							SIM Slot 1				
							R2C eSIM				
			Analo	og Input 1							

Figure 10-3: ACEmanager: Events Reporting > Actions > Action Type > SMS

- 4. Complete the SMS Information section with the recipient's phone number and the desired message to be included with the information from the Data Groups. The combined message and Data Group information cannot exceed 140 characters.
- 5. In the Data Group section, select any data you would like to be included in the SMS. For more information on the options, see Report Data Group on page 279.
- 6. Click Apply.

The name you assigned to the Action appears under Actions. You can click on this any time to modify the settings.

7. Optional—If desired, after you have updated all the fields and clicked the Apply button, wait until the progress circle disappears (about 30 seconds), and then click the Test report button to send a test SMS.

[-] SMS Information	
Phone Number	16045551234
SMS Message	AirLink has low signal
Test report	Test report

8. Click Events on the menu on the left and follow the instructions on Event Types on page 282 to configure the Event you want associated with this Action and to link the Action to the Event.

### Relay Link

When an event occurs, you can signal or control connected devices using the gateway's relay outputs. The power connector has one relay.

Note: The relays are capable of switching small loads. If you need to switch a larger load, such as to open a door lock, connect the AirLink gateway's relay to an externally powered switch.

To configure ALEOS to turn a relay link on or off:

- 1. On the Events Reporting tab, select Actions from the menu on the left.
- 2. Enter the desired Action Name.
- **3.** From the drop-down menu in the Action Type field, select Relay Link.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updat	ed time : 9/14/2018	10:33:12 AM	4					Expand	All	Delete Apply	Refresh Cancel
Events			L1 Action D	stelle							
Add Ne	w		[-] Action D					Switch			
Actions			Action Na Action Ty						V		
Switch											
Add Ne	w		[-] Relay In						1		
			Relay Typ	De				Relay 1 V	]		

Figure 10-4: ACEmanager: Events Reporting > Actions > Action Type > Relay Link

In the Relay Type drop-down menu, select the desired Action:
Relay 1—Open

- Relay 1, Inverted—Close
- 5. Click Apply.

The name you assigned to the Action appears under Actions. You can click on this anytime to modify the settings.

6. Click Events on the menu on the left and follow the instructions on Event Types on page 282 to configure the Event you want associated with this Action and to link the Action to the Event.

#### **SNMP TRAP**

To configure ALEOS to send an SNMP TRAP notification:

- Ensure that SNMP is configured on the Services > Management (SNMP) page. See Management (SNMP) on page 256.
- 2. On the Events Reporting tab, select Actions from the menu on the left.
- 3. Enter the desired Action Name.
- 4. From the drop-down menu in the Action Type field, select SNMP TRAP.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications I/O Admin
Last updat	ed time : 9/14/2018	10:36:10 AM	1			Expand All Delete Apply Refresh Cancel		
Events			[-] Action D	etaile				
Add Ne	w							
Actions			Action Na Action Typ					Monthly Data Usage
Month	ly Data Usage							
Add Ne	w							

Figure 10-5: ACEmanager: Event Reporting > Actions > Action Type > SNMP TRAP

5. Click Apply.

The name you assigned to the Action appears under Actions. You can click on this any time to modify the settings.

6. Click Events on the menu on the left and follow the instructions on Event Types on page 282 to configure the Event you want associated with this Action and to link the Action to the Event.

If you have more than one event or action configured, the trap indicates which Event triggered which Action.

#### **Events Protocol Reports**

Sierra Wireless' Events Reporting protocol allows for messages to be sent to the report server in four formats:

- 1 Type, Length, Value (TLV)—The TLV message consists of the MSCI ID as the type, the length of the data, and the actual data.
- 2 Binary A binary condensed form of the TLV message
- 3 CSV-ASCII—An ASCII condensed and comma-delimited form of the TLV message
- 4 XML—An XML form of the data

**Tip:** Because of its flexibility and robustness, the TLV message type is recommended for most reports using the Events Protocol. The Binary and ASCII forms do not contain a "type field" which can result in misinterpretation of data. Since the TLV and XML forms always include the type as well as the data, an unintentional type can be identified much easier.

To configure an Events protocol report:

- 1. On the Events Reporting tab, select Actions from the menu on the left.
- 2. Enter the desired Action Name.
- **3.** From the drop-down menu in the Action Type field, select the desired Events protocol report format.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last update	ed time : 10/21/2019	9 1:19:03 PM								Expand All Delete Appl	y 📕 Refresh 📕 Cance
Events			[-] Action [	Details							
Add Net	W		Action N					Monthly	/ Data Usa	200	
Actions			Action T						y Data USa igth, Value		
Monthi	y Data Usage			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				1990, 201	gin, ruido	_	
			[-] Server	Information							
Add Net	W		Report	Server IP Add	ress			192.16	8.1.1		
	Server Port										
		Minimum Report Time(seconds)									
				Unreliable M	ode			Disable			
				liable Mode nple Reliable	Maximum F	Patriac		Disable (U	Jnreliable Mod	e) 🗸	
				nple Reliable				10			
				-							
			[-] Data G	roup							
			Data Gro	чир							
			Digi	ital and Analo	g I/O	AVL	Device Info	Network I	Data	Tx/Rx	Miscellaneous
			Digita	al Input 1			Device ID	Network State	•	Bytes Sent	Power In
			Digita	al Output 1			Phone Number	Network Char	nnel	Bytes Received	Board Temperature
			Pulse	e Accumulato	r 1		Device Name			Host Bytes Sent	Host Comm State
							MAC Address	Radio Techno	ology	Host Bytes Received	Radio Temperature
							SIM ID	Network Servi	ice	IP Packets Sent	CDMA PRL Version
								Network IP		IP Packets Received	CDMA EC/I0
						Engine Hours	GPRS Operator	Daily Usage S	SIM1	Host IP Packets Sent	GSM EC/I0
						-	Time	Monthly Usag		Host IP Packets Received	Cell Info
							Active SIM	Daily Usage F			
							Primary SIM	Monthly Usag			
							Secondary SIM				
							SIM Slot 1				
							SIM Slot 1				
			- Ap-1	a lanut 4			SIM Slot 1				
				og Input 1 sformed Anal							

Figure 10-6: ACEmanager: Events Reporting > Actions > Action Type > Type, Length, Value

4. Enter the server information and if desired, the store and forward parameters.

- 5. In the Data Group section, select any data you would like to be included in the report. For more information on the options, see Report Data Group on page 279.
- 6. Click Apply.

The name you assigned to the Action appears under Actions. You can click on this at any time to modify the settings.

7. Click Events on the menu on the left and follow the instructions on Event Types on page 282 to configure the Event you want associated with this Action and to link the Action to the Event.

#### **Turn Off Services**

This setting limits services and is primarily used in conjunction with monitoring data usage. For example, you could set the AirLink gateway to limit network service when data usage exceeds a configured threshold. For more information, see Data Usage on page 286.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting Applications I/O Admin
Last update	ed time : 9/14/2018	10:44:30 AN	1				Expand All Delete Apply Refresh Cancel
Events			[-] Action D	etails			
Add Ne	w		Action Na				Monthly Data Usage
Actions			Action Ty				Turn Off Services V
Monthl	y Data Usage						
Add Ne	w						

Figure 10-7: ACEmanager: Events Reporting > Actions > Action Type > Turn Off Services

Turn Off Services does not turn off all network use. Reports are still sent and over-the-air access to the device is allowed. You can still access the AirLink gateway locally, but Ethernet, USBnet, and Wi-Fi host access to the mobile network is blocked.

After Turn Off Services is triggered, serial communication that originates from the gateway continues to be sent out over the WAN port. This includes PAD and MODBUS data.

Serial communication that originates from a dial-up networking host is blocked by Turn Off Services. This includes PPP and SLIP data.

### Report Data Group

For email, SMS, and Events Protocol (TLV, Binary, CSV-ASCII, and XML) messages, you can select the data you want to be included in the report. Check the box corresponding to the data displayed. By default, all the boxes are clear.

Digital and Analog I/O	AVL	Device Info	Network Data	Tx/Rx	Miscellaneous
Digital Input 1		Device ID	Network State	Bytes Sent	Power In
Digital Output 1		Phone Number	Network Channel	Bytes Received	Board Temperature
Pulse Accumulator 1		Device Name		Host Bytes Sent	Host Comm State
		MAC Address	Radio Technology	Host Bytes Received	Radio Temperature
		SIM ID	Network Service	IP Packets Sent	CDMA PRL Version
			Network IP	IP Packets Received	CDMA EC/I0
	Engine Hours	GPRS Operator	Daily Usage SIM1	Host IP Packets Sent	GSM EC/I0
		Time	Monthly Usage SIM1	Host IP Packets Received	Cell Info
		Active SIM	Daily Usage R2C eSIM		
		Primary SIM	Monthly Usage R2C eSIM		
		Secondary SIM			
		SIM Slot 1			
		R2C eSIM			
Analog Input 1					
Transformed Analog Input 1					

Figure 10-8: ACEmanager: Events Reporting > Actions > Data Group

The reports attributes are:

Digital and Analog I/O

- Options are to include:
- Digital Input 1—The status of the digital input
- Digital Output 1—The status of the digital output
- Pulse Accumulator 1—The pulse count for the digital input
- Analog Input 1—The status of the analog input (reported in volts)
- Transformed Analog Input 1—The status of the analog input (reported in units
- configured in ACEmanager I/O > Configuration—see Configuration on page 300) AVL
- Engine Hours—The number of hours the engine has been on, based on either Power In or Ignition Sense
- Device Info

•

Options are to include:

- Device ID—The device ID (serial number) for the AirLink gateway
- Phone Number—The phone number of the AirLink gateway
- · Device Name—The name of the AirLink gateway
- MAC Address—The MAC Address of the Ethernet port of the AirLink gateway
- · SIM ID—The SIM ID of the AirLink gateway
- · IMSI—The IMSI of the SIM installed in the AirLink gateway
- GPRS Operator—The wireless Mobile Network Operator the SIM card is associated with
- Time—The time the AirLink gateway is active

- Primary SIM—The SIM card slot that contains the Primary SIM card (the primary one is used for network connections if two SIM cards are installed)
- Secondary SIM—The SIM card slot that contains the Secondary SIM card (the Secondary one is used for network connections if two SIM cards are installed)
- SIM Slot 1—Whether or not a SIM card is present in SIM slot 1 (when R2C eSIM is available)
- · R2C eSIM—Whether or not a Ready to Connect eSIM is present
- Network Data

Options are to include:

- Network State—The network state for the AirLink gateway
- $\cdot\,$  Network Channel—The network channel to which the AirLink gateway is connected
- RSSI—The signal strength for the AirLink gateway
- Radio Technology—Type of service being used by the device (e.g. HSPA, LTE)
- Network Service—The network service for the AirLink gateway
- Network IP—The IP address given by the mobile network
- Daily Usage— The daily usage of the SIM card (Units as configured on the Applications > Data Usage screen)
- Monthly Usage The monthly usage of the SIM card (Units as configured on the Applications > Data Usage screen)
- Daily Usage SIM 1—The daily usage of the SIM card in slot 1, if R2C eSIM is available (Units as configured on the Applications > Data Usage screen)
- Daily Usage R2C eSIM—The daily usage of the Ready to Connect eSIM, if available (Units as configured on the Applications > Data Usage screen)
- Monthly Usage SIM 1—The monthly usage of the SIM card in slot 1, if R2C eSIM is available (Units as configured on the Applications > Data Usage screen)
- Monthly Usage R2C eSIM—The monthly usage of the R2C eSIM card, if available (Units as configured on the Applications > Data Usage screen)
- Tx/Rx

The Network Traffic in this group relates to the mobile network and the network between the AirLink gateway and any directly connected device(s). Options are to include:

- · Bytes Sent—The number of bytes sent on the mobile network since last reset
- Bytes Received—The number of bytes received from the mobile network since last reset
- Host Bytes Sent—The number of bytes sent from the network between the AirLink gateway and the connected device(s) since last reset
- Host Bytes Received—The number of bytes received from the network between the AirLink gateway and the connected device(s) since last reset
- IP Packets Sent—The number of IP packets sent on the mobile network since last reset
- IP Packets Received—The number of IP packets received from the mobile network since last reset
- Host IP Packets Sent—The number of IP packets sent from the network between the AirLink gateway and the connected device(s) since last reset
- Host IP Packets Received—The number of IP packets received from the network
   between the AirLink gateway and the connected device(s) since last reset
- Misc Data

Options are to include:

- Power In—The voltage level of the power coming in to the AirLink gateway at the time of the report
- Board Temperature—The temperature of the internal hardware of the AirLink gateway at the time of the report
- Host Comm State—The signal level between the AirLink gateway and the connected device(s)
- Radio Temperature—The temperature of the internal radio module
- CDMA PRL Version—PRL version used by the AirLink gateway
- CDMA EC/IO—The quality of the signal from the cellular CDMA network
- GSM EC/IO—The quality of the signal from the cellular GSM network
- · Cell Info-The mobile network cell information for the AirLink gateway

#### **Event Types**

Note: You can define a maximum of 5 Events.

To define an Event:

1. On the Event Reporting tab, select Events > Add New from the menu on the left.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last upda	ted time : 9/14/2018	11:04:39 AM	I					Expan		elete Apply	Refresh Cancel
Events											
			[-] Event D	etails							
Add N	ew										
Actions			Event Na	ime							
Actions			Event Ty	pe				Digital Input 1	~	·	
Monti	nly Data Usage		Event Op	erator				Disable	~		
Add N	ew		[-] Action E	escription)							
			Action De	escription							
							Action I	Name			
			Mont	hly Data Usag	e						

Figure 10-9: ACEmanager: Events Reporting > Events > Add New

- 2. Enter the desired name for the Event.
- **3.** Select the Event type from the drop-down menu.
- Select the Event Operator and the Value to Compare. The options available depend on the Event type you choose. See Table 10-1 on page 283 for a list of options for each Event type.
- **5.** All the configured Actions appear at the bottom of the screen. Select the check box beside the Action you want to associate this Event with.
- 6. Click Apply.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications I	I/O Admin	
Last updat	ted time : 9/14/2018	11:12:18 AM						Expand All	I Delete App	ply Refresh Cancel
Events										
Month	ly Data Usage		[-] Event D	etails						
	.,		Event Na	ime				Monthly Data Usa	ige	
Add Ne	ew		Event Typ	be				Monthly Data Usage	~	
Actions			Event Op	erator				Disable	~	
			Value To	Compare (9	6 of Limit)			80% 🗸		
Month	ly Data Usage									
Add Ne	ew		[-] Action D	escription						
			Action De	ecription						
			ACOULDE	scription			Action	Name		
							Action	unic		
			Month Month	nly Data Usag	le					

Figure 10-10: ACEmanager: Events Reporting > Events

Event Name	Event Type	Event Operator Options	Values to Compare
Digital Inputs			
<b>Digital Input</b> See Figure 10-11 for switch configuration	State Change	<ul> <li>Disable</li> <li>When Switch Closed (I/O high-to-low falling edge)</li> <li>When Switch Opened (I/O low-to-high rising edge)</li> <li>On any change</li> </ul>	N/A
		Pin 4 (power connector) Protection Circuitry Figure 10-11: Digital input switch configuratio	Vin Internal pull-up resistor (10K)
Pulse Accumulator	Threshold Crossing	<ul> <li>Disable</li> <li>When Changed By</li> </ul>	<ul> <li>Pulse Accumulator Delta</li> <li>Starting Trigger Value</li> </ul>
Analog Input (volts)	Threshold Crossing	<ul> <li>Disable</li> <li>When Above Threshold</li> <li>When Below Threshold</li> <li>When Cross Threshold</li> </ul>	Value To Compare (Threshold (volts))
Transformed Analog	Threshold Crossing	<ul> <li>Disable</li> <li>When Above Threshold</li> <li>When Below Threshold</li> <li>When Cross Threshold</li> </ul>	Value To Compare (Units configured on the I/O screen) See Transformed Analog on page 302.
AVL			
Engine Hours	Threshold Crossing	<ul><li>Disable</li><li>When Changed By</li></ul>	Value To Compare (Engine Hours)
Network			
RSSI	Threshold Crossing	<ul> <li>Disable</li> <li>When Above Threshold</li> <li>When Below Threshold</li> <li>When Cross Threshold</li> </ul>	Value To Compare (Signal Power (-dBm))

Table 10-1: Event Types

#### Table 10-1: Event Types

Network State	State Change	<ul> <li>Disable</li> <li>When Cellular is Ready (Triggered when a cellular connection is established)</li> <li>When Wi-Fi is Ready (Triggered when a Wi-Fi connection is established)</li> <li>When either is Ready (Triggered when the gateway establishes either a cellular or Wi-Fi connection or when it switches between a cellular or Wi-Fi connection)</li> <li>Note: the last two options require a LX40 that supports Wi-Fi.</li> </ul>	N/A
Network Service	State Change	<ul> <li>Disable</li> <li>On Service</li> <li>On No Service</li> <li>On Change</li> </ul>	Value To Compare (Network Service): • Roaming • 2G Service • Rev A or HSUPA • Any Data Service
Other Report Types			
Periodic Reports	Threshold Crossing (Time)	<ul><li>Disable</li><li>Periodically</li></ul>	Value To Compare: Report Period (secs) Note: The minimum interval between periodic reports is 3 seconds. Setting an interval less than 3 seconds results in only one report being sent.
Power In	Threshold Crossing	<ul> <li>Disable</li> <li>When Above Threshold</li> <li>When Below Threshold</li> <li>When Cross Threshold</li> </ul>	Value To Compare (Power In Threshold (volts))
Board Temperature	Threshold Crossing	<ul> <li>Disable</li> <li>When Above Threshold</li> <li>When Below Threshold</li> <li>When Cross Threshold</li> </ul>	Value To Compare (Temperature Threshold (°C))
Radio Temperature	Threshold Crossing	<ul> <li>Disable</li> <li>When Above Threshold</li> <li>When Below Threshold</li> <li>When Cross Threshold</li> </ul>	Value To Compare (Temperature Threshold (°C))

#### Table 10-1: Event Types

#### Data Usage

Note: Depending on your AirLink gateway or router model, you can choose whether the Event is for the SIM card in slot 1, slot 2 or Ready to Connect eSIM.

Daily Data Usage	Threshold Crossing	•	Disable When Above Threshold	Value To Compare (% of Limit)
Monthly Data Usage	Threshold Crossing	•	Disable When Above Threshold	Value To Compare (% of Limit)

Note: You can only configure one Event with either a Daily Data Usage or Monthly Data Usage trigger. If you configure more than one, for example, a trigger when the Daily Data Usage reaches a certain percentage and a trigger when the Monthly Data Usage reaches a certain percentage, only the last threshold configured is used.

ALEOS Data Usage is approximate and should not be compared with data usage recorded by the Mobile Network Operator. SIERRA WIRELESS IS NOT RESPONSIBLE FOR DATA OVERAGES.

# >> 11: Applications Configuration

The Applications tab consists of a Data Usage section, a Garmin application, and an ALEOS Application Framework section.

### Data Usage

Note: Before configuring Data Usage, ensure that the AirLink gateway receives date and time information from the mobile network, or from GNSS in the case of a gateway using Location technology. You can also use the ACEmanager SNTP client to receive time from an SNTP server. (See Time (NTP) on page 262.) If necessary, contact your Mobile Network Operator to confirm that the mobile network provides date and time information to connected devices.

The Data Usage feature on the Applications tab in conjunction with Events Reporting provides you with a way to actively monitor cellular data usage.

Once data usage is configured, you can use event reporting to:

- Actively monitor the cellular data usage by configuring monthly and/or daily usage level thresholds that result in notifications being sent to you (e.g. email, SMS, or SNMP Trap) when the threshold is reached.
- Limit mobile network communication until the end of the billing period when the data limit is reached by blocking connected LAN devices from using the mobile network. Traffic sent to and from the AirLink gateway is not blocked. Over-the-air access to ACEmanager and the Telnet/SSH AT interface is still available.

Note: You can configure Events Reporting to notify you when the threshold set in Data Usage is reached, but ALEOS does not block further access to the mobile network unless you also create a second action to Turn Off Services.

Note: ALEOS Data Usage is approximate and should not be compared with data usage recorded by the Mobile Network Operator.

Sierra Wireless is NOT responsible for data overages.

#### Step 1—Configure Data Usage

- 1. In ACEmanager, go to Applications > Data Usage.
- 2. In the Usage Monitoring field, select Enable.
- In the side menu, select the SIM slot you want to configure: Data Usage Slot 1 or Data Usage R2C eSIM (if available).

*Note: If R2C eSIM is available, an additional Data Usage page appears.* 

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services			
Last updat	ted time : 10/11/2019	9 11:50:43	AM						
	age Slot 1		[-] Genera	al					
	age R2C e SIM Application Framew	ork	Disclaimer: Data Usage is not intended to be an bill. The data usage feature provided in your AirLii to determine if their device is going well beyond n						
			AT Usage	e Monitoring					
			Data S	Service					
			AT Plan U	Jnits					

Figure 11-1: Applications > Data Usage (R2C eSIM available)

Data usage monitors the slot. If you change the SIM card in the slot being monitored, the data usage tracked is the accumulative data usage for all SIM cards placed in that slot.

- 4. Enter the desired values in the Daily or Monthly Limit fields (in GB or MB), and the day of the month that the billing cycle starts. For more details, see the table starting on page 288.
- 5. Click Apply.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin
Last updat	ted time : 9/14/2018	11:20:11 AM	1						Expan	d All Apply Refresh Cancel
Data Usa	age									
Garmin			[-] Genera							
	Application Framew	ork	their mor	thly bill. The	e data usage t	feature provid		e is intended to pr	ovide an a	ing reported by your cellular carrier on pproximate idea of data usage over a
			AT Usage	Monitoring				Disable 🗸		
			Data S					Available (under us	sage limit)	
			AT Plan U	nits				MB ¥		
			[-] Daily Li	mit						
			Daily Lin	nit (MB)				0		
			Current	Daily Usage	(MB)			0		
			[-] Monthly	Limit						
			Monthly I	Limit Units			[	мв ∨		
			Monthly I	Limit (in unif	is as specified	l above)		0		
			Current	Monthly Usa	ge (MB)		(	0		
			Start Of I	Billing Cycle	(Day Of Month	1)		1		
			[-] Previou	s Day						
			Previous	Daily Usag	e (MB)			0		

Figure 11-2: ACEmanager: Applications > Data Usage

Field	Description						
General							
Usage Monitoring	<ul> <li>Use this field to enable or disable data usage monitoring. Options are:</li> <li>Disable (default)</li> <li>Enable</li> </ul>						
Data Service	This field is intended for use in conjunction with Events Reporting, specifically a Data Usage Event with Turn Off Services as the configured action. For more information and instructions on configuring the appropriate Event Reporting settings, see Stopping Service when the Event Reporting Threshold is Reached on page 293.						
	Data Usage	Turn Off Services Events Reporting action configured	Data Service displays				
	Over threshold configured in Events Reporting	No	Available (under usage limit)				
	Under threshold configured in Events Reporting	Yes	Available (under usage limit)				
	Over threshold configured in Events Reporting	Yes	Blocked (usage limit exceeded)				
	not actually stopped when this	s field reads "Blocked (usa eporting to Turn Off Servic	e, but mobile network access is ge limit exceeded" unless you es when the threshold is reache old is Reached on page 293.				
Plan Units	<ul> <li>Select the units used for your data plan. The options are:</li> <li>MB—Megabytes (default)</li> <li>KB—Kilobytes</li> </ul>						
	Note: When you change the units in this field, the units for values in the Daily Limit and Monthly Limit fields are not converted and must be updated manually.						

Field	Description							
Daily Limit								
Daily Limit (MB)	This is the user-specified daily (24 hour) data usage limit (in MB or KB, depending on the value in the Plan Units field). You can specify data usage limits on a daily basis. A limit is essentially a threshold that can trigger the software to take a user-specified action if the usage goes above the threshold. See Events Reporting Configuration on page 270.							
	Note: The Daily Limit value <b>MUST</b> be expressed as an integer (i.e., a whole number) and <b>NOT</b> as a fraction (e.g., "3.5").							
	Note: Daily usage is cleared at midnight, UTC.							
	<b>Caution:</b> Data usage limits are approximate and based on reporting conditions in ALEOS. Data usage may run over the amount set in this field before the action specified for the threshold trigger takes effect.							
	<b>Tip:</b> ALEOS reads the data usage every 3 to 5 minutes. If you are using an application that requires high data usage, you can set an alert to warn you when data usage reaches a safe limit that takes into account the amount of data expected over the 3 to 5 minutes between data usage readings. For information on how to set an alert or other action, see Events Reporting Configuration on page 270.							
Current Daily Usage (MB)	Displays the current daily data usage (in MB or KB, depending on the option selected in the Plan Units field)							
	Note: Data usage includes data sent and data received.							

Field	Description							
Monthly Limit								
Monthly Limit Units	<ul> <li>Select the units used for your monthly data plan. This option does not appear if KB is selected for Plan Units. The options are:</li> <li>MB—Megabytes (default)</li> <li>GB—Gigabytes</li> </ul>							
Monthly Limit	This is the user-specified monthly data usage limit (in KB, MB or GB, depending on the option selected in the Plan Units and Monthly Limit Units field). Data usage accumulates on a monthly basis and on the date you specified (the "rolling month"). Data usage accumulates during the month until the end of the next billing period, at which point the data usage totals are reset.							
	Note: The Monthly Limit value <b>MUST</b> be expressed as an integer (i.e., a whole number) and <b>NOT</b> as a fraction (e.g., "3.5")							
	Note: Monthly usage is cleared at midnight, UTC on the last day of the billing cycle.							
	<b>Caution:</b> Data usage limits are approximate and based on reporting conditions in ALEOS. Data usage may run over the amount set in this field before the action specified for the threshold trigger takes effect.							
Current Monthly Usage	Displays the current monthly data usage (in MB or KB, depending on the value configured in Plan Units on page 288.)							
	Note: Data usage includes data sent and data received.							
Start of Billing Cycle (Day of Month)	Enter the desired start of the billing cycle. For example, 3 (Day 3 of every month) Changing the value in this field resets the Current Monthly Usage field to zero.							
Previous Day								
Previous Daily Usage	Shows the data usage for the previous day (in MB or KB, depending on the value configured in Plan Units on page 288.)							
	Note: Data usage includes data sent and data received.							

#### Step 2—Configure Event Reporting

**1.** In ACEmanager, go to Events Reporting > Actions.

Status	WAN/Cellular	Wi-Fi	LAN	VPN S	Security	Services	Events Reporting	Applications I/	D Ad	lmin			
ast update	ed time : 9/14/2018	10:23:42 AM							Expand All	Delete Appl	y] Refresh	Cance	
Events													
			[-] Action	Details									
Add Net	W		Action Name Monthly Data Usage										
Actions			Action	Туре				Email	¥				
Monthly	ly Data Usage		[-] Email	Information									
Add Net	w		Email 1	То				myemail@isp	.com				
			Email \$	Subject				Data Usage					
				Message				Monthly data	usage				
			Body Type ASCII Text V										
			Test report Test report										
			[-] Data (										
			[-] Data ( Data Gr	Group									
			[-] Data ( Data Gr	Group	/0	AVL	Device Info	Network Data		Tx/Rx	Miscellaneo	US	
			[-] Data G	Group	/0	AVL	Device Info		Bytes \$		Miscellaneou	us	
			[-] Data C Data Gr Dig	Group oup gital and Analog I/	/0	AVL		Network Data		Sent			
			[-] Data Gr Data Gr Digi Digi Digi	Group Jital and Analog I tal Input 1		AVL	Device ID	Network Data	Bytes I	Sent	Power In	erature	
			[-] Data Gr Data Gr Digi Digi Digi	Group oup gital and Analog J tal Input 1 tal Output 1		AVL	Device ID Phone Number	Network Data Network State Network Channel	Bytes I	Sent Received	Power In     Board Tempe	erature State	
			[-] Data Gr Data Gr Digi Digi Digi	Group oup gital and Analog J tal Input 1 tal Output 1		AVL	Device ID     Phone Number     Device Name	Network Data Network State Network Channel RSSI	Bytes I	Sent Received lytes Sent	Power In Board Tempe Host Comm	erature State erature	
			[-] Data Gr Data Gr Digi Digi Digi	Group oup gital and Analog J tal Input 1 tal Output 1		AVL	Device ID Phone Number Device Name MAC Address	Network Data Network State Network Channel RSSI Radio Technolog	Bytes I Host B Host B	Sent Received lytes Sent lytes Received	Power In Board Tempe Host Comm	erature State erature	
			[-] Data Gr Data Gr Digi Digi Digi	Group oup gital and Analog J tal Input 1 tal Output 1		AVL	Device ID Phone Number Device Name MAC Address SIM ID IMSI	Network Data Network State Network Channel RSSI Radio Technolog Network Service	Bytes I Host B Host B IP Pac	Sent Received lytes Sent lytes Received kets Sent	Power In Board Tempe Host Comm Radio Tempe CDMA PRL V	erature State erature	
			[-] Data Gr Data Gr Digi Digi Digi	Group oup gital and Analog J tal Input 1 tal Output 1			Device ID Phone Number Device Name MAC Address SIM ID IMSI	Network Data Network State Network Channel RSSI Radio Technolog Network Service Network IP	Bytes I Host B Host B IP Pac IP Pac Host IF	Sent Received hytes Sent hytes Received kets Sent kets Received	Power In Board Tempe Host Comm Radio Tempe CDMA PRL V CDMA EC/I0 GSM EC/I0	erature State erature	
			[-] Data G Data Gr Digi Digi Digi Puls	Group oup gital and Analog J tal Input 1 tal Output 1			Device ID Phone Number Device Name MAC Address SIM ID IMSI GPRS Operator	Network Data Network State Network Channel RSSI Radio Technolog Network Service Network IP Daily Usage	Bytes I Host B Host B IP Pac IP Pac Host IF	Sent Received lytes Sent kets Received kets Received P Packets Sent	Power In Board Tempe Host Comm Radio Tempe CDMA PRL V CDMA EC/I0 GSM EC/I0	erature State erature	

Figure 11-3: ACEmanager: Events Reporting > Actions

- 2. Select the desired Action to be performed when the Event is triggered, such as SNMP Trap or Email, and enter the appropriate information in the related fields. For detailed instructions, see Configuring Events Reporting on page 271.
- **3.** Some reports give you the option to include additional information. If applicable, select the check box(es) in the Data Group section of the screen to indicate the information to be included in the report.

Note: You can have more than one Action for a single Event, but you can only have one Daily Usage and one Monthly Usage Event.

- 4. Click Apply.
- 5. Go to Events Reporting > Events and configure a data usage threshold.

The threshold is specified as a percentage of the monthly or daily limit. For example, if you have a monthly limit of 5 GB, and the threshold is set at 80%, then threshold is

reached at 4 GB of data. For detailed instructions, see Configuring Events Reporting on page 271.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications I/O Admin					
Last updat	ast updated time : 9/14/2018 11:12:18 AM Expand All Delete Apply Refresh Cancel												
Events													
[-] Event Details													
Month	nly Data Usage		Event Na	-				Monthly Data Usage					
Add Ne	ew												
			Event Typ					Monthly Data Usage					
Actions			Event Op					Disable					
Month	nly Data Usage		Value To	Compare (	% of Limit)			80% ~					
month	ny bata osage		[-] Action E	escription									
Add Ne	ew		Theorem	resemption									
			Action De	escription									
							Action N	Name					
			Montl	hly Data Usa	qe								
				.,	2-								

Figure 11-4: ACEmanager: Events Reporting > Events

- 6. At the bottom of the screen, select the check box beside the Action you want to associate the Event with.
- 7. Click Apply.

# Stopping Service when the Event Reporting Threshold is Reached

When you are approaching the data plan limit, you may want to turn off cellular communication to any LAN connected user devices until the next billing cycle starts.

To turn off services on the data plan when the limit is reached:

- 1. In ACEmanager, go to Events Reporting and select Actions Add New on the left menu.
- 2. Enter the desired name for the action.
- 3. In the Action Type field, select Turn Off Services.

When triggered, this action prevents cellular communication to all LAN connected devices. Traffic sent from the AirLink gateway is not blocked. Over-the-air access to ACEmanager and the Telnet/SSH AT interface is still available.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updat	ed time : 9/14/2018	10:44:30 AM	1					Expand	All De	lete Apply	Refresh C	ancel
Events			[-] Action D	etails								
Add Ne	w											
Actions			Action Na					Monthly Data Us				
Month	ly Data Usage											
Add Ne	ew.											

Figure 11-5: ACEmanager: Events Reporting

- 4. Click Apply.
- 5. Select Events on the left menu.
- 6. Enter the desired Event Name.
- 7. In the Event Type field, select either Daily Data Usage or Monthly Data Usage.
- 8. In the Event Operator field, select When Above Threshold.
- 9. Set the desired Value to Compare (% of limit).
- **10.** At the bottom of the screen, select the check box beside the Action you want to associate the Event with.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting Applications I/O Admin							
Last updat	ted time : 9/14/2018	11:12:18 AM	1				Expand All Delete Apply Refresh Cancel							
Events														
			[-] Event D	etails										
Month	ly Data Usage		Event Na	me			Monthly Data Usage							
Add Ne	ew		Event Typ	be			Monthly Data Usage							
Actions			Event Op				Disable							
Actions			Value To	Compare (9	% of Limit)		80%							
Month	ly Data Usage													
Add Ne			[-] Action D	escription										
Adding														
			Action De	escription										
				Action Name										
			Monthly Data Usage											

Figure 11-6: ACEmanager: Events Reporting > Events

11. Click Apply.

Note: When the configured threshold is crossed, all traffic between connected devices and the cellular network is blocked. This helps to reduce data usage, but it does not completely stop it. Traffic to and from the AirLink gateway is not blocked, and over-the-air access to ACEmanager and the Telnet/SSH AT interface is still available.

Setting the "Turn Off Services" threshold at a level below 100% of the data plan helps to reduce data usage before the data plan limits are exceeded.

## **ALEOS Application Framework**

ALEOS Application Framework (AAF) allows you to develop your own applications to run inside an AirLink gateway and leverage the ALEOS Application Platform (source.sierrawireless.com/resources/airlink/aleos\_af/aleos\_af\_home/) or a customer-developed server platform.

Sierra Wireless gateways come without an AAF user password. Before using AAF, select a password and go to Admin > Change Password to enter it. See AAF User Password on page 305. The AAF Development Studio (DevStudio) application uses this password to communicate with the gateway.

Once the AAF user password is set up, embedded and server application developers can start using AAF by accessing the ALEOS Application Platform (source.sierrawireless.com/ resources/airlink/aleos\_af/aleos\_af\_home/).

You may want to reserve the serial port for an AAF application. To do so, select Enable in Applications > ALEOS Application Framework > Serial Port Reserved.

It is not necessary to reserve the serial port before activating AAF.

Reserving the serial port is mandatory only if the AAF application will be using the serial port.

Note: When you reserve the serial port for AAF, it cannot be used for any other serial-related ALEOS features.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updat	ed time : 9/14/2018	12:22:59 PI	М		Expa	nd All Apply	Refresh Cancel					
Data Usage												
[-] General ALEOS Application Framework												
ALEUSP	opplication realitew	UIK	Available	RAM (KB)				190872				
			Available	Flash (KB)				0				
			CPU Loa	ad (last 15 m	ninutes)			.230000				
			ALEOS A	pplication F	ramework			Disable 🗸				
			QCOM D	M Port Reso	ource Reserve			Disable 🗸				
			[-] AAF App	lications								
			AAF not a	ctivated.								

Figure 11-7: ACEmanager: Applications >ALEOS Application Framework (no applications installed)

LAN VPN S	ecurity Ser	vices Eve	nts Reportin	g Applications	I/O Admin							
Last updated time : 3/5/2018 12:06:09 PM Expand All Apply Refresh Cancel												
I-l General												
				100040								
Available Flash (KB)				64096								
CPU Load (last 15 minu	tes)			0.690000								
				Enable 🗸								
QCOM DM Port Resourc	e Reserve			Disable 🗸								
[-] AAF Applications												
Application Name	Autostart	Version	Status	A	ctions							
apptest0	true	v1	starte d	Stop Uninstall								
apptest1	false	vl	stopped	Start Uninstall Details								
apptest2	false	vl	stopped	Start Uninstall I	Details							
	Browse	No file selected.	In	stall AAF Application								
	[-] General Available RAM (KB) Available Flash (KB) CPU Load (last 15 minu ALEOS Application Fran QCOM DM Port Resource [-] AAF Applications Application Hame apptest0 apptest1	[:] General       Available RAM (KB)       Available Flash (KB)       CPU Load (last 15 minutes)       ALEOS Application Framework       QCOM DM Port Resource Reserve       [:] AAF Applications       Applex10     true       apptes11     fails       apptes2     fails	[-] General       Available RAM (KB)       Available Flash (KB)       CPU Load (last 15 minutes)       ALEOS Application Framework       QCOM DM Port Resource Reserve       [-] AAF Applications       Application Name     Autostart       Version       apptest0     true       apptest1     fable	[-] General       Available RAM (KB)       Available Flash (KB)       CPU Load (last 15 minutes)       ALEOS Application Framework       QCOM DM Port Resource Reserve       [-] AAF Applications       Application Name     Autostart       Version     Status       apprest0     true       v1     stated       apprest2     false       v1     stopped	[:] General       Available RAM (KB)       Available RAM (KB)       Available Flash (KB)       64096       CPU Load (last 15 minutes)       0.690000       ALEOS Application Framework       COM DM Port Resource Reserve       Disable v       [:] AAF Applications       Application Name       Autostart       Version     Status       appresi0       tue       v1       stapered       Stort       Uninstall       appresi2	Expand All     Apply       [] General     Available RAM (KB)     180048       Available RAM (KB)     180048       Available Flash (KB)     64096       CPU Load (last 15 minutes)     0.690000       ALEOS Application Framework     Enable V       QCOM DM Port Resource Reserve     Disable V       [] AAF Application Name     Autostart     Version       Status     Actions       apprent0     tuve     v1       staned     Stop Uninstall       apprent2     take     v1						

Figure 11-8: ACEmanager: Applications > ALEOS Application Framework (applications installed)

Field	Description
General	
Available RAM (KB)	Available RAM in kilobytes (1000 bytes), updated every 30 seconds
Available Flash (KB)	Available Flash on the user partition in kilobytes (1024 bytes), updated every 30 seconds
CPU Load (Last 15 minutes)	CPU load, averaged over the last 15 minutes and updated every 30 seconds The CPU load relates to how many applications are attempting to execute in parallel over the 15-minute period. If the load is greater than 1, some applications are waiting for CPU capacity to become available and may be delayed in launching.
ALEOS Application Framework	Enable or disable (default) the ALEOS Application Framework (ALEOS AF). If enabled, ALEOS AF starts at boot time. When the Reset to Factory default button on the Admin > Advanced page is pressed, ALEOS AF is disabled.
QCOM DM Port Resource Reserve	Reserves the QCOM DM port for ALEOS AF applications. Options are: Enable (Reserve access for ALEOS AF) or Disable (Reserve access for ALEOS). Default: Disable

Field	Description
AAF Applications	
Application Name Autostart Version Status Actions	<ul> <li>If there are no AAF applications enabled and started, one of the following messages is displayed:</li> <li>"AAF not activated"—AAF is not enabled</li> <li>"AAF not started"—AAF is not yet started</li> <li>"No AAF Application installed"</li> <li>When AAF is enabled and started, you can install an application. To install an application:</li> <li>Click Browse and navigate to the application you want to install.</li> <li>Click the Install AAF Application button.</li> <li>For installed applications, the table shows the:</li> <li>Application name</li> <li>Autostart—true or false</li> <li>Version</li> <li>Status—started or stopped</li> <li>Use the Stop/Start, Uninstall, and Details buttons to manage your applications. For more information on the Details button, refer to AAF—Customizing UI Elements on source.sierrawireless.com.</li> </ul>

# >> 12: I/O Configuration

The I/O tab in ACEmanager applies to all Sierra Wireless AirLink gateways or routers that feature I/O ports.

You can use the input/outputs on AirLink gateways to generate reports based on a threshold being crossed, a switch being opened or closed, or the number of times a switch has changed state.

Use the Events Reporting screen to configure reports. (See Events Reporting Configuration on page 270.) Use the I/O screen to view the current state of the analog and digital inputs, to turn the relays on and off, and to configure the units you want used in the reports based on analog inputs.

RS485 Configuration on page 348The AirLink LX40 has one pin (Pin 4 on the power connector) that can be configured as a digital input/output, relay output, or analog input.

#### More information

For more information, refer to the Hardware User Guide for the AirLink LX40.

## **Analog inputs**

Analog inputs monitor a voltage range in small increments. This allows you to monitor equipment that reports status as an analog voltage. Examples include:

- Power supply voltage
- Temperature, weight, volume, flow represented as voltage
- An incremental gauge with a voltage output
- Vehicle battery voltage

The raw data for the changes being monitored is in volts, but you can use the I/O Configuration screen in ACEmanager to convert voltage to the desired units of measurement. See Transformed Analog on page 302.

## **Digital inputs**

Digital inputs monitor contact closures on a switch. This allows you to monitor changes such as:

- When a door or latch is open or closed
- When a container is full or empty
- When a switch or valve is opened or closed
- The level of fuel in a vehicle (connected to an on/off sensor)
- When the trunk of a vehicle is opened or closed

You can use Events Reporting to generate reports and actions based on the digital input values.

Volts	Interpreted as
≤ 1.0	Digital 0
≥ 2.7	Digital 1

For more information on setting up reports, see Events Reporting Configuration on page 270.

#### **Relay outputs**

You can use relay outputs to trigger an intermediary switch and change the state of equipment.

## **Current State**

The Current State screen allows you to view the current values (as of the last refresh) of analog and digital inputs, pulse counts for digital inputs, and raw and transformed values for analog inputs. You can also use this screen to change the current values for Relay outputs. This change occurs immediately without a reboot.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	g Applications	1/0	Admin			
Last updat	ed time : 9/14/2018	1:31:37 PM								Apply Refresh Cancel			
Current	Current State												
			Digital Inp	ut									
Configur	ation			Nur	nber		Value (0 = Lo	w, 1 = High)		Pulse Count			
					1		C	1		0			
			Analog Inj	out									
				Nur	nber		Value (Volts)			Transformed Analog			
					1		0.04			0.03			
			Relay Out	put									
					Numb	er		Value	(0 = relay	open, 1 = relay closed)			
1							OFF			V			

Figure 12-1: ACEmanager: I/O > Current State

#### Table 12-1: I/O: Current State

Command	Description								
Digital Input									
Number	Displays the number of digital inputs. The corresponding hardware pins are:								
	Digital Input Corresponding hardware pin								
	1 Pin 4 on Power connector								
Value	Displays the current value for the digital input:								
	• 0—Low								
	• 1—High								
	You can also use an AT command to read these values. See <b>*DIGITALIN[n]</b> ? on page 433.								

#### Table 12-1: I/O: Current State

Command	Description								
Pulse Count	The pulse count increments when the input value changes from high to low.								
	Note: To reset the pulse count to zero, reset the device to the factory defaults.								
Analog Input									
Number	Displays the number of analog inputs. The corresponding hardware pins are:								
	Analog Input Corresponding hardware pin								
	1 Pin 4 on Power connector								
Value (Volts)	Shows the current state of the analog input The analog inputs report the voltage in volts. Range is 0–30 volts. You can also use an AT command to read these values. See *ANALOGIN[n]? on page 433.								
Transformed Analog	The analog input expressed in the configured units. See <b>Transformed Analog</b> on page 302.								
Relay Output	Controls the internal current sink that you can use to drive a relay or for other use purposes where a switchable low side current sink is required. For more details refer to the hardware user guide.								
Number	Displays the number of relay outputs. The corresponding hardware pins are:								
	Relay Output Corresponding hardware pin								
	1 Pin 4 on Power connector								
Value	Options are:         • OFF (default)—Relay open.         • Drive Active Low—Relay closed.         Note: You cannot set this field to Drive Action Low if the I/O line is already being used for Standby mode.         You can also use an AT command (see *RELAYOUT1 on page 434), an SMS command (see [prefix]relay x y on page 442), or a RAP command (refer to the Remote Application Protocol User Guide) to configure this field.         Note: Changes to this field go into effect immediately. No reboot of the AirLink gateway is necessary.								

## Pulse Count

Pulse Count details:

- Pulses are counted on falling edge (high to low).
- Repeated pulses cannot be counted when the device is powered off, or being reset. However, a single change in state while the device is powered off or being reset is counted properly.
- To reset the pulse count to zero, reset the device to the factory defaults.

## Configuration

This screen allows you to configure the initial relay settings and to transform units of measurement for the analog inputs from volts to a more appropriate unit, if applicable. Generated reports use the transformed value configured on this screen.

For more information, refer to the Hardware Configuration User Guide for your AirLink gateway.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services E	Events Reportin	g Applicat	tions I/O	Admin		
Last updat	ed time : 9/14/2018	1:46:57 PM								Ap	ply Refresh Cancel	
Current	State		Pull-up for	1/0								
Configur	ation		T un-up to		Numt	ber		Value (Disabled = Low, Enabled = High)				
					1			Disable V				
			Analog									
			N	lumber		Coefficient	Off	iset	Units	;	Range	
				1	1		0				0-5V Y	
			Relay Set	ings								
					Numt	er			In	itial Setting		
					1				0	FF v		

Figure 12-2: ACEmanager: I/O > Configuration

Field	Description	Description							
Pull-up for I/O									
Number	Displays the nur	Displays the number of pull-ups. The corresponding hardware pins are:							
	Pull-up	Corresponding hardware pin							
	1	Pin 4 on Power connector							

Field	Description							
Value	<ul> <li>Controls the internal pull-up resistor on the I/O line. Options are:</li> <li>Disable—The pull-up is disabled. (Default)</li> <li>Enable—The pull-up is enabled.</li> <li>The pull-up voltage is based on V<sub>in</sub>. For details, refer to the Hardware User Guide.</li> <li>Note: You cannot enable the Pull-up for I/O if the I/O line is already being used for Standby mode.</li> </ul>							
	Note: During bootup, the I/O settings remain in their default state: the internal pull-up resistor is disabled, and output current sink switch is open. After bootup, any custom I/O settings are applied. This may take approximately 30 seconds after the gateway is restarted or powered on.							
Analog								
Number	Displays the number of analog inputs. The corresponding hardware pins are:							
	Analog Input Corresponding hardware pin							
	1 Pin 4 on Power connector							
Coefficient	This value may be found in the user guide for the equipment you want to monitor, or you can calculate it from information in the user guide. If this information is not available in the documentation that came with the equipment you want to monitor, contact the manufacturer. For an example of how to calculate the coefficient, see Transformed Analog on page 302.							
Offset	The offset (difference) between 0 volts and the equivalent value for the desired unit of measurement							
Units	The unit of measurement used in event reporting for the parameter being monitored by the analog input For example: degrees Celsius, degrees Fahrenheit, liters, mm, etc.							
Range	<ul> <li>For example: degrees Celsius, degrees Fahrenheit, liters, mm, etc.</li> <li>Selects the range of voltage to be monitored on each analog input. For low input voltages, 0–5 V provides better accuracy.</li> <li>Options are: <ul> <li>0–5V (Default)</li> <li>0–10V</li> </ul> </li> </ul>							

Field	Description								
Relay Settings									
Number	Displays the number of relay outputs. The corresponding hardware pins are:								
	Relay Output Corresponding hardware pin								
	1 Pin 4 on Power connector								
Initial Setting	<ul> <li>The initial setting for the current sink when the AirLink gateway is powered on Options are:</li> <li>ON</li> <li>OFF (default)</li> <li>Last Value (The value remains the same as it was before the AirLink gateway was powered down).</li> <li>When you change this field, the corresponding digital input value on this screen reflects the change after a screen refresh.</li> </ul>								

### **Transformed Analog**

The raw analog data is displayed in volts. However, that is not always the most convenient unit of measurement to view the data. The I/O Configuration screen enables you to transform the voltage readings to a more convenient unit of measurement, for example degrees Celsius or Fahrenheit for temperature, liters for volume, etc.

#### Step 1—Coefficient and Offset

Before you configure ACEmanager, you need to locate or calculate the coefficient and the offset values.

Consult the user documentation for the equipment you want to monitor. It should provide you with the coefficient to convert volts to the appropriate unit of measurement and the offset value (the difference between the equivalent value for 0 volts and 0), or provide information on equivalent values for voltage readings from which you can calculate the coefficient and offset. (If this information is not available in the user documentation, contact the manufacturer.)

For example, if the equipment monitors temperature, and has a scale from 0 volts to 10 volts, the equipment specifications should provide information similar to the following:

0 V is equivalent to -20°C

10 V is equivalent to 100°C

This is expressed algebraically as follows:

 $a \times 0V + b = -20C$ 

 $a \times 10V + b = 100C$ 

where:

a = coefficient

b = offset

For this example, you can calculate a as follows:

 $(a \times 10V + b) - (a \times 0V + b) = 100C - (-20)$  $a \times 10V = 120V$ a = 12To calculate b, substitute a into the first equation above:  $12 \times 0V + b = -20$ 

b = -20

#### Step 2—Configure ACEmanager

For each of the analog inputs you want to configure:

- 1. In ACEmanager, go to I/O > Configuration.
- 2. Enter the values for the coefficient and offset. (In this example, the coefficient is 12 and the offset is -20.)
- **3.** Enter the desired unit of measurement. (In this example, the unit of measurement is C, for degrees Celsius).

ACEmanager shows the value of the transformed analog input as temperature in C.

Note: A reboot is required after configuring the transformed analog values.

# >>> 13: Admin

## **Change Password**

For system security reasons, ensure that you change the default password of the LX40.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Location	Events Reporting	Serial	Applications	I/O	Admin	
Last updat	ed time : 9/14/2020 1	0:31:55 AM								Expand All	Apply	Refresh	Cancel
Change I	Password		[-] Change F	Password									
Advance	d		[-] Change r	assword									
Reset							Us	sername : user 🗸					
Radio To	ols							assword :					
Log							New Pa Retype Pa	assword :					
Config	ure Logging							Change Pass	sword				
Remot	e Logging												
View L	og		[-] AAF User	Status									
Radio Mo	odule Firmware		AAF User	Status				Disabled					

Figure 13-1: ACEmanager: Admin > Change Password

To change the default password:

1. Select the User Name associated with the password you want to change: user or sconsole.

(To create an AAF user password, see AAF User Password on page 305.)

- 2. Enter the old password.
- **3.** Enter the new password twice.

The new password must be 8 to 32 characters long and can contain a mixture of letters, numbers, and/or special characters. The password is case sensitive.

Note: If the password is lost, the only way to recover access to the AirLink gateway is to press the hardware Reset button to reset all device settings to factory default. After resetting to factory defaults, the user password will be reset to the default password. If the gateway supports unique default passwords, the default password will be printed on the device label. Note that using the Reset button also resets the M3DA password to the default password.

To reset all settings to factory default, press the hardware Reset button for between 7 and 20 seconds (release the button when the Power LED flashes red).

If the Reset button has been disabled (using the Reset Button Configuration field on the Admin > Advanced screen) prior to the password being lost, the only way to recover access to the AirLink gateway is through AirLink Management Services, for which an account is required.

4. Click Change Password.

If you want to confirm that the password has been changed, log out and then log in with the new password.

## AAF User Password

An AAF user password is required if you want to use ALEOS Application Framework (AAF) to develop your own applications to run inside an AirLink gateway. This password is used when installing an AAF application from DevStudio onto the gateway.

To enter an AAF user password:

- 1. In ACEmanager, go to Admin > Change Password.
- 2. From the User Name drop-down menu, select AAF user.

Status W	AN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Location	Events	Reporting	Serial	Applications	I/O	Admin	
Last updated tin	me : 9/14/2020 10	:31:55 AM									Expand All	Apply	Refresh	Cancel
Change Pass	word		(10berry)											
Advanced			[-] Change I	Password										
Reset							not suitable for AAF user using			iser should c	only be used for AAF	developm	ent. To set th	e device
Radio Tools							Us	sername :	AAF user ∨	]				
Log							New Pa	assword :						
Configure L	ogging						Retype Pa	assword :	Change Pass	sword				
Remote Log	gging													
View Log			[-] AAF Use	Status										
Radio Module	e Firmware		AAF User	Status					Disabled					

Figure 13-2: ACEmanager > Change Password (AAF user)

3. Enter the new password twice and click Change Password.

The password can be 4 to 100 characters long and can contain a mixture of letters, numbers, and/or special characters. The password is case sensitive.

**4.** Reboot the gateway.

For more information on using ALEOS Application Framework, see page 294.

## Advanced

The Advanced screen presents features that should be rarely changed and will affect the operation of the device.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin			
.ast updat	ed time : 7/23/2020 2	:42:43 PM									Apply Refresh Cancel		
Change I	Password	AT Date and	d Time	07/23/2020 19:17	:45								
Advance	d		Device U	Jptime				0 days, 0 hours, 1	minutes				
Reset			AT Status U	Ipdate Addre:	s			0.0.0/0					
Reset			AT Status U	pdate Period	(seconds)			0					
Radio To	ols		AT Power In	nput Voltage (	volts)			12.07					
Log			AT Board Te	emperature (	Celsius)			24					
Config	ure Logging		AT Radio M	odule Interna	I Temperature	(Celsius)							
-			Number	of core dum	os present			0					
Remote	e Logging		Downloa	ad Core Dum	ps			Download Core Dumps					
View L	og		NAT Hel	per Disable				Off 🗸					
Radio Mo	odule Firmware		Minimur	n TLS Versio	ı			TLS 1.0 V					
Naulo Inc	Judie I IIII wale		Ping					Ping					
			IP Loggi	ng				IP Logging					
				Extended Archiver					Extended Archiver				
			Diagnos	tic shell acce	SS			Disable 🗸					

Figure 13-3: ACEmanager: Admin > Advanced

Field	Description
General	
Date and Time	<ul> <li>Queries the internal clock. The date and time are always specified in 24-hour notation (UTC).</li> <li>mm/dd/yyyy=date in month/day/year notation</li> <li>hh:mm:ss=time in 24-hour notation</li> </ul>
Device Uptime	Length of time since the gateway was last rebooted (in days, hours and minutes)
Status Update Address	Enter the device Name/Port. Name is the domain name or IP address, and Port is the port of the device where the device status updates (in XML format) will be sent. This report can be sent to a LAN connected device (e.g., 192.168.13.100/1122) or a remote location (e.g., newb.eairlink.com/17000).
Status Update Period (seconds)	The time interval (in seconds) when a status update should be sent
Power Input Voltage (volts)	Displays the power input voltage in volts. If the input voltage ground is connected to the AirLink gateway case (without serial connection), this value reads .3 V (approx.) less; if ground is connected (with serial connection), the value reads .3 V (approx.) more.
Board Temperature (Celsius)	Displays the board temperature in degrees (Celsius)
Radio Module Internal Temperature (Celsius)	Displays the temperature of the internal radio module in degrees (Celsius).

Field	Description							
Number of core dumps present	Shows the number of core dumps stored on the system A core dump is produced if a software component on the gateway crashes, leading to a restart of the component or reboot of the system.							
Download Core Dumps	As part of the troubleshooting process, you may be asked to download the core dumps and send them to Sierra Wireless or your distributor. If asked to do so:          1. Click the Download Core Dumps button.         The following window appears.         Download Core Dumps         Generate Core Dump Package							
	<ol> <li>If you are instructed to do so by Sierra Wireless Tech Support, select the check box beside "Keep core dump package on device after download". Otherwise, leave the check box unselected.</li> <li>Click Generate Core Dump Package.</li> </ol>							
	Download Core Dumps     Close       Generate Core Dump Package     Keep core dump package on device after download       Successfully Generated Core Dump Package       Download Core Dump Package							
	<ul> <li>4. Once you see the message that the Core Dump Package has been successfully generated, click Download Core Dump Package, select Save File and click OK.</li> <li>Opening coreDumps_000101_000726.tgz Vou have chosen to open: <ul> <li>coreDumps_000101_000726.tgz</li> <li>which is: tgz File (167 bytes)</li> <li>from: http://192.168.13.31:9191</li> <li>What should Firefox do with this file?</li> <li>Qpen with </li></ul></li></ul>							

Field	Description
NAT Helper Disable	The NAT helper functions are used to parse traffic on well-known protocols/port combinations. In most cases, leave the default setting. However, if you are running a protocol on one of the well-known port that is not normally associated with that port, traffic may not be parsed properly, or may be dropped completely. In that case, use this field to disable the NAT helper functions.
	The NAT helper functions are used to enable IP services that create temporary TCP or UDP ports. For example, FTP (TCP 21), SIP (UDP 5060) and SNMP (UDP 161). If you are running non-standard protocols on these ports, you may need to disable the NAT helper functions in order for the firewall to operate
	The NAT helper functions are used to enable IP services that create temporary TCP or UDP ports. For example, FTP (TCP 21), SIP (UDP 5060) and SNMP (UDP 161). If you are running non-standard protocols on ports that use the NAT helper functions, you may need to disable the NAT helper functions in order for the firewall to operate. Options are:
	<ul> <li>Off—NAT helper functions are operational (default)</li> <li>On—NAT helper functions are disabled.</li> </ul>
Minimum TLS Version	<ul> <li>Sets the minimum TLS version that can be used for secure connections. When set to TLS 1.3, for example, connection attempts using a lower version will be blocked.</li> <li>By default (when set to TLS 1.0) the LX40 will make outbound connection attempts using the most secure layer (TLS 1.3) and fall back to other layers if the remote host does not support it.</li> <li>Options are: <ul> <li>TLS 1.0 (default)</li> <li>TLS 1.1</li> <li>TLS 1.2</li> <li>TLS 1.3</li> </ul> </li> </ul>
Ping	<ul><li>Use this button to confirm that a connected device is responding.</li><li>1. Click Ping.</li><li>2. In the pop-up window, enter the device IP address or DNS name and click Ping Now.</li></ul>
	Ping         Close           Host IP/DNS:         192.168.13.31         Ping Now           PING 192.168.13.31 (192.168.13.31): 56 data bytes         64 bytes from 192.168.13.31: seq=0 ttl=64 time=1.591 ms         64 bytes from 192.168.13.31: seq=1 ttl=64 time=0.356 ms           64 bytes from 192.168.13.31: seq=2 ttl=64 time=0.354 ms         64 bytes from 192.168.13.31: seq=3 ttl=64 time=0.359 ms         64 bytes from 192.168.13.31: seq=3 ttl=64 time=0.359 ms           64 bytes from 192.168.13.31: seq=4 ttl=64 time=0.359 ms         64 bytes from 192.168.13.31: seq=4 ttl=64 time=0.359 ms         64 bytes from 192.168.13.31: seq=4 ttl=64 time=0.359 ms           192.168.13.31 ping statistics         5 packets transmitted, 5 packets received, 0% packet loss round-trip min/avg/max = 0.354/0.603/1.591 ms         64 bytes from fin/avg/max = 0.354/0.603/1.591 ms

Field	Description
IP Logging	<ul> <li>IP Logging is used to troubleshoot issues such as:</li> <li>Problems with the LAN or WAN connection to an AirLink gateway</li> <li>Uncertainty about where a packet is coming from</li> <li>Issues with port forwarding not working properly</li> <li>IP Logging enables you to log network traffic and save it in a form that can be analyzed by Sierra Wireless engineers. Before using IP Logging, contact your authorized AirLink reseller or Sierra Wireless representative to discuss the issue you are observing and obtain a .cmd file to capture the appropriate related IP traffic. When you receive the file, save it to your computer's hard drive.</li> <li>To use IP logging:</li> <li>Obtain a command (.cmd) file from Sierra Wireless.</li> <li>In ACEmanager, go to Admin &gt; Advanced and click IP Logging.</li> <li>In the pop-up window, click Browse and navigate to the command file you received from Sierra Wireless.</li> <li>Click Open.</li> <li>The file name appears in the field beside the Browse button.</li> </ul>
	IP Logging       Close         Select your IP logging command file (eg. iplogging.cmd):       Upload File         Browse       IPlogger_sample.cmd         5.       Click Upload File.

Field	Description
IP Logging (continued)	6. Once you see a message at the bottom of the window saying that the file has been successfully uploaded, select a command from the drop-down menu, as advised by your support contact.          IPLogging       Close         Select your IP logging command file (eg. iploging.cm/):       Upload File         Tcpdump -vvnnXi any       Start
	7. Click the Start button.
	Note: If you are running more than one command, run each command sequentially and save the results before selecting the next command to run. Running a new command or re- running the same command wipes out the results from the previous run.
	When the logging is complete, the log shows the number of packets captured, received, and dropped.
	Note: If the log shows only "Got 0", no logs were captured. Contact Sierra Wireless.

Field	Description		
IP Logging (continued)	IP Logging	<u>Close</u>	
. ,	Select your IP logging command file (eg. iplogging.cmd): Browse IPlogger_sample.cmd	Upload File	
	tcpdump -vvnnXi any	Start	
	Got 577 Got 587 Got 598	1	
	Got 608 Got 613		
	Got 628 Got 640		
	Got 650 Got 660		
	Got 670		
	Got 682 Got 692		
	Got 703		
	Got 714 Got 725		
	Got 730 Got 746		
	Got 756		
	Got 767 Got 777		
	Got 794	=	
	Got 804		
	815 packets captured 815 packets received by filter		
	0 packets dropped by kernel	Ŧ	
	Download IPLogging File		
	8. Once the logging is compete, click the Dov		
	of the screen, save the tarred gzip file (file	extension .tgz) to your computer, and	u em
	it to your support contact.		

Field	Description							
Extended Archiver	<ul> <li>Extended Archiver is a troubleshooting tool that enables you to extended period of time. Before using it, contact your authorized Wireless representative to discuss the problem.</li> <li>To start the process: <ol> <li>Click Extended Archiver.</li> </ol> </li> <li>Select the following options, as advised by Sierra Wireles <ul> <li>The number of times to run the archiver (1–25; defaul)</li> <li>The interval between runs (30 minutes, 1 hour, 1.5 hours, 3.5 hours, 4 hours, 4.5 hours, 5 hours, 5.5 hour default is 1.5 hours)</li> </ul> </li> </ul>	ed AirLink reseller or Sierra s: t is 16) urs, 2 hours, 2.5 hours, 3						
	Extended Archiver	<u>Close</u>						
	Number of times to run the Archiver:	16 🔻						
	Time interval between each run:	1.5 Hours ▼ Start Save Archive						
	<ol> <li>Click Start. The Extended Archiver saves the current set of logs. It wa and then collects another set of logs, which are saved to t continues for the number of times the Archiver is configure At any time, you can click Save Archive. The logs collected the process continues.</li> </ol>	the same file. This process ed to run.						
	Extended Archiver	<u>Close</u>						
	Number of times to run the Archiver:	16 🔻						
	Time interval between each run:	1.5 Hours 🔻						
	Extended Archiver is in progress	Stop Save Archive						
	<ol> <li>Once the process is complete, click Save Archive, save th extension .tgz) to your computer, and email it to your supp</li> </ol>	<b>.</b>						
	Stopping and Restarting the Extended Archiver							
	After you click the Start button, it changes to Stop. To stop the	process:						
	1. Click Save Archive if you want to save the logs already co	ollected.						
	2. Click Stop. Logs not already saved will be lost. If desired, and restart the process.	you can change the settings						
	Note: The Extended Archiver settings and the collected logs p the reboot is complete, the process resumes.	persist over reboots. Once						
Diagnostic shell access	When enabled, this field allows Sierra Wireless Tech Support the diagnostic shell on your gateway. It should be left at the de Wireless TechSupport asks you to change it.							

## Reset

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Location	Events Reporting	Serial	Applications	I/O	Admin	
ast updat	ed time : 7/23/2020 2	38:34 PM									Apply	Refresh C	Cancel
Change I	Password		AT Number	of System R	eboots			92					
Advance	d		Periodic	Reboot Time	er (hours)			0					
Reset			Time of (	Day (ToD) Re	boot: Reboot li	nterval (days)		0					
Reset			ToD Reb	oot: Time Zo	ne Offset from	UTC		-7					
Radio To	ols		ToD Reb	oot Hour of	day when Rebo	oot occurs		1					
Log			WARNING: Performing a Reset to Factory Default configured as "Reset All" will erase all customer defined settings										
			AT Reset to	Factory Defa	ult			Reset to Fa	ictory Defaul	t			
Contig	ure Logging		AT Reset C	onfiguration				Preserve Co	re Settings	$\checkmark$			
Remote	e Logging		AT Reset Bu	utton Configu	ration			Reset All		$\checkmark$			
View L	.og												
Radio Mo	odule Firmware												

Figure 13-4: ACEmanager > Admin > Reset

Field	Description
Number of System Reboots	Count of the number of system reboots over the life of the device or since the last device reboot
Periodic Reboot	Reboots the gateway after the specified number of hours.
Timer (hours)	0 = Disabled
Time of Day (ToD)	Number of days between reboots
Reboot: Reboot	0 = Disabled
Interval (days)	Example: If this field is set to 3, the gateway reboots every third day.
ToD Reboot: Time	Time zone adjustment (Offset in easterly direction from UTC Time)
Zone Offset from	Possible values are -1212
UTC	Example: Pacific Standard Time would be -7

Field	Description							
ToD Reboot: Hour of day when Reboot occurs	The local hour of the day when the reboot occurs Possible values are 0–23 Example: 4 is 4:00 am							
Reset to Factory Default	Resets the LX40 and its settings according to the Reset Configuration (see Reset Configuration on page 315. After clicking Reset to Factory Default, a confirmation message indicates which settings are affected as part of the reset. Are you sure you want to Reset to Factory defaults? Only core settings will be preserved OK Cancel							
	Note: After resetting the device to full factory defaults (the Reset Configuration is set to Reset All or Preserve Only User Password), if you are using a management service like ALMS or AMM, Sierra Wireless recommends synchronizing the device again via the management service. The re-synchronization enables the management tunnel to re-establish itself.							

Description
The Reset Configuration lets you select how the ACEmanager Reset to Factory Default button behaves. The different options determine the types of settings that are reset and the types of settings that are preserved after the LX40 resets. Options are:
• Reset All—All settings, including network settings and passwords, are returned to the factory default values on Reset to Factory Default. After clicking Reset to Factory Default, a confirmation message appears. After confirming that you want to continue, a warning appears, notifying you that passwords will be reset.
• Preserve Only User Password—All settings except the ACEmanager (user) password are returned to the factory default values on Reset to Factory Default.
<ul> <li>Preserve Core Settings—(default) Setting the Reset Configuration to Preserve Core Settings preserves some predetermined settings that enable the LX40 to stay online after a Reset to Factory Default. The following network settings are preserved:</li> </ul>
User Password
M3DA Protocol Password
Network User ID (SIM 1 and R2C eSIM)
Network Password (SIM 1 and R2C eSIM)
Set Carrier (Operator) Selection
Network Authentication Mode (SIM 1 and R2C eSIM)
APN Type (SIM 1 and R2C eSIM)
• Select from the List (APN value) (SIM 1 and R2C eSIM)
<ul> <li>User Entered APN (APN value) (SIM 1 and R2C eSIM)</li> </ul>
<ul> <li>Backup Network Authentication Mode (SIM 1 and R2C eSIM)</li> </ul>
Backup Network User ID (SIM 1 and R2C eSIM)
Backup Network Password (SIM 1 and R2C eSIM)
SIM Card PIN code
Primary SIM slot
Allow R2C eSIM Usage
Setting for Band Profile
Status of the last PIN lock/unlock attempt
Service Domain Preference
LTE Wideband Operation
LTE Cat-M1 Operation
LTE NB-IOT Operation
ALMS Enabled/Disabled status
ALMS Name (Device name in ALMS)
ALMS Device Initiated Interval
ALMS MSCI Server URL
ALMS MSCI Auto Synchro
ALMS SSL Verify Peer

Field	Description
Reset Configuration (continued)	<ul> <li>ALMS LWM2M Keep Alive Interval</li> <li>ALMS LWM2M Register On Startup</li> <li>HTTP Server and ACEview Services</li> <li>Reset Mode</li> <li>Network Operator Switching Enabled/Disabled</li> <li>Default radio module firmware carrier</li> <li>ACEmanager Remote Access</li> <li>Low Voltage Standby Mode</li> <li>Standby Qualification Period (seconds)</li> <li>Standby Voltage (100 milliVolts)</li> <li>Resume Immediately at Voltage (100 milliVolts)</li> <li>Ethernet Mode (Port 2)</li> <li>Ethernet WAN Mode (Port 2)</li> <li>Static WAN IP (Port 2)</li> <li>Static WAN Netmask (Port 2)</li> <li>Static WAN Netmask (Port 2)</li> <li>Static WAN DNS1 (Port 2)</li> <li>Static WAN DNS1 (Port 2)</li> <li>Static WAN DNS2 (Port 2)</li> <li>Reset to Custom Configuration—Allows you to reset the device to a custom configuration file, with the option to preserve AAF Apps. For more information, see Reset to</li> </ul>
Reset Button Configuration	<ul> <li>Custom Configuration on page 317.</li> <li>Configures the functionality of the hardware Reset button. When not set to Disabled, pressing the hardware Reset button for 7–20 seconds reboots the LX40 and resets it according to the selected Reset button configuration. (When resetting the device to its reset configuration, release the Reset button when the power LED flashes red.)</li> <li>Disabled—Pressing the hardware Reset button reboots the LX40, but does <b>not</b> reset any of its settings.</li> <li>Reset All—All settings, including network settings and passwords, are returned to the factory default values.</li> <li>Preserve Core Settings—(default) Setting the Reset Button Configuration to Preserve Core Settings preserves some predetermined settings that enable the LX40 to stay online after a Reset to Factory Default (for a list of settings, see Reset Configuration on page 315).</li> <li>Reset to Custom Configuration—Allows you to reset the device to a custom configuration, with the option to preserve AAF Apps. For more information, see Reset to Custom Configuration on page 317.</li> <li>Note: This field only affects the hardware Reset button on the device. You can always use the "Reset to Factory Default" button in ACEmanager to reset the device.</li> </ul>

## **Reset to Custom Configuration**

The Reset Configuration and Reset Button Configuration settings have an option for Reset to Custom Configuration. The Reset to Custom Configuration option allows you to use the Reset to Factory Default button (either in ACEmanager or using the hardware Reset button) to reset the LX40 to a reset configuration stored on the device. The reset configuration can be either a template (see Saving a Custom Configuration as a Template on page 18) or a database backup uploaded to the device or generated by the device and saved as the reset configuration.

Setting the Reset Configuration and Reset Button Configuration to Preserve Core Settings preserves some predetermined settings that enable the LX40 to stay online after a reset to factory default. Setting the Reset Configuration to Reset to Custom Configuration allows the full configuration of a working router to be preserved.

The additional settings for configuring the Custom Reset settings are shown in Figure 13-5.

AT Reset Configuration	Preserve Core Settings V
AT Reset Button Configuration	Reset to Custom Configuration 🗸
Configure Custom Reset	Configure Custom Reset
AT Create Custom Reset Configuration on next boot	Disable V
Preserve AAF Apps	Disable V
Reset Configuration Name	MyCustomResetTemplate

Figure 13-5: Custom Reset Configuration settings

The additional settings are:

- Configure Custom Reset—Click this button to add a custom reset configuration file to the non-volatile memory of the LX40 (see the procedure below).
- Create Custom Reset Configuration on next boot—Enable the LX40 to back up its configuration the next time it reboots. This creates a "restore point" that the LX40 uses for Reset to Factory Default when the Reset Configuration is set to Reset to Custom Configuration.

Note: Sierra Wireless recommends using this method, as it is the easiest way to create a reset configuration.

• Preserve AAF Apps—Set to Enable to preserve AAF applications on the LX40 during a reset to custom configuration.

Note: Because user passwords are not stored in device configuration files, user passwords are reset to default after resetting the LX40 to a custom configuration. Please ensure you change the default passwords afterwards.

The Reset Configuration Name (shown as a status field in Figure 13-5) appears after you have uploaded a custom reset configuration file.

To upload a custom reset configuration file:

 Click Configure Custom Reset. The Reset Configuration screen appears.

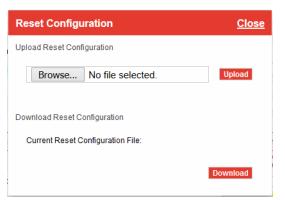


Figure 13-6: Reset Configuration screen

- 2. Click Browse... to locate your file, and then click Open. The file can either be a template or custom reset configuration backup file.
- 3. Click Upload.

The custom reset configuration file uploads to your device and the file name appears on the Reset Configuration screen and the Reset Configuration Name field shown in Figure 13-5.

## **Radio Tools**

status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Location	Events Reporting	Serial	Applications	I/O	Admin		
ist updat	ted time : 7/23/2020 2	:39:28 PM								Expand All	Apply	Refresh	Cance	
Change	Password													
Advance	ed		[-] General											
Reset			should or	nly be selecte	ed if you are pl	hysically conne	cted to the devi	into Radio Passthru mode ce, and should not be sel ically pressing the Reset I	ected if you	are accessing the	device rem	notely. Once in	n Radio	
Radio To	ools		Mode. Radio F	Passthru				Radio Pass	thru					
Log			Radio M	Module Debu	g Information				Radio Module Debug Information					
Config	ure Logging		Radio Module Actions					Radio Modu	Radio Module Actions					
_			AT Radio M	Module Low F	ower Handling	,		ALEOS Norma	ALEOS Normal Behavior 🗸					
Remot	te Logging		Allow O	utbound Cell	luar Traffic			Enable 🗸	Enable V					
View L	_og		[-] Band Di	iagnostic Sett	tings									
Radio M	odule Firmware						enabled for dia nmended for ge	gnostic purposes. Excludir neral use.	ng or restric	cting radio bands m	ay invalida	ate network o	operator	
			Bands A	vailable										
			Current E	Enabled Cust	tom Radio Ban	ds								
			SIM Slot	1 Custom Ba	nd Setting Mod	ie		Disable V						
			SIM Slot											

Figure 13-7: ACEmanager > Advanced > Radio Tools

Field	Description
General	
Radio Passthru	See Radio Passthru on page 321.
Radio Module Debug Information	<ul><li>For radio module debug information:</li><li>1. Click the Radio Module Debug Information button. The following screen appears:</li></ul>
	Radio Module Debug Information   Close
	Refresh Now
	2. Click Refresh Now.
	Radio Module Debug Information     Close       Refresh Now
	ATI Manufacturer: Sierra Wireless, Incorporated Model: MC7455 Revision: SW19X30C_01.08.07.00 r3743 CARMD-EV-FRMWR2 2015/08/13 23:07:36 MEID: 35907206000375 ESN: 12802769576, 802A42A8 IMEI: 359072060003759 IMEI SV: 1 FSN: LQ537400430402 +GCAP: +CGSM
	OK AT!GSTATUS? !GSTATUS: Current Time: 59Temperature: 20 Bootup Time: OMode: ONLINE System mode: LTE PS state: Attached LTE band: B7 LTE bw: 20 MHz LTE Astate: B7 LTE bw: 20 MHz LTE CA state: INACTIVE EMM state: Registered Normal Service RRC state: RRC Connected IMS reg state: No Srv PCC RxM RSSI: -76RSRP (dEm): -101 PCC RxD RSSI: -95RSRP (dEm): -130 Tx Power: OTAC: 8980 (35200) RSRQ (dB): -7Cell ID: 015FAD09 (23047433) SINR (dB): 20.2
	OK

Field	Description							
Radio Module Actions	<ul><li>This feature only applies to radio modules running on the Sprint Network. Use this button only if advised to do so by Sprint representative.</li><li>1. Click the Radio Module Actions button.</li></ul>							
	Radio Module Actions   Close							
	RTN Reset Update PRL Update Data Profile Perform Action							
	2. Select the desired option:							
	<ul> <li>RTN Reset—Resets the radio module to pre-activated state</li> </ul>							
	Update PRL—Updates the Preferred Roaming List							
	Update Data Profile—Updates the data profile							
	3. Click Perform Action.							
Radio Module Low Power Handling								
Allow Outbound Cellular Traffic	<ul> <li>Enables or disables outgoing traffic on the cellular interface. This feature is intended testing and diagnostic purposes, not as part of normal device operation. Options are:</li> <li>Enable (default)</li> <li>Disable</li> </ul>							
Band Diagnostic Settin	igs							
Sierra Wireless or your servi	are intended for diagnostic purposes and should only be modified under the guidance of ice provider. Excluding or restricting radio bands may invalidate network operator certifi- ice and is not recommended for general use.							
The Diagnostic Settings allow X40 to using the bands you	w you to select which bands to use, either by excluding certain bands, or by restricting the specify.							
Bands Available	Available radio bands based on the selected Setting for Band. See WAN/Cellular > Cellular > General > Band Setting on page 83 and Setting for Band on page 452.							
Current Enabled Custom Radio Bands	<ul> <li>This status field displays the custom band settings for the active SIM card.</li> <li>Not Enabled—Custom band setting mode is disabled.</li> <li>All bands excluding bands [x, y]—Bands affected when the mode is set to Exclude.</li> <li>Bands restricted to [x, y]—Bands affected when the mode is set to Restrict.</li> </ul>							

Field	Description					
Custom Band Setting Mode	<ul> <li>Select the type of custom band settings. Options are:</li> <li>Disable (default)</li> <li>Exclude—Exclude specified bands from operating. After selecting Exclude, an Exclude Bands field appears, in which you can enter a comma-separated list of bands.</li> <li>Restrict—Limit the LX40 to using specified bands. After selecting Restrict, a Restrict Bands field appears, in which you can enter a comma-separated list of bands.</li> </ul>					
SIM Slot 1 Custom Band Setting Mode	<ul> <li>Select the type of custom band settings for SIM slot 1 (when R2C eSIM is available). Options are:</li> <li>Disable (default)</li> <li>Exclude—Exclude specified bands from operating. After selecting Exclude, an Exclude Bands field appears, in which you can enter a comma-separated list of bands.</li> <li>Restrict—Limit the LX40 to using specified bands. After selecting Restrict, a Restrict Bands field appears, in which you can enter a comma-separated list of bands.</li> </ul>					
R2C eSIM Custom Band Setting Mode	<ul> <li>Select the type of custom band settings for the R2C eSIM (if enabled). Options are:</li> <li>Disable (default)</li> <li>Exclude—Exclude specified bands from operating. After selecting Exclude, an Exclude Bands field appears, in which you can enter a comma-separated list of bands.</li> <li>Restrict—Limit the LX40 to using specified bands. After selecting Restrict, a Restrict Bands field appears, in which you can enter a comma-separated list of bands.</li> </ul>					

#### Radio Passthru

Radio Passthru allows a direct connection, using USB, to the internal radio. Normal cellular radio operation is suspended while Radio Passthru is enabled.

Radio Passthru is generally used only in certain troubleshooting scenarios.

The hardware bypass remains in effect until the gateway is rebooted.

Note: Because Radio Passthru is not USB/net or USB/serial, a different set of drivers is required to connect to the radio installed inside an AirLink gateway. Additionally, while it is possible to send AT commands to the radio using a terminal connection, there are software applications designed to communicate with the radio directly. If you need to use Radio Passthru, contact your Sierra Wireless AirLink representative to obtain the needed drivers and/or software application.

To start and end a Radio Passthru session:

- 1. Connect your computer to the gateway through the gateway USB port.
- 2. Ensure the Network Watchdog and Cellular Watchdog are disabled to prevent the gateway rebooting while in Radio Passthru mode. See Network Watchdog on page 68 and Cellular Watchdog on page 83.
- **3.** Reboot the gateway.
- 4. On the Admin > Radio Tools page, click Radio Passthru.
- 5. To finish the Radio Passthru session, reboot the gateway.

## Log

The Log file is a system log of the AirLink LX40.

The Logging configuration screen enables you to configure log verbosity and display filtering. The View Log screen enables you to view and save logs. The logs are in plain text.

You can configure logging for every major router function, as well as for activity on the following interfaces:

- USB Serial (only available when configured to use AT mode for USB Serial. See USB Device Mode and USB Serial Mode on page 148.)
- Wi-Fi (only available for Wi-Fi models)

## **Configure Logs**

To configure what you want to include in the logs:

**1.** In ACEmanager, go to Admin > Log.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Repor	ting	Applications	I/O	Admin		
ast update	ed time : 10/22/2020	3:54:24 PM					Download Lo	gs 🚺	Download Compre	ssed Logs	Defaults	Apply Refresh Cano	
Change F	Password												
Advanced Reset Radio Tools			Logging										
					ib System		Verbosity           Notice				Display in Log?		
					Cellular								
					LAN		Notice V				Yes 🗸		
					VPN			Notice V				Yes 🗸	
Log				:	Security			Notice	¥			Yes 🗸	
Configu	ure Logging			S	Services			Notice	~			Yes 🗸	
Remote	e Logging			Events Re	eporting/Locatio	n	Notice V					Yes 🗸	
View L				Ap	plications		Notice 🗸					Yes 🗸	
View Log					UI		Notice V					Yes 🗸	
Radio Module Firmware				ALMS		Notice V				Yes 🗸			
				Admin		Notice V				Yes 🗸			
					System		Notice V					Yes 🗸	
			Netw	ork Services			Notice	~			Yes 🗸		
				Software an	d Firmware Up	date		Notice	~			Yes 🗸	
					Web		Notice V					Yes 🗸	
				Connecti	on Managemer	nt	Notice V				Yes 🗸		
				Link	Management			Notice	~			Yes 🗸	
		Logging (Module)											
			Sub System				Verbosity				Display in Log?		
				U	SB Serial			Notice	~			Yes 🗸	
		Logging (Module)											
				Su	ıb System		Verbosity				Display in Log?		
					Wi-Fi			Notice	¥			Yes 🗸	
			Linux Sys	log					No Display 🗸				
			Trace lev	el logging					Disable 🗸				

Figure 13-8: ACEmanager: Admin > Log > Configure Logging

- 2. For each subsystem listed:
  - **a.** Select whether or not to display it in the log.

Separate filters, based on subsystem and severity, are applied when the messages are generated and when the messages are displayed. The following severity levels are supported for filtering in the drop-down lists for verbosity:

- Error
- Warning
- Notice (default)
- · Info (information)
- Debug
- b. Select the verbosity level.

*Note:* Some log messages are only displayed if you display Linux Syslog. For example, If you are debugging a VPN or LAN setup, the relevant information is only displayed in the Linux Syslog.

- 3. Optional: To display Linux Syslog in the View Logs screen:
  - a. Ensure that Display is selected in the drop-down menu beside Linux Syslog.

Linux Syslog

Display

•

Note: At any point, you can click the buttons on the upper right portion of the screen to:

- Download logs to your computer
- Download a compressed version of the logs to your computer
- Refresh the screen
- Cancel the selected settings
- Return the screen to the Default settings.
- 4. Click Apply.
- 5. If you have changed any of the verbosity levels or the Linux syslog setting:
  - a. Reboot the AirLink gateway.
  - **b.** Log into ACEmanager, go to Admin > Log.

### **Trace Level Logging**

Use this option only if you are specifically asked to do so by Sierra Wireless or an authorized distributor.

To enable trace level logging:

1. In the Trace level logging field at the bottom of the page, select Enable.

Trace level logging

Enable 🗸

- 2. Click Apply.
- 3. On the left menu, click View Log.

## **Remote Logging**

Remote logging enables you to send logs to a remote server.

To configure remote logging<sup>1</sup>:

- 1. In ACEmanager, go to Admin and from the menu on the left, select Remote Logging.
- 2. In the Remote Syslog field, select Enable.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin	
Last updated time : 9/14/2018 2:23:33 PM Download Logs Download Compressed Logs Apply Refresh										ogs Apply Refresh Cancel	
Change	Password		Remote \$	Svelog				Enable V			
Advanced			Syslog Fo								
		Tranfer P	rotocol				UDP ¥				
Radio Pa	assthru	Server									
Log			Port					514			
Config	ure Logging										
Remot	e Logging										
View I	og										
Radio M	odule Firmware										

Figure 13-9: ACEmanager: Admin > Remote Logging (enabled)

- 3. In the Syslog Format field, select either:
  - IETF (default)
  - BSD
- 4. In the Transfer Protocol field, select either:
  - · UDP (default)
  - · TCP

If you select TCP, you'll be given encryption options.

- 5. In the Server field, enter the IP address of the remote server you want the logs to go to.
- 6. In the Port field, enter the server port number. Default is 514.
- If you select TCP in the Transfer Protocol field, you'll be given the option to enable TLS Encryption and then to enable Client Authentication and/or Verify Peer Certificate.

<sup>1.</sup> You can also use an AT command to configure remote logging. See \*REMOTELOG on page 440.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last updat	ted time : 9/14/2018	2:28:31 PM					Download Logs	Download Com	npressed Lo	ogs Apply	Refresh Cancel	
Change	Password		Remote S	syslog				Enable V				
Advance	Advanced			rmat				IETF V				
				rotocol				TCP 🗸				
Radio Pa	assthru		Server									
Log			Port					514				
Config	Configure Logging		Encryption					TLS V				
comg	lare Logging		Client Aut	hentication				Enable V				
Remot	te Logging		Load Clie	nt Private K	ley			Load Client Priva	te Key			
View L	00		Client Priv	vate Key Na	me							
VIC VI	log		Load Clie	nt Certifica	te			Load Client Certil	ficate			
Radio M	odule Firmware		Client Ce	rtificate Nar	ne							
			Verify Peer Certificate				Enable V					
			Load Trus	sted CA Ce	tificate			Load Trusted CA	Certificate			
			Trusted C	A Certificat	e Name							

- **8.** Click the appropriate red button to:
  - · Load a Client Private Key.
  - · Load a Client Certificate.
  - · Load a server Trusted CA Certificate.

Once it is uploaded the file name appears on the screen.

Note: When enabled, this functionality persists over a reboot/power cycle.

## View Logs

To view the logs:

1. Select View Logs from the menu on the left side of the page.

Status WAN/Cellul	ar Dual Wi-Fi	LAN	VPN	Security	Services	Location	Events Reporting	Dual Serial	Applications	I/O	Admin
Last updated time : 10/22/2	020 4:22:56 PM					1	Download Logs Down	nload Compresse	d Logs Apply	Refresh	Cancel
Change Password	L	ast updated tin	ne: 10/22/2	020 4:26:34 PN	1	,	Auto Refresh: OFF	Refresh	Clear Mark		
Advanced	0	ict 22 23:21:2	44 warning	ALEOS AL	MS LWM2M	Connectivity	ко			^	
Reset	0	ct 22 23:21:4	44 notice	ALEOS_ALM		onnecting to	bs.airvantage.net:5684				
Radio Tools	0	ct 22 23:21:4	44 err ALE	OS_ALMS_L	WM2M: failed	d to connect f	o bs.airvantage.net:56 o bootstrap server. trap, retrying in '10' sec				
Log	0	ot 22 23:21:4	44 warning 44 warning	ALEOS_AL	MS_LWM2M: MS_LWM2M:	Failed boots spawnRestar	trap, retrying in '20' sec t: restart already in pro	onds, '3' left			
Configure Logging	0	ct 22 23:27:0	01 notice	ÁLEOS ÁLM			KO bs.airvantage.net:5684				
Remote Logging	0	ct 22 23:27:0	01 err ALE	OS ALMS L	WM2M: failed	d to connect f	o bs.airvantage.net:56 o bootstrap server.	34			
View Log	0	ct 22 23:27:0	01 warning	ALEOS_AL	MS_LWM2M:	Failed boots	trap, retrying in '40' sec trap, retrying in '80' sec	onds, '1' left			
Radio Module Firmware		ict 22 23:31: ict 22 23:32: ict 22 23:32:	18 notice 47 warning 47 notice 47 err ALE 47 err ALE 47 err ALE 47 warning 47 warning 47 warning 10 alert Al	ALEOS_LINK ALEOS_ALM ALEOS_ALMS_L COS_ALMS_L COS_ALMS_L ALEOS_ALMS_L ALEOS_ALMS_L ALEOS_ALMS_L ALEOS_ALMS_L EOS_SYSTE	MGMT_linkm MS_LWM2M: co S_LWM2M: reso WM2M: failed WM2M: failed MS_LWM2M: MS_LWM2M: MS_LWM2M: MS_LWM2M:	on: Current: I Connectivity onnecting to lve failure d to connect ti failed boots Failed boots spawnResta	t restart already in pro SSI=-125, RSRQ=-20, KO os airvantage net:5684 o bositrarp server. Irap, retrying in '160' se rap, nothing left to do t. restart already in pro	RSRP=-140, S 34 conds, '0' left	INR=0	> 1	

Figure 13-10: ACEmanager: Admin > Log, View Log (AirLink RV55 shown)

Note: VPN info and debug information uses the term racoon (rather than VPN).

Note: If you toggle the "Display in Log?" field, clear and refresh the View Log page. (You do not need to reboot the device.)

**Tip:** Use View Log for troubleshooting purposes (e.g., when setting up the IPsec configuration). The Log page allows you to establish the tunnel connection and monitor the results directly. To change the intervals at which the log is displayed, you can change the settings in Auto Refresh.

Actions on the View Log screen include:

- Auto Refresh—The drop-down menu allows you to set up an automatic log page refresh, and the interval between refreshes: 30 secs, 1 minute, or 2 minutes.
- Refresh button—Clears the screen, reloads the log file, and display the point in the log file you were viewing immediately prior to clicking Refresh. Any new log information is added to the bottom of the log.
- Clear button—Clears the screen
- Mark button—Marks the start of a section in the device log and is typically used for troubleshooting
- Download Logs button—downloads the logs to your computer
- The Download Compressed Logs button—downloads a compressed version of the logs.

Services	Events Reporting Applications I/O Admin	
	Download Logs Download Compressed Logs Apply Refresh	Cancel
:59 PM	Auto Refresh: OFF v Refresh Clear Mark	
	۱٫۲٫۲٫۲٫− LIEI0ISI 3-11: Download Logs buttons	^

*Note:* The logs you obtain using the Download Logs or the Download Compressed Logs buttons always include the Linux Syslog. The Linux Syslog setting on the Configure Logs page does not affect the contents of the downloaded logs.

If asked to do so:

- 1. Click the Mark button and enter the text you want to appear in the log file.
  - Alphanumeric characters, spaces, periods, commas, dashes, colons and semi-colons are allowed.

Mark	<u>Close</u>
Text: Begin configuration char	Mark Now

- 2. Click Mark Now.
- 3. Click Refresh.

The mark appears at the end of the log.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin			
ast updat	ed time : 10/23/2020	4:56:11 PM							_	Expand All Apply Refresh Cance			
Chango	Password								,				
changer	rassword		[-] Current I	nformation									
Advance	d												
			Туре					WP7607					
Reset			Network (	Operator				GENERIC					
Radio To	ols		Firmware	Version				SWI9X07Y_02.37	7.03.00 73df4	5 jenkins 2020/04/08 10:59:14			
			SKU PRI	ID and Versi	on			9908044, 001.001					
Log			Carrier PF	RI ID and Ve	rsion			9907152, GENE	RIC_002.095	_000			
Config	ure Logging												
			[-] Firmware	•									
Remote	e Logging		Active?	Network	Operator		Version		Up to date?	Actions			
View L	.og		۲	GEN	IERIC	"02.37.03.00_	_GENERIC_002.095_00	00"	Yes	Update Remove Activate			
Radio Mo	odule Firmware									Install			
			[-] Options										
			Network (	Operator Sw	itching			Enable 🗸					
			ALMS Ra	dio Module F	Firmware Upd:	ate		Update Current or	nly 🗸				

**Radio Module Firmware** 

Figure 13-12: ACEmanager: Admin > Radio Module Firmware

AirLink gateways come preloaded with multiple versions of radio module firmware (For details, see Table 13-1). When the LX40 is powered on, it checks the stored radio module firmware versions and automatically loads the appropriate version for the installed SIM card onto the radio module.

This feature, which is intended for North American products, makes it easy to provision the gateway for a particular mobile network. To provision the LX40:

- 1. Obtain an account and SIM card for the mobile network you want to run the LX40 on.
- 2. Insert the SIM card into the SIM card slot. (For instructions on installing the SIM card, refer to the LX40 Hardware User Guide.)
- **3.** Power on the LX40. It chooses the appropriate radio module firmware to use for the installed SIM card, provided it is stored on the LX40.

The following table indicates the pre-installed radio module firmware, based on the SKU:

#### Table 13-1: AirLink LX40 Pre-installed Radio Module Firmware based on SKU

SKU	Verizon Wireless	AT&T	Generic	Sierra	Telstra
North America WP7610	~	~	~	~	
North America WP7603		~	~		
Verizon	V				
Global LTE-M/NB-IOT	~	~	~		

SKU	Verizon Wireless	AT&T	Generic	Sierra	Telstra
EMEA			~	~	
AU & NZ			~		~

### Table 13-1: AirLink LX40 Pre-installed Radio Module Firmware based on SKU

If the appropriate firmware is not stored on the gateway, you can download it from source.sierrawireless.com and install it on the gateway. You can also:

- · Check which version of radio module firmware is currently active
- Remove radio module firmware from the gateway
- Update the radio module firmware stored on the gateway
- Override the automatic function and manually select the radio module firmware to be used

Note: You can store a maximum of four radio module firmware versions on the gateway.

Note: If you select Preserve Cellular Authentication Settings in the Reset Configuration field before rebooting the gateway, the configuration and the stored radio module firmware are preserved when you reset the gateway to the factory default settings.

To manage radio module firmware:

**1.** In ACEmanager, go to Admin > Radio Module Firmware.

Status	WAN/Cellular	Wi-Fi	LAN	VPN	Security	Services	Events Reporting	Applications	I/O	Admin		
Last update	ed time : 10/23/2020	4:56:11 PM							1	Expand All	Apply Refre	sh Cancel
										_		_
Change F	Password											
Advance	d		[-] Current Ir	itormation								
			Туре					WP7607				
Reset			Network C	perator				GENERIC				
Radio To	ols		Firmware	Version				SWI9X07Y_02.37.	03.00 73df4	5 jenkins 2020/04	4/08 10:59:14	
1			SKU PRI I	D and Versio	n			9908044, 001.001				
Log			Carrier PF	I ID and Ver	sion			9907152, GENER	IC_002.095_	_000		
Configu	ure Logging		[-] Firmware									
Remote	e Logging		Active?	Network	Operator		Version		Up to date?		Actions	
View L	og		۲	GEN	ERIC	02.37.03.00_	GENERIC_002.095_00	0"	Yes	Update	Remove	Activate
Radio Mo	odule Firmware											Install
			[-] Options									
			Network C	perator Swit	ching			Enable 🗸				
			ALMS Rad	lio Module Fi	irmware Updai	te		Update Current only	y ¥			

Figure 13-13: ACEmanager: Admin > Radio Module Firmware

**2.** Use the information in the following table to install, update, or remove radio module firmware.

Field	Description						
Current Informatio	n						
Туре	Shows the gateway's radio module						
Network Operator	Shows the network operator associated with the radio module firmware						
Firmware Version	Shows the firmware version for the radio module firmware in use						
SKU PRI ID and Version	Shows the device Product Release Instructions ID number and hardware version. This ID specifies which radio modules the device supports, among other hardware parameters.						
Carrier PRI ID and Version	ows the Carrier Product Release Instructions ID number and version. This ID determines the nds available for use by the carrier, among other radio module parameters.						
Firmware							
Active?	Indicates whether or not the radio module firmware is currently in use						
Network Operator	Indicates the Mobile Network Operator associated with the radio module firmware						
Version	dicates the version number of the radio module firmware						
Up to date?	ndicates if the firmware in use matches the ALEOS-referenced radio module firmware						
Actions	<ul> <li>Action buttons beside each radio module firmware listed, enable you to:</li> <li>Update—Click to update the radio module firmware for that RMID. Updating the active radio module firmware updates the version in storage and also updates the firmware on the radio module at the next reboot. To reboot, click the Activate button or the reboot button on the top right side of the screen.</li> <li>Software and Firmware Template Refresh All Reboot Help Logout Admin</li> <li>Period Refresh Cancel</li> <li>Remove—Click to remove that radio module firmware from the gateway storage Note: The firmware cannot be removed if it is the active firmware.</li> <li>Activate—Click to select a radio module firmware to be the active firmware for the gateway. This option is only available if Network Operator Switching is set to Disable. See Manually Selecting the Radio Module Firmware. A reboot is only required if the gateway is in Radio Passthru mode. (See page 321.)</li> </ul>						
	<ul> <li>You can also:</li> <li>Install—Click to add an additional radio module firmware image to the gateway storage. When the maximum number of radio module firmware versions are stored on the gateway, the Install button is not available. To free up space to add another version, first remove one of the firmware versions on the gateway.</li> </ul>						

Field	Description
Network Operator Switching	<ul> <li>Enable or disable Network Operator Switching</li> <li>Enable—When the gateway powers on or reboots, it automatically selects and uses the appropriate radio module firmware for the installed SIM card, if it is stored on the gateway. (default)</li> <li>Disable—The gateway does not automatically select the appropriate radio module firmware when it is powered on or rebooted. You can manually select the firmware to use. See Manually Selecting the Radio Module Firmware.</li> </ul>
ALMS Radio Module Firmware Update	<ul> <li>Enables you to choose which radio module firmware ALMS will update when you update ALEOS:</li> <li>Update Current Only—Only the radio module firmware in use is updated, if required (default)</li> <li>Update All—All the radio module firmware stored on the gateway is updated, if required</li> </ul>

### Manually Selecting the Radio Module Firmware

To manually select the radio module firmware to use:

1. In ACEmanager, go to Admin > Radio Module Firmware.

Status WAN/Cellular Wi-Fi	LAN VPN Security	Services	Events Reporting	Applications	I/O	Admin				
Last updated time : 10/23/2020 4:56:11 F	PM					Expand All	Apply Refre	sh Cancel		
Change Password										
-	[-] Current Information									
Advanced	Туре			WP7607						
Reset	Network Operator									
Radio Tools	Firmware Version					GENERIC SWI9X07Y_02.37.03.00 73df45 jenkins 2020/04/08 10:59:14				
	SKU PRI ID and Version									
Log	Carrier PRI ID and Version			9907152, GENER	RIC_002.095_0	000				
Configure Logging	[-] Firmware									
Remote Logging										
	Active? Network Operator		Version		Up to date?		Actions			
View Log	GENERIC	"02.37.03.00_0	GENERIC_002.095_00	0"	Yes	Update	Remove	Activate		
Radio Module Firmware								Install		
	[-] Options									
	Network Operator Switching			Enable V						
	Network Operator Switching ALMS Radio Module Firmware Up	date		Update Current on	ly V					

Figure 13-14: ACEmanager: Admin > Radio Module Firmware

- 2. Under Options > Network Operator Switching, select Disable.
- 3. Under Firmware, click Activate beside the firmware you want the gateway to use.
- 4. Click Apply.
- 5. Click Reboot or press and release the reset button on the gateway.

# A: SNMP: Simple Network Management Protocol

## Management Information Base (MIB)

ALEOS includes a Management Information Base (MIB) that contains information specific to the AirLink LX40. Reports based on this database are sent in a form designed to be parsed by the NMS. The data is hierarchical with entries addressed through object identifiers.

The MIB complies with:

- RFC 1213 and MIB-II
- RFC 2665 Ethernet-Like Interface Types
- RFC 2863 The Interfaces Group MIB

## **SNMP** Traps

SNMP traps are alerts that can be sent from the managed device to the Network Management System when an event happens. Your AirLink LX40 is capable of sending traps when the network connection becomes available.

To send SNMP traps:

- 1. In ACEmanager, go to Services > Management (SNMP).
- 2. Configure the fields under Trap Server User. (For more information, see Management (SNMP) on page 256.)
- **3.** Go to Events Reporting > Actions.
- 4. In the Action Type field select SNMP trap. (For more information, see SNMP TRAP on page 276.)
- Go Events Reporting > Events and configure monitoring for the event type that will trigger the SNMP trap. For example, the event type could be RSSI, thresholds, network state, hardware temperature, etc.

## Sierra Wireless MIB

This section shows the contents of the Sierra Wireless MIB file. When this file is loaded onto a remote SNMP client, you can query the Sierra Wireless specific objects listed in this file.

For a text copy of this MIB file, go to source.sierrawireless.com, and select your AirLink LX40.

```
SIERRA-MIB DEFINITIONS ::= BEGIN
IMPORTS
    OBJECT-TYPE, NOTIFICATION-TYPE, MODULE-IDENTITY, IPAddress,
    Integer32, Opaque, enterprises, Counter32, Unsigned32
        FROM SNMPv2-SMI
    TEXTUAL-CONVENTION, DisplayString, TruthValue
FROM SNMPv2-TC;
sierrawireless MODULE-IDENTITY
   LAST-UPDATED "201202290000Z"
   ORGANIZATION "Sierra Wireless Inc"
   CONTACT-INFO
"Sierra Wirelss Inc
        ...
    DESCRIPTION
11 II
    REVISION "201202290000Z"
    DESCRIPTION
"This file defines the private Sierra MIB extensions."
    ::= { enterprises 20542 }
sharks OBJECT IDENTIFIER ::= { sierrawireless 9}
-- MIB versions
mibversion1 OBJECT IDENTIFIER ::= { sharks 1}
-- GUI Tabs for Sharks
statustab OBJECT IDENTIFIER ::= { mibversion1 1}
```

```
cellulartab OBJECT IDENTIFIER ::= { mibversion1 2}
lantab OBJECT IDENTIFIER ::= { mibversion1 3}
vpntab OBJECT IDENTIFIER ::= { mibversion1 4}
securitytab OBJECT IDENTIFIER ::= { mibversion1 5}
servicestab OBJECT IDENTIFIER ::= { mibversion1 6}
gpstab OBJECT IDENTIFIER ::= { mibversion1 7}
eventsreportingtab OBJECT IDENTIFIER ::= { mibversion1 7}
iotab OBJECT IDENTIFIER ::= { mibversion1 9}
iotab OBJECT IDENTIFIER ::= { mibversion1 10}
admintab OBJECT IDENTIFIER ::= { mibversion1 11}
snmpconfig OBJECT IDENTIFIER ::= { mibversion1 12}
```

-- status elements

```
home OBJECT IDENTIFIER ::= { statustab 1}
cellular OBJECT IDENTIFIER ::= { statustab 2}
lan OBJECT IDENTIFIER ::= { statustab 3}
vpn OBJECT IDENTIFIER ::= { statustab 4}
security OBJECT IDENTIFIER ::= { statustab 5}
services OBJECT IDENTIFIER ::= { statustab 6}
gps OBJECT IDENTIFIER ::= { statustab 7}
serial OBJECT IDENTIFIER ::= { statustab 8}
about OBJECT IDENTIFIER ::= { statustab 9}
```

-- io elements currentstate OBJECT IDENTIFIER ::= { iotab 1} configuration OBJECT IDENTIFIER ::= { iotab 2}

-- home status elements

```
phoneNumber OBJECT-TYPE
SYNTAX DisplayString (SIZE (10))
MAX-ACCESS read-only
STATUS current
```

```
DESCRIPTION ""
::= { home 17 }
ipAddress OBJECT-TYPE
SYNTAX IpAddress
MAX-ACCESS read-only
STATUS current
  DESCRIPTION ""
::= { home 301 }
networkState OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
  DESCRIPTION ""
::= { home 259 }
rssi OBJECT-TYPE
SYNTAX INTEGER (-125..-50)
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { home 261 }
```

```
gprsnetworkOperator OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 770 }
cdmanetworkOperator OBJECT-TYPE
SYNTEX DisplayString
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
```

```
DESCRIPTION ""
::= { home 644 }
gprsECIO OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { home 772 }
cdmaECIO OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
 DESCRIPTION ""
::= { home 643 }
powerIn OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { home 266 }
boardTemprature OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { home 267 }
networkServiceType OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
```

```
DESCRIPTION ""

::= { home 264}

aleosSWVer OBJECT-TYPE

SYNTAX DisplayString

MAX-ACCESS read-only

STATUS current

DESCRIPTION ""

::= { home 4 }

netChannel OBJECT-TYPE

SYNTAX INTEGER
```

SYNTAX INTEGER MAX-ACCESS read-only STATUS current DESCRIPTION "" ::= { home 260 }

```
cellularBytesSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { home 283 }
```

```
cellularBytesRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { home 284 }
```

```
deviceName OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
```

```
STATUS current
   DESCRIPTION ""
::= { home 1154 }
-- cellular status elements
wanIP OBJECT-TYPE
SYNTAX IpAddress
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 301 }
electronicID OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 10 }
iccid OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 771 }
cellid OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 773 }
lac OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 774 }
imsi OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 785 }
keepAliveIpAddress OBJECT-TYPE
SYNTAX IpAddress
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 1105 }
keepAlivePingTime OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 1104 }
dnsServer1 OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
```

```
::= { cellular 1082 }
```

```
dnsServer2 OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 1083 }
cellBand OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 2056 }
apn OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 2151 }
wanUseTime OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 5046 }
rscp OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 10249 }
```

```
errorRate OBJECT-TYPE
```

```
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 263 }
bytesSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 283 }
bytesRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 284 }
packetsSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 281 }
packetsRecvd OBJECT-TYPE
```

```
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { cellular 282 }
```

```
prlVersion OBJECT-TYPE
```

```
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 642 }
prlUpdateStatus OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 646 }
sid OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 648 }
nid OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 649 }
pnOffset OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 650 }
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 651 }
rsrq OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 10209 }
rsrp OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 10210 }
sinr OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { cellular 10211 }
-- LAN status elements
usbMode OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { lan 1130 }
```

```
vrrpEnabled OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { lan 9001 }
```

lanpacketsSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
 DESCRIPTION ""
::= { lan 279 }

lanpacketsRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
 DESCRIPTION ""
::= { lan 280 }

```
wifipacketsSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { lan 10405 }
```

wifipacketsRecvd OBJECT-TYPE SYNTAX INTEGER MAX-ACCESS read-only STATUS current DESCRIPTION ""

```
::= { lan 10406 }
wifiBridgeEnabled OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 10401 }
```

wifiSecurityType OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { lan 4509 }

wifiAPStatus OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { lan 4506 }

```
wifiSSID OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { lan 4507 }
```

wifiChannel OBJECT-TYPE SYNTAX INTEGER MAX-ACCESS read-only STATUS current DESCRIPTION ""

```
::= { lan 4508 }
-- VPN status elements
incomingOOB OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { vpn 3177 }
outgoingOOB OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { vpn 3178 }
outgoingHostOOB OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { vpn 3179 }
vpn1Status OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { vpn 3176 }
```

vpn2Status OBJECT-TYPE

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { vpn 3205 }
vpn3Status OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { vpn 3231 }
vpn4Status OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3257 }
vpn5Status OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { vpn 3283 }
-- Security status elements
dmz OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
```

```
portForwarding OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { security 5112 }
```

portFilteringIn OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
 DESCRIPTION ""
::= { security 3505 }

```
portFilteringOut OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { security 3506 }
```

```
trustedHosts OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { security 1062 }
```

```
macFiltering OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { security 3509 }
```

```
badPasswdCount OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { security 385 }
```

ipRejectCount OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
 DESCRIPTION ""
::= { security 386 }

ipRejectLog OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
 DESCRIPTION ""
::= { security 387 }

-- Services status elements

```
aceNet OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { services 5026 }
```

aceManager OBJECT-TYPE SYNTAX DisplayString MAX-ACCESS read-only STATUS current

```
DESCRIPTION ""
::= { services 1149 }
dynamicDnsService OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { services 5011 }
fullDomainName OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { services 5007 }
-- GPS status elements
gpsFix OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
  DESCRIPTION ""
::= { gps 900 }
satelliteCount OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { gps 901 }
latitude OBJECT-TYPE
```

```
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 902 }
longitude OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 903 }
heading OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { gps 904 }
```

```
speed OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { gps 905 }
```

```
engineHours OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 906 }
```

-- Serial status elements

```
serialPortMode OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { serial 1043 }
tcpAutoAnswer OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { serial 1048 }
udpAutoAnswer OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { serial 1054 }
serialPacketsSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { serial 273 }
serialPacketsRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
```

DESCRIPTION ""

-- About status elements

::= { serial 274 }

```
Rev. 2 March 2021
```

```
deviceModel OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { about 7 }
```

```
radioModelType OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { about 9 }
```

```
radioFirmwareVersion OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { about 8 }
```

```
deviceID OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
::= { about 25 }
```

```
macAddress OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
DESCRIPTION ""
```

```
::= { about 66 }
aleosSWVersion OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { about 4 }
deviceHwConfiguration OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { about 5 }
msciVersion OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { about 3 }
-- Read Write values
snmpenable OBJECT-TYPE
SYNTAX INTEGER {
           disabled(0),
           enabled(1) }
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig 10040 }
```

```
snmpversion OBJECT-TYPE
```

snmpport OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 10042 }

```
snmpContact OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 2730 }
```

```
snmpName OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 2731 }
```

```
snmpLocation OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 2732 }
```

```
rocommunity OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10063 }
rouser OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10045 }
rosecuritylvl OBJECT-TYPE
SYNTAX INTEGER {
           noauthnopriv(0),
           authnopriv(1),
           authpriv(2) }
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10046 }
roauthtype OBJECT-TYPE
SYNTAX INTEGER {
           md5(0),
           sha(1) }
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig 10047 }
roauthkey OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 10048 }
roprivtype OBJECT-TYPE
SYNTAX INTEGER {
aes(0),
des(1) }
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 10049 }
```

```
roprivkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 10050 }
```

```
rwcommunity OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 10064 }
```

rwuser OBJECT-TYPE SYNTAX DisplayString MAX-ACCESS read-write STATUS current DESCRIPTION ""

```
::= { snmpconfig 10051 }
rwsecuritylvl OBJECT-TYPE
SYNTAX INTEGER {
           noauthnopriv(0),
           authnopriv(1),
           authpriv(2) }
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10052 }
rwauthtype OBJECT-TYPE
SYNTAX INTEGER {
           md5(0),
           sha(1) }
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10053 }
rwauthkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10054 }
rwprivtype OBJECT-TYPE
SYNTAX INTEGER {
           aes(0),
           des(1) }
MAX-ACCESS read-write
STATUS current
```

```
DESCRIPTION ""

::= { snmpconfig 10055 }

rwprivkey OBJECT-TYPE

SYNTAX DisplayString

MAX-ACCESS read-write

STATUS current

DESCRIPTION ""

::= { snmpconfig 10056 }
```

```
trapipAddress OBJECT-TYPE
SYNTAX IpAddress
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 1166 }
```

```
trapport OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 10043 }
```

```
engineid OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
DESCRIPTION ""
::= { snmpconfig 10044 }
```

```
trapcommunity OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
```

```
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10065 }
trapuser OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10057 }
trapsecuritylvl OBJECT-TYPE
SYNTAX INTEGER {
           noauthnopriv(0),
           authnopriv(1),
           authpriv(2) }
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10058 }
trapauthtype OBJECT-TYPE
SYNTAX INTEGER {
           md5(0),
           sha(1) }
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10059 }
trapauthkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
```

```
::= { snmpconfig 10060 }
trapprivtype OBJECT-TYPE
SYNTAX INTEGER {
          aes(0),
          des(1) }
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10061 }
trapprivkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 10062 }
rebootmodem OBJECT-TYPE
SYNTAX INTEGER {
           nop(0),
          reboot(1) }
MAX-ACCESS read-write
STATUS current
   DESCRIPTION ""
::= { snmpconfig 65001 }
digitalInput1 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS current
    DESCRIPTION "Digital Input 1 MSCIID 851"
    ::= { currentstate 851 }
```

```
digitalInput2 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
               current
    DESCRIPTION "Digital Input 2 MSCIID 852"
    ::= { currentstate 852 }
digitalInput3 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
               current
   DESCRIPTION "Digital Input 3 MSCIID 853"
    ::= { currentstate 853 }
digitalInput4 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS
              current
    DESCRIPTION "Digital Input 4 MSCIID 854"
    ::= { currentstate 854 }
digitalInput5 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
                current
    DESCRIPTION "Digital Input 5 MSCIID 867"
    ::= { currentstate 867 }
digitalInput6 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
               current
    DESCRIPTION "Digital Input 6 MSCIID 868"
    ::= { currentstate 868 }
digitalOutput1 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Digital Output 1 MSCIID 859"
    ::= { currentstate 859 }
```

```
digitalOutput2 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
               current
    DESCRIPTION "Digital Output 2 MSCIID 860"
    ::= { currentstate 860 }
digitalOutput3 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
               current
    DESCRIPTION "Digital Output 3 MSCIID 863"
    ::= { currentstate 863 }
digitalOutput4 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
               current
    DESCRIPTION "Digital Output 4 MSCIID 864"
    ::= { currentstate 864 }
digitalOutput5 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS
              current
    DESCRIPTION "Digital Output 5 MSCIID 865"
    ::= { currentstate 865 }
digitalOutput6 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS
               current
    DESCRIPTION "Digital Output 6 MSCIID 866"
    ::= { currentstate 866 }
digitalConfig1 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS
              current
    DESCRIPTION "Digital Configuration 1 MSCIID 861"
```

```
::= { configuration 861 }
digitalConfig2 OBJECT-TYPE
    SYNTAX DisplayString
               current
    STATUS
    DESCRIPTION "Digital Configuration 2 MSCIID 862"
    ::= { configuration 862 }
digitalConfig3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS
               current
    DESCRIPTION "Digital Configuration 3 MSCIID 869"
    ::= { configuration 869 }
digitalConfig4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS
               current
    DESCRIPTION "Digital Configuration 4 MSCIID 870"
    ::= { configuration 870 }
digitalConfig5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS
               current
    DESCRIPTION "Digital Configuration 5 MSCIID 871"
    ::= { configuration 871 }
digitalConfig6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS
                current
    DESCRIPTION "Digital Configuration 6 MSCIID 872"
    ::= { configuration 872 }
pulseAccumulator1 OBJECT-TYPE
```

```
SYNTAX DisplayString
```

```
STATUS
               current
    DESCRIPTION "Pulse Accumulator 1 MSCIID 4002"
    ::= { currentstate 4002 }
pulseAccumulator2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS
               current
    DESCRIPTION "Pulse Accumulator 2 MSCIID 4003"
    ::= { currentstate 4003 }
pulseAccumulator3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS current
    DESCRIPTION "Pulse Accumulator 3 MSCIID 4004"
    ::= { currentstate 4004 }
pulseAccumulator4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS
           current
    DESCRIPTION "Pulse Accumulator 4 MSCIID 4005"
    ::= { currentstate 4005 }
pulseAccumulator5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS
               current
    DESCRIPTION "Pulse Accumulator 5 MSCIID 4006"
    ::= { currentstate 4006 }
pulseAccumulator6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS
               current
    DESCRIPTION "Pulse Accumulator 6 MSCIID 4007"
    ::= { currentstate 4007 }
```

analogInput1 OBJECT-TYPE

```
SYNTAX DisplayString
               current
    STATUS
    DESCRIPTION "Analog Input 1 MSCIID 855"
    ::= { currentstate 855 }
analogInput2 OBJECT-TYPE
    SYNTAX DisplayString
              current
   STATUS
   DESCRIPTION "Analog Input 2 MSCIID 856"
    ::= { currentstate 856 }
analogInput3 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS
              current
    DESCRIPTION "Analog Input 3 MSCIID 857"
    ::= { currentstate 857 }
analogInput4 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
    DESCRIPTION "Analog Input 4 MSCIID 858"
    ::= { currentstate 858 }
analogInput5 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Analog Input 5 MSCIID 873"
    ::= { currentstate 873 }
analogInput6 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
            current
   DESCRIPTION "Analog Input 6 MSCIID 874"
    ::= { currentstate 874 }
```

```
analogInput7 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Analog Input 7 MSCIID 875"
   ::= { currentstate 875 }
analogInput8 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Analog Input 8 MSCIID 876"
   ::= { currentstate 876 }
coefficientAnalogInput1 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Coefficient Analog Input 1 MSCIID 4011"
   ::= { currentstate 4011 }
coefficientAnalogInput2 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Coefficient Analog Input 2 MSCIID 4012"
   ::= { currentstate 4012 }
coefficientAnalogInput3 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Coefficient Analog Input 3 MSCIID 4013"
    ::= { currentstate 4013 }
coefficientAnalogInput4 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Coefficient Analog Input 4 MSCIID 4014"
```

```
::= { currentstate 4014 }
coefficientAnalogInput5 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS current
   DESCRIPTION "Coefficient Analog Input 5 MSCIID 4015"
    ::= { currentstate 4015 }
coefficientAnalogInput6 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Coefficient Analog Input 6 MSCIID 4016"
    ::= { currentstate 4016 }
coefficientAnalogInput7 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
    DESCRIPTION "Coefficient Analog Input 7 MSCIID 4017"
    ::= { currentstate 4017 }
coefficientAnalogInput8 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS current
   DESCRIPTION "Coefficient Analog Input 8 MSCIID 4018"
    ::= { currentstate 4018 }
offsetAnalogInput1 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS current
    DESCRIPTION "Offset Analog Input 1 MSCIID 4021"
    ::= { currentstate 4021 }
offsetAnalogInput2 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS current
```

```
DESCRIPTION "Offset Analog Input 2 MSCIID 4022"
   ::= { currentstate 4022 }
offsetAnalogInput3 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS current
   DESCRIPTION "Offset Analog Input 3 MSCIID 4023"
    ::= { currentstate 4023 }
offsetAnalogInput4 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS current
    DESCRIPTION "Offset Analog Input 4 MSCIID 4024"
    ::= { currentstate 4024 }
offsetAnalogInput5 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS
               current
    DESCRIPTION "Offset Analog Input 5 MSCIID 4025"
    ::= { currentstate 4025 }
offsetAnalogInput6 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
               current
    DESCRIPTION "Offset Analog Input 6 MSCIID 4026"
    ::= { currentstate 4026 }
offsetAnalogInput7 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Offset Analog Input 7 MSCIID 4027"
    ::= { currentstate 4027 }
offsetAnalogInput8 OBJECT-TYPE
    SYNTAX DisplayString
```

```
STATUS
              current
    DESCRIPTION "Offset Analog Input 8 MSCIID 4028"
    ::= { currentstate 4028 }
unitsAnalogInput1 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
              current
    DESCRIPTION "Units Analog Input 1 MSCIID 4031"
    ::= { currentstate 4031 }
unitsAnalogInput2 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS current
   DESCRIPTION "Units Analog Input 2 MSCIID 4032"
    ::= { currentstate 4032 }
unitsAnalogInput3 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS current
   DESCRIPTION "Units Analog Input 3 MSCIID 4033"
    ::= { currentstate 4033 }
unitsAnalogInput4 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Units Analog Input 4 MSCIID 4034"
    ::= { currentstate 4034 }
unitsAnalogInput5 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
              current
    DESCRIPTION "Units Analog Input 5 MSCIID 4035"
    ::= { currentstate 4035 }
unitsAnalogInput6 OBJECT-TYPE
```

```
SYNTAX DisplayString
    STATUS
              current
    DESCRIPTION "Units Analog Input 6 MSCIID 4036"
    ::= { currentstate 4036 }
unitsAnalogInput7 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
              current
    DESCRIPTION "Units Analog Input 7 MSCIID 4037"
    ::= { currentstate 4037 }
unitsAnalogInput8 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
              current
    DESCRIPTION "Units Analog Input 8 MSCIID 4038"
    ::= { currentstate 4038 }
scaledAnalogInput1 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Scaled Analog Input 1 MSCIID 4041"
    ::= { currentstate 4041 }
scaledAnalogInput2 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
           current
   DESCRIPTION "Scaled Analog Input 2 MSCIID 4042"
    ::= { currentstate 4042 }
scaledAnalogInput3 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Scaled Analog Input 3 MSCIID 4043"
    ::= { currentstate 4043 }
```

```
scaledAnalogInput4 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Scaled Analog Input 4 MSCIID 4044"
    ::= { currentstate 4044 }
scaledAnalogInput5 OBJECT-TYPE
    SYNTAX DisplayString
   STATUS
             current
   DESCRIPTION "Scaled Analog Input 5 MSCIID 4045"
    ::= { currentstate 4045 }
scaledAnalogInput6 OBJECT-TYPE
   SYNTAX DisplayString
    STATUS
              current
    DESCRIPTION "Scaled Analog Input 6 MSCIID 4046"
    ::= { currentstate 4046 }
scaledAnalogInput7 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
    DESCRIPTION "Scaled Analog Input 7 MSCIID 4047"
    ::= { currentstate 4047 }
scaledAnalogInput8 OBJECT-TYPE
   SYNTAX DisplayString
   STATUS
              current
   DESCRIPTION "Scaled Analog Input 8 MSCIID 4048"
    ::= { currentstate 4048 }
```

-- Notifications starting at 1000

```
modemNotifications OBJECT IDENTIFIER ::= { mibversion1 1000 }
value OBJECT-TYPE
   SYNTAX DisplayString
   MAX-ACCESS accessible-for-notify
   STATUS
              current
   DESCRIPTION "value of MSCIID that triggered this event"
    ::= { modemNotifications 500 }
gpsFixNotification NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "GPS Fix MSCIID 900"
::= { modemNotifications 17 }
vehicleSpeed NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "Vehicle Speed MSCIID 905"
::= { modemNotifications 18 }
engineHoursNotification NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "Engine Hours MSCIID 906"
::= { modemNotifications 19 }
headingChange NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
```

```
"Heading Change MSCIID 904"
::= { modemNotifications 20 }
rssiNotification NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "RSSI MSCIID 261"
::= { modemNotifications 21 }
networkStateNotification NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "Network State MSCIID 259"
::= { modemNotifications 22 }
networkService NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "Network Service 264"
::= { modemNotifications 23 }
networkErrorRate NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "Network Error Rate MSCIID 263"
::= { modemNotifications 24 }
periodicReports NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
```

```
"Periodic Reports MSCIID 270"
::= { modemNotifications 25 }
powerInNotification NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "Power In MSCIID 266"
::= { modemNotifications 26 }
boardTemp NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "Board Temperature MSCIID 267"
::= { modemNotifications 27 }
cdmaTemp NOTIFICATION-TYPE
   OBJECTS { value }
   STATUS current
   DESCRIPTION
       "CDMA Temperature MSCIID 641"
::= { modemNotifications 28 }
dailyDataUsage NOTIFICATION-TYPE
   OBJECTS
              { value }
   STATUS
              current
   DESCRIPTION
       "Daily Data Usage MSCIID 25001"
::= { modemNotifications 29 }
monthlyDataUsage NOTIFICATION-TYPE
   OBJECTS
              { value }
   STATUS
              current
```

```
DESCRIPTION
    "Monthly Data Usage MSCIID 25002"
    ::= { modemNotifications 30 }
```

END

# >>> B: AT Commands

### **AT Command Set Summary**

Note: If you are writing software to parse AT command responses, Sierra Wireless recommends that you design the software to be independent of the amount of whitespace. Whitespace is defined as ASCII space, tab, carriage return and linefeed characters and may appear in any combination, not necessarily containing all of the above.

Note: When using AT commands to change passwords or passphrases, the special character comma ',' cannot be used in the new password or passphrase.

Using a terminal connection (Telnet) or SSH protocol, you can send AT commands to configure the device, command it to do something, or query a setting.

- AT commands must always be terminated by a carriage return <CR> (ASCII character 0x0D), i.e., pressing Enter on the keyboard. Some may also include a new line or line feed <LF>.
- If E=1 (Echo On), the AT command (including the terminating <carriage return>) is displayed (output) before any responses.
- Two settings affect the format of AT command output: V (Verbose) and Q (Quiet).
- If Q=1 (Quiet On), no result codes are output whatsoever, so there is no response generated by a (non-query) command.
- If Q=0 (Quiet Off), result codes are output. The format of this output is then affected by the Verbose setting.

If Quiet mode is off, the result code is affected as follows:

For V=1 (Verbose mode), the textual result code is surrounded by a carriage return and new line. Any AT query response is also surrounded by a carriage return and new line.

For V=0 (Terse mode), a numeric result code is output with a single trailing carriage return (no new line is output), while any AT query response is followed by a carriage return and new line (there is no preceding output).

• For example, possible output to the AT command "AT" with carriage return (assuming quiet mode is not on) is:

```
carriage return-if V=0
```

carriage return and new line OK another carriage return and new line-if V=1

Note: AT commands work for the port on which they are executed. For example, if the user types ATE1 and then AT&W using a USB/serial port connection, it sets the USB/serial port to Echo On, but not the telnet connection or the RS232 serial port.

If you need to change the port for Telnet (for example, you have the default port blocked on your firewall), the option is on the Services > Telnet/SSH tab. The default Telnet port is 2332. You can also change the Telnet timeout; if the connection is idle, default timeout is 2 minutes. This is the internal Telnet on the device to pass AT commands and not TCP PAD.

AT commands are shown in upper case, but they are not case sensitive.

This appendix organizes the commands into functional groups to allow you to more quickly locate a desired command when you know the operation but not the command. Commands under each topic are listed alphabetically.

Note: Some of the configuration commands listed here are only available as AT commands.

## **Reference Tables**

Result codes are not shown in the command tables unless special conditions apply. Generally the result code OK is returned when the command has been executed. ERROR may be returned if parameters are out of range, and is returned if the command is not recognized or is not permitted in the current state or condition of the AirLink LX40.

Note: Unless otherwise stated, all commands are accessible locally and remotely.

AT command topics in this appendix:

- Device Updates on page 379
- Status on page 381
- WAN/Cellular on page 387
- LAN on page 405
- VPN on page 412
- Security on page 418
- Services on page 419
- Standard (Hayes) commands on page 428
- I/O on page 433
- Applications on page 434
- Admin on page 438

# **Device Updates**

#### Table B-1: Device Update AT Commands

Command	Description		
*FWRMUPDATE	This AT command updates the ALEOS software remotely. The ALEOS software file must be on an ftp server. The command parameters are: AT*FWRMUPDATE= <ftp ip="" server="">,<ftp server="" username="">,<ftp server<br="">password&gt;,<aleos filename=""> Example: AT*FWRMUPDATE=192.168.17.111,MyUserName,v3yieo,GX_4.3.4.001v0.bin Error message: Firmware update failed: could not get file from FTP server—Firmware file does not exist; check that the file name was spelled correctly</aleos></ftp></ftp></ftp>		
14	Query the Recovery version installed on the LX40 Example: ATI4? returns 2.0 - 31934		
*RMSTORE	This AT command remotely loads the radio module firmware file using ftp, verifies and then copies the file in the radio module firmware store location. The radio module firmware file must be on an FTP server, and the file name must have the suffix .iso The command parameters are: AT*RMSTORE= <ftp hostname="" ip="" or="" server="">,<user>,<password>,<filepath> Where: <ul> <li><ftp hostname="" ip="" or="" server=""> is the resolvable hostname or IP address of the FTP server</ftp></li> <li><user> is the user name used to access the FTP server</user></li> <li><filepath> is the password used to access the FTP server</filepath></li> <li><filepath> is the full path to the file on the FTP server.</filepath></li> </ul> <li>Example: AT*RMSTORE=192.168.17.111,MyUserName,password,MC7354_VZW004_55581.iso To query the list of files in storage: AT*RMSTORE?</li> <li>KAT*RMSTORE?</li> <li>MC7354_ATT004_55580.iso MC7354_SPT004_55581.iso MC7354_VZW004_55581.iso MC7354_VZW004_55581.iso MC7354_VZW004_55581.iso</li> </filepath></password></user></ftp>		

Command	Description		
*RMFWSWITCH	This AT command switches the current radio module firmware to the radio module firmware specified by the AT command.		
	The radio module firmware file must be stored on the LX40. For more information, see Radio Module Firmware on page 328.		
	The command parameters are:		
	AT*RMFWSWITCH= <network operator=""></network>		
	Where:		
	• <network operator=""> is the network operator associated with the radio module firmware to which you want to switch. For example, att, generic, etc. (case insensitive).</network>		
	Example:		
	AT*RMFWSWITCH=att		
*TPLUPDATE	This AT command updates the template (configuration file) remotely.		
	The template file must be accessible on an FTP server.		
	The command parameters are:		
	AT*TPLUPDATE= <server ip="">,<user name="">,<password>,<file name=""></file></password></user></server>		
	where:		
	SERVER IP is the IP address of the FTP server.		
	<ul> <li>USER NAME is the user name used to access the FTP server.</li> </ul>		
	<ul> <li>PASSWORD is the password used to access the FTP server.</li> </ul>		
	<ul> <li>FILE_NAME is the name of the template file on the FTP server that you want to apply to the AirLink LX40. The template file must be stored on the FTP User_Name home, not in a sub-folder.</li> </ul>		
	Example:		
	AT*TPLUPDATE=192.168.17.111,MyUserName,MyPassword,NewTemplate.xml		
	When the template is successfully applied, the message displayed is:		
	Template applied successfully		
	OK		
	Note: Configure the FTP server:		
	As passive mode (not active mode)		
	To listen to port 21		
	· · · · · · · · · · · · · · · · · · ·		

 Table B-1: Device Update AT Commands

# Status

#### Table B-2: Status AT Commands

Command	Description	
*BAND?	Query the current radio module band. To set or query the setting for RF band range or technology, see .	
*CELLINFO?	Query cellular connection information.	
*CELLINFO2?	Query in depth cell information.	
+CIMI?	HSPA and LTE only. Query the IMSI.	
*DEVICEID?	When the device is configured to use the device ID with Location reports, this command displays the 64-bit device ID created from the ESN/IMEI or phone, preceded by the hex delimiter (0x). For example: at*deviceid? 0x010112DE140B5A32	
	Note: If the device is not configured to use the device ID with Location reports, the command returns "NOT SET".	
*DNS1? *DNS2?	Query the primary DNS (*DNS1) and secondary (*DNS2) IP addresses. AT*DNS1? to query DNS1 AT*DNS2? to query DNS2	
+ECIO?	Query the signal quality.	
*ESIMICCID?	Query the ICCID of the R2C eSIM (if present).	
*ETHMAC?	<ul> <li>Query the MAC address of the Ethernet port.</li> <li>AT*ETHMAC? or AT*ETHMAC?1—Returns the MAC address of the main Ethernet port</li> </ul>	
*ETHSTATE?	<ul> <li>Query the connection state (speed and duplex) of the Ethernet port.</li> <li>AT*ETHSTATE? or AT*ETHSTATE?1—Returns the speed and duplex state of the main Ethernet port (e.g. 100Mb/s Full Duplex)</li> </ul>	
*SERIALNUM?	Query the serial number used by ALMS to identify the device.	
*HOSTCOMMLVL?	Query the serial host signal level. Response example: DCD:LOW; DTR:LOW; DSR:HIGH; CTS:HIGH; RTS:LOW	
+HWTEMP?	Query the internal temperature of the radio module (in degrees Celsius).	
l[n]	Query device information.         n omitted—device model         n=0—device model         n=1—ALEOS software version, hardware revision, boot version         n=2—Radio module firmware version         n=3—Radio module's unique ID (ESN, IMIEI, or EID)	

Command	Description           HSPA and LTE only.           Query the SIM ID.	
+ICCID?		
*INTSTATE?	Query the WAN connection status for a particular interface         AT*INSTATE? <interface>         interface=1—Cellular network         interface=2—Wi-Fi network         interface=3—Ethernet WAN network         Returns the WAN connection status:         Connected         Not Connected         No Service         If no interface is specified, the command queries the cellular network.</interface>	

 Table B-2:
 Status AT Commands

 Table B-2:
 Status AT Commands

Command	Description	
*LISTIP?	Query the IP/MAC address information for connected LAN devices. This AT command retrieves the information available on the IP/MAC table on the Status > LAN screen. AT*LISTIP? The response lists the IP address, the MAC address, and the status. Fields are separated by semi-colons. Example: 192.168.14.100;0e:c6:ff:b2:61:8f;active	
*LTERSRQ?	LTE only. Query the LTE signal quality (in dB). For more information, see LTE Signal Quality (RSRQ) on page 40.	
*LTERSRP?	LTE only. Query the LTE signal strength (in dBm). For more information, see LTE Signal Quality (RSRQ) on page 40.	
*NETCHAN?	Query the current mobile network channel.	
*NETCONNTYPE?	Query the current IP address type. AT*NETCONNTYPE? • 0—None • 1—IPv4 • 3—IPv4 and IPv6 Gateway Note: To set the IP address type preference, see *NETIPPREF on page 395.	
NETIP?	Query the current WAN IP address of the device reported by the internal module (generally obtained from your Mobile Network Operator). If you have an Internet- routable IP address, you can use this address to contact devices from the Internet. If your device on a private mobile network, you can use this address to contact the device from another host on the same WAN network. If required, use AT*NETALLOWZEROIP to allow displaying an IP address ending in a zero.	
	Note: If there is no current network IP address, 0.0.0.0 is returned.	
*NETIPV6?	Query the current IPv6 network IP address of the device reported by the internal module (generally obtained from your Mobile Network Operator). If you have an Internet-routable IP address, you can use this address to contact devices from the Internet. If your device is on a private mobile network, you can use this address to contact the device from another host on the same WAN network.	
	Note: If there is no current network IPv6 address, "::" (two colons) is returned.	
*NETIPV6PREFIXLEN?	Query the length of the network IPv6 prefix. AT*NETIPV6PREFIXLEN? If there is no IPv6 connection, 0 is returned.	

 Table B-2:
 Status AT Commands

Command	Description		
*NETOP?	Query the Mobile Network Operator of the active connection. If you are roaming, the roaming operator is returned, if the home operator allows this.		
*NETPHONE?	Query the device's cellular phone number, if applicable or obtainable.		
*NETRSSI?	Query the current RSSI (Receive Signal Strength Indicator) for non-LTE cellular connections, as a negative dBm value.		
*NETSERV?	Query the current connection type (e.g., LTE, HSPA+, etc.).		
*NETSERVICE_RAW?	Query the numeric value for the network service type. • 8—2G (GPRS) • 10—2G roaming • 16—3G (HSPA, HSPA+, UMTS) • 18—3G roaming • 64—4G		
*NETSTATE?	<ul> <li>Query the network state of the current WAN connection.</li> <li>AT*NETSTATE? returns:</li> <li>Network Ready—The LX40 is connected to the WAN network and ready to send data.</li> <li>Network Ready - Wi-Fi—The LX40 is connected to a Wi-Fi network in client mode.</li> <li>Network Ready - Ethernet—The LX40 is connected to an Ethernet WAN network.</li> <li>Network Ready - Ethernet (Auto DHCP)—The LX40 has an Auto DHCP WAN Ethernet connection.</li> <li>Network Ready - eSIM Not Activated—The R2C eSIM has not been activated in ALMS.</li> <li>Network Ready - eSIM Activation State Unknown—The activation state is unknown. For more information, see Network State on page 33.</li> <li>Network Link Down — The network link is not available.</li> <li>No Service—There is no mobile network detected.</li> </ul>		
*NETSTATE_RAW?	<ul> <li>Query the network state of the current WAN connection.</li> <li>AT*NETSTATE_RAW? returns:</li> <li>5—Network Ready (The LX40 is connected to the WAN network and ready to send data.)</li> <li>29—Network Ready - Wi-Fi (The LX40 is connected to a Wi-Fi network in client mode.)</li> <li>34—Network Ready - Ethernet (The LX40 is connected to an Ethernet WAN network.)</li> <li>0—Network Link Down (The network link is not available.)</li> <li>7—No Service (There is no mobile network detected.)</li> </ul>		
*SRVPLMN?	Query the PLMN of the currently attached network. AT*SRVPLMN?		

### Table B-2: Status AT Commands

Command	Description	
*USBNETSTATE?	<ul> <li>Query the status of the USB connection.</li> <li>AT*USBNETSTATE? returns:</li> <li>None—There are no USB connections to the AirLink LX40.</li> <li>8 MB/s Half Duplex—There is a USB connection to the device.</li> </ul>	
*WANUPTIME?	Query the time in minutes from which the cellular IP is obtained from the mobile network. AT*WANUPTIME?	

 Table B-2: Status AT Commands

## WAN/Cellular

A reboot is required before the WAN/Cellular AT Commands described in the following table take effect.

For a complete alphabetical list of WAN/Cellular AT Commands, see Table B-4. The following table provides a summary of SIM-card-related AT Commands for gateways with more than one SIM card slot. Click the AT Command for a detailed description.

 Table B-3: Summary of SIM Card AT Commands

Command	What it does		
*NBSIMPRESENT?	Queries the number of SIMs present		
*SIM1PRESENT?	Queries whether or not there is a SIM card in slot 1		
*ESIMPRESENT?	Queries whether or not there is an R2C eSIM card enabled		
*ALLOWESIM	Queries or sets whether the LX40 is allowed to use the Ready to Connect eSIM for network connections.		
*PRIMARYSIM	Queries or sets which slot contains the Primary SIM card		
*SECONDARYSIM	Queries or sets which slot contains the Secondary SIM card		
*ACTIVESIM?	Queries which slot contains the Active SIM		
*SWITCHSIM	Switches the Active SIM to the one in the Target SIM slot		
*TARGETSIM	For manual SIM switching, queries or sets the SIM slot that will become the Active SIM		
*NETPW	Queries or sets the network password for the Active SIM		
*NETPWSIM1	Queries or sets the network password for the SIM card in slot 1		
*NETPWESIM	Queries or sets the network password for the R2C eSIM		
*NETUID	Queries or sets the network user ID for the Active SIM		
*NETUIDSIM1	Queries or sets the network user ID for the SIM card in slot 1		
*NETUIDESIM	Queries or sets the network user ID for the R2C eSIM		
*NETAPN	Queries or sets the user-entered APN for the Active SIM		
*SIM1NETAPN	Queries or sets the user-entered APN for the SIM card in slot 1		
*ESIMNETAPN	Queries or sets the user-entered APN for the R2C eSIM		
*SIMPINENABLE	Queries, enables, or disables the ALEOS SIM PIN feature for the Active SIM. When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card when the gateway starts up.		
*SIM1PINENABLE	Queries, enables, or disables the ALEOS SIM PIN feature for the SIM card in slot 1. When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card when the gateway starts up.		
*SIMPIN	Sets the SIM PIN that ALEOS automatically enters for the Active SIM if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the SIM card, either by the mobile network operator or by using *CHGSIMPIN.		

Command	What it does	
*SIM1PIN	Sets the SIM PIN that ALEOS automatically enters for the SIM card in slot 1 if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the SIM card, either by the mobile network operator or by using *CHGSIMPIN.	
*ENASIMPIN	Queries, enables, or disables the PIN lock on the Active SIM card.	
*CHGSIMPIN	Changes the PIN on the Active SIM card if the PIN lock is enabled	

 Table B-3:
 Summary of SIM Card AT Commands

Command	Description	
*ACTIVESIM?	<ul> <li>Query the Active SIM card, i.e., which SIM card is currently being used for the dat connection.</li> <li>AT*ACTIVESIM? to query</li> <li>1—The SIM card in slot 1 (upper slot) is the Active SIM.</li> <li>2—The SIM card in slot 2 (lower slot) is the Active SIM.</li> <li>3—The R2C eSIM is the Active SIM.</li> </ul>	
*BANDMODE	Query or set the Bandwidth Throttle mode. AT*BANDMODE? to query AT*BANDMODE=n to set • n=0—Disable • n=1—Enable	
+CGDCONT	<ul> <li>HSPA only.</li> <li>Query or set the PDP context, APN, and other information required to establish a connection to o an HSPA network. You only need to configure this once. The parameters are saved and used each time a connection is made to the HSPA network. AT+CGDCONT? to query</li> <li>AT+CGDCONT = PID,PDP_TYPE,APN [,IPADDR] to set</li> <li>PID = PDP context identifier</li> <li>PDP_TYPE = numeric parameter that specifies a PDP context definition</li> <li>APN = Access Point Name</li> <li>IPADDR = IP address</li> <li>Examples:</li> <li>AT+CGDCONT=1,IP,proxy</li> <li>AT+CGDCONT=1,IP,internet</li> </ul>	
*CHGSIMPIN	need to configure +CGDCONT.         This command changes the SIM PIN on the Active SIM card. To change the SIM PIN ALEOS requests as part of the ALEOS SIM PIN feature, see *SIMPIN on page 401.         AT*CHGSIMPIN= <old pin="">,<newpin>         Note: To enable or disable the SIM PIN lock, see *ENASIMPIN on page 392.         For more information, see SIM PIN on page 92.</newpin></old>	

Table B-4:	WAN/Cellular	AT Commands
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Command	Description
*CIOTWBEN	WP7702-equipped devices only. Query or set LTE Wideband Operation. AT*CIOTWBEN? to query AT*CIOTWBEN=n to set • n=0—Disable • n=1—Enable
*CIOTM1EN	WP7702-equipped devices only. Query or set LTE Cat-M1 Operation. AT*CIOTM1EN? to query AT*CIOTM1EN=n to set • n=0—Disable • n=1—Enable
*CIOTNBEN	WP7702-equipped devices only. Query or set LTE NB-IoT Operation. AT*CIOTNBEN? to query AT*CIOTNBEN=n to set • n=0—Disable • n=1—Enable
*CLIENT_PPP_AUTH	Query or set the Force Network Authentication mode. AT*CLIENT_PPP_AUTH? to query AT*CLIENT_PPP_AUTH=n to set • n=0—None • n=1—PAP • n=2—CHAP Examples: *ATCLIENT_PPP_AUTH? 1 OK *ATCLIENT_PPP_AUTH=2 OK

Command	Description
*CLIENT_PPP_AUTHESIM	Query or set the Force Network Authentication mode for the R2C eSIM (if available). AT*CLIENT_PPP_AUTHESIM? to query AT*CLIENT_PPP_AUTHESIM=n to set • n=0None • n=1PAP • n=2CHAP Examples: *ATCLIENT_PPP_AUTHESIM? 1 OK *ATCLIENT_PPP_AUTHESIM=0 OK
+COPS	<ul> <li>HSPA only.</li> <li>Query or set the network operator and the connection mode.</li> <li>AT+COPS? to query</li> <li>AT+COPS=? to retrieve a list of operators available to the radio</li> <li>AT+COPS=MODE[,FORMAT[,OPER]] to set</li> <li>MODE</li> <li>MODE=0—Automatic (default)</li> <li>MODE=1—Manual</li> <li>MODE=4—Manual/Automatic; if manual failed, it defaults to automatic</li> <li>FORMAT</li> <li>FORMAT=0—Alphanumeric ("Name")</li> <li>FORMAT=2—Numeric</li> <li>OPER</li> <li>OPER= the operator numeric code</li> <li>Example, AT+COPS=1,2,302610</li> <li>Manual mode, numeric format, operator code 302610</li> </ul>
	Note: On some mobile networks, explicit use of +COPS allows you to select the roaming Mobile Network Operator to use.
*DOWNBAND	<ul> <li>Query or set the maximum downlink bandwidth.</li> <li>AT*DOWNBAND? to query</li> <li>AT*DOWNBAND=n to set</li> <li>n = 0—Bandwidth Throttle is disabled for downlink traffic</li> <li>n=1-512000—Maximum downlink bandwidth in Kilobits per second (Kbps). This is the long-term bandwidth limit. Default value is 25600.</li> </ul>

Command	Description
*DOWNBURST	<ul> <li>Query or set the maximum size for bursts of downlink traffic.</li> <li>AT*DOWNBURST? to query</li> <li>AT*DOWNBURST=n to set</li> <li>n=64-512000—Maximum size for bursts of downlink traffic in Kilobits (Kb). This allows the LX40 to handle temporary bursts of traffic without dropping packets. When the actual downlink traffic is less than the value configured in *DOWNBAND, ALEOS collects credits that can be used for bursty traffic. The value configured here is the maximum amount of credit that can be collected. Default value is 51200.</li> <li>Note: Sierra Wireless recommends that the Maximum Downlink Burst Size be set at 2× the value configured in the *DOWNBAND field. If the Maximum Downlink Burst Size is set at more than 60× the value configured in the *DOWNBAND field, the</li> </ul>
	bandwidth throttle feature is disabled for downlink traffic.
*DOWNBYTES?	Query the number of downlink bytes received. AT*DOWNBYTES? The value is updated every 30 seconds, and is reset to zero on LX40 reboot or reset to factory default settings.
*DOWNDROPPED?	Query the number of downlink packets dropped because the limit set in *DOWNBAND and *DOWNBURST have been exceeded. AT*DOWNDROPPED? The value is updated every 30 seconds, and is reset to zero on LX40 reboot or reset to factory default settings.
*DOWNPACKETS?	Query the number of downlink packets received. AT*DOWNPACKETS? The value is updated every 30 seconds, and is reset to zero on LX40 reboot or reset to factory default settings.
*EDRXEN	WP7702-equipped devices only. Query or set the Extended Discontinuous Reception (extended sleep mode or eDRX) setting. AT*EDRXEN? to query AT*EDRXEN=n to set • n=0—Disable • n=1—Enable

Table B-4:	WAN/Cellular	AT Commands
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Command	Description
*ENASIMPIN	Query, enables or disables the SIM PIN lock on the Active SIM card, When enabled, the SIM card requests this PIN when the LX40 boots up. (If the ALEOS SIM PIN feature is also enabled, the PIN will be entered automatically. This is useful if the LX40 is at a location where no one is available to enter the PIN. For more information see Enable the SIM PIN on page 92 and *SIMPINENABLE on page 401.) AT*ENASIMPIN? to query 0—SIM PIN is not required at boot. 1—SIM PIN Is required at boot. AT*ENASIMPIN= <lock>,<pin> to set, where: <li><lock> = 0—SIM PIN is not required at boot.</lock></li><li><lock> = 1—SIM PIN is not required at boot.</lock></li><li><lock> = 1—SIM PIN is required at boot.</lock></li><li><lock> = 1—SIM PIN is required at boot.</lock></li><look> = 1—SIM PIN is required at boot.</look></pin></lock>
*ETHWAN_IPMODE	Query or set the Ethernet WAN IP mode AT*ETHWAN_IPMODE? to query AT*ETHWAN_IPMODE=n to set • 0—Dynamic • 1—Static
*ETHWAN_STATICDNS1 *ETHWAN_STATICDNS2	Query or set the static IP address for the primary or secondary Ethernet WAN DNS server AT*ETHWAN_STATICDNS1? to query the IP address for the primary DNS server AT*ETHWAN_STATICDNS2? to query the IP address for the secondary DNS server AT*ETHWAN_STATICDNS1=n.n.n.n to set the IP address for the primary DNS server AT*ETHWAN_STATICDNS2=n.n.n.n to set the IP address for the secondary DNS server Example: AT*ETHWAN_STATICDNS1=208.67.222.222
*ETHWAN_STATICGTWY	Query or set the static IP address for the Ethernet WAN router AT*ETHWAN_STATICGTWY? to query AT*ETHWAN_STATICGTWY=n.n.n.n to set Example: AT*ETHWAN_STATICGTWY=208.81.123.254
*ETHWAN_STATICIP	Query or set the static IP address for the AirLink LX40 AT*ETHWAN_STATICIP? to query AT*ETHWAN_STATICIP=n.n.n.n to set Example: AT*ETHWAN_STATICIP=208.81.123.34
*ETHWAN_STATICMASK	Query or set the subnet mask for the AirLink LX40 static IP address AT*ETHWAN_STATICMASK? to query AT*ETHWAN_STATICMASK=n.n.n.n to set Example: AT*ETHWAN_STATICMASK=255.255.255.0

Command	Description
*IPPINGSEC	Query or set the ping monitor test interval (in seconds) for an interface. AT*IPPINGSEC? <interface> to query the ping monitor test interval interface=1—Cellular network interface=2—Wi-Fi network AT*IPPINGSEC=<interface>,n to set the ping monitor test interval for an interface interface=1—Cellular network interface=2—Wi-Fi network interface=2—Wi-Fi network interface=3—Ethernet WAN network network n=1-15300 seconds If no interface is specified, the command applies to the cellular network.</interface></interface>
*IPPINGADDR	Query or set the ping monitor IP address or FQDN for an interface when the ping monitor test interval (*IPPINGSEC) is set.         AT*IPPINGADDR? <interface> to query         • interface=1—Cellular network         • interface=2—Wi-Fi network         • interface=3—Ethernet WAN network         AT*IPPINGADDR=<interface>,d.d.d.d or n to set         • interface=1—Cellular network         • interface=2—Wi-Fi network         • interface=3—Ethernet WAN network         AT*IPPINGADDR=<interface>,d.d.d.d or n to set         • interface=3—Ethernet WAN network         • d.d.d.d=IP address         • n=domain name         If no interface is specified, the command applies to the cellular network.</interface></interface></interface>
*MONITORTYPE	Note: AT*IPPINGSEC must to be set to a value other than 0 to enable pinging.         Query or set the monitor type that is enabled on each interface.         AT*MONITORTYPE? <interface> to query         interface=1—Cellular network         interface=2—Wi-Fi network         interface=3—Ethernet WAN network         AT*MONITORTYPE=<interface>,n to set         interface=1—Cellular network         interface=1—Cellular network         interface=3—Ethernet WAN network         AT*MONITORTYPE=<interface>,n to set         interface=3—Ethernet WAN network         interface=3—Ethernet WAN network         netface=3—Ethernet WAN network         netface=3—Ethernet WAN network         interface=3—Ethernet WAN network         interface=3—Ethernet WAN network         n=0—Disable         n=1—Enable         If no interface is specified, the command applies to the cellular network.</interface></interface></interface>

Command	Description
*MSNOSERVICETOUT	Query or set the time in minute before switching to the inactive SIM card if there is no longer service on the current SIM card. AT*MSNOSERVICETOUT? to query AT*MSNOSERVICETOUT= <n> to set <pre></pre></n>
*MSSECONDARYTOUT	Query or set the time in minute before switching to the primary SIM card if the gateway is connected to the network using the secondary SIM card. AT*MSSECONDARYTOUT? to query AT*MSSECONDARYTOUT= <n> to set • <n>=10-255 • <n>=0—feature is disabled (default)</n></n></n>
*MSROAMINGTOUT	Query or set the time in minute before switching to the inactive SIM card if active SIM card if active SIM card is roaming.         AT*MSROAMINGTOUT? to query         AT*MSROAMINGTOUT= <n> to set         • <n>=10-255         • <n>=0—feature is disabled (default)</n></n></n>
*MSSCANTOUT	Query or set the time in minute before switching to the inactive SIM if the gateway is unable to connect to the network.         AT*MSSCANTOUT? to query         AT*MSSCANTOUT= <n> to set         • <n>=10-255         • <n>=0—feature is disabled (default)</n></n></n>
*NBSIMPRESENT?	Query the number of SIM cards installed in the gateway. AT*NBSIMPRESENT? to query Example: AT*NBSIMPRESENT? <number cards="" of="" present="" sim=""> OK Response: • 1—One SIM card installed • 2—Two SIM cards installed • 3—Two SIM cards installed, and R2C eSIM present</number>
*NETALLOWZEROIP	Query or set allowing the device to get an IP address from the mobile network that has the last octet as 0 (zero).         AT*NETALLOWZEROIP? to query         AT*NETALLOWZEROIP=n to set         • n=0—Do not allow         • n=1—Allow         Allows the device to use a WAN IP address that ends in zero (e.g. 192.168.1.0).

 Table B-4:
 WAN/Cellular AT Commands

Command	Description
*NETAPN	Query or set the user entered APN. AT*NETAPN? to query AT*NETAPN= <apn> to set (up to 80 characters) Examples: AT*NETAPN? <apn></apn></apn>
	OK AT*NETAPN= <apn> OK When you set this command, the APN type is automatically set to User Entry so that the APN you enter with this AT command is used on reboot.</apn>
*NETIPPREF	Query or set the IP Address Preference. Note: To use IPv6, it must be supported by your Mobile Network Operators and your account (SIM and APN). AT*NETIPPREF? to query AT*NETIPPREF=n to set • n=0—IPv4 • n=1—IPv4 and IPv6 Gateway To determine the current network IP type, see *NETCONNTYPE? on page 384.
*NETPW	Query or set the mobile network account password. AT*NETPW? to query AT*NETPW= <password> to set (up to 128 characters) <i>Note: AT*NETPW? returns asterisks (****) for privacy.</i> Examples: ATNETPW? ****** OK AT*NETPW=<password> OK</password></password>

Command	Description
*NETPWSIM1	Query or set the mobile network account password for the SIM card in Slot 1 (upper slot).         AT*NETPWSIM1? to query         AT*NETPWSIM1= <password> to set (up to 128 characters)         Note: AT*NETPWSIM1? returns asterisks (****) for privacy.         Examples:         ATNETPWSIM1?</password>
	****** OK AT*NETPWSIM1= <password> OK</password>
*NETPWESIM	Query or set the mobile network account password for the R2C eSIM (if available).         AT*NETPWESIM? to query         AT*NETPWESIM= <password> to set (up to 128 characters)         Note: AT*NETPW? returns asterisks (****) for privacy.         Examples:         ATNETPWESIM?</password>
	****** OK AT*NETPWESIM= <password> OK</password>
*NETUID	Query or set the mobile network account user ID, if required. AT*NETUID? to query • AT*NETUID= <uid>(up to 128 characters) AT*NETUID? <uid> OK AT*NETUID=<uid> OK</uid></uid></uid>

Command	Description
*NETUIDSIM1	Query or set the mobile network account user ID for the SIM card in Slot 1 (upper slot). AT*NETUIDSIM1? to query AT*NETUIDSIM1= <uid> (up to 128 characters) Examples: AT*NETUIDSIM1? <uid> OK AT*NETUIDSIM1=<uid> OK</uid></uid></uid>
*NETUIDESIM	Query or set the mobile network account user ID for the R2C eSIM (if available). AT*NETUIDESIM? to query AT*NETUIDESIM= <uid> (up to 128 characters) Examples: AT*NETUIDESIM? <uid> OK AT*NETUIDESIM=<uid> OK</uid></uid></uid>
*NWDOGTIME	Query or set the interval that the network connection watchdog waits for a cellular or W-Fi WAN connection. If no connection is established within this interval, the device resets. AT*NWDOGTIME? to query AT*NWDOGTIME=n to set Accepted values: • n=0—Disable • n=5—5 Minutes • n=10—10 Minutes • n=15—15 Minutes • n=30—30 Minutes • n=45—45 Minutes • n=60—1 Hour • n=120—2 Hours (default) • n=180—3 Hours • n=240—4 Hours <i>Note: This AT Command replaces AT*NETWDOG.</i>

Table B-4	WAN/Cellular	AT Commands
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Command	Description
PING	Sends 5 PING to a single address. Returns OK if there is a response: ERROR if there is no response. ATPING[ip address or FQDN]
	Note: Do not use an equal sign (=) when issuing the command.
	Example: ATPINGsierrawireless.com
*PRIMARYSIM	Query or set which SIM slot contains the primary SIM card. If multiple SIM cards are installed, the Primary SIM card is used for network connections. *PRIMARYSIM? to query *PRIMARYSIM= <slot number=""> to set • <slot number="">=1—Primary SIM card is in slot 1 (upper slot) • <slot number="">=2—Primary SIM card is in slot 2 (lower slot) • <slot number="">=3—Primary SIM card is R2C eSIM Examples: AT*PRIMARYSIM? <slot number=""> OK</slot></slot></slot></slot></slot>
	The change takes effect after a reboot.
*SECONDARYSIM	Query or set which SIM slot contains the secondary SIM card. If multiple SIM cards are installed, the secondary SIM card is the second choice to use for network connections. *SECONDARYSIM? to query *SECONDARYSIM= <slot number=""> to set • <slot number="">=1—Secondary SIM card is in slot 1 (upper slot) • <slot number="">=2—Secondary SIM card is in slot 2 (lower slot) • <slot number="">=3—Secondary SIM card is R2C eSIM Examples: AT*SECONDARYSIM? <slot number=""></slot></slot></slot></slot></slot>
	OK AT*SECONDARYSIM= <slot number=""> OK <b>The change takes effect after a reboot</b>.</slot>

Command	Description
*RADIO_CONNECT	<ul> <li>This AT Command applies only to International devices on the Vodafone network. Query or set the wireless connection setting. AT*RADIO_CONNECT? to query AT*RADIO_CONNECT=n to set</li> <li>n=0—Disables data traffic. The only way to change this mode is to issue a radio_connect=1 or radio_connect=2 AT command.</li> <li>n=1—Enables Always on connection.</li> <li>n=2—Disables Always on connection. The device listens for outgoing traffic and establishes a mobile network data connection for a specified time:</li> <li>When there is outgoing traffic or</li> <li>When it receives a Wakeup SMS, provided Wakeup SMS is configured. (Use *TRAFWUPTOUT on page 403 to set the timeout period.)</li> </ul>
	Note: You can only send this command locally over a serial, serial USB, or local telnet/SSH connection.
*RADIO_CONNECT_ STARTUP	<ul> <li>This AT Command applies only to International devices on the Vodafone network.</li> <li>You can query this command remotely or locally, but it can only be set locally.</li> <li>This command is the same as *RADIO_CONNECT, except</li> <li>The change does not take effect until the next reboot.</li> <li>The setting is persistent over subsequent reboots.</li> </ul>
*RXDIVERSITY (3G Only)	Query or set the RX Diversity setting. Rx Diversity allows you to use two antennas to provide a more reliable connection. If you are not using a diversity antenna, Rx Diversity should be disabled. AT*RXDIVERSITY? to query AT*RXDIVERSITY=n to set • n=0—Disable • n=1—Enable Note: Two antennas are required when connecting to an LTE network.
	Note: This AT Command is not available for all AirLink LX40s.

Command	Description
*SIM1NETAPN *ESIMNETAPN	Query or set the override APN for the SIM card in SIM slot 1.         *SIM1NETAPN? to query         *SIM1NETAPN= <apn> to set the APN (up to 80 characters)         Examples:         AT*SIM1NETAPN?         <apn>         OK         AT*SIM1NETAPN=<apn>         OK         Note: When you set this command, the APN type is automatically set to Override         APN so that the APN you enter with this AT command is used on reboot.         Query or set the override APN for the R2C eSIM (if available).</apn></apn></apn>
	*ESIMNETAPN? to query *ESIMNETAPN= <apn> to set the APN (up to 80 characters) Examples: AT*ESIMNETAPN? <apn> OK AT*ESIMNETAPN=<apn> OK Note: When you set this command, the APN type is automatically set to Override APN so that the APN you enter with this AT command is used on reboot.</apn></apn></apn>
*NETBLANKAPN	Query or set the Blank APN setting. Enabling blank APN allows the LX40 to connect to a network using a blank APN. AT*NETBLANKAPN? to query AT*NETBLANKAPN=n to set • n=0—Disable • n=1—Enable
*SIM1NETBLANKAPN	Query or set the Blank APN setting for SIM slot 1. Enabling blank APN allows the LX40 to connect to a network using a blank APN. AT*SIM1NETBLANKAPN? to query AT*SIM1NETBLANKAPN=n to set • n=0—Disable • n=1—Enable

Table B-4: WAN/Cellular AT Commands

Command	Description
*ESIMNETBLANKAPN	Query or set the Blank APN setting for R2C eSIM (if available). Enabling blank APN allows the LX40 to connect to a network using a blank APN. AT*ESIMNETBLANKAPN? to query AT*ESIMNETBLANKAPN=n to set • n=0—Disable • n=1—Enable
*SIMPIN	Sets the SIM PIN that ALEOS automatically entered if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the SIM card by the mobile network operator. AT*SIMPIN= <pin> to enter the SIM pin Example: AT*SIMPIN=<pin> OK</pin></pin>
*SIM1PIN	Sets the SIM PIN that ALEOS automatically entered for the SIM in slot 1 if the ALEOS SIM PIN feature is enabled (and if R2C eSIM is available). This should match the SIM PIN set on the Active SIM card, either by the mobile network operator or by using *CHGSIMPIN. See *CHGSIMPIN on page 388. *SIM1PIN= <pin> to enter the SIM PIN Example: AT*SIM1PIN=<pin> OK</pin></pin>
*SIMPINENABLE	Query, enable, or disable the ALEOS SIM PIN feature. When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card on boot up. This is useful if the LX40 is at a location where no one is available to enter the PIN. AT*SIMPINENABLE? to query AT*SIMPINENABLE= <setting> to set &lt;<setting>=0—Don't change&lt;<setting>=1—Enable (SIM pin required on startup)<setting>=2—DisableAT*SIMPINENABLE?<setting>OKAT*SIMPINENABLE=<setting>OKAT*SIMPINENABLE=<setting>OK</setting></setting></setting></setting></setting></setting></setting>
	To enable or disable the SIM PIN lock on the SIM card, see *ENASIMPIN on page 392.

Command	Description
*SIM1PINENABLE	Query, enable, or disable the ALEOS SIM PIN feature for the SIM card in SIM slot 1 (upper slot). When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card on boot up. This is useful if the gateway is at a location where no one is available to enter the PIN. AT*SIM1PINENABLE? to query AT*SIM1PINENABLE= <setting> to set • <setting>=0—Don't change • <setting>=1—Enable (SIM pin required on startup) • <setting>=2—Disable AT*SIM1PINENABLE? <setting> OK</setting></setting></setting></setting></setting>
*SIM1PRESENT?	Query whether or not there is a SIM card installed in SIM slot 1. AT*SIM1PRESENT? to query • 0—No SIM card in slot 1 • 1—SIM card present in slot 1 Examples: AT*SIM1PRESENT? <slot 1="" sim="" status=""> OK</slot>
*ESIMPRESENT?	Query whether or not there is an R2C eSIM present. AT*ESIMPRESENT? to query • 0—No R2C eSIM present • 1—R2C eSIM present Examples: AT*ESIMPRESENT? <r2c esim="" status=""> OK</r2c>
*ALLOWESIM	Query or set whether the LX40 is allowed to use the Ready to Connect eSIM for network connections (if supported). AT*ALLOWESIM? to query • 0—R2C eSIM disabled • 1—R2C eSIM enabled AT*ALLOWESIM=n to set • n=0—Disable R2C eSIM (default) • n=1—Enable R2C eSIM

Table B-4:	WAN/Cellula	r AT Commands
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Command	Description
*TARGETSIM	Query or set which inactive SIM will be the active SIM card after the *SWITCHSIM command. AT*TARGETSIM? to query 1—SIM Slot 1 2—SIM Slot 2 3—R2C eSIM
	AT*TARGETSIM=n to set • n=1—SIM Slot 1 • n=2—SIM Slot 2 • n=3—R2C eSIM
*SWITCHSIM	Change which SIM card slot contains the active SIM card. If there is no SIM card in the inactive SIM card slot, an error message ("SIM Switching impossible, no SIM in inactive slot") is returned. A reboot is not required. AT*SWITCHSIM switches the active SIM to the Target SIM card slot To determine whether or not there is a SIM card in the inactive SIM card slot, use , *SIM1PRESENT? or *ESIMPRESENT?.
*TRAFWUPTOUT	This AT Command applies only to International devices on the Vodafone network. Query or set the timeout period after which, if there is no outgoing WAN traffic, the connection is terminated. The timeout period only takes effect if *RADIO_CONNECT or *RADIO_CONNECT_ STARTUP is set to 1. AT*TRAFWUPTOUT? to query AT*TRAFWUPTOUT? to query AT*TRAFWUPTOUT=n to set • n=2-65535 minutes (default is 2) Note: This timer is reset to zero each time a WAN packet goes out.
*UPBAND	<ul> <li>Query or set the maximum uplink bandwidth.</li> <li>AT*UPBAND? to query</li> <li>AT*UPBAND=n to set</li> <li>n=0—Bandwidth Throttle is disabled for uplink traffic</li> <li>n=1-204800—Maximum uplink bandwidth in Kilobits per second (Kbps). This is the long-term bandwidth limit. Default value is 12288.</li> </ul>

Command	Description
*UPBURST	<ul> <li>Query or set the maximum size for bursts of uplink traffic.</li> <li>AT*UPBURST? to query</li> <li>AT*UPBURST=n to set</li> <li>n=32-204800—Maximum size for bursts of uplink traffic in Kilobits (Kb). This allows the LX40 to handle temporary bursts of traffic without dropping packets. When the actual uplink traffic is less than the value configured in *UPBAND, ALEOS collects credits that can be used for bursty traffic. The value configured here is the maximum amount of credit that can be collected. Default value is 24576.</li> </ul>
	Note: Sierra Wireless recommends that the Maximum Uplink Burst Size be set at 2× the value configured in the *UPBAND field. If the Maximum Uplink Burst Size is set at more than 60× the value configured in the *UPBAND field, the bandwidth throttle feature is disabled for uplink traffic.
*UPBYTES?	Query the number of uplink bytes sent. AT*UPBYTES? The value is updated every 30 seconds, and is reset to zero on LX40 reboot or reset to factory default settings.
*UPDROPPED?	Query the number of uplink packets dropped because the limit set for Bandwidth Throttle in <b>*UPBAND</b> and <b>*UPBURST</b> have been exceeded. AT*UPDROPPED? The value is updated every 30 seconds, and is reset to zero on LX40 reboot or reset to factory default settings.
*UPPACKETS?	Query the number of uplink packets sent. AT*UPPACKETS? The value is updated every 30 seconds, and is reset to zero on LX40 reboot or reset to factory default settings.

 Table B-4:
 WAN/Cellular AT Commands

## LAN

Note: A reboot is required before these commands take effect.

Table B-5: LAN AT Commands

Command	Description
*DHCPHOSTEND	Query or set the ending IP address for the Ethernet DHCP pool. AT*DHCPHOSTEND? to query AT*DHCPHOSTEND=d.d.d.d to set • d.d.d.d=last IP address in Ethernet DHCP pool
*DHCPNETMASK	Query or set the Ethernet DHCP subnet mask. AT*DHCPNETMASK? to query AT*DHCPNETMASK=d.d.d.d to set • d.d.d.d=Ethernet DHCP subnet mask
*DHCPSERVER	Query or set the Ethernet DHCP server.         AT*DHCPSERVER? to query         AT*DHCPSERVER=n to set the DHCP server mode         • n=0—Disable         • n=1—Server         • n=2—Auto         For a description of the settings, see DHCP Mode on page 145.
*DNS1? *DNS2?	Query the primary DNS (*DNS1) and secondary (*DNS2) IP addresses. AT*DNS1? to query DNS1 AT*DNS2? to query DNS2
*DNSUSER	Query or set the first alternate server for DNS override. (Applies only to primary DNS.) AT*DNSUSER? to query AT*DNSUSER=d.d.d.d • d.d.d.d=IP address of domain server
*ETHMODE	Query or set the Ethernet port mode AT*ETHMODE? to query AT*ETHMODE=n to set • n = 0—Auto • n = 1—LAN • n = 2—WAN
*HOSTAUTH	Query or set the Host Authentication mode for PPPoE only. (It does not set host authentication for PPP/DUN.)         AT*HOSTAUTH? to query         AT*HOSTAUTH=n to set         • n=0—None/Disables authentication for PPPoE (default).         • n=1—Authentication through PAP         • n=2—Authentication through PAP & CHAP

Command	Description
*HOSTPEERIP	Query or set the IP address of the device's Ethernet port. By default this is 192.168.13.31.
	Note: Any connected LAN device can access this IP addresses, whether using a private or public IP address. This IP address must be in the same subnet as the Ethernet DHCP pool.
	AT*HOSTPEERIP? to query AT*HOSTPEERIP=d.d.d.d to set • d.d.d.d=local or peer IP address of the device
*HOSTPRIVIP	Query or set the starting IP for the Ethernet DHCP pool. AT*HOSTPRIVIP? to query AT*HOSTPRIVIP=d.d.d.d to set • d.d.d.d=IP Address
*HOSTPRIVMODE	Activate IP passthrough to the selected interface or query the IP passthrough setting. AT*HOSTPRIVMODE? to query AT*HOSTPRIMODE=n to activate IP Passthrough to the selected interface • n=0—IP passthrough on Ethernet • n=1—IP passthrough is disabled • n=2—IP passthrough on USB • n=3—IP passthrough on main serial port using DUN
*HOSTPW	Query or set the host password for PPPoE only. (It does not set the password for PPP/DUN.) AT*HOSTPW? to query AT*HOSTPW=PASSWORD to set
	Note: PASSWORD cannot be "password".
*HOSTUID	Query or set the Host user ID for PPPoE only. (It does not set the user ID for PPP/DUN.) AT*HOSTUID? to query AT*HOSTUID=USER ID to set (up to 64 bytes)
	Note: USER ID cannot be "user".
*USBDEVICE	Query or set the startup mode for the USB port. AT*USBDEVICE? to query AT*USBDEVICE=n to set • n=0—USB Serial • n=1—USBNET • n=2—Disabled

## Table B-5: LAN AT Commands

## Wi-Fi

Note: You need to configure Client Mode in ACEmanager. There is no AT Command for Wi-Fi Client mode. See General on page 115.

Note: A reboot is required before these commands take effect.

Table	B-6:	Wi-Fi AT	Commands
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Command	Description
*APBRIDGED	Query or set the Bridge Wi-Fi Access Point to Ethernet feature. AT*APBRIDGED? to query AT*APBRIDGED=n to set • n=0—Disable • n=1—Enable
*APCHANNEL	Query or set the Wi-Fi Access Point channel to use (2.4 GHz channels only). AT*APCHANNEL? to query AT*APCHANNEL=n to set • n=1-11 (available channels)
	Note: Enter only channels that the LX40 supports. These channels are listed under the Channel, Frequency, Width and Channel and Frequency settings. If you enter unsupported channels or channels that are excluded by your Country Code settings, these channels will not take effect. See also The Wi-Fi channel I selected is not working.
*APEN	Query or set the Wi-Fi Access Point mode. AT*APEN? to query AT*APEN=n to set • n=2—b/g Enabled • n=3—b/g/n Enabled
*APENDIP	Query or set the ending IP address for the Wi-Fi Access Point DHCP pool. AT*APENDIP? to query AT*APENDIP=d.d.d.d to set • d.d.d.d=IP Address
*APHOSTIP	Query or set the Host Wi-Fi Access Point device IP address. AT*APHOSTIP? to query AT*APHOSTIP=d.d.d.d to set • d.d.d.d=IP Address
*APMAXCLIENT	Query or set the maximum number of Wi-Fi Access Point clients. AT*APMAXCLIENT? to query AT*APMAXCLIENT=n to set • n=0-10

Command	Description
*APNETMASK	Query or set the Wi-Fi DHCP subnet mask. AT*APNETMASK? to query AT*APNETMASK=d.d.d.d to set • d.d.d.d=IP Address
*APSECURITYTYPE?	Query the Wi-Fi Access Point Security Encryption type. AT*APSECURITYTYPE? • n=0—Open
	Note: WEP is not a recommended Wi-Fi Security protocol because of its vulnerabil- ities and because only alphanumeric characters can be used for the passphrase. Use WPA/WPA2 instead.
*APSSIDBCAST	Query or set the broadcast Wi-Fi Access Point SSID. AT*APSSIDBCAST? to query AT*APSSIDBCAST=n to set • n=0—Disable • n=1—Enable
*APSSIDVAL	Query or set the Access Point SSID/Network name. AT*APSSIDVAL? to query AT*APSSIDVAL=n to set • n=ASCII SSID STRING
*APSTARTIP	Query or set the Query or set the Access Point DHCP start of IP address pool. AT*APSTARTIP? to query AT*APSTARTIP=d.d.d.d to set • d.d.d.d=IP Address
*APWEPENCTYPE?	Query the Wi-Fi Access Point WEP encryption type.         AT*APWEPENCTYPE?         • n=0—Disabled (Open)         • n=1—WEP         Note: WEP is not a recommended Wi-Fi Security protocol because of its vulnerabil-
	ities and because only alphanumeric characters can be used for the passphrase. Use WPA/WPA2 instead.
*APWEPKEY?	Query the Wi-Fi Access Point WEB key generated at boot from the WEP passphrase. AT*APWEPKEY?
*APWEPKEYLEN?	Query the length of the Wi-Fi Access Point WEP key. AT*APWEPKEYLEN? • n=0-64-bit • n=1-128-bit • n=2-Custom

Table B-6: Wi-Fi AT Commands

Table B-6:	Wi-Fi AT	Commands
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Command	Description
*APWPACRYPT?	Query the Wi-Fi Access Point WPA/WPA2 encryption type. AT*APWPACRYPT? • n=0—TKIP • n=1—AES Note: If you are using WPA2, only AES is allowed.
*CP_ENABLE	Query or set enable/disable the captive portal feature. AT*CP_ENABLE? to query AT*CP_ENABLE=n to set • n=0—Disable • n=1—Enable
*CP_MACAUTHMODE	Query or set the MAC address authorization mode for the captive portal feature AT*CP_MACAUTHMODE? to query AT*CP_MACAUTHMODE=n to set • n=0—Local MAC authentication • n=1—Server MAC authentication
*CP_RADIUSAUTHPORT	Query or set the UDP port used for RADIUS authentication traffic *CP_RADIUSAUTHPORT? to query *CP_RADIUSAUTHPORT= <port> to set Default port is 1812.</port>
*CP_RADIUSACCTPORT	Query or set the UDP port used for RADIUS accounting traffic *CP_RADIUSACCTPORT? to query *CP_RADIUSACCTPORT= <port> to set Default port is 1813.</port>
*CP_STATUS?	Query the current status of the captive portal feature AT*CP_STATUS? Possible responses: Inactive Disable Idle Initializing Running Stopped Error
*CP_START	Restarts captive portal with the current configuration AT*CP_START=1 Automatically resets to zero when the order is processed
*CP_UAMSERVER	Query or set the URL of the server you want to redirect clients to AT*CP_UAMSERVER? to query AT*CP_UAMSERVER= <url> to set</url>

Command	Description
*CP_UAMSECRET	Query or set the shared secret between the router and the portal AT*CP_UAMSECRET? to query AT*CP_UAMSECRET= <shared secret=""> to set</shared>
*CP_DNSMODE	Query or set the DNS method (Auto, Any DNS, User Defined) AT*CP_DNSMODE? to query AT*CP_DNSMODE=n to set • n=0—Auto • n=1—Any DNS • n=2—User Defined
*CP_DNSIP1	If the DNS mode is set to User Defined (*CP_DNSMODE), use this AT Command to query or set the IP address for DNS 1. AT*CP_DNSIP1? to query AT*CP_DNSIP1= <ip> to set</ip>
*CP_DNSIP2	If the DNS mode is set to User Defined (*CP_DNSMODE), use this AT Command to query or set the IP address for DNS 2 AT*CP_DNSIP2? to query AT*CP_DNSIP2= <ip> to set</ip>
*CP_NASID	Query or set the RADIUS NAS Identifier for each device accessing a portal AT*CP_NASID? to query AT*CP_NASID= <id> to set</id>
*CP_RADIUSIP	Query or set the IP address of the RADIUS server AT*CP_RADIUSIP? to query AT*CP_RADIUSIP= <ip> to set</ip>
*CP_RADIUSSECRET	Query or set the shared secret with the RADIUS server AT*CP_RADIUSSECRET? to query AT*CP_RADIUSSECRET= <secret> to set</secret>
*CP_RADIUSAUTHPORT	Query or set the RADIUS authentication port AT*CP_RADIUSAUTHPORT? to query AT*CP_RADIUSAUTHPORT= <port> to set</port>
*CP_RADIUSACCTPORT	Query or set the RADIUS accounting port AT*CP_RADIUSACCTPORT? to query AT*CP_RADIUSACCTPORT= <port> to set</port>
WCC?	Query the Wi-Fi country code.

Table B-6: Wi-Fi AT Commands

Command	Description
*WIFIMAC?	Query the MAC address of the Wi-Fi Access Point.
	Note: Wi-Fi Client uses a different MAC address.
*WIFIMODE	Query or set the WI-Fi Mode. AT*WIFIMODE? to query AT*WIFIMODE=n to set • n=0—Disabled • n=1—AP (Access Point) • n=2—Client For more information, see Global DNS on page 154.

### Table B-6: Wi-Fi AT Commands

## VPN

Table B-7: VPN Commands

Command	Description
*IPSEC_INBOUND	<ul> <li>Query or set the incoming public Internet traffic.</li> <li>AT*IPSEC_INBOUND? to query</li> <li>AT*IPSEC_INBOUND=n to set</li> <li>n=0—Blocked (Incoming public Internet traffic is blocked. Only traffic through the VPN tunnel is allowed.) Default</li> <li>n=1—Allowed (Incoming public Internet traffic is allowed.)</li> </ul>
*IPSEC_OB_ALEOS	<ul> <li>Query or set outgoing traffic from the AirLink LX40.</li> <li>AT*IPSEC_OB_ALEOS? to query</li> <li>AT*IPSEC_OB_ALEOS=n to set</li> <li>n=0—Blocked (Outgoing traffic from the AirLink LX40 to the public Internet is blocked. Only traffic through the VPN tunnel is allowed.)</li> <li>n=1—Allowed (Outgoing traffic from the AirLink LX40 to the public Internet is allowed.) Default</li> </ul>
*IPSEC_OB_HOST	<ul> <li>Query or set the outgoing Host out of band traffic.</li> <li>AT*IPSEC_OB_HOST? to query</li> <li>AT*IPSEC_OB_HOST=n to set</li> <li>n=0—Blocked (Public Internet traffic from the host device is blocked. Only traffic through the VPN tunnel is allowed.) Default</li> <li>n=1—Allowed (Public Internet traffic from the host device is allowed.)</li> </ul>
*IPSEC1_AUTH *IPSEC2_AUTH *IPSEC3_AUTH *IPSEC4_AUTH *IPSEC5_AUTH	Query or set the authentication type for # VPN. AT*IPSEC[VPN number]_AUTH? to query AT*IPSEC[VPN number]_AUTH=n to set • n=0—None • n=1—MD5 • n=2—SHA1 (default)
	Note: MD5 is an algorithm that produces a 128-bit digest for authentication. SHA is a more secure algorithm that produces a 160-bit digest.
*IPSEC1_DH *IPSEC2_DH *IPSEC3_DH *IPSEC4_DH *IPSEC5_DH	Query or set how the AirLink LX40 VPN creates an SA with the VPN server. The DH (Diffie-Hellman) key exchange protocol establishes pre-shared keys during the phase 1 authentication. The AirLink LX40 supports three prime key lengths, including Group 1 (768 bits), Group 2 (1,024 bits), and Group 5 (1,536 bits). AT*IPSEC[VPN number]_DH? to query AT*IPSEC[VPN number]_DH=n to set • n=0—None • n=1—DH1 • n=2—DH2 (default) • n=5—DH5

#### Table B-7: VPN Commands

Command	Description
*IPSEC1_ENCRYPT *IPSEC2_ENCRYPT *IPSEC3_ENCRYPT *IPSEC4_ENCRYPT *IPSEC5_ENCRYPT	Query or set the type/length of encryption key used to encrypt/decrypt ESP (Encapsulating Security Payload) packets for # VPN. AT*IPSEC[VPN number]_ENCRYPT? to query AT*IPSEC[VPN number]_ENCRYPT=n to set • n=0—None • n=1—DES • n=2—3DES • n=3—AES-128 (default) • n=7—AES-256 Note: 3DES supports 168-bit encryption. AES (Advanced Encryption Standard) supports both 128-bit and 256-bit encryption.
*IPSEC1_GATEWAY *IPSEC2_GATEWAY *IPSEC3_GATEWAY *IPSEC4_GATEWAY *IPSEC5_GATEWAY	Query or set the IP address of the server that # VPN client connects to. AT*IPSEC[VPN number]_GATEWAY? to query AT*IPSEC[VPN number]_GATEWAY=[IP address] to set
*IPSEC1_IKE_AUTH *IPSEC2_IKE_AUTH *IPSEC3_IKE_AUTH *IPSEC4_IKE_AUTH *IPSEC5_IKE_AUTH	Query or set the IKE authentication type for # VPN. AT*IPSEC[VPN number]_IKE_AUTH? to query AT*IPSEC[VPN number]_IKE_AUTH=n to set • n=1—MD5 • n=2—SHA1
	Note: MD5 is an algorithm that produces a 128-bit digest for authentication. SHA is a more secure algorithm that produces a 160-bit digest.
*IPSEC1_IKE_DH *IPSEC2_IKE_DH *IPSEC3_IKE_DH *IPSEC4_IKE_DH *IPSEC5_IKE_DH	Query or set how the AirLink LX40 VPN creates an SA with the VPN server. The DH (Diffie-Hellman) key exchange protocol establishes pre-shared keys during the phase 1 authentication. The AirLink LX40 supports three prime key lengths, including Group 1 (768 bits), Group 2 (1,024 bits), and Group 5 (1,536 bits). AT*IPSEC[VPN number]_IKE_DH? to query AT*IPSEC[VPN number]_IKE_DH=n to set • n=1DH1 • n=2DH2 (default) • n=5DH5

## Table B-7: VPN Commands

Command	Description
*IPSEC1_IKE_DPD *IPSEC2_IKE_DPD *IPSEC3_IKE_DPD *IPSEC4_IKE_DPD *IPSEC5_IKE_DPD	<ul> <li>Query or set Dead Peer Detection (DPD).</li> <li>AT*IPSEC[VPN number]_IKE_DPD? to query</li> <li>AT*IPSEC[VPN number]_IKE_DPD=n to set</li> <li>n=0—Disabled (default)</li> <li>n=1—Enabled (When DPD is enabled, the AirLink LX40 checks to see if the server is still present if there has been no traffic for a configured interval. If it does not receive an acknowledgment, it retries at 5 second intervals. If there is no acknowledgment after 5 retries, the status of the VPN is set to Not Connected and the device attempts to renegotiate IPSEC security parameters with its peer.)</li> </ul>
	the AirLink LX40 has no way of detecting that the connection to the VPN server is still available.
*IPSEC1_IKE_DPD_INTERVAL *IPSEC2_IKE_DPD_INTERVAL *IPSEC3_IKE_DPD_INTERVAL *IPSEC4_IKE_DPD_INTERVAL *IPSEC5_IKE_DPD_INTERVAL	Query or set the DPD interval (in seconds). If there has been no traffic for the period of time set in this field, the AirLink LX40 retries checking with the server, as described in *IPSEC[VPN Number]_IKE_DPD. AT*IPSEC[VPN number]_IKE_DPD_INTERVAL? to query AT*IPSEC[VPN number]_IKE_DPD_INTERVAL=n to set • n=0-3600 (default is 1200) If n=0, DPD monitoring is turned off (disabled), but the AirLink LX40 still responds to DPD requests from the server.
*IPSEC1_IKE_ENCRYPT *IPSEC2_IKE_ENCRYPT *IPSEC3_IKE_ENCRYPT *IPSEC4_IKE_ENCRYPT *IPSEC5_IKE_ENCRYPT	Query or set the type/length of IKE encryption key used to encrypt/decrypt ESP (Encapsulating Security Payload) packets for # VPN. AT*IPSEC[VPN number]_IKE_ENCRYPT? to query AT*IPSEC[VPN number]_IKE_ENCRYPT=n to set • n=1—DES • n=5—3DES • n=7—AES-128 (default) • n=9—AES-256
	Note: 3DES supports 168-bit encryption. AES (Advanced Encryption Standard) supports both 128-bit and 256-bit encryption.
*IPSEC1_IKE_LIFETIME *IPSEC2_IKE_LIFETIME *IPSEC3_IKE_LIFETIME *IPSEC4_IKE_LIFETIME *IPSEC5_IKE_LIFETIME	Query or set how long the # VPN tunnel is active (in seconds). AT*IPSEC[VPN number]_IKE_LIFETIME? to query AT*IPSEC[VPN number]_IKE_LIFETIME=n to set • n=180-86400 (default is 7200)
*IPSEC1_LIFETIME *IPSEC2_LIFETIME *IPSEC3_LIFETIME *IPSEC4_LIFETIME *IPSEC5_LIFETIME	Query or set how long the # VPN tunnel is active (in seconds). AT*IPSEC[VPN number]_LIFETIME? to query AT*IPSEC[VPN number]_LIFETIME=n to set • n=180-86400 (default is 7200)

#### Table B-7: VPN Commands

Command	Description
*IPSEC1_LOCAL_ADDR *IPSEC2_LOCAL_ADDR *IPSEC3_LOCAL_ADDR *IPSEC4_LOCAL_ADDR *IPSEC5_LOCAL_ADDR	Query or set the device subnet address for # VPN. AT*IPSEC[VPN number]_LOCAL_ADDR? returns the device subnet address AT*IPSEC[VPN number]_LOCAL_ADDR=[subnet address] to set
*IPSEC1_LOCAL_ADDR_MASK *IPSEC2_LOCAL_ADDR_MASK *IPSEC3_LOCAL_ADDR_MASK *IPSEC4_LOCAL_ADDR_MASK *IPSEC5_LOCAL_ADDR_MASK	Query or set the device subnet mask information (24-bit netmask). AT*IPSEC[VPN number]_LOCAL_ADDR_MASK? to query AT*IPSEC[VPN number]_LOCAL_ADDR_MASK =[subnet mask] to set Default is 255.255.255.0
*IPSEC1_LOCAL_ADDR_TYPE *IPSEC2_LOCAL_ADDR_TYPE *IPSEC3_LOCAL_ADDR_TYPE *IPSEC4_LOCAL_ADDR_TYPE *IPSEC5_LOCAL_ADDR_TYPE	Query or set the network address type for # VPN. AT*IPSEC[VPN number]_LOCAL_ADDR_TYPE? to query AT*IPSEC[VPN number]_LOCAL_ADDR_TYPE=n to set • n=1—Use the Host Subnet • n=5—Single Address • n=17—Subnet Address (default)
*IPSEC1_LOCAL_ID *IPSEC2_LOCAL_ID *IPSEC3_LOCAL_ID *IPSEC4_LOCAL_ID *IPSEC5_LOCAL_ID	<ul> <li>Query or set the local (My Identity) ID for the # VPN.</li> <li>If IP is selected as the local (My Identity) type, AT*IPSEC[VPN number]_LOCAL_ID? returns the WAN IP address assigned by the Mobile Network Operator</li> <li>If FQDN or User FQDN is selected as the local (My Identity) type, AT*IPSEC[VPN number]_LOCAL_ID? returns the FQDN (for example me@mycompany.com)</li> <li>To set the local ID: AT*IPSEC[VPN number]_LOCAL_ID=[IP address] or [FQDN], depending on the setting for Local ID (My Identity) type.</li> </ul>
*IPSEC1_LOCAL_ID_TYPE *IPSEC2_LOCAL_ID_TYPE *IPSEC3_LOCAL_ID_TYPE *IPSEC4_LOCAL_ID_TYPE *IPSEC5_LOCAL_ID_TYPE	<ul> <li>Query or set the local (My Identity) ID type for the # VPN.</li> <li>AT*IPSEC[VPN number]_LOCAL_ID_TYPE? to query</li> <li>AT*IPSEC[VPN number]_LOCAL_ID_TYPE=n to set</li> <li>n=1—IP</li> <li>n=2—FQDN</li> <li>n=3—User FQDN</li> </ul> Note: <ul> <li>IP (default) allows you to use an IP address</li> <li>FQDN allows you to use a fully qualified domain name (FQDN) e. g., modemname.domainname.com</li> <li>User FQDN allows you to use a user FQDN whose values should include a username (e.g. user@domain.com)</li> </ul>

### Table B-7: VPN Commands

Command	Description
*IPSEC1_NEG_MODE *IPSEC2_NEG_MODE *IPSEC3_NEG_MODE *IPSEC4_NEG_MODE *IPSEC5_NEG_MODE	Query or set the negotiation mode for # VPN. AT*IPSEC[VPN number]_NEG_MODE? returns AT*IPSEC[VPN number]_NEG_MODE=n to set • n=1—Main • n=2—Aggressive Note: Aggressive mode offers increased performance at the expense of security.
*IPSEC1_PFS *IPSEC2_PFS *IPSEC3_PFS *IPSEC4_PFS *IPSEC5_PFS	Query or set the Perfect Forward Secrecy (PFS) setting for # VPN. PFS provides additional security through a DH shared secret value. When this feature is enabled, one key cannot be derived from another. This ensures previous and subsequent encryption keys are secure even if one key is compromised. AT*IPSEC[VPN number]_PFS? to query PFS AT*IPSEC[VPN number]_PFS=n to set PFS • n=0—Yes (default) • n=1—No
*IPSEC1_REMOTE_ADDR *IPSEC2_REMOTE_ADDR *IPSEC3_REMOTE_ADDR *IPSEC4_REMOTE_ADDR *IPSEC5_REMOTE_ADDR	Query or set the IP address of the device behind the LX40 for # VPN. AT*IPSEC[VPN number]_REMOTE_ADDR? to query AT*IPSEC[VPN number]_REMOTE_ADDR=[IP address] to set
*IPSEC1_REMOTE_ADDR_MASK *IPSEC2_REMOTE_ADDR_MASK *IPSEC3_REMOTE_ADDR_MASK *IPSEC4_REMOTE_ADDR_MASK *IPSEC5_REMOTE_ADDR_MASK	Query or set the remote subnet mask information (24-bit netmask). AT*IPSEC[VPN number]_REMOTE_ADDR_MASK? to query AT*IPSEC[VPN number]_REMOTE_ADDR_MASK =[subnet mask] to set Default is 255.255.255.0
*IPSEC1_REMOTE_ADDR_TYPE *IPSEC2_REMOTE_ADDR_TYPE *IPSEC3_REMOTE_ADDR_TYPE *IPSEC4_REMOTE_ADDR_TYPE *IPSEC5_REMOTE_ADDR_TYPE	Query or set network information of the IPsec server behind the IPsec LX40 for # VPN. AT*IPSEC[VPN number]_REMOTE_ADDR_TYPE? to query AT*IPSEC[VPN number]_REMOTE_ADDR_TYPE=n to set • n=5—Single Address • n=17—Subnet Address (default)
*IPSEC1_REMOTE_ID *IPSEC2_REMOTE_ID *IPSEC3_REMOTE_ID *IPSEC4_REMOTE_ID *IPSEC5_REMOTE_ID	<ul> <li>Query or set the remote (Peer Identity) ID for the # VPN.</li> <li>If IP is selected as the remote (Peer Identity) type, AT*IPSEC[VPN number]_REMOTE_ID? returns the WAN IP address assigned by the Mobile Network Operator</li> <li>If FQDN or User FQDN is selected as the remote (Peer Identity) type, AT*IPSEC[VPN number]_REMOTE_ID? returns the FQDN (for example me@mycompany.com)</li> <li>To set the remote ID: AT*IPSEC[VPN number]_REMOTE_ID=[IP address] or [FQDN], depending on the setting for remote ID (Peer Identity) type.</li> </ul>

#### Table B-7: VPN Commands

Command	Description
*IPSEC1_REMOTE_ID_TYPE *IPSEC2_REMOTE_ID_TYPE *IPSEC3_REMOTE_ID_TYPE *IPSEC4_REMOTE_ID_TYPE *IPSEC5_REMOTE_ID_TYPE	Query or set the remote (Peer Identity) ID type for the # VPN. AT*IPSEC[VPN number]_REMOTE_ID_TYPE? to query AT*IPSEC[VPN number]_REMOTE_ID_TYPE=n to set • n=1—IP • n=2—FQDN • n=3—User FQDN
	<ul> <li>Note:</li> <li>FQDN allows you to use a fully qualified domain name (FQDN) e. g., modemname.domainname.com</li> <li>User FQDN allows you to use a user FQDN whose values should include a username (e.g. user@domain.com)</li> </ul>
*IPSEC1_SHARED_KEY1 *IPSEC2_SHARED_KEY1 *IPSEC3_SHARED_KEY1 *IPSEC4_SHARED_KEY1 *IPSEC5_SHARED_KEY1	Query the pre-shared Key (PSK) used to initiate the # VPN tunnel. AT*IPSEC[n]_SHARED_KEY1? [n]=server number
*IPSEC1_STATUS? *IPSEC2_STATUS? *IPSEC3_STATUS? *IPSEC4_STATUS? *IPSEC5_STATUS?	Query the VPN # connection status.         AT*IPSEC[VPN number]_STATUS? to query         • Disabled         • Not Connected         • Connected
	Note: Use this when troubleshooting a VPN # connection.
*IPSEC1_TUNNEL_TYPE *IPSEC2_TUNNEL_TYPE *IPSEC3_TUNNEL_TYPE *IPSEC4_TUNNEL_TYPE *IPSEC5_TUNNEL_TYPE	Query or set the VPN # tunnel type. AT*IPSEC[VPN number]_TUNNEL_TYPE? to query AT*IPSEC[VPN number]_TUNNEL_TYPE=n to set • n=0—Disable the tunnel (default) • n=1—IPsec Tunnel • n=2—GRE Tunnel • n=3—SSL Tunnel
	Note: For a successful configuration, all settings for the VPN tunnel must be identical between the AirLink LX40 VPN and the enterprise VPN server.

# Security

Table B-8: Security AT Commands

Command	Description
F0 (F1, F2, F9)	Query or set the Inbound Trusted IP List. ATF? to query the list ATF[n]=d.d.d to set • n=0-9 Trusted IP list index number • d.d.d.d = IP Address Using 255 in the IP address will allow any number Example: 166.129.2.255 allows access by all IPs in the range 166.129.2.0–166.129.2.255. Example: atf? 0=192.32.32.21 1=192.32.32.22 2=192.32.32.23 3=0.0.0 4=0.0.0 5=0.0.0 6=0.0.0 6=0.0.0 8=0.0.0 9=0.0.0 OK If the index number does not have an IP address associated with it, the query returns 0.0.0 for that index number.
	Note: You can only query or configure the first nine Inbound Trusted IP addresses with this AT Command. You cannot query or configure Trusted range entries with this AT Command.
FM	<ul> <li>Query or set the Inbound Trusted IP mode (Friends List)—Only allow specified IPs to access the device.</li> <li>ATFM? to query the setting</li> <li>ATFM=n to set</li> <li>n=0—Disable Trusted IP mode</li> <li>n=1—Enable Trusted IP mode—Only packets from IP addresses in the Trusted IP list are allowed. Packets from other IP addresses are ignored.</li> </ul>

## Services

#### Table B-9: Services AT Commands

Command	Description	
AirLink Management System	AirLink Management System	
*AVMS_CONNECT	Query or set the ALMS connection. Running AT*AVMS_CONNECT=1 has the same functionality as clicking Connect in Services > ALMS > AirLink Management Service. AT*AVMS_CONNECT? to query AT*AVMS_CONNECT=n to set • n=0—No functionality • n=1—Connect to ALMS	
*AVMS_ENABLE	Query or set the ALMS activation status.         AT*AVMS_ENABLE? to query         AT*AVMS_ENABLE=n to set         • n=0—Disable device initiated ALMS management         • n=1—Enable MSCI protocol for ALMS management         • n=2—Enable LWM2M protocol for ALMS management         • n=3—Enable LWM2M protocol for ALMS management, with an automatic Fallback to MSCI if communication fails	
*AVMS_INTERVAL	Query or set the ALMS communication (heartbeat) interval in minutes. AT*AVMS_INTERVAL? to query AT*AVMS_INTERVAL= n to set • n=INTERVAL (in minutes)	
*AVMS_NAME	Assigns or queries the name to the AirLink LX40 as it appears in ALMS. AT*AVMS_NAME? to query AT*AVMS_NAME=n to set • n=ALMS NAME	
*AVMS_SERVER	Query or set the ALMS server IP address or FQDN. AT*AVMS_SERVER? to query AT*AVMS_SERVER=n to set • n=IP Address or FQDN of ALMS server	
*AVMS_STATUS?	Query the ALMS connection status.	
*AVMS_AUTOSYNC	<ul> <li>Query or set ALMS autosynchronization of configuration parameters.</li> <li>AT*AVMS_AUTOSYNC? to query</li> <li>AT**AVMS_AUTOSYNC=n to set</li> <li>n=0—Disable ALMS autosynchronization</li> <li>n=1—Enable ALMS autosynchronization</li> </ul>	
*AVMS_VERIFYPEER	Query or set peer certificate verification during SSL handshake.         AT*AVMS_VERIFYPEER? to query         AT*AVMS_VERIFYPEER=n to set         • n=0—Disable peer certificate verification during SSL handshake         • n=1—Enable peer certificate verification during SSL handshake	

Command	Description
Low Power	
*ENGHRS	Query or set the number of hours the engine has been running. AT*ENGHRS? to query AT*ENGHRS=n to set • n=HOURS Maximum value is 65535.
*MSCISERVER	Set or query the MSCI server setting AT*MSCISERVER? to query AT*MSCISERVER=n to set • n=0—Access is disabled • n=1—Access is LAN only • n=2—Access is WAN and LAN
Dynamic DNS	
*DOMAIN	Query or set the domain name used for the IP Manager Dynamic DNS configuration. AT*DOMAIN? to query AT*DOMAIN=DOMAIN to set (up to 20 characters) Example: AT*DOMAIN=eairlink.com <b>Tip:</b> <i>Only letters, numbers, hyphens, and periods can be used in a domain name.</i>
	Note: This AT command is only usable if the Dynamic DNS Service type is set to IP Manager.
*DYNDNS	Query or set the Dynamic DNS Service type to use. AT*DYNDNS? to query AT*DYNDNS=n to set • n=0—Disable (default) • n=2—dyndns.org • n=5—noip.com • n=8—regfish.com • n=10—IP Manager
	Note: Only IP Manager can be fully configured using AT Commands.

Table B-9: S	Services AT	Commands
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Table B-9	Services	AT	Commands
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Description
Note: This AT command is only usable if the Dynamic DNS Service type is set to IP Manager.
<ul> <li>Query or set a FQDN or IP address of the IP server to send IP change notifications to. You can configure two independent IP Manager servers.</li> <li>AT*IPMANAGER[n]? to query</li> <li>AT*IPMANAGER[n]=SERVER to set.</li> <li>n=1—First IP Manager server</li> <li>n=2—Second IP Manager server</li> <li>SERVER=Server FQDN or IP address</li> </ul>
Note: You can disable updates to a server by setting blank entry (e.g., "AT*IPMANAGER1=").
Note: This AT command is only usable if the Dynamic DNS Service type is set to IP Manager.
Query or set the 128-bit password/key used to authenticate the IP update notifications. If the key's value is all zeros, a default key is used. If all the bytes in the key are set to FF, then no key is used (i.e., the IP change notifications will not be authenticated). AT*IPMGRKEY[n]? to query AT*IPMANAGER[n]=KEY to set • n=1—First IP Manager server • n=2—Second IP Manager server
KEY=128-bit key in hexadecimal [32 hex characters]
Note: This AT command is only usable if the Dynamic DNS Service type is set to IP Manager.
Query or set the interval (in minutes) to send an IP update notification to the corresponding server. This occurs even if the IP address of the device does not change. If the value is set to 0, then periodic updates are not issued (i.e., IP change notifications is only be sent when the IP actually changes). AT*IPMGRUPDATE[n] to query AT*IPMGRUPDATE[n]=INTERVAL to set • n=0—Disables the update interval (updates only on changes) • n=1—First IP Manager server • n=2—Second IP Manager server • INTERVAL=1–255—interval (in minutes) to send an update

Description
Note: This AT command is only usable if AT*DYNDNS is set to 10 (IP Manager).
Query or set the device name used by IP Manager. (This name is displayed on the Status > Home page.) AT*MODEMNAME? to query
AT*MODEMNAME=NAME to set (up to 20 characters long)
NAME=device name (for example, mydevice)
The value in *DOMAIN provides the domain zone to add to this name.
Example: If *MODEMNAME=mydevice and *DOMAIN=eairlink.com, the device's fully qualified domain name is mydevice.eairlink.com.
<b>Tip:</b> Each device using IP Manager needs a unique name. I.e., two devices cannot both be called "mydevice". One could be named "mydevice1" while the other could be named "mydevice2".
This command and AT+CMGL enable you to manage incoming SMS messages. To use these commands, the SMS mode must be set to Outbound Only. (See SMS Modes on page 234.)
Use AT+CMGD to delete SMS messages.
AT+CMGD= <index>[,flag]</index>
where:
<index> is the index number of the message</index>
<flag> is:</flag>
<ul> <li>0=Delete stored SMS messages with the indicated index number(s). This is the default value.</li> </ul>
• 1=Ignore the value of the index and delete all SMS messages whose status is "received read".
<ul> <li>2=Ignore the value of the index and delete all SMS messages whose status is:</li> <li>received read</li> </ul>
stored unsent
<ul> <li>3=Ignore the value of the index and delete all SMS messages whose status is:</li> <li>received read</li> </ul>
stored unsent
stored sent
<ul> <li>4=Ignore the value of the index and delete all SMS messages.</li> </ul>

Command	Description
+CMGL	Use this command to list/read SMS messages. To use this command, the SMS mode must be set to Outbound Only. (See SMS Modes on page 234.)
	AT+CMGL= <status> where <status> is: • ALL • REC UNREAD—Received, unread • REC READ—Received, read</status></status>
*SMSM2M *SMSM2M_8 *SMSM2M_u	<ul> <li>You can only use these commands locally.</li> <li>AT*SMSM2M sends an SMS in ASCII text (requires quotation marks; maximum 140 characters)</li> <li>AT*SMSM2M_8 sends an 8-bit SMS (requires quotation marks; maximum 140 characters)</li> </ul>
	<ul> <li>characters)</li> <li>AT*SMSM2M_U sends a unicode (UCS-2) SMS (requires quotation marks; maximum 140 characters)</li> </ul>
	Format: AT*SMSM2M="[phone] [ascii message]"
	AT*SMSM2M_8="[phone] [hex message]" AT*SMSM2M_U="[phone] [unicode message]"
	<ul> <li>The phone number can only consist of numbers (NO spaces or other characters). The phone number should be as it appears in the Last Incoming Phone Number field.</li> </ul>
	<ul> <li>Example 1 (US): 14085551212 (including leading 1 and area code)</li> <li>Example 2 (US): 4085551212 (ignore leading 1, include area code)</li> </ul>
	• Example 3 (UK): 447786111717 (remove leading 0 and add country code)
	Command Examples: AT*SMSM2M="18005551212 THIS IS A TEST" sends in ASCII.
	AT*SMSM2M_8="17604053757 5448495320495320412054455354" sends the message "THIS IS A TEST" as 8-bit data.
	AT*SMSM2M_U="17604053757 00540048004900530020004900530020004100200054004500530054" sends the message "THIS IS A TEST" as 2-byte unicode data.
	Note: Not all cellular Mobile Network Operators support 8-bit or unicode SMS messages.

Command	Description
*SMS_PASSWORD	Query or set the SMS password. AT*SMS_PASSWORD? to query AT*SMS_PASSWORD=n n=SMS password
	<i>Note:</i> To use this command, you must first enter your user password at AT*ENTERCND="user password"
	If no password has ever been configured, a default password is created from the last four characters of the SIM ID (for all SIM-based devices).
	Note: The configured password remains in place, even when the device is reset to factory default settings.
*SMSWUPTOUT	This AT Command only to International devices on the Vodafone network. Query or set the connection timeout for the SMS Wakeup feature. When this feature is enabled, an IP connection is initiated on receipt of a specific type of SMS. The IP connection closes after the timeout period specified in this AT command. Outgoing traffic sent after the timer is set does not reset the timer. AT*SMSWUPTOUT? to query
	AT*SMSWUPTOUT=n to set • n=2-65535 minutes (default is 2)
	See also *RADIO_CONNECT on page 399.
Telnet/SSH	
*DEFAULTTELNETUSER	<ul> <li>Query or set the Telnet default user name.</li> <li>AT*DEFAULTTELNETUSER? to query</li> <li>AT*DEFAULTTELNETUSER=n to set</li> <li>n=None—Prompted for a user name and password when logging into a Telnet session (default)</li> <li>n=user—Prompted for a password only when logging into a Telnet session (User name is "user".)</li> </ul>
	Note: The default user name is only for Telnet; not SSH.
*TELNETTIMEOUT	Query or set the Telnet/SSH idle time out.         By default, this value is set to close the telnet/SSH connection if no data is received for 2 minutes.         AT*TELNETTIMEOUT? to query         AT*TELNETTIMEOUT=n to set         • n=1-255 minutes (default is 2)
*TSSH	Query or set the remote login server mode. AT*TSSH? to query AT*TSSH=n to set • n=0—Telnet (default) • n=1—SSH

 Table B-9:
 Services AT Commands

Command	Description
*TPORT	Query or set the Telnet/SSH port. AT*PORT? to query AT*PORT=n to set • n=1-65535 (default is 2332) Many networks have the ports below 1024 blocked. It is recommended to use a higher numbered port.
*TQUIT	AT*TQUIT which will kill an open telnet session.
Management (SNMP)	
SNMP General Configuration	n
*SNMP	Query or set the SNMP option. AT*SNMP? to query AT*SNMP=n to set • n=0—Disable • n=1—Enable
*SNMPCONTACT	<ul> <li>Add string contact information in SNMPv2 and SNMPv3.</li> <li>AT*SNMPCONTACT=string</li> <li>string=email address (Example: admin@sierrawireless.com)</li> </ul>
*SNMPLOCATION	<ul> <li>Add string location information in SNMPv2 and SNMPv3.</li> <li>AT*SNMPLOCATION=string</li> <li>string=location information (Example: Building 19–67B)</li> </ul>
*SNMPNAME	Add string name in SNMPv2 and SNMPv3. AT*SNMPNAME=STRING • STRING=name (Example: John Doe)
*SNMPPORT	Query or set the port number in SNMPv2 and SNMPv3. AT*SNMPPORT? to query AT*SNMPPORT=n to set • n=1-65535 (default is 161)
*SNMPVERSION	Query or set the SNMP version. AT*SNMPVERSION? to query AT*SNMPVERSION=n to set • n=2—version 2 • n=3—version 3
SNMP Read Only Configura	tion
*SNMPROCOMMUNITY	Read-only community string in SNMPv2 and SNMPv3. (SNMP equivalent of a password; for example: public)
*SNMPROUSER	Query or set a read only SNMP username string in SNMPv3.

Command	Description
*SNMPROUSERAUTHTYPE	Query or set the read only authentication type in SNMPv3. AT*SNMPROUSERAUTHTYPE? to query AT*SNMPROUSERAUTHTYPE=n • n=0—MD5 • n=1—SHA
*SNMPROUSERSECLVL	Query or set the read only security level in SNMPv3. AT*SNMPROUSERSECLVL? to query AT*SNMPROUSERSECLVL=n to set • n=0—none • n=1—authentication only • n=2—authentication + privacy
SNMP Read/Write Configuration	on
*SNMPRWCOMMUNITY	Read/write community string in SNMPv2 and SNMPv3. (SNMP equivalent of a password; for example: private)
*SNMPRWUSER	Query or set a read/write SNMP username string in SNMPv2 and SNMPv3.
*SNMPRWUSERAUTHTYPE	Query or set the read/write authentication type in SNMPv3. AT*SNMPRWUSERAUTHTYPE? to query AT*SNMPRWUSERAUTHTYPE=n to set • n=0—MD5 • n=1—SHA
*SNMPRWUSERSECLVL	Query or set the read/write security level in SNMPv3. AT*SNMPRWUSERSECLVL? to query AT*SNMPRWUSERSECLVL=n to set • n=0—none • n=1—authentication only • n=2—authentication + privacy
*SNMPRWUSERPRIVTYPE	Query or set the read/write privacy type in SNMPv3. AT*SNMPRWUSERPRIVTYPE? to query AT*SNMPRWUSERPRIVTYPE=n to set • n=0—DES • n=1—AES
SNMP TRAP Configuration	
*SNMPENGINEID	Specify an identification name string for a SNMP engine in SNMPv3. (For example: Shark-0012E8)
*SNMPTRAPAUTHTYPE	Query or set the SNMP TRAP authentication type in SNMPv3. AT*SNMPTRAPAUTHTYPE? to query AT*SNMPTRAPAUTHTYPE=n to set • n=0—MD5 • n=1—SHA

 Table B-9: Services AT Commands

Command	Description
*SNMPTRAPCOMMUNITY	SNMP TRAP community string in SNMPv2 and SNMPv3. (SNMP equivalent of a password)
*SNMPTRAPDEST	Query or set the SNMP TRAP destination in SNMPv2 and SNMPv3. (for example: 192.168.13.33)
*SNMPTRAPPORT	<ul><li>Query or set the SNMP TRAP port in SNMPv2 and SNMPv3.</li><li>1–65535 (default is 162)</li></ul>
*SNMPTRAPPRIVTYPE	Query or set the SNMP TRAP privacy type in SNMPv3. AT*SNMPTRAPPRIVTYPE? to query AT*SNMPTRAPPRIVTYPE=n to set • n=0—DES • n=1—AES
*SNMPTRAPSECLVL	Query or set the SNMP TRAP security level in SNMPv3. AT*SNMPTRAPSECLVL? to query AT*SNMPTRAPSECLVL=n to set • n=0—none • n=1—authentication only • n=2—authentication + privacy
*SNMPTRAPUSER	Query or set a SNMP TRAP username string in SNMPv3.
Email (SMTP) Commands	
*SMTPADDR	Query or set the mail server IP address or FQDN. AT*SMTPADDR? to query AT*SMTPADDR=[d.d.d.] or [NAME] to set • d.d.d.d=IP Address • NAME=domain name (maximum: 40 characters)
*SMTPFROM	Query or set the email address from which the SMTP message is being sent (required by some mail servers). AT*SMTPFROM? to query AT*SMTPFROM=EMAIL to set • EMAIL=email address (maximum: 30 characters)
*SMTPSUBJ	Query or set the email subject line to use for sending emails. AT*SMTPSUBJ? to query AT*SMTPSUBJ=STRING to set
*SMTPPW	Query or set the email server password (required by some mail servers). AT*SMTPPW? to query AT*SMTPPW=PASSWORD to set
*SMTPUSER	Query or set the email account username (required by some mail servers). AT*SMTPUSER? to query AT*SMTPUSER=USER to set (maximum: 40 characters)

Command	Description
Time (SNTP) Comma	nds
*SNTP	Query or set daily SNTP updates of the system time. AT*SNTP? to query AT*SNTP=n to set • n=0Off • n=1On
*SNTPADDR	SNTP Server IP address, or fully-qualified domain name, to use if *SNTP=1. AT*SNTPADDR? to query AT*SNTPADDR=[d.d.d.d] or [NAME] d.d.d.d=IP Address NAME=FQDN

#### Table B-9: Services AT Commands

## Standard (Hayes) commands

The following table contains Hayes commands supported on the AirLink LX40.

Table B-10: Standard (Hayes) AT Commands

Description
AT escape sequence (not preceded by AT)
If a serial terminal is in a data mode, typing this sequence on that serial terminal causes the terminal to re-enter AT command mode. There must be an idle time on the serial port before and after the sequence. The idle time is set by the value in S50.
After you type the AT escape sequence, the terminal remains in AT command mode for 15 seconds before it automatically leaves AT command mode and returns to the previous data mode.
Note: The "+" is ASCII character 0x2B.
Note: The detection of this sequence is disabled if DAE=1.
Query or set Data Carrier Detect (DCD) mode.
DCD is a hardware signal that notifies the software that the device is communicating with another device.
AT&C? to query
AT&Cn to set
n=0—Always assert DCD
n=1—Assert DCD enable when network is ready (default)
Note: Do not use an equal sign (=) when issuing the command.

Command	Description
D[method] [d.d.d.d] [/ppppp] or D[method] [[@]name] [/ppppp]	<ul> <li>Dial a connection to a remote IP and Port using either UDP, TCP, or Telnet.</li> <li>You can only use ATD#19788 and ATDT#19788 locally.</li> <li>method =</li> <li>P—Establish a UDP connection</li> <li>T—Establish a TCP connection</li> <li>M—Establish a TCP connection</li> <li>d.d.d.d = IP address to establish connection to</li> <li>name = Domain name to establish connection to</li> <li>pppp = IP port to establish connection per S53</li> <li>ATD—Dial (establish) default connection per S53</li> <li>ATDPnnn.nnn.nnn[/pppp]—Dial (establish) UDP session to the specified IP address/port.</li> <li>If the method, IP address, or port is omitted, the values from S53 are used. If a Telnet connection is requested (N) and the port is not supplied, port 23 will be used instead of the value from S53.</li> <li>If a domain name is specified, the '@' symbol can be used to explicitly indicate the start of the name. For example, if "ATDPHONY" is issued, this will be interpreted as dial a UDP connection to "HONY". To dial using the default method to host "PHONY", one would issue "ATD@PHONY".</li> <li>To end the connection, issue the ++++ escape sequence or drop the DTR line (if Ignore DTR S211=0 or &amp;D2).</li> </ul>
&D	<ul> <li>Query or set Data Terminal Ready (DTR) mode.</li> <li>AT&amp;D? to query</li> <li>AT&amp;Dn to set</li> <li>n=0—Devices ignores DTR, same effect as HW DTR always asserted (same as S211=1); DTD is assumed to be on.</li> <li>n=1—DRT drop causes the device to switch to AT command mode, but does not drop the connection.</li> <li>n=2—DTR drop causes the connection to drop.</li> <li>n=3—DTR drop causes the connection to reinitialize.</li> </ul> Note: Do not use an equal sign (=) when issuing the command.

Table B-10: Standard (Hayes) AT Commands

Command	Description
*DATZ	Query or set the option, on any serial interface, to block device reset using ATZ. AT*DATZ?[comm port] to query AT*DATZ=[comm port],n to set [comm port]=0—RS232 Serial Port [comm port]=1—RS485 Serial Port [comm port]=3—USB Serial [comm port]=4—Telnet/SSH [comm port]=99—ALL Ports (not valid for query; use only for setting)
	Note: Specifying a [comm port] is optional. When no [comm port] is included in the command—AT*DATZ? or AT*DATZ=1, for example—the command applies to the serial interface being used to send the command.
	<ul> <li>n=0—Off. Block is disabled—ATZ resets the device. (default)</li> <li>n=1—On. Block is enabled—ATZ does not reset the device.</li> </ul>
E	Toggle AT command echo mode. ATE? to query ATEn to set • n=0—Echo Off; does not echo commands to the computer • n=1—Echo On; echoes commands to the computer (so you can see what you type)
	Note: Do not use an equal sign (=) when issuing the command.
н	ATH hangs up, immediately terminates the session (PAD or PPP).
HOR	<ul> <li>Half-Open Response—In UDP auto answer (half-open) mode.</li> <li>ATHOR? to query</li> <li>ATHOR=n to set</li> <li>n=0—No response codes when UDP session is initiated</li> <li>n=1—RING CONNECT response codes sent out serial link before the data from the first UDP packet</li> </ul>
	Note: Quiet Mode must be Off.
Q	Query or set AT quiet mode. If quiet mode is set, there are no responses to AT commands except for data queried.         ATQ? to query         ATQn to set         • n=0—Off (default)         • n=1—Quiet mode on
	Note: Do not use an equal sign (=) when issuing the command.

 Table B-10:
 Standard (Hayes)
 AT Commands

Command	Description
\Q	Query or set the serial port flow control. AT\Q? to query AT\Qn to set • n=0—No flow control • n=1—Hardware flow control • n=4—Transparent software flow control Note: Do not use an equal sign (=) when issuing the command.
&S	Query or set DSR. AT&S? to query AT&Sn to set • n=0—Always assert • n=1—Assert DSR while in data mode (UDP, TCP, PPP) Note: Do not use an equal sign (=) when issuing the command.
S0	Query or set TCP auto answer (the number of rings required before the device automatically answers a call).         ATS0? to query         ATS0n to set         • n=0—Disable         • n=1—Enable         Note: Do not use an equal sign (=) when issuing the command.
S7	Query or set the number or seconds to wait for connection completion. ATS7? to query ATS7n to set • n=0-255

Table B-10: Standard (Hayes) AT Commands

Command	Description
S23	Query or set the Serial port configuration.
	ATS23? to query.
	ATS23=[Baud,][Data bits, Parity, Stop Bits] to set
	Note: Setting data bits, parity, and stop bits is supported with or without commas. For example, either ATS23=115200,8,N,2 or ATS23=115200,8N2 will produce the same result.
	ATS23=[Baud] to set the baud rate for the default port. Baud:
	<ul> <li>4800</li> <li>9600</li> <li>19200</li> <li>38400</li> </ul>
	<ul> <li>57600</li> <li>115200</li> <li>Data bits:</li> </ul>
	<ul> <li>7</li> <li>8</li> <li>Parity:</li> </ul>
	<ul> <li>O=Odd</li> <li>E=Even</li> <li>N=None</li> </ul>
	• M=Mark Stop Bits:
	<ul> <li>1</li> <li>2</li> <li>Example:</li> </ul>
	ATS23=115200,8,N,2 (Sets the device to 115200, etc.) The settings take effect after reboot.
	Note: Must be 8 data bits for PPP mode.
S211	For applications or situations where hardware control of the DTR signal is not possible, the device can be configured to ignore DTR. When Ignore DTR is enabled, the device operates as if the DTR signal is always asserted. ATS211? to query
	ATS211=n to set • n=0—Use hardware DTR (default) • n=1—Ignore DTR
	• n=3—Ignore DTR and assert DSR.

 Table B-10:
 Standard (Hayes)
 AT Commands

Command	Description
S221	Query or set the Connect Delay—the number of seconds to delay the connect response when establishing a TCP connection. ATS221? to query ATS221=n to set • n=0-255
V	<ul> <li>Query or set the AT command responses (verbosity).</li> <li>ATV? to query</li> <li>ATVn to set</li> <li>n=0—Numeric (terse) command responses (The numeric responses follow the Hayes Standards for commands.)</li> <li>n=1—Text string (verbose) command responses (default)</li> </ul>
	Note: Do not use an equal sign (=) when issuing the command.
&V	Lists most AT commands and their current values. If the parameter is not configured, the AT command returns "Not Set".
&W	Saves the settings for parameters that are temporarily set without being permanently written to the memory. This command does not apply to ALEOS because once you issue an AT command or change a setting in ACEmanager and click Apply, the changes are saved in non-volatile memory and are persist across reboots.
X	Query or set the Extended Call Progress Result mode. ATX? to query ATXn to set • n=0—No extended code (default) • n=1—Adds the text 19200 to the connect response
Z	Reboots the AirLink LX40.
	Note: If *DATZ is set to 1, Z is blocked. See *DATZ on page 430.

Table B-10: Standard (Hayes) AT Commands

## **I/O**

Table B-11:	: Input/Output AT Commands
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Command	Description
*ANALOGIN[n]?	Query individual analog input values (in volts). AT*ANALOGIN[n]? • n=1
*DIGITALIN[n]?	Query individual digital inputs. The digital inputs report either a 0 (open) or 1 (closed). AT*DIGITALIN[n]? • n=1

Command	Description
*PULSECNT1?	Query the I/O pulse counts for digital in. AT*PULSECNT1?
*RELAYOUT1	Query or set the relay status. AT*RELAYOUT1? to query AT*RELAYOUT1=n to set • n=0—OFF • n=1—Drive Active Low

 Table B-11: Input/Output AT Commands

## **Applications**

#### Table B-12: Applications > Data Usage Commands

Command	Description
*DATACURDAY?	Display data usage for the current day (in kB). Example: AT*DATACURDAY? <value> OK</value>
*DATAPLANUNITS	Query or set the units for the data usage report. AT*DATAPLANUNITS? to query AT*DATAPLANUNITS= <unit> to set • <unit>=1—Sets the units to Megabytes (MB) • <unit>=2—Sets the units to Kilobytes (kB) Examples: AT*DATAPLANUNITS? <unit> OK AT*DATAPLANUNITS=<units> OKThe query or set applies to the Active SIM. Use *DATAPLANUNITSSIM1 or *DATAPLANUNITSESIM to query or set a specific SIM card, based on the slot it is installed in.</units></unit></unit></unit></unit>

Command	Description
*DATAPLANUNITSSIM1	Query or set the units for the data usage report for the SIM card in Slot 1 (upper slot). AT*DATAPLANUNITSSIM1? to query AT*DATAPLANUNITSSIM1= <unit> to set • <unit>=1—Sets the units to Megabytes (MB) • <unit>=2—Sets the units to Kilobytes (kB) Examples: AT*DATAPLANUNITSSIM1? <unit> OK AT*DATAPLANUNITSSIM1=<units> OK</units></unit></unit></unit></unit>
*DATAPLANUNITSESIM	OK         Query or set the units for the data usage report for the R2C eSIM (if available).         AT*DATAPLANUNITSESIM? to query         AT*DATAPLANUNITSESIM? to query         AT*DATAPLANUNITSESIM= <unit> to set         • <unit>=1Sets the units to Megabytes (MB)         • <unit>=2Sets the units to Kilobytes (kB)         Examples:         AT*DATAPLANUNITSESIM?         <unit>         OK         AT*DATAPLANUNITSESIM=<units>         OK         AT*DATAPLANUNITSESIM=<units></units></units></unit></unit></unit></unit>
*DATAPREVDAY?	Query the data usage for the previous day (in kB). Example: AT*DATAPREVDAY? <value> OK</value>

 Table B-12: Applications > Data Usage Commands

Command	Description
*DATAUSAGEENABLE	Query or set enabling Data Usage. AT*DATAUSAGEENABLE? to query AT*DATAUSAGEENABLE= <status> to set • <status>=0—Data Usage disabled • <status>=1—Data Usage enabled Example: AT*DATAUSAGEENABLE? <status> OK AT*DATAUSAGEENABLE=<status> OKThe query or set applies to the Active SIM. Use *DATAUSAGEENABLESIM1 or *DATAUSAGEENABLEESIM to query or set a specific SIM card, based on the slot it is installed in.</status></status></status></status></status>
*DATAUSAGEENABLESIM1	Query or set enabling Data Usage for the SIM card in Slot 1. AT*DATAUSAGEENABLESIM1? to query AT*DATAUSAGEENABLESIM1= <status> to set • <status>=0—Data Usage disabled • <status>=1—Data Usage enabled Example: AT*DATAUSAGEENABLESIM1? <status> OK AT*DATAUSAGEENABLESIM1=<status> OK</status></status></status></status></status>
*DATAUSAGEENABLEESIM	Query or set enabling Data Usage for the R2C eSIM (if available). AT*DATAUSAGEENABLEESIM? to query AT*DATAUSAGEENABLEESIM= <status> to set • <status>=0—Data Usage disabled • <status>=1—Data Usage enabled Example: AT*DATAUSAGEENABLEESIM? <status> OK AT*DATAUSAGEENABLEESIM=<status> OK</status></status></status></status></status>

Table B-12: Applications > Data Usage Commands

Command	Description
*AAFINSTALL	<ul> <li>Query installed AAF applications and their status and install new AAF applications.</li> <li>AT*AAFINSTALL? returns the installation status of the last installed application, and list of installed AAF applications and the status of each application.</li> <li>AT*AAFINSTALL?<application name=""> returns the status of the specified AAF application.</application></li> <li>AT*AAFINSTALL=<hostname>,<user>,<password>,<application filename=""> downloads and installs the specified AAF application from the FTP server at <hostname> using <user> <password> credentials.</password></user></hostname></application></password></user></hostname></li> </ul>
*AAFUNINSTALL	Install an AAF application. AT*AAFUNINSTALL= <application name=""> uninstalls the specified AAF application.</application>
*AAFLIST?	Queries AAF apps installed on device and their version number. AT*AAFLIST? Example: AT*AAFLIST? Name: ammer, Version: 1.0.3.003 Name: BWMSTest, Version: 1.0.0 OK

Table B-13: Applications > ALEOS Application Framework (AAF)

## Admin

Table B-14:	Admin >	Advanced	Commands
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Command	Description
\ACEPW	Set the ACEmanager user password remotely. AT\ACEPW= <password> to set • <password>=character string The password can be 8 to 32 characters long and can contain a mixture of letters, numbers, and/or special characters. The password is case sensitive.</password></password>
	Note: The special character comma ',' cannot be used. To change the password, send the AT Command. You will not be asked to re-enter or confirm the new password.
	Note: If the password is lost, the only way to recover access to the AirLink gateway is to press the hardware Reset button to reset all device settings to factory default. After resetting to factory defaults, the user password will be reset to the default password. If the gateway supports unique default passwords, the default password will be printed on the device label. Note that using the Reset button also resets the M3DA password to the default password. For more information, see Change Password on page 304.
*ALEOSRMLPM	Query or set how ALEOS handles device operation when the radio module is in Low Power mode. This feature is intended for testing and diagnostic purposes, not as part of normal device operation. AT*ALEOSRMLPM? to query AT*ALEOSRMLPM=n to set • n=0—ALEOS does nothing • n=1—ALEOS Normal Behavior (default)
*BLOCK_RESET_CONFIG	<ul> <li>Query or set the ability to block resetting the device to factory default settings using the hardware Reset button.</li> <li>AT*BLOCK_RESET_CONFIG? to query</li> <li>AT*BLOCK_RESET_CONFIG=n to set</li> <li>n=0—Reset button can be used to reset the device to factory default settings. (default).</li> <li>n=1—Device cannot be reset to factory default settings using the Reset button on the device.</li> </ul>
*BOARDTEMP?	Note: This command only blocks the ability to reset to defaults using the Reset button on the device. You can still reset the device to the factory default settings using the "Reset to Factory Default" button in ACEmanager or the *RESETCFG AT command.         Query the temperature of the internal hardware, in degrees Celsius.

 Table B-14: Admin > Advanced Commands

Command Description		
*MSCIUPDADDR	Query or set the IP address or FQDN and port that periodic device status updates are sent to. AT*MSCIUPDADDR? to query AT*MSCIUPDADDR=[IP address or FQDN][/port] to set Examples: 192.168.14.100/3333 MyDevice.com/3333	
*MSCIUPDPERIOD	Query or set the device status update interval (in seconds). This specifies how frequently the device status update is sent to the port configured in *MSCIUPDADDR. AT*MSCIUPDPERIOD? to query AT*MSCIUPDPERIOD=n to set • n=0—Disabled • n=1–255 seconds	
NSLOOKUP	Immediately performs an NSLookup on the supplied FQDN. ATNSLOOKUP=[FQDN]	
*POWERIN?	Query the voltage input to the internal hardware.	
*RESETBTNCONFIG	Query and set Reset Button Configuration setting in Admin > Reset. AT*RESETBTNCONFIG? to query AT*RESETBTNCONFIG=n to set • n=0—Disabled • n=1—Reset All • n=2—Reset to Custom Configuration	
*RESETCFG	AT*RESTCFG resets the device to factory default settings according to the Reset Mode configured on the Admin > Advanced page. See Reset Configuration on page 315. Important: There is no confirmation requested. The AT command takes effect immediately.	
*RESETCONFIG	Query or set Reset Configuration setting in Admin > Reset. AT*RESETCONFIG? to query AT*RESETCONFIG=n to set • n=0—Reset All • n=1—Preserve Core Settings • n=2—Preserve Only User Password • n=3—Reset to Custom Configuration	
*RESETTPL?	Queries the existence of a reset template on a device. If a reset template does not exist, NOTSET will be returned. Otherwise, the query returns the name of the template.	

Command	Description		
*REMOTELOG	Exports the log file to a remote destination (Syslog Server). AT*REMOTELOG= <server>[,<port>,<format>,<protocol>,<encrypt>] where: parameters between brackets are optional. If the port is not specified, the default port, 514, is used.</encrypt></protocol></format></port></server>		
	Note: This AT command is backwardly compatible with the existing AT command AT*REMOTELOG= <server>,<port>.</port></server>		
*RSTTPLUPDATE	Uploads a reset template on device using FTP server. AT*RSTTPLUPDATE= <ftp ip="" server="">,<user>,<password>,<reset template<br="">Name&gt;</reset></password></user></ftp>		
*SECUREMODE	<ul> <li>Query or set the secure mode that blocks most ports (and ICMP) for over-the-air (OTA) or OTA and local to prevent unwanted access to the device.</li> <li>AT*SECUREMODE? to query</li> <li>AT*SECUREMODE=n to set</li> <li>n=0 Off; normal behavior</li> <li>n=1 Disables: <ul> <li>Web management ports (ACEmanager and ALMS access) from the OTA interface</li> <li>Internet Control Message Protocol (ICMP), used for PING, for OTA and Wi-Fi</li> </ul> </li> <li>n=2 Disables: <ul> <li>Web management ports from the Over-the-air (OTA) interface</li> <li>Internet Control Message Protocol (ICMP) for OTA and Wi-Fi</li> <li>Internet Control Message Protocol (ICMP) for OTA and Wi-Fi</li> </ul> </li> <li>Note: Telnet and SSH ALEOS ports remain open regardless of the secure mode setting. This enables you to connect an AT console to manage the device. DHCP and DNS ports also remain open to allow the device to provide IP addresses to hosts and relay the DNS service.</li> </ul>		
*SYSRESETS?	Query the number of resets since the device was reset to factory default settings.		
*USBBYPASS	Query or set Radio Passthru mode. AT*USBBYPASS? to query AT*USBBYPASS=n to set • n=0—Disable • n=1—Enable		

## C: SMS Commands

## **SMS** Command format

PW [Password] [Prefix][Command or Command parameter1] [Command parameter2 (if applicable)] [Command parameter n]

Note: There is no space between the prefix and the command (or the 1st command parameter in the case of multi-parameter commands). There must be a single space between all other fields to act as a delimiter.

The default password is the last 4 digits of the SIM ID number (for SIM-based devices) and the last 4 digits of the ESN (for non-SIM devices). If you do not know the SIM ID or ESN number, you can find it in ACEmanager on the Status > WAN/Cellular page.

The default prefix is "&&&".

Whether or not a password and prefix are required varies depending on the SMS mode selected in ACEmanager.

SMS mode	Password (configurable in all modes)	Prefix
Password Only	Always required	Required Use default (not configurable)
Control Only	Required when sending from a non-trusted phone number	Prefix is configurable. The prefix can be omitted if the ALEOS Command Prefix field in ACEmanager (Services > SMS) is configured to be blank.
Gateway Only	Always required	Required Use default (not configurable)
Control and Gateway	Required when sending from a non-trusted phone number	Required Configurable, but cannot be blank

When an SMS command is received, the AirLink LX40 performs the action requested and sends a response back to the phone number from which it received the SMS.

For more examples and detailed instructions, see SMS on page 233.

## List of SMS Commands

Command	Action	Result
Note: Some responses start with "re and Provision commands.	ply from [device name]:" However, this	s feature is currently unavailable for the Enable
[prefix]enable <value></value>	Enable/disable the device(s) being managed by ALMS.	"AVMS enable set to status:" <value> <value>=0 Disable <value>=1 MSCI <value>=2 LWM2M <value>=3 Try LWM2M, Fallback to MSCI</value></value></value></value></value>
[prefix]status	None	status IP [Network IP] [Network Status]: [technology type] RSS signaled Lat = [Latitude] Long = [Longitude] Time = [hh:mm:ss]
		Note: Location Service must be enabled to obtain Lat and Long data.
[prefix]reset	Resets the device 30 seconds after the first response message is sent.	First message: Reset in 30 seconds Second message: Status message when back up.
[prefix]relay x y	Sets the I/O relay to the desired setting.	relay x set to y x can be 1 y can be 0 or 1 (Off or Drive active low)
[prefix]relay x ?	Queries the current value of the I/O relay.	relay x set at y x can be 1 y is the current value of the I/O relay. (0 = Off; 1 = Drive active low)
[prefix]gps	The device replies with its current location.	The device sends a link to a map showing its location. You can copy the link into a browser to view the location, or if the SMS is sent from a smartphone, you can click the link to view the map.
		Note: Location Service must be enabled.

Command	Action	Result
[prefix]Provision <apn> <network User ID&gt; <network password=""> <network authentication="" mode=""></network></network></network </apn>	After the unit is installed and the SIM card inserted, you can use this command to provision the account. Network Authentication Mode is optional. If used, enter one of the following:	"provision" "apn:" <apn> "user ID" <network id="" user=""></network></apn>
Note: You can omit any of the above parameters. • To omit a parameter before the one		"PW" <network password=""> "auth mode" <network authentication="" mode=""></network></network>
<ul> <li>You want to change, use a period (.) in place of the omitted parameter. Example: &amp;&amp;&amp;provision . user@carrier.com . chap changes only the user ID and authentication mode.</li> <li>If you want to omit any parameters after the one you want to change, simply omit them. Example: &amp;&amp;&amp;provision access.apn changes only the apn.</li> </ul>	<ul> <li>None</li> <li>PAP</li> <li>CHAP</li> <li>These are not case sensitive.</li> <li>If an unknown mode is entered or the field is omitted, None is used.</li> </ul>	<i>Note: If a parameter is omitted, the response displays "Not Set" for that parameter.</i>
[prefix]AVMS <server> <interval></interval></server>	Modifies the ALMS server's URL and ALMS	"AVMS" "srv:" <server></server>
Note: All of the above must be on a single line. The interval must be greater than 0. Omitting any field results in a response of "not set" and the configuration parameter does not change.	communication period (interval in minutes)	"interval:" <interval></interval>
[prefix]AVMSCHECKIN	Prompts the device to communicate with the ALMS server. Once AirLink Management Service receives the heartbeat message, it can respond and send an MSCI command to the device (i.e Write/Read/ Firmware Update).	"AVMS connection requested"

## D: Q & A and Troubleshooting

### **ACEmanager Web UI**

#### The ACEmanager page is not displaying properly.

- **1.** Ensure the you are using a supported browser. See page 14 for a list of supported browsers.
- **2.** Hold the Shift key + click the Refresh button. This reloads the page, while ignoring what is in the cache.

If the problem persists:

- Clear the cache. The procedure varies, depending on the browser.
- Restart the browser.
- Restart your computer.

### **Templates**

#### The template does not upload properly when I use Internet Explorer 9.

To resolve the problem:

- 1. In Internet Explorer 9, go to Tools > Internet Options.
- 2. Select the Security tab.

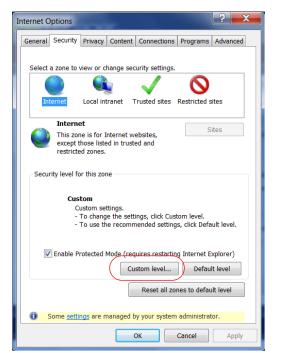


Figure D-1: Internet Explorer 9: Tools > Internet Options > Security tab

- 3. Click Custom level....
- 4. Scroll down until you see "Include local directory path when uploading files to a server".

5. Select Disable.

Security Settings - Internet Zone
Settings
Disable
Enable
Prompt
Enable MIME Sniffing
Disable
Enable
Include local directory path when uploading files to a server
Disable
Enable
Launching applications and unsafe files     Disable
Enable (not secure)
Prompt (recommended)
Launching programs and files in an IFRAME
Disable
Enable (not secure)
Prompt (recommended)
۲ III ۲
*Takes effect after you restart Internet Explorer
Reset custom settings
Reset to: Medium-high (default)   Reset
Holden high (deredity
OK Cancel

Figure D-2: Internet Explorer 9: Security Settings

6. Click OK.

# Updating the ALEOS Software and Radio Module Firmware

I am unable to update the ALEOS software and radio module firmware using ACEmanager.

Note: For LTE-M/NB-IoT AirLink gateways: Due to the lower data rates supported by LTE-M/NB-IoT networks, over-the-air software updates can take an extended period of time. When using a Windows PC and ACEmanager to update ALEOS software over-the-air, please ensure that sleep and low power states are disabled on the PC so that the file transfer is not disrupted. Under these conditions, the ALEOS upgrade may take between 3 to 5 hours.

Sierra Wireless recommends using ALMS or AMM for remote software upgrades.

If you are having trouble updating the ALEOS software or radio module firmware, especially if you are updating from an older version of ALEOS:

- 1. Try using a different browser. (ACEmanager supports the latest versions of Internet Explorer and Firefox.)
- 2. Delete the browser cookies/cache before logging into ACEmanager. (The Web browser short-cut is Control + Shift + Delete.)
- **3.** Backup your device settings by downloading and saving the template. See Saving a Custom Configuration as a Template on page 18.
- 4. Reset the device to factory default settings. (See Reset to Factory Default on page 314 or press and hold the reset button on the device for 7 to 10 seconds.)

- 5. Begin the update process (see Update the ALEOS Software and Radio Module Firmware on page 23) and follow the prompts.
- 6. If after 30 minutes the WebUI is frozen, log in using a different browser and confirm whether or not the ALEOS software and radio module firmware has been updated correctly.
- 7. If you are still having problems, contact your Sierra Wireless distributor.

When I try to update ALEOS using ACEmanager, I see the following message: "... Check that your package is compatible with the device".

Software and Firmware			<u>Close</u>
Currently Installed System Information			
ALEOS Software Version:	4.5.0	ALEOS Build number:	201506181432
Device Model:	GX450		
Radio Module Type:	MC7354	Radio Module Identifier:	ATT
Radio Firmware Version: SWI9X	15C_05.05	.58.00 r27038 carmd-fwbuild	1 2015/03/04 21:30:23
Select: <ul> <li>ALEOS Softw</li> </ul>	vare O Rad	tio Module Firmware	
Browse No	file select	ted. Update	
1. Initialization			
2. Uploading			Cancel
3. Applying Couldn't run /usr/local/bin/swinstaller. Check that your package is compatible with the device			
4. Rebooting			

This message also appears if you are only updating the radio module firmware and you have the Update ALEOS radio button selected.

To correct the problem:

- **1.** Close the Update page.
- 2. Retry the radio firmware update, being careful to select the Radio Module Firmware that is appropriate for your LX40.

## When I try to update ALEOS using ACEmanager, I see the following message: "Please select a firmware for xxxx".

This message appears and you are blocked from continuing with the update if you are only updating the radio module and you select a radio module firmware file designed for a different radio module.

To correct the problem:

1. Click OK.

2. Select a radio module firmware file for the radio module in the AirLink LX40 you are updating and click update. (To check which radio module is in your device, in ACEmanager, go to Status > About.)

### **Poor Wireless Network Connection**

## ACE manager indicates that my AirLink LX40 has a poor wireless connection. What can I do to improve it?

For GSM networks:

- 1. Check the RSSI value. If ACEmanager (Status screen) indicates a good RSSI value, go to step 2. If it indicates a poor RSSI value:
  - Check the antenna connection.
  - Make sure you have the correct antenna for the device.
  - You may be in an area with poor coverage. Check with your Mobile Network Operator, or if possible, try moving the AirLink LX40 to a new location.
- 2. Check the Ec/lo value. If ACEmanager (Status screen) indicates a poor Ec/lo value:
  - This may be a temporary network problem caused by local interference.
  - A nearby laptop or other electronic equipment may be interfering with the signal. Try moving the AirLink LX40 to a different location.

For LTE networks:

- 1. Check the RSSI value. If ACEmanager (Status screen) indicates a good RSSI value, go to step 2. If it indicates a poor RSSI value:
  - · Check the antenna connection.
  - Make sure you have the correct antenna for the device.
  - Try moving the AirLink LX40 to a different location.
- 2. Check the RSRP value. If ACEmanager (Status screen) indicates a good RSRP value, go to step 3. If it indicates a poor RSRP value:
  - This may be a temporary network problem caused by local interference.
  - Check the antenna connection.
  - Make sure you have the correct antenna for the device.
  - You may be in an area with poor coverage. Check with your Mobile Network Operator, or if possible, try moving the AirLink LX40 to a new location.
- 3. Check the RSRQ value. If ACEmanager (Status screen) indicates a poor RSRQ value:
  - A nearby laptop or other electronic equipment may be interfering with the signal. Try moving the AirLink LX40 to a different location.

### **Connection not working**

## My LX40 appears to be connected to the host, but no data is being transferred.

- 1. Check to see if MAC filtering is enabled (Security > MAC Filtering).
- **2.** If MAC filtering is enabled:
  - Ensure that the MAC Address for the host in question is on the Allowed List.
  - Ensure that there are no typos in the MAC Address.

– Or –

• If it is not required, disable MAC Filtering and reboot the device.

## My host device is unable to connect to the Internet, even when there is good mobile network coverage and ALEOS can Ping an external IP address.

1. Check the DNS proxy setting described on page 155.

You may need to change this setting to Disable so that all connected devices acquire the Mobile Network Operator-defined DNS server as the first DNS server. The AirLink LX40 is not used as the DNS resolver.

### Wi-Fi

#### The Wi-Fi channel I selected is not working.

Each country controls which Wi-Fi channels are allowed in that country. If the Wi-Fi channel you selected is not working:

- 1. In ACEmanager, go to Wi-Fi > General > Country Code, and ensure that it is set to the country in which the router is operating.
- Go to Wi-Fi > Access Point (LAN) > Channel and Frequency (or Channel, Frequency, Width, depending on the Access Point Mode selected), and ensure that the channel you selected is permitted in the country selected.

If you are not sure:

a. Go to Admin > Log > View Log to generate a log file. If the Wi-Fi channel selected is not permitted in the country selected in the Country Code, you will see messages similar to the following in the log file:

```
Apr 26 01:10:40 info ALEOS WIFI_CRD: hostapd: uap0: IEEE 802.11 Configured channel (149) not found from the channel list
of current mode (2) IEEE 802.11a
Apr 26 01:10:40 info ALEOS WIFI CRD: hostapd: uap0: IEEE 802.11 Hardware does not support configured channel
```

 If you see this in the log, select a channel that is permitted in the country the router is operating in. (If necessary, check online resources such as https://en.wikipedia.org/ wiki/List\_of\_WLAN\_channels/ to determine the permitted channels.)

Note: The Country Code settings configure a subset of the channels available in the default setting (United States). You cannot enable any channels beyond those available in the default setting.

4. Reboot the router.

### **LTE Networks**

#### How do I obtain and interpret SINR values for LTE networks?

You can use the AT\*CELLINFO? command to obtain an SINR (Signal to Interference plus Noise Ratio) value. (See \*CELLINFO2? on page 381.)

The values vary depending on the network characteristics and the AirLink LX40, but in general, a positive value provides usable throughput. The following table provides guidelines for interpreting SINR values.

SINR Value	Throughput
< 0	Poor
0 to 5	Fair
6 to 10	Good
> 10	Excellent

If the SINR value indicates poor throughput:

- Move the antenna away from noisy equipment.
- Move closer to the nearest cell tower line of sight, or further away from the interfering cell tower.

### SIM Card is Blocked

My SIM card has a PIN number. I've entered the wrong PIN several times and now the SIM card is blocked.

AirLink products do not support Personal Unlocking Key (PUK) entry. However, if you need to unblock the SIM card:

- 1. Contact your Mobile Network Operator to obtain the PUK.
- 2. Remove the SIM card from the AirLink LX40 and insert it in a cell phone that accommodates a MiniSIM (2FF) card.
- **3.** Enter the PUK to unblock the SIM card and then return the SIM card to the AirLink LX40.

Note: Be careful when entering the PUK. You have a limited number of attempts to enter the correct PUK (generally 10) before the SIM card is permanently disabled and a new SIM card is required. If the PUK does not unblock the SIM card after the first few attempts, contact your Mobile Network Operator.

### Remote connections

I cannot connect to the AirLink LX40 remotely over the Mobile Network Operator's Private Network via the Web UI, although I can connect to it locally.

Some Mobile Network Operators' private networks have restrictions on the maximum transmission unit (MTU) size. This is more prevalent with LTE networks.

Possible solutions:

Use your Mobile Network Operator's public network.

• Ask your Mobile Network Operator to reduce the MTU size on the router or other equipment at their end of the private network. Setting the MTU value below 1500 bytes (for example 1326 bytes) has resolved the problem on some private networks.

### **Radio Band Selection**

# I set the radio band in the UI (WAN/Cellular > Setting the Band) or by using the AT!BAND AT command, but after I reboot the band setting reverts to its former value.

For some SIM cards, you need to set the band before inserting the SIM card.

To resolve this problem:

- **1.** Remove the SIM card.
- 2. Set the band to the desired value.
- **3.** Reboot the device.
- 4. Insert the SIM card.

### Low Voltage Standby Mode

#### How do I get my LX40 out of Low Voltage Standby mode?

**The problem:** While configuring Low Voltage Standby mode, I inadvertently set the Resume Immediately Voltage too high (i.e. higher than the voltage available where the LX40 is installed). Now the LX40 is stuck in standby mode.

I connected the LX40 to a higher voltage source, and it resumed normal operation. I reset the Low Voltage Standby values, but the LX40 returned to Standby mode as soon as it was reconnected to the lower voltage source, even though the lower voltage source provided a higher voltage than the new value I just set in the Resume immediately at Voltage field.

**The solution:** Low Voltage Standby mode settings take effect as soon as you click Apply, but they are not permanently stored until the LX40 is rebooted. To bring a LX40 out of Low Voltage Standby mode if the Resume immediately at Voltage field is set too high:

- 1. Connect the LX40 to a power source and supply voltage that is greater than the value configured in the Resume immediately at Voltage field.
- 2. When the LX40 resumes normal operation, launch ACEmanager and reset the values in the Services > Power Management > Low Voltage Standby fields.
- **3.** While still using the voltage applied in step 1, Click the Reboot button in ACEmanager to reboot the LX40.

The LX40 reboots.

4. Wait until the LX40 reboots itself a second time, or for at least 3 minutes, if you are not sure if the LX40 has done its automatic reboot.

Once the second reboot is complete, it is safe to disconnect the LX40 from the higher power source and return it to the original installation and power source.

## **Reliable Static Routing (RSR)**

## I launched ACEmanager with Internet Explorer 9. I configured RSR, but after I enabled RSR and clicked Apply, all the values reverted to the defaults.

There is a known issue. If you configure and enable RSR with ACEmanager in Internet Explorer 9, and then click Apply, the values in the ACEmanager screen appear as default values.

This is an ACEmanager display issue only. The configuration is applied properly, but the configured values are not displayed. Click Refresh to view the configured values.

## Inbound Ports Used by ALEOS

When I configure ports for an application on a LAN client such as a router or laptop, I want to ensure that the ports I use do not conflict with the inbound ports that ALEOS uses. Which ports does ALEOS use?

Table D-1 shows the inbound ports that are set in ALEOS and cannot be configured. Table D-2 show the default setting for ports you can configure and where to change the ports in ACEmanager.

Port	Use
9494–9497 17335 17345–17353 21000–21003	Used internally for Location and Events Reports
500 4500	Used internally for IPSec VPN
8088	Used internally for ALMS

Table D-1: ALEOS Non-configurable Inbound Ports

Default Port	Feature	ACEmanager location
161	SNMP Port	Services > Management (SNMP)
2332	SSH/Telnet Remote Login Server Port	Services > Telnet/SSH
9191	ACEmanager Port	Services > ACEmanager
9300	SSL tunnel Port	VPN > SSL Tunnel
9443	ACEmanager SSL Port	Services > ACEmanager

Default Port	Feature	ACEmanager location
9494	Poll Port	> Global Settings
12345	Device Port used for incoming TCP/ UDP traffic	Serial > Port Configuration

 Table D-2: ALEOS Configurable Inbound Ports

## **Setting for Band**

The options available in the WAN/Cellular > Cellular > General > Setting for Band field depend on your region or your Mobile Network Operator. (To check your Mobile Network Operator, in ACEmanager, go to Status > About > Radio Module Identifier field.)

Setting for Band Option	Technology	Bands Available
All bands	LTE	Band 4 Band 13
North America	LTE	Band 4 Band 13
LTE AII	LTE	Band 4 Band 13

Table D-3: Setting for Band—Radio Module WP7601

Table D-4: Setting for Band—Radio Module WP7603

Setting for Band Option	Technology	Bands Available
All bands	LTE	Band 2 Band 4 Band 5 Band 12
	WCDMA	Band 2 Band 4 Band 5
North America 3G	WCDMA	Band 2 Band 5

Setting for Band Option	Technology	Bands Available
North America	LTE	Band 2 Band 4 Band 5 Band 12
	WCDMA	Band 2 Band 5
WCDMA AII	WCDMA	Band 2 Band 4 Band 5
LTE AII	LTE	Band 2 Band 4 Band 5 Band 12

Table D-4: Setting for Band—Radio Module WP7603

### **Ethernet Ports**

#### What do the LEDs above the Ethernet port mean?

There are two LEDs at the top of the Ethernet port. The green one is lit when a cable is connected to the host and the connection is running at 100baseT. The amber (activity) LED blinks when traffic is passing through the port.

### LAN Networks

## The server on my LAN network is receiving data from some hosts on the network, but not others. What's wrong?

If you have a network with multiple LAN devices that are sending data to the same server and the server is not receiving data from one (or more) of the devices, it may be because the Mobile Network Operator has a WAN firewall that is blocking the ports used by the NAT for over-the-air (OTA) destinations.

To correct this problem:

- **1.** Launch ACEmanager.
- 2. Go to the LAN tab.
- **3.** Select Ethernet.
- 4. Refer to the instructions for setting the Starting Ephemeral Port on page 87.

## Wi-Fi

## My is configured to act as an access point, but I don't see an option to use WEP encryption.

- 1. Launch ACEmanager.
- **2.** Go to the LAN/Wi-Fi tab.
- 3. Select Wi-Fi.
- 4. In the Enable Access Point field, change the value from "b/g/n Enabled" to "b/g Enabled".

Once this change is made, an "Open WEP" section appears below the Wi-Fi Configuration section.

WEP encryption is only supported on 802.11b and 802.11g. It is not supported on 802.11n.

## VPN

## My VPN connection is not working. When I try to debug it using the logs on the Admin page, VPN information does not show up in the log.

VPN information is collected in the Linux logs. To view this information:

- 1. Log into ACEmanager as User and go to Admin > Log.
- **2.** In the drop-down menu beside Linux Syslog, ensure that Display is selected. If you change the setting:
  - a. Click Apply.
  - b. Reboot the device.
- 3. Click View Log.
- 4. On the View Log page, click Clear and then click Refresh.

#### VPN Troubleshooting

If you see the following lines in the log, it means the VPN Server is not answering.

notice openvpn[9199]: [UNDEF] Inactivity timeout (--ping-restart), restarting notice openvpn[9199]: TCP/UDP: Closing socket

Check the VPN Server status.

#### When I configure a VPN, my Internet connection stops working.

When you configure a VPN, outgoing traffic from the host to the public Internet is blocked by default, as a security measure. If you want to enable public Internet traffic from the host:

- 1. In ACEmanager, go to VPN > Split Tunnel.
- 2. Change the Outgoing Host Out of Band field to Allowed.
- 3. Click Apply.

## **Port Forwarding**

## I set up port forwarding rules. I did not receive an error message, but it seems that data is not being forwarded.

If the Public Start Port and Public End Port fields are not set up correctly, data is not forwarded.

- 1. In ACEmanager, go to Security > Port Forwarding.
- If you are forwarding data to a single port:
  - Ensure that the value in the Public Start Port field is **not** 0.
  - Ensure that the value in the Public End Port field is 0.
  - Ensure that the value in the Private Port start field is **not** 0.
- If you are forwarding data to a range of ports:
  - Ensure that the value in the Public Start Port field is not 0.
  - Ensure that the value in the Public End Port field is greater than the value in Public Start Port field.
  - Ensure that the value in the Private Port Start field is not 0.

For complete instructions, see Port Forwarding on page 197.

### SMS

## I tried to send an SMS message, and received an error code. What does the error code mean?

The following acknowledgment error codes may appear if your message was not successfully sent:

Code	Explanation
100	Not in coverage (no cellular service)
201	Parse Error on field #1 (Start Field)
202	Parse Error on field #2 (Phone number and separator)
203	Parse Error on field #3 (Data type and separator)
204	Parse Error on field #4 (Payload length and separator)
205	Parse Error on field #5 (Message and End Field)
301	No buffers available
302	SMS queue full

 Table 4-5:
 SMS error codes

Supported SMS data types are ASCII, 8-bit, and Unicode, and are all case-sensitive. SMS messages being sent MUST be in ASCII hex format.

## I tried to send an SMS command and received the error "not set". The parameter was not changed.

Check the format of the SMS command. There should be no space between the prefix and the command (or the 1st command parameter in the case of multi-parameter commands), and a single space between all other fields to act as a delimiter. For more information, see SMS Commands on page 441 and SMS on page 233.

### **AirLink Management Service**

## I don't understand the message that appears in the Status field in the Services > ALMS page.

The error messages in the Services > ALMS > Status field can be due to a communication failure, a problem with the ALMS server, or a failure when parsing a valid ALMS server response. The following table describes the error messages and the corrective action.

Error message	Meaning	Corrective action
Communication Failure Errors		
[HTTP] Initialization error	The transfer object could not be initialized.	Contact ALMS support.
[HTTP] Unsupported protocol	The ALMS server URL protocol is not supported.	In ACEmanager, check the ALMS URL in the Service > ALMS > Server URL field. The default value is https://na.m2mop.net/device/msci/com.
[HTTP] Failed initialization	The transfer library could not be initialized.	Contact ALMS support.
[HTTP] URL using bad/illegal format or missing URL	The ALMS server URL is missing or not properly formatted.	In ACEmanager, check the ALMS URL in the Service > ALMS > Server URL field. The default value is https://na.m2mop.net/device/msci/com.
[HTTP] Couldn't resolve host name	The ALMS server URL could not be resolved.	In ACEmanager, check the ALMS URL in the Service > ALMS > Server URL field. The default value is https://na.m2mop.net/device/msci/com. Also check the cellular connectivity.
[HTTP] Couldn't connect to server	Connection to the ALMS server URL failed.	In ACEmanager, check the ALMS URL in the Service > ALMS > Server URL field. The default value is https://na.m2mop.net/device/msci/com. Also check the cellular connectivity.
[HTTP] Timeout was reached	The transfer timeout (equal to the communication period if defined or 5 minutes) expired.	Check cellular connectivity.
[HTTP] Server returned nothing (no headers, no data)	No data was received from the ALMS server.	Check cellular connectivity.
[HTTP] Unrecognized or bad HTTP Content or Transfer- Encoding	The ALMS server HTTP response contains a malformed content or transfer-encoding header field.	Contact ALMS support.
[HTTP] Out of memory	A memory allocation problem occurred.	Contact ALMS support.

Error message	Meaning	Corrective action
[HTTP] SSL peer certificate or SSH remote key was not OK	This message appears if you are using an HTTPS server URL, the TLS Verify Peer Certificate field is set to Enable, and the server SSL certificate validation fails. If this happens, communication with the ALMS server is terminated.	<ol> <li>If you see this error message:         <ol> <li>Check to see that you have a valid URL in the Server URL field.</li> <li>In ACEmanager, go to Admin &gt; Advanced and check the Date and Time field to confirm that the values are correct.<sup>a</sup> The SSL certificates have a start and end date. If the device has a date and time outside of this interval, the certification check will fail.</li> <li>Contact your IT Administrator, or if you want the traffic to go through without verifying the server certificate, change the setting in the Services &gt; ALMS &gt; TLS Verify Peer Certificate field (described on page 212) to Disable.</li> </ol> </li> </ol>
ALMS Server Errors		
[AVMS] HTTP error '500'	ALMS server reported error 500 in the HTTP response.	Refer to the available ALMS server documentation for a list of all possible error codes and their significance.
Error message indicating	a failure when parsing a valid AL	MS server response
XML processing error	The content of a valid ALMS server response cannot be parsed.	ALMS server responses are malformatted. Contact ALMS support.

a. If the values are not correct and the device is not receiving date and time from the Mobile Network Operator or go to Services > Time (SNTP), and enable time update. For the SNTP Server, use the same service as the authenticating server.

## When I try to update the radio module using ALMS, I receive an error message.

The following table provides a brief explanation of the firmware update error messages.

Error message	Meaning	Corrective action
Cannot Install Firmware	The system has encountered errors from which it cannot recover and requires at least a reboot before trying to update again.	<ol> <li>Reboot the device.</li> <li>If the problem persists, press the reset button for 7–10 seconds to reset the device to the factory default settings (release the reset button when all four LEDs turn from red to yellow) and try again.</li> <li>If it still does not work, contact ALMS support.</li> </ol>
Link not up in 3 minutesExiting	The radio module was not able to establish the connection in 3 minutes. The update has been aborted, but can be relaunched as soon as the connection is OK.	Wait for network connectivity and then try again.
Unable to download JUD file from <url></url>	The URL is wrong, or the download failed (interruption, no space left).	Contact ALMS support.

Error message	Meaning	Corrective action
Core version not found in JUD file	JUD file is not valid. Core Version is a mandatory field.	There is a problem with the package on the ALMS server. Contact ALMS support.
Required information (URL, Size or MD5) is missing from JUD file	JUD file is not valid. URL, Size, and MD5 sum of the firmware package are mandatory fields.	There is a problem with the package on the ALMS server. Contact ALMS support.
Cannot perform upgrade — No space left on device	Firmware is larger than available space for the download.	Contact ALMS support. The support team will need to access the device to clear space, or you can return the device to Sierra Wireless under an RMA.
Unable to download ALEOS firmware from <url></url>	Firmware URL is not valid, or the download failed.	Retry. If the download fails several times, contact ALMS support. The support team will need a log from the device.
Undefined ALEOS firmware URL	ALEOS firmware URL not specified, so firmware cannot be retrieved.	Contact ALMS support to confirm that there is not a problem with the service.
ALEOS firmware MD5 check failed	The downloaded firmware package failed the integrity check. The update is aborted.	There is a problem with the package on the device or the download may have failed. Restart the firmware download. If the problem persists, contact ALMS support. There may be a problem with the package on the ALMS server.
Unable to apply ALEOS firmware and Unable to apply ALEOS firmware (retry)	ALEOS firmware could not be applied. Check the ALEOS log messages to determine exactly why the update failed.	Retry. If the problem persists, contact ALMS support and provide them with the log messages.
Radio Module URL is missing from JUD file	JUD file is not valid. The Radio Module Firmware URL is a mandatory field.	There is a problem with the package on the ALMS server. Contact ALMS support.
Radio Module package MD5 sum is missing from JUD file	JUD file is not valid. The Radio Module Firmware MD5 sum is a mandatory field.	There is a problem with the package on the ALMS server. Contact ALMS support <sup>a</sup> .
Radio Module firmware MD5 check failed	The downloaded firmware package failed the integrity check. The update is aborted.	There is a problem with the package on the device or the download may have failed. Try downloading the file again. If the problem persists, contact ALMS support <sup>a</sup> . There may be a problem with the package on the ALMS server.
Radio Module backup failed	The radio module was saved to prevent a power failure. If the firmware cannot be backed-up on persistent storage, the firmware update will not proceed because of the risk that the radio module update will not be able to finish if interrupted.	Contact ALMS support <sup>a</sup> . The support team will need to access the device to clear space, or you can return the device to Sierra Wireless under an RMA.
Radio Module firmware download failed	Firmware URL is not valid, or download failed.	Retry several times. If the problem persists, contact ALMS support <sup>a</sup> . The support team will need a log from the device.

Error message	Meaning	Corrective action
Undefined Radio Module firmware URL	The URL cannot be retrieved. The update is aborted.	Retry. If the problem persists, contact ALMS support.
Radio Module firmware update failed	Radio module firmware could not be applied. Check the ALEOS log messages to determine exactly why the update failed.	Retry. If the problem persists, contact ALMS support.

## **Event Reporting**

## I set up ACEmanager to send an email/SMS report, but when I clicked the Test report button no report was sent.

After you set up the event reporting fields and click Apply, wait about a minute before you click the Test report button. The AirLink LX40 needs this time to apply the new configuration.

## I configured event reporting, but I did not receive a report when I should have.

- If the Action Type for the Event Reporting is Email or SNMP TRAP, be sure that these services are also configured on the Services tab.
  - To configure email, go to Services > Email (SMTP).
- To configure SNMP TRAP, go the Services > Management (SNMP). If the Action Type is SMS, you may need to change the default settings in the Advanced section of the Services > SMS page.

## **ALEOS Application Framework (AAF)**

#### I'm unable to load an application from AAF.

- 1. In ACEmanager, go to Services > Telnet/SSH.
- 2. In the AT Server Mode field, select Telnet.
- 3. Click Apply.
- 4. Re-try loading the application from AAF.

## **Network Operator Switching**

## What happens to my Radio Module Firmware settings (Admin > Radio Module Firmware) when I reset the LX40 to the factory default settings?

If the Reset Mode field on the Admin > Advanced screen is set to "Preserve Cellular Authentication Settings" (default setting), the Radio Module settings on the Admin > Radio Module Firmware screen are preserved over the reset, i.e. there is no change to the settings.

If the Reset Mode field on the Admin > Advanced screen is set to "Reset All", then the settings on the Admin > Radio Module Firmware screen revert are reset. The Automatic option is reset to "Automatic" and the ALMS option is reset to "Update Current Only". If

you have previously selected a radio module firmware version manually that does not match the SIM card, "Reset All" may change the radio module firmware because once the LX40 reverts to "Automatic", which SIM card is installed in the LX40 determines which radio module firmware is used. This could override a previous manual selection.

## E:Glossary of Terms

Acronym or Term	Definition
3GPP	3 <sup>rd</sup> Generation Partnership Project 3GPP unites 6 telecommunications standard development organizations (ARIB, ATIS, CCSA, ETSI, TTA, TTC), and provides their members with a stable environment to produce Reports and Specifications that define 3GPP technologies.
API	Programming Interface A protocol intended to be used as an interface by software components to communicate with each other.
AT	A set of device commands, preceded by "AT" originally developed by Hayes, Inc. for their devices. The structure (but not the specific commands, which vary greatly from manufacturer to manufacturer) is a de facto device industry standard.
CE, CE Label	The CE label is a mandatory conformity marking for products placed on the market in the European Economic Area (EEA). With the CE marking on a product, the manufacturer declares that the product conforms with the essential requirements of the applicable EC directives.
CnS	Sierra Wireless' proprietary Control and Status protocol interface
DCE	Data Communications Equipment A device that sits between the data terminal equipment (DTE) and a data transmission circuit. Usually the DCE is a modem.
Diversity	Antenna diversity, also called space diversity, is a scheme that uses two or more antennas to improve the quality and reliability of a wireless link. Often, especially in urban and indoor environments, there is no clear line-of-sight (LOS) between transmitter and receiver. Instead the signal is reflected along multiple paths before finally being received. Each bounce can introduce phase shifts, time delays, attenuations, and distortions that can destructively interfere with one another at the aperture of the receiving antenna.
DMNR	Dynamic Mobile Network Routing
EIA	Electronics Industry Association EIA was a standards and trade organization composed as an alliance of trade associations for electronics manufacturers in the United States. They developed standards to ensure the equipment of different manufacturers was compatible and interchangeable. The EIA ceased operations on February 11, 2011, but the former sectors continue to serve the constituencies of EIA.
EMC	Electromagnetic Compatibility The branch of electrical science which studies the unintentional generation, propagation and reception of electromagnetic energy with reference to the unwanted effects (Electromagnetic interference, or EMI) that such energy may induce.
ЕМІ	Electromagnetic Interference The disturbance that affects an electrical circuit due to either electromagnetic induction or electromagnetic radiation emitted from an external source
ERP	Effective Radiated Power A standardized theoretical measurement of radio frequency (RF) energy. It is determined by subtracting system losses and adding system gains.

Acronym or Term	Definition
ESN	Electronic Serial Number The unique first-generation serial number assigned to the Air Link devices for use on the wireless network. Compare to MEID.
Ethernet	Computer networking technologies for local area networks (LANs).
EU	The European Union Organization of European countries.
FCC	Federal Communications Commission The U.S. federal agency responsible for interstate and foreign communications. The FCC regulates commercial and private radio spectrum management, sets rates for communications services, determines standards for equipment, and controls broadcast licensing.
FW	Firmware Software stored in ROM or EEPROM; essential programs that remains even when the system is turned off. Firmware is easier to change than hardware but more permanent than software stored on disk.
GPRS	General Packet Radio Service A packet-oriented mobile data service on 2G and 3G cellular communication systems. GPRS was originally standardized by European Telecommunications Standards Institute (ETSI) in response to the earlier CDPD and i-mode packet-switched cellular technologies. It is now maintained by the 3rd Generation Partnership Project (3GPP).
GPS	Global Positioning System A system that uses a series of 24 satellites to provide navigational data.
GSM	Global System for Mobile Communications (originally Groupe Spécial Mobile) GSM is a standard developed by the European Telecommunications Standards Institute (ETSI) to describe protocols for second generation (2G) digital mobile networks used by mobile phones
HSPA	High Speed Packet Access An amalgamation of two mobile telephony protocols: High Speed Downlink Packet Access (HSDPA) and High Speed Uplink Packet Access (HSUPA). This extends and improves the performance of existing 3rd generation mobile telecommunication networks utilizing the WCDMA protocols.
HSPA+	Also called evolved HSPA This allows bit-rates to reach as high as 168 Mbit/s in the downlink and 22 Mbit/s in the uplink. An improved 3GPP standard.
IC	Industry Canada The government department responsible for overseeing and regulating wireless and communication technologies in Canada.
IEC	International Electrotechnical Commission A non-governmental international standards organization that prepares and publishes International Standards for all electrical, electronic and related technologies—collectively known as "electro technology."
IS	Interim Standard After receiving industry consensus, the TIA/EIA forwards the standard to ANSI for approval.
ISAKMP	Internet Security Association and Key Management Protocol A security protocol defined by RFC 2408 for establishing Security Associations (SA) and cryptographic keys in an Internet environment. ISAKMP only provides a framework for authentication and key exchange and is designed to be key exchange independent.

Acronym or Term	Definition
ITU	International Telecommunication Union A specialized agency of the United Nations responsible for issues that concern information and communication technologies. The ITU coordinates the shared global use of the radio spectrum, promotes international cooperation in assigning satellite orbits, and assists in the development and coordination of worldwide technical standards.
kbps	Kilobits per second 1000, not 1024, as used in computer memory size measurements of kilobytes.
LED	Light Emitting Diode A semiconductor diode that emits visible or infrared light.
LTE	Long Term Evolution High performance air interface for cellular mobile communication systems.
Mbps	Millions of bits per second, or Megabits per second.
MEID	Mobile Equipment IDentifier The unique second-generation serial number assigned to the device for use on the wireless network. <i>Compare to</i> ESN.
MSCI	Modem Status Configuration Interface ALEOS internal configuration database
NAM	Number Assignment Module Semi-permanent information stored in the device's non-volatile memory, including the device's Mobile Identification Number, the station class mark, Mobile Network Operator code, and other cellular identifiers. Essentially the phone number, it should be treated as confidential information and should not be disclosed to anyone other than the cellular service provider.
NV	Non-Volatile (memory)
OEM	Original Equipment Manufacturer A company that manufactures a product and sells it to a reseller.
ΟΤΑΡΑ	Over the Air Parameter Administration A way of distributing new software updates or configuration settings to devices like cellphones and set-top boxes.
OTASP	Over the Air Service Provisioning. Also see OTAPA.
PAD	Packet Assembly/Disassembly
PCS	Personal Communications Services A cellular communication infrastructure that uses a different frequency range than AMPS.
PPP	Point to Point Protocol An alternative communications protocol used between computers, or between computers and routers on the Internet. PPP is an enhanced SLIP. Also see SLIP.
PRI	Product Release Instructions A file containing the settings used to configure devices for a particular service provider, customer, or purpose.
RF	Radio Frequency

#### ALEOS 4.14.0 Software Configuration User Guide for AirLink LX40

Acronym or Term	Definition
RoHS	Restriction of use of Hazardous Substances mandated by EU Directive 2002/95.
RS-232	A series of standards for serial binary single-ended data and control signals connecting between a DTE (Data Terminal Equipment) and a DCE (Data Circuit-terminating Equipment). It is commonly used in computer serial ports.
Rx	Receive
SIM, SIM Card	Subscriber identity module or subscriber identification module. An integrated circuit which securely stores the international mobile subscriber identity (IMSI) and the related key used to identify and authenticate subscribers on mobile telephony devices (such as mobile phones and computers).
SINR	Signal to Interference plus Noise Ratio (SINR) is an RF parameter that is directly proportional to throughput (the higher the number, the higher the throughput). It can help LTE radio installers gauge the signal quality between the cell tower and the radio module. For more information on interpreting the SINR values, see How do I obtain and interpret SINR values for LTE networks? on page 448.
SKU	Stock Keeping Unit Identifies an inventory item: a unique code, consisting of numbers or letters and numbers, assigned to a product by a retailer for purposes of identification and inventory control.
SLIP	Serial Line Internet (or Interface) Protocol An Internet Protocol designed to work over serial ports and modem connections. On personal computers, SLIP has been largely replaced by the Point-to-Point Protocol (PPP), which has more features and does not require its IP address configuration to be set before it is established. On microcontrollers SLIP is still the preferred way of encapsulating IP packets due to its very small overhead. Also see PPP.
SMS	Short Message Service A feature which allows users of a wireless device on a wireless network to receive or transmit short electronic alphanumeric messages (up to 160 characters, depending on the service provider).
тсн	Traffic Channel
TIA/EIA	Telecommunications Industry Association / Electronics Industry Association A standards setting trade organization, whose members provide communications and information technology products, systems, distribution services and professional services in the United States and around the world.
Тх	Transmit
UMTS	Universal Mobile Telecommunications System (UMTS). A third generation mobile cellular system for networks based on the GSM standard. Developed and maintained by the 3GPP (3rd Generation Partnership Project), UMTS is a component of the International Telecommunications Union IMT-2000 standard set.
USB	Universal Serial Bus An industry standard defining the cables, connectors and communications protocols used in a bus for connection, communication and power supply between computers and electronic devices.

Acronym or Term	Definition
VRRP	Virtual Router Redundancy Protocol
X.509	A Public Key Infrastructure (PKI) and Privilege Management Infrastructure (PMI) are standards that specify formats for public key certificates, certificate revocation lists, attribute certificates, a certification path validation algorithm, etc.

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